

TORONTO DOMINION BANK  
Form 40-F  
December 13, 2004

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**U.S. Securities and Exchange Commission  
Washington, D.C. 20549**

**Form 40-F**

o Registration statement pursuant to section 12 of the  
Securities Exchange Act of 1934

or

ý Annual report pursuant to section 13(a) or 15(d) of the  
Securities Exchange Act of 1934

For the fiscal year ended  
**October 31, 2004**

Commission File Number  
**1-14446**

**The Toronto-Dominion Bank**

(Exact name of Registrant as specified in its charter)

**Canada**

(Province or other jurisdiction of incorporation or organization)

**6029**

(Primary Standard Industrial Classification Code Number (if applicable))

**13-5640479**

(I.R.S. Employer Identification Number (if applicable))

**c/o General Counsel's Office**

**P.O Box 1**

**Toronto Dominion Centre**

**Toronto, Ontario M5K 1A2**

**(416) 308-6963**

(Address and telephone number of Registrant's principal executive offices)

**Brendan O'Halloran, The Toronto-Dominion Bank**

**31 West 52<sup>nd</sup> Street**

**New York, NY**

**10019-6101**

**(212) 827-7000**

(Name, address (including zip code) and telephone number (including area code)  
of agent for service in the United States)

Securities registered or to be registered pursuant to Section 12(b) of the Act.

\_\_\_\_\_  
Title of each class

\_\_\_\_\_  
Name of each exchange on which registered

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**Common Shares**

**New York Stock Exchange**

Securities registered or to be registered pursuant to Section 12(g) of the Act.

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**Not Applicable**

(Title of Class)

Securities for which there is a reporting obligation pursuant to Section 15(d) of the Act.

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**Not Applicable**  
(Title of Class)

For annual reports, indicate by check mark the information filed with this Form:

Annual information form

Audited annual financial statements

Indicate the number of outstanding shares of each of the issuer's classes of capital or common stock as of the close of the period covered by the annual report.

Common Shares	656,954,072
Class A First Preferred Shares, Series I	16,065
Class A First Preferred Shares, Series J	16,383,935
Class A First Preferred Shares, Series M	14,000,000
Class A First Preferred Shares, Series N	8,000,000

Indicate by check mark whether the Registrant by filing the information contained in this Form is also thereby furnishing the information to the Commission pursuant to Rule 12g3-2(b) under the Securities Exchange Act of 1934 (the "Exchange Act"). If "Yes" is marked, indicate the filing number assigned to the Registrant in connection with such Rule.

Yes

82- \_\_\_\_\_

No

Indicate by check mark whether the Registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Exchange Act during the preceding 12 months (or for such shorter period that the Registrant was required to file such reports) and (2) has been subject to such filing requirements for the past 90 days.

Yes

No

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### **Disclosure Controls and Procedures and Changes in Internal Control Over Financial Reporting.**

The disclosure provided on page 21 of Exhibit 2: Management's Discussion and Analysis is incorporated by reference herein.

### **Audit Committee Financial Expert.**

The disclosure provided under the heading *Corporate Governance – The Audit Committee and the Shareholders' Auditors* in Exhibit 4: Corporate Governance Disclosure is incorporated by reference herein.

### **Code of Ethics.**

The Registrant has adopted the *TD Bank Financial Group Guidelines of Conduct* as its code of ethics applicable to the Registrant's President and Chief Executive Officer, Executive Vice President and Chief Financial Officer and Senior Vice President and Chief Accountant. The Registrant undertakes to provide a copy of its code of ethics to any person without charge upon request. Such request may be made by mail, fax or email to:

The Toronto-Dominion Bank  
Shareholder Relations  
P.O. Box 1, TD Centre  
12<sup>th</sup> Floor, TD Tower  
Toronto, Ontario, Canada  
M5K 1A2  
fax: 416-982-6166  
email: [tdshinfo@td.com](mailto:tdshinfo@td.com)

### **Principal Accountant Fees and Services.**

The disclosure provided in Table 10 on page 54 of Exhibit 2: Management's Discussion and Analysis is incorporated by reference herein.

#### *Pre-Approval Policy for Audit and Non-Audit Services*

The disclosure provided in Table 10 on page 54 of Exhibit 2: Management's Discussion and Analysis is incorporated by reference herein.

#### *Hours Expended on Audit Attributed to Persons Other than the Principal Accountant's Employees*

N/A

### **Off-balance Sheet Arrangements.**

The disclosure provided on page 17 of Exhibit 2: Management's Discussion and Analysis is incorporated by reference herein.

### **Tabular Disclosure of Contractual Obligations.**

The disclosure provided in Table 17 on page 59 of Exhibit 2: Management's Discussion and Analysis is incorporated by reference herein.

### **Undertaking**

The Registrant undertakes to make available, in person or by telephone, representatives to respond to inquiries made by the Commission staff, and to furnish promptly, when requested to do so by the Commission staff, information relating to the securities in relation to which the obligation to file an annual report on Form 40-F arises or transactions in said securities.

### **Signatures**

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant certifies that it meets all of the requirements for filing on Form 40-F and has duly caused this annual report to be signed on its behalf by the undersigned, thereto duly authorized.

THE TORONTO-DOMINION BANK



U.S. SECURITIES AND EXCHANGE COMMISSION  
Washington, D.C. 20549

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**Form 40-F**

ANNUAL REPORT PURSUANT TO  
SECTION 13(a) or 15(d) OF  
THE SECURITIES EXCHANGE ACT OF 1934

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**THE TORONTO-DOMINION BANK**

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**EXHIBITS**

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**INDEX TO EXHIBITS**

**No. Exhibits**

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1. Annual Information Form
  2. Management's Discussion and Analysis
  3. 2004 Annual Statement
  4. Corporate Governance Disclosure
  5. Senior Officers
  6. Independent auditors' report to the directors of Ernst & Young LLP and PricewaterhouseCoopers LLP dated November 24, 2004 and Comments by auditors for U.S. readers on Canada-U.S. reporting difference
  7. Consent of the Independent Auditors dated December 13, 2004
  8. Certification Pursuant to Section 302 of the U.S. Sarbanes-Oxley Act of 2002
  9. Certification Pursuant to 18 U.S.C. Section 1350 as Adopted Pursuant to Section 906 of the U.S. Sarbanes-Oxley Act of 2002
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**ANNUAL INFORMATION FORM**

**The Toronto-Dominion Bank**

Toronto-Dominion Centre

Toronto, Ontario, Canada

M5K 1A2

December 9, 2004

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**Documents Incorporated by Reference**

Portions of the Annual Information Form ("**AIF**") are disclosed in the Annual Report to Shareholders for the year ended October 31, 2004 ("**Annual Report**") and are incorporated by reference into the AIF.

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Unless otherwise specified, this AIF presents information as at October 31, 2004.



**Caution regarding Forwarding-Looking Statements**

From time to time, The Toronto-Dominion Bank (the "Bank") makes written and oral forward-looking statements, including in this Annual Information Form, in other filings with Canadian regulators or the U.S. Securities and Exchange Commission (SEC), and in other communications. All such statements are made pursuant to the "safe harbour" provisions of the United States Private Securities Litigation Reform Act of 1995. Forward-looking statements include, among others, statements regarding the Bank's objectives and targets and strategies to achieve them, the outlook for the Bank's business lines, and the Bank's anticipated financial performance. Forward-looking statements are typically identified by words such as "believe", "expect", "may" and "could". By their very nature, these statements are subject to inherent risks and uncertainties, general and specific, which may cause actual results to differ materially from the expectations expressed in the forward-looking statements. Some of the factors that could cause such differences include: the credit, market, liquidity, interest rate, operational and other risks discussed in the management discussion and analysis section in other regulatory filings made in Canada and with the SEC, including the Bank's 2004 Annual Report; general business and economic conditions in Canada, the United States and other countries in which the Bank conducts business, as well as the effect of changes in monetary policy in those jurisdictions and changes in the foreign exchange rates for the currencies of those jurisdictions; the degree of competition in the markets in which the Bank operates, both from established competitors and new entrants; legislative and regulatory developments; the accuracy and completeness of information the Bank receives on customers and counterparties; the timely development and introduction of new products and services in receptive markets; the Bank's ability to complete and integrate acquisitions, including the acquisition of a 51% interest in Banknorth Group, Inc. ("Banknorth"); the Bank's ability to attract and retain key executives; reliance on third parties to provide components of the Bank's business infrastructure; technological changes; change in tax laws; unexpected judicial or regulatory proceedings; continued negative impact of the United States litigation environment; unexpected changes in consumer spending and saving habits; the possible impact on the Bank's businesses of international conflicts and terrorism; acts of God, such as earthquakes; and management's ability to anticipate and manage the risks associated with these factors and execute the Bank's strategies. The preceding list is not exhaustive of all possible factors. Other factors could also adversely affect the Bank's results. All such factors should be considered carefully when making decisions with respect to the Bank, and undue reliance should not be placed on the Bank's forward-looking statements. The Bank does not undertake to update any forward-looking statements, written or oral, that may be made from time to time by or on its behalf.

## CORPORATE STRUCTURE

### Name, Address and Incorporation

The Toronto-Dominion Bank (the "Bank") and its subsidiaries are collectively known as "TD Bank Financial Group". The Bank, a Schedule 1 chartered bank subject to the provisions of the Bank Act of Canada (the "Bank Act"), was formed on February 1, 1955 through the amalgamation of The Bank of Toronto (chartered in 1855) and The Dominion Bank (chartered in 1869). The Bank's head office is located at Toronto-Dominion Centre, King Street West and Bay Street, Toronto, Ontario, M5K 1A2.

## GENERAL DEVELOPMENT OF THE BUSINESS

### Three Year History

As at October 31, 2004, the Bank was the third largest Canadian bank in terms of market capitalization. From 2001 to 2004, the Bank's assets have grown on average 2.9% annually to a total of \$311.0 billion at the end of fiscal 2004. In Canada and around the world, TD Bank Financial Group serves more than 13 million customers in three key businesses: personal and commercial banking including TD Canada Trust; wealth management including the global operations of TD Waterhouse; and wholesale banking, including TD Securities, operating in a number of locations in key financial centres around the globe. TD Bank Financial Group also ranks among the world's leading on-line financial services firms, with more than 4.5 million on-line customers. For additional information on the Bank's businesses, see pages 23-35 of the Annual Report.

On November 4, 2002, the Bank announced that it would split its corporate lending business into "core" business, which the Bank intended to continue, and "non-core" business, which the Bank intended to run off in a manner that maximized shareholder value. At the end of 2004, this run off has been largely completed.

In the first half of fiscal 2003, the Bank restructured the international wealth management business of TD Waterhouse. Restructuring plans included: streamlining of TD Waterhouse International's United Kingdom operations; steps taken regarding strategic initiatives such as joint ventures in India, Singapore, Hong Kong and Luxembourg; and the sale of TD Waterhouse discount brokerage operations in Australia. The Bank also announced the restructuring of its U.S. equity options business. The Bank exited the options trading business in Philadelphia and San Francisco but continues to have a strong presence on the Chicago and American stock exchanges.

On October 31, 2003, the Bank acquired 57 Laurentian Bank branches in Ontario and Western Canada and their related regional and administrative support areas. The acquisition included a loan portfolio of approximately \$2.0 billion and a deposit portfolio of approximately \$1.9 billion. Laurentian Bank Visa card accounts were excluded. The Laurentian Bank customers, branches and related support areas have been largely merged into TD Canada Trust.

On January 20, 2004, Meloche Monnex Inc., an affiliate of the Bank, announced the signing of an agreement to acquire the Canadian personal lines property and casualty operations (automobile and homeowners insurance) of Boston-based Liberty Mutual Group. At October 31, 2004, Meloche Monnex was Canada's largest direct-response property and casualty insurer and one of the country's top four property and casualty insurers in personal lines, serving more than 1.5 million policyholders with a total of \$1.4 billion in written premiums. The transaction closed in April 2004.

On August 26, 2004, the Bank announced a definitive agreement to acquire a 51% interest in Banknorth Group, Inc. for total consideration of approximately \$5 billion. Consideration is expected to be 60% cash and 40% common shares of the Bank. Banknorth is a public company with approximately \$35 billion in assets. The acquisition is subject to approval by regulators and Banknorth shareholders, and if approved, is expected to close in February 2005.

## DESCRIPTION OF THE BUSINESS

### Competition

The Bank is subject to intense competition in all aspects and areas of its business from banks and other domestic and foreign financial institutions and from non-financial institutions, including retail stores that maintain their own personal credit programs and governmental agencies that make available loans to certain borrowers. Competition has increased in recent years in many areas in which the Bank operates, in substantial part because other types of financial institutions and other entities have begun to engage in activities traditionally engaged in only by banks. Many of these competitors are not subject to regulation as extensive as that under the Bank Act and, thus, may have competitive advantages over the Bank in certain respects.

### Average Number of Employees

In fiscal 2004, the Bank had an average number of employees of 42,843.

### Reorganizations (within the last three years)

In November, 2001, the Bank announced the successful completion of its tender offer, through its wholly owned subsidiary, TD Waterhouse Holdings, Inc., for all of the approximately 12% of the outstanding shares of TD Waterhouse Group, Inc.'s common stock that the Bank and TD Waterhouse Holdings, Inc. did not already own.

### Risk Factors

Banking and financial services involve risk. The Bank's goal is to earn stable and sustainable returns from its various businesses and operations while managing risks within acceptable limits. The Bank manages the static and changing risks involved in its businesses by establishing policies, procedures and internal checks and balances to keep the potential impacts and likelihood of each risk to an acceptable level. The Bank is exposed to six major categories of risk: credit, market, operational, liquidity, investment and regulatory risks. In addition, since all risks have the potential to impact upon the Bank's reputation, how it manages the various risks determines the extent to which the Bank's overall reputation and capital are at risk.

Industry and Bank-specific risks and uncertainties may impact materially on the Bank's future results. Industry risks include general economic and business conditions in the regions in which the Bank conducts business, monetary policies of the Bank of Canada and Federal Reserve System in the United States, competition, changes in laws and regulations, and accuracy and completeness of information on customers and counterparties. Bank-specific risks include the Bank's ability to adapt products and services to evolving industry standards, its ability to successfully complete and integrate acquisitions, its ability to attract and retain key executives and the disruption of key components of the Bank's business infrastructure.

Further explanation of the types of risks cited above and the ways in which the Bank manages them can be found in the Management Discussion and Analysis in pages 38 to 47 of the Annual Report, which are incorporated by reference. The Bank cautions that the preceding discussion of risk is not exhaustive. When considering whether to purchase securities of the Bank, investors and others should carefully consider these factors as well as other uncertainties, potential events and industry- and Bank-specific factors that may adversely impact the Bank's future results.

**DIVIDENDS****Dividends per Share**

	<u>2004</u>	<u>2003</u>	<u>2002</u>
Common shares	\$ 1.36	\$ 1.16	\$ 1.12
Preferred Shares			
Series G		U.S.\$ 0.68	U.S.\$ 1.35
Series H	\$ 0.90	\$ 1.78	\$ 1.78
Series I	\$ 0.04	\$ 0.04	\$ 0.04
Series J	\$ 1.28	\$ 1.28	\$ 1.28
Series K		\$ 0.47	\$ 1.84
Series L		U.S.\$ 0.41	U.S.\$ 1.60
Series M	\$ 1.18	\$ 0.86	
Series N	\$ 1.15	\$ 0.58	

On February 3, 2003, the Bank redeemed all its 6,000,000 outstanding Class A First Preferred Shares, Series K and L.

On February 3, 2003, the Bank issued 14,000,000 Class A First Preferred Shares, Series M.

On April 30, 2003, the Bank issued 8,000,000 Class A First Preferred Shares, Series N.

On May 1, 2003, the Bank redeemed all its 7,000,000 outstanding Class A First Preferred Shares, Series G.

On May 3, 2004, the Bank redeemed all its 9,000,000 outstanding Class A First Preferred Shares, Series H.

**CAPITAL STRUCTURE****Common Shares**

The authorized common share capital of the Bank consists of an unlimited number of common shares without nominal or par value. The holders of common shares are entitled to vote at all meetings of the shareholders of the Bank except meetings at which only holders of a specified class or series of shares are entitled to vote. The holders of common shares are entitled to receive dividends as and when declared by the Board of Directors of the Bank, subject to the preference of the holders of the preferred shares of the Bank. After payment to the holders of the preferred shares of the Bank of the amount or amounts to which they may be entitled, and after payment of all outstanding debts, the holders of common shares shall be entitled to receive the remaining property of the Bank upon the liquidation, dissolution or winding-up thereof.

**Preferred Shares**

The Class A First Preferred Shares (the "Preferred Shares") of the Bank may be issued from time to time, in one or more series, with such rights, privileges, restrictions and conditions as the Board of Directors of the Bank may determine.

The Preferred Shares rank prior to the common shares and to any other shares of the Bank ranking junior to the Preferred Shares with respect to the payment of dividends and the distribution of assets in the event of the liquidation, dissolution or winding-up of the Bank. Each series of Preferred Shares ranks on a parity with every other series of Preferred Shares.

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In the event of the liquidation, dissolution or winding-up of the Bank, before any amounts shall be paid to or any assets distributed among the holders of the common shares or shares of any other class of the Bank ranking junior to the Preferred Shares, the holder of a Preferred Share of a series shall be entitled to receive to the extent provided for with respect to such Preferred Shares by the conditions attaching to such series: (i) an amount equal to the amount paid up thereon; (ii) such premium, if any, as has been provided for with respect to the Preferred Shares of such series; and (iii) all unpaid cumulative dividends, if any, on such Preferred Shares and, in the case of non-cumulative Preferred Shares, all declared and unpaid non-cumulative dividends. After payment to the holders of the Preferred Shares of the amounts so payable to them, they shall not be entitled to share in any further distribution of the property or assets of the Bank. Each series of Preferred Shares ranks equally with every other series of Preferred Shares.

There are no voting rights attaching to the Preferred Shares except to the extent provided for by any series or by the Bank Act.

### Constraints

There are no constraints imposed on the ownership of securities of the Bank to ensure that the Bank has a required level of Canadian ownership. However, under the Bank Act, the ownership by one person or entity of more than 10% of the common shares of the Bank is prohibited without approval in accordance with the provisions of the Bank Act.

### Ratings

	<b>Dominion Bond Rating Service</b>	<b>Moody's Investor Services</b>	<b>Standard &amp; Poor's</b>	<b>Fitch</b>
Long Term Debt (deposits)	AA (low)	Aa3	A+	AA -
Subordinated Debt	A (high)	A1	A	A +
Short Term Debt (deposits)	R-1 (mid)	P-1	A-1	F-1+
Preferred Shares	Pfd-1 (low)		P-1 (low)	

The AA (low) rating assigned by Dominion Bond Rating Service Limited ("DBRS") to the Bank's long term debt and the A (high) rating assigned to the Bank's subordinated debt are the second and third highest ratings, respectively, of DBRS's ten rating categories for long term debt obligations, which range from AAA to D. DBRS uses "high" and "low" designations on ratings from AA to C to indicate the relative standing of the securities being rated within a particular rating category. The R-1 (mid) rating assigned to short term debt is the highest rating of DBRS's four rating categories for short term debt obligations, which range from R-1 to D. A Pfd-1 (low) rating by DBRS is the highest of five categories granted by DBRS for preferred shares.

The A+ rating assigned by Standard & Poor's, a division of McGraw-Hill Companies ("S&P") to the Bank's long term debt and the A rating assigned to the Bank's subordinated debt are both the third highest ratings, of S&P's ten rating categories for long term debt obligations, which range from AAA to D. Ratings from AA to CCC may be modified by the addition of a plus or minus sign to show relative standing within the major rating categories. The A-1 rating assigned to short term debt is the highest rating of S&P's six rating categories for short term debt obligations, which range from A-1 to D. A P-1 (low) rating by S&P is the highest of five categories used by S&P in its Canadian preferred share rating scale. "Plus" and "minus" signs may be used to indicate the relative standing of a credit within a particular rating category.

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The Aa3 rating assigned by Moody's Investor Services Inc. ("Moody's") to the Bank's long term debt and the A1 rating assigned to the Bank's subordinated debt are the second and third highest, respectively, of its nine rating categories for long term debt obligations, which range from Aaa to C. Moody's appends numerical modifiers 1, 2 and 3 to each generic rating classification from Aa through Caa. The modifier 1 indicates that the obligation ranks in the higher end of its generic rating category, the modifier 2 indicates a mid-range ranking and the modifier 3 indicates a ranking in the lower end of that generic rating category. The P-1 rating assigned to short term debt is the highest rating of Moody's four rating categories for short term debt obligations, which range from P-1 to NP.

The AA- rating assigned by Fitch Ratings ("Fitch") to the Bank's long term debt and the A+ rating assigned to the Bank's subordinated debt are the second and third highest ratings, respectively, of Fitch's twelve rating categories for long term debt obligations, which range from AAA to D. A plus or minus sign may be appended to ratings from AA to CCC to denote relative status within major rating categories. The F-1+ rating assigned to short term debt is the highest rating of Fitch's six rating categories for short term debt obligations, which range from F1 to D. A plus sign may be appended to an F1 rating class to denote relative status within the category.

Credit ratings are intended to provide investors with an independent assessment of the credit quality of an issue or issuer of securities and do not speak to the suitability of particular securities for any particular investor. The credit ratings assigned to securities may not reflect the potential impact of all risks on the value of the securities. A rating is therefore not a recommendation to buy, sell or hold securities and may be subject to revision or withdrawal at any time by the rating agency.

### MARKET FOR SECURITIES OF THE BANK

#### Market Listings

The Bank's common shares are listed on:  
the Toronto Stock Exchange  
the New York Stock Exchange  
the Tokyo Stock Exchange

The Bank's preferred shares, except the Class A First Preferred Shares, Series I, are listed on the Toronto Stock Exchange.

#### Trading Price and Volume

Trading price and volume of the Bank's securities:

#### TORONTO STOCK EXCHANGE

	Common Shares	Preferred Shares			
		Series H	Series J	Series M	Series N
November 2003					
High Price (\$)	44.78	26.75	27.15	26.64	26.59
Low Price (\$)	40.68	25.91	26.63	26.30	26.27
Volume ('00)	326,310	490	348	1,736	2,087
December					
High Price (\$)	43.65	26.39	27.23	27.12	27.03
Low Price (\$)	40.60	25.50	26.66	26.43	26.40
Volume ('00)	400,093	584	477	1,481	1,886

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	Common Shares	Preferred Shares			
		Series H	Series J	Series M	Series N
<b>January 2004</b>					
High Price (\$)	46.05	26.12	27.38	27.20	27.17
Low Price (\$)	42.88	25.50	26.75	26.63	26.67
Volume ('00)	436,732	21,071	6,063	6,471	9,384
<b>February</b>					
High Price (\$)	45.33	25.75	27.85	27.50	27.40
Low Price (\$)	43.40	25.27	27.25	26.94	26.94
Volume ('00)	288,812	513	4,310	1,285	1,295
<b>March</b>					
High Price (\$)	47.49	25.89	27.80	27.88	27.84
Low Price (\$)	44.60	25.25	27.61	27.30	27.23
Volume ('00)	506,263	18,627	28,478	1,446	2,555
<b>April</b>					
High Price (\$)	48.25	25.45	27.69	27.84	27.75
Low Price (\$)	43.50	24.95	26.02	25.75	24.50
Volume ('00)	285,422	26,244	12,956	3,524	6,436
<b>May</b>					
High Price (\$)	45.75	25.03	26.51	26.47	26.15
Low Price (\$)	43.30	24.94	26.15	25.90	25.60
Volume ('00)	267,105	22*	846	1,208	2,078
<b>June</b>					
High Price (\$)	46.59		26.85	26.98	26.39
Low Price (\$)	42.67		26.45	26.20	25.90
Volume ('00)	305,521		943	3,518	1,683
<b>July</b>					
High Price (\$)	44.40		27.10	26.79	26.58
Low Price (\$)	42.54		26.15	26.00	25.71
Volume ('00)	206,066		12,994	2,624	5,354
<b>August</b>					
High Price (\$)	46.07		26.80	27.00	27.00
Low Price (\$)	42.71		26.48	26.50	26.40
Volume ('00)	369,755		562	1,325	3,708
<b>September</b>					
High Price (\$)	47.07		26.79	27.16	27.00
Low Price (\$)	45.00		25.60	26.76	26.75
Volume ('00)	301,567		939	973	1,199
<b>October</b>					
High Price (\$)	50.00		26.75	27.09	27.04
Low Price (\$)	46.04		25.81	26.25	26.31
Volume ('00)	378,611		12,669	4,306	8,841

\*

On May 3, 2004, the Bank redeemed all of its Class A First Preferred Shares, Series H.





**Prior Sales**

In the most recently completed financial year, the Bank did not issue (a) any shares that are not listed or quoted on a marketplace, or (b) any subordinated debt securities. In the ordinary course of business, the Bank issues deposit notes under its Euro Medium Term and Deposit Note Programme, as well as on a stand-alone basis in various jurisdictions, including Canada. In 2004, the Bank issued approximately \$690 million of such deposit notes at par.

**DIRECTORS AND OFFICERS****Directors and Board Committees of the Bank**

The following table sets forth the directors of the Bank as at December 9, 2004, their present principal occupation and business and the date each became a director of the Bank.

<b>Director Name Principal Occupation</b>	<b>Director Since</b>
William E. Bennett Corporate Director and retired President and Chief Executive Officer, Draper & Kramer, Inc.	May 2004
Hugh J. Bolton Chair of the Board, EPCOR Utilities Inc. (integrated energy company)	April 2003
John L. Bragg President and Co-Chief Executive Officer, Oxford Frozen Foods Limited (distributor of frozen food products)	October 2004
W. Edmund Clark President and Chief Executive Officer of the Bank	August 2000
Marshall A. Cohen Counsel, Cassels Brock & Blackwell LLP (law firm)	February 1992
Wendy K. Dobson Professor and Director, Institute for International Business, Joseph L. Rotman School of Management, University of Toronto	October 1990
Darren Entwistle President and Chief Executive Officer, TELUS Corporation (telecommunications company)	November 2001
Donna M. Hayes Publisher and Chief Executive Officer, Harlequin Enterprises Limited (global publishing company)	January 2004

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Director Name Principal Occupation	Director Since
Henry H. Ketcham Chairman of the Board, President and Chief Executive Officer, West Fraser Timber Co. Ltd. (integrated forest products company)	January 1999
Pierre H. Lessard President and Chief Executive Officer, METRO INC. (food retailer and distributor)	October 1997
Harold H. MacKay Senior Partner, MacPherson Leslie & Tyerman LLP (law firm)	November 2004
Brian F. MacNeill Chairman of the Board, Petro-Canada (integrated oil and gas company)	August 1994
Roger Phillips Corporate Director and retired President and Chief Executive Officer, IPSCO Inc.	February 1994
Wilbur J. Prezzano Corporate Director and retired Vice Chairman, Eastman Kodak Company	April 2003
Helen K. Sinclair Chief Executive Officer, BankWorks Trading Inc. (software and educational products company)	June 1996
Donald R. Sobey Chairman Emeritus, Empire Company Limited (investment holding company)	October 1992
Michael D. Sopko Corporate Director and retired Chairman and Chief Executive Officer, Inco Limited	August 1992
John M. Thompson Chairman of the Board of the Bank	August 1988

Except as hereinafter disclosed, all directors have held their positions or other executive positions with the same, predecessor or associated firms or organizations for the past five years. Prior to his appointment as Chair of EPCOR Utilities Inc. on January 1, 2000, Mr. Hugh J. Bolton was a financial consultant and corporate director. Prior to joining the Bank on February 1, 2000, Mr. W. Edmund Clark was President and Chief Executive Officer of CT Financial Services Inc., Canada Trustco Mortgage Company and The Canada Trust Company. Until December 20, 2002 when Mr. Clark became the President and Chief Executive Officer of the Bank, he was the President and Chief Operating Officer of the Bank. Prior to joining TELUS Corporation in July 2000, Mr. Darren Entwistle held various senior executive positions in the telecommunications industry, including Cable & Wireless Communications plc in the United Kingdom. Mr. Brian F. MacNeill was President and Chief Executive Officer of Enbridge Inc. (formerly IPL Energy Inc.) from April 1991 and stepped down as President in September 2000 and as Chief Executive Officer in January 2001. Mr. Roger Phillips retired as President and Chief Executive Officer of IPSCO Inc. in January 2002. Dr. Michael D. Sopko retired as Chief Executive Officer of Inco Limited on April 25, 2001 and as its Chairman on April 17, 2002. Mr. John M. Thompson was the Vice Chairman of the Board of IBM Corporation from August 2000 until his retirement in September 2002, and prior to that held various senior executive positions with IBM. Mr. Donald R. Sobey was also a director of the Bank from May 1978 to January 1992. As announced on August 26, 2004, William J. Ryan, Chairman, President and Chief Executive Officer of Banknorth Group, Inc. will join the Board of Directors of the Bank upon the conclusion of the Bank's acquisition of 51% of the outstanding shares of Banknorth. Subject to shareholder and regulatory approval, the acquisition is expected to close in February 2005. Each director will hold office until the next annual meeting of shareholders of the Bank, which is scheduled for March 23, 2005. Information concerning the nominees proposed by management for election as directors at the meeting will be contained in the proxy circular of the Bank in respect of the meeting.



## Audit Committee

The Audit Committee of the Board of Directors of the Bank operates under a written charter that sets out its responsibilities and composition requirements. A copy of the charter is attached to this AIF. As at December 9, 2004, the members of the Committee were: Hugh J. Bolton (chair), John L. Bragg, Darren Entwistle, Donna M. Hayes, Henry H. Ketcham and Helen K. Sinclair. The following sets out the education and experience of each director relevant to the performance of his or her duties as a member of the Committee:

**Hugh J. Bolton** is Chair of the Bank's Audit Committee. Mr. Bolton holds an undergraduate degree in economics from the University of Alberta. Mr. Bolton has over 40 years of experience in the accounting industry, including as a former partner, Chairman and Chief Executive Officer of Coopers & Lybrand Canada, Chartered Accountants. He remains a Chartered Accountant and Fellow of the Alberta Institute of Chartered Accountants and has significant experience with accounting and auditing issues relating to financial service corporations such as the Bank. Mr. Bolton is the Bank's Audit Committee Financial Expert for the purposes of U.S. securities legislation.

**John L. Bragg** is President and Founder of Oxford Frozen Foods Limited and the owner and founder of Bragg Communications Inc. Mr. Bragg holds a Bachelor of Commerce degree and a Bachelor of Education degree from Mount Allison University.

**Darren Entwistle** is the President and Chief Executive Officer of TELUS Corporation and is a member of its Board of Directors. Mr. Entwistle holds an undergraduate degree in economics from Concordia University and a master's degree in business administration from McGill University.

**Donna M. Hayes** is the Publisher and Chief Executive Officer of Harlequin Enterprises Limited and is a member of its Board of Directors and the boards of a number of associated companies. Ms. Hayes holds an undergraduate degree from McGill University and has completed the professional publishing course at Stanford University and the executive management program at the Richard Ivey School at The University of Western Ontario.

**Henry H. Ketcham** is the Chairman of the Board, President and Chief Executive Officer of West Fraser Timber Co. Ltd. Mr. Ketcham holds an undergraduate degree from Brown University.

**Helen K. Sinclair** is the founder and Chief Executive Officer of BankWorks Trading Inc. and is a member of its Board of Directors. Ms. Sinclair holds an undergraduate degree from York University and a master's degree from the University of Toronto, both in economics. She is a graduate of the Advanced Management Program of the Harvard Business School.

The Committee charter requires all members to be financially literate or be willing and able to acquire the necessary knowledge quickly. Financially literate means the ability to read and understand financial statements that present a breadth and level of complexity of accounting issues that are generally comparable to the breadth and complexity of the issues that can reasonably be expected to be raised by the Bank's financial statements. The Bank believes all of the current members of the Committee are financially literate.

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In addition, the Committee charter contains independence requirements applicable to each member and, as at December 9, 2004, each member meets those requirements. Specifically, the charter provides that no member of the Committee may be an officer or retired officer of the Bank and every member shall be independent of the Bank within the meaning of all applicable laws, rules and regulations and any other relevant consideration, including laws, rules and regulations particularly applicable to audit committee members.

The Committee has in place a policy to restrict the provision of non-audit services by the shareholders' auditors. Any such services must be permitted services and must be pre-approved by the Committee pursuant to the policy. The Committee also pre-approves the audit services and the fees to be paid. Additional information regarding audit and non-audit services, together with the fees paid to the shareholders' auditors in the last three fiscal years, can be found in Table 10 on page 54 of the Annual Report.

### Executive Officers of the Bank

As at December 9, 2004, executive officers of the Bank are Mr. W. Edmund Clark, Ms. Andrea S. Rosen, and Messrs. Robert E. Dorrance, Fredric J. Tomczyk, Bernard T. Dorval, William H. Hatanaka, Robert F. MacLellan and Daniel A. Marinangeli.

### Shareholdings of Directors and Executive Officers

As at December 9, 2004, the directors and executive officers of the Bank as a group beneficially owned, directly or indirectly, or exercised control or direction over, less than one percent of the outstanding common shares of the Bank.

### Additional Disclosure for Directors and Executive Officers

To the best of our knowledge, having made due inquiry, the Bank confirms that, as at December 9, 2004:

- (i) in the last ten years, no director or executive officer of the Bank is or has been a director or officer of a company (including the Bank) that, while that person was acting in that capacity:
  - (a) was the subject of a cease trade or similar order or an order that denied the relevant company access to any exemption under securities legislation for a period of more than 30 consecutive days, except Mr. Pierre Lessard who was a director of CINAR Corporation at the time its shares were suspended from trading on the Toronto Stock Exchange for more than 30 consecutive days and were delisted from the Toronto Stock Exchange and the NASDAQ due to the inability of CINAR Corporation to meet continued listing requirements;
  - (b) was subject to an event that resulted, after the director or executive officer ceased to be a director or executive officer, in the company being the subject of a cease trade or similar order or an order that denied the relevant company access to any exemption under securities legislation, for a period of more than 30 consecutive days; or
  - (c) within a year of the person ceasing to act in that capacity, became bankrupt, made a proposal under any legislation relating to bankruptcy or insolvency or was subject to or instituted any proceedings, arrangement or compromise with creditors or had a receiver, receiver manager or trustee appointed to hold its assets, except Mr. Marshall Cohen who ceased to be a director of Haynes International Inc. within twelve months prior to Haynes International Inc. filing for relief under Chapter 11 of the United States Bankruptcy Code in March 2004;
- (ii) in the last ten years, no director or executive officer of the Bank has become bankrupt, made a proposal under any legislation relating to bankruptcy or insolvency, or become subject to or instituted any proceedings, arrangement or compromise with creditors, or had a receiver, receiver manager or trustee appointed to hold the assets of the director or executive officer; and

(iii)

no director or executive officer of the Bank has been subject to any penalties or sanctions imposed by a court relating to securities legislation or by a securities regulatory authority or has entered into a settlement agreement with a securities regulatory authority or has been subject to any other penalties or sanctions imposed by a court or regulatory body that would likely be considered important to a reasonable investor in making an investment decision.

#### **LEGAL PROCEEDINGS**

The Bank and its subsidiaries are engaged in legal actions arising in the ordinary course of business, many of which are loan-related. None of this litigation individually or in the aggregate, however, is expected to have a material adverse effect on the consolidated financial position or results of operations of the Bank.

During fiscal 2004, the Bank added \$354 million to its contingent litigation reserves. This includes reserves with respect to certain Enron-related actions to which the Bank is a party. Several of these matters are in the early stages of litigation and given the size of the claims there is exposure to additional loss. The Bank will regularly assess its position as events progress.

#### **INTEREST OF MANAGEMENT AND OTHERS IN MATERIAL TRANSACTIONS**

To the best of our knowledge, the Bank confirms that, as at December 9, 2004 there were no directors or executive officers of the Bank or any associate or affiliate of a director or executive officer of the Bank with a material interest in any transaction within the three most recently completed financial years or during the current financial year that has materially affected or will materially affect the Bank.

#### **TRANSFER AGENTS AND REGISTRARS**

##### **Transfer Agent**

CIBC Mellon Trust Company  
P.O. Box 7010  
Adelaide Street Postal Station  
Toronto, Ontario  
M5C 2W9

(800) 387-0825  
(416) 643-5500  
www.cibcmellon.com or inquiries@cibcmellon.com

##### **Co-transfer Agent and Registrar**

Mellon Investor Services LLC  
P.O. Box 3315  
South Hackensack, New Jersey  
07606

or

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85 Challenger Road  
Ridgefield Park, New Jersey  
07660

(800) 370-1163  
(201) 329-8660  
www.melloninvestor.com

### Shareholder Service Agent in Japan

Mizuho Trust & Banking Co., Ltd.  
1-17-7, Saga, Koto-ku  
Tokyo, Japan  
135-8722

### MATERIAL CONTRACTS

On August 25, 2004, the Bank and Banknorth signed a definitive agreement for the Bank to acquire 51% of the outstanding shares of Banknorth for consideration valued at the time of approximately \$5 billion. The agreement between the Bank and Banknorth provides for the merger of Banknorth with a Bank subsidiary in which each Banknorth shareholder will receive a package of US\$12.24 in cash, 0.2351 of a common share of the Bank and 0.49 shares of the new Banknorth stock, which will continue to be listed on the New York Stock Exchange. Subject to shareholder and regulatory approval, the acquisition is expected to close in February, 2005.

### INTERESTS OF EXPERTS

#### Names of Experts

The consolidated financial statements of the Bank for the year ended October 31, 2004 included in the Bank's 2004 Annual Report filed under National Instrument 51-102 Continuous Disclosure (NI 51-102), portions of which are incorporated by reference in this AIF, have been audited by Ernst & Young LLP and PricewaterhouseCoopers LLP.

Further, the proxy statement/prospectus relating to the Bank's acquisition of 51% of the outstanding shares of Banknorth, filed under NI 51-102, describes or includes: fairness opinions of Keefe, Bruyette & Woods, Inc. and Lehman Brothers Inc.; the audit report of Ernst & Young LLP and PricewaterhouseCoopers LLP covering the consolidated financial statements of the Bank for the year ended October 31, 2003; and legal opinions of Elias, Matz, Tiernan & Herrick L.L.P., Simpson Thacher & Bartlett LLP and Osler, Hoskin & Harcourt LLP.

#### Interests of Experts

Keefe, Bruyette & Woods, Inc., Lehman Brothers Inc., and the respective partners, counsel and associates of each of Elias, Matz, Tiernan & Herrick L.L.P., Simpson Thacher & Bartlett LLP and Osler, Hoskin & Harcourt LLP beneficially own, directly or indirectly, less than 1% of any class of security issued by the Bank or any of its affiliates.

As of December 9, 2004, no executive officer or director of the Bank is an officer, director or employee of Keefe, Bruyette & Woods, Inc. or Lehman Brothers Inc., or is a partner, counsel or associate of Elias, Matz, Tiernan & Herrick L.L.P., Simpson Thacher & Bartlett LLP or Osler, Hoskin & Harcourt LLP. Nor, as of December 9, 2004, to the best of our knowledge, does the Bank expect to elect, appoint or employ as a director or executive officer of the Bank any director, officer or employee of Keefe, Bruyette & Woods, Inc. or Lehman Brothers Inc., or partner, counsel or associate of Elias, Matz, Tiernan & Herrick L.L.P., Simpson Thacher & Bartlett LLP or Osler, Hoskin & Harcourt LLP.

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The Bank has implemented a policy governing the hiring of current or former partners, employees or consultants of the shareholders' auditors. The objectives of this policy are to ensure that the Bank's hiring practices comply with all applicable securities laws, rules and regulations and to establish procedures to be followed by the Bank's Human Resources department when considering a candidate for a position at the Bank who is currently or has previously been employed by one or more of the shareholders' auditors. From time to time, at the Bank's request, law firms provide lawyers and law students for secondment to groups in the Bank's head office and business units.

### **ADDITIONAL INFORMATION**

Additional information concerning the Bank may be found on SEDAR at [www.sedar.com](http://www.sedar.com). The Bank will provide to any person or company upon request to the Secretary of the Bank at the head office of the Bank: (a) when the securities of the Bank are in the course of distribution pursuant to a short form prospectus or a preliminary short form prospectus which has been filed in respect of a proposed distribution of its securities, (i) one copy of this Annual Information Form, together with one copy of any document, or the pertinent pages of any document, incorporated by reference in this Annual Information Form, (ii) one copy of the comparative financial statements of the Bank for its most recently completed financial year for which financial statements have been filed, together with the accompanying report of the auditors, and one copy of the most recent interim financial statements of the Bank, if any, filed for any period after the end of its most recently completed financial year, (iii) one copy of the proxy circular of the Bank in respect of its most recent annual meeting of shareholders that involved the election of directors, and (iv) one copy of any other documents that are incorporated by reference into the preliminary short form prospectus or the short form prospectus and are not required to be provided under (i) to (iii) above; or (b) at any other time, one copy of any documents referred to in (a)(i), (ii) and (iii) above, provided the Bank may require the payment of a reasonable charge if the request is made by a person or company who is not a security holder of the Bank.

Additional information, including directors' and officers' remuneration and indebtedness, principal holders of the Bank's securities, options to purchase securities and interests of insiders in material transactions, if applicable, is contained in the Bank's proxy circular for its most recent annual meeting of shareholders that involved the election of directors. Additional financial information is provided in the Bank's comparative financial statements and management's discussion and analysis for its most recently completed financial year, which at the date hereof, was the year ended October 31, 2004. The Bank's comparative financial statements and management's discussion and analysis for the year ended October 31, 2004 are contained in the Annual Report.



**AUDIT COMMITTEE  
OF THE BOARD OF DIRECTORS  
OF THE TORONTO-DOMINION BANK  
CHARTER**

~ ~ **Supervising the Quality and Integrity of the Bank's Financial Reporting** ~ ~

***Our Main Responsibilities:***

overseeing of reliable, accurate and clear financial reporting to shareholders

monitoring internal controls the necessary checks and balances must be in place

directly responsible for the selection, compensation, retention and oversight of the work of the external auditors the external auditors report directly to the Committee

listening to the shareholders' auditors and internal auditor and evaluating the effectiveness and independence of each

overseeing the establishment and maintenance of processes that ensure the Bank is in compliance with the laws and regulations that apply to it as well as its own policies

acting as the audit committee and conduct review committee for certain subsidiaries of the Bank that are federally-regulated financial institutions

receiving reports on and approve, if appropriate, transactions with related parties

***Independence is Key:***

our Committee is composed entirely of non-management directors

we meet regularly without management present

we have the power to hire and fire independent advisors, paid for by the Bank, to help us make the best possible decisions on the financial reporting, accounting policies and practices, disclosure practices, and internal controls of the Bank

***Composition and Independence, Financial Literacy and Authority***

The Committee shall be composed of members of the Board of Directors in such number as is determined by the Board with regard to the by-laws of the Bank, applicable laws, rules and regulations and any other relevant consideration, subject to a minimum requirement of three directors. In this charter, "Bank" means The Toronto-Dominion Bank on a consolidated basis.

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To facilitate open communication between the Audit Committee and the Risk Committee, the Chair of the Audit Committee shall either be a member of the Risk Committee or be entitled to receive notice of and attend as an observer each meeting of the Risk Committee and to receive the materials for each meeting of the Risk Committee. The Chair of the Risk Committee shall either be a member of the Audit Committee or be entitled to receive notice of and attend as an observer each meeting of the Audit Committee and to receive the materials for each meeting of the Audit Committee.

No member of the Committee may be an officer or retired officer of the Bank. Every member of the Committee shall be independent of the Bank within the meaning of all applicable laws, rules and regulations and any other relevant consideration, including laws, rules and regulations particularly applicable to audit committee members.

The members of the Committee shall be appointed by the Board and shall serve until their successors are duly appointed. A Chair will be appointed by the Board, failing which the members of the Committee may designate a Chair by majority vote. The Committee may from time to time delegate to its Chair certain powers or responsibilities that the Committee itself may have hereunder.

In addition to the qualities set out in the Position Description for Directors, all members of the Committee should be financially literate or be willing and able to acquire the necessary knowledge quickly. "Financial Literacy" means the ability to read and understand financial statements that present a breadth and level of complexity of accounting issues that are generally comparable to the breadth and complexity of the issues that can reasonably be expected to be raised by the Bank's financial statements. At least one member of the Committee shall have a background in accounting or related financial management experience which would include any experience or background which results in the individual's financial sophistication, including being or having been an auditor, a Chief Executive Officer or other senior officer with financial oversight responsibilities.

In fulfilling the responsibilities set out in this Charter, the Committee has the authority to conduct any investigation and access any officer, employee or agent of the Bank appropriate to fulfilling its responsibilities, including the shareholders' auditors of the Bank. The Audit Committee may obtain advice and assistance from outside legal, accounting or other advisors as the Audit Committee deems necessary to carry out its duties and may retain and determine the compensation to be paid by the Bank for such independent counsel or outside advisor in its sole discretion without seeking Board approval.

Committee members will enhance their familiarity with financial, accounting and other areas relevant to their responsibilities by participating in educational sessions or other opportunities for development.

*Meetings*

The Committee shall meet at least four times annually, or more frequently as circumstances dictate. The Committee should meet with the shareholders' auditors and management quarterly to review the Bank's financial statements consistent with the section entitled "Financial Reporting" below. The Committee should dedicate a portion of each of its regularly scheduled quarterly meetings to meeting separately with each of the Chief Financial Officer, the Chief Auditor and the shareholders' auditors and to meeting on its own without members of management or the shareholders' auditors. Annually, the Committee shall meet jointly with the Risk Committee and The Office of the Superintendent of Financial Institutions.

*Specific Duties and Responsibilities*

*Financial Reporting*

The Committee shall be responsible for the oversight of reliable, accurate and clear financial reporting to shareholders, including reviewing the Bank's annual and interim financial statements and management's discussion and analysis, prior to approval by the Board and release to the public, and reviewing, as appropriate, releases to the public of significant material non-public financial information of the Bank. Such review of the financial reports of the Bank shall include, where appropriate but at least annually discussion with management and the shareholders' auditors of significant issues regarding accounting principles, practices, and significant management estimates and judgments.

The Committee shall review earnings press releases and satisfy itself that adequate procedures are in place for the review of the Bank's public disclosure of financial information extracted or derived from the Bank's financial statements, other than the public disclosure in the Bank's annual and interim financial statements and MD&A, and must periodically assess the adequacy of those procedures.

*Financial Reporting Process*

The Committee shall support the Board in its oversight of the financial reporting process of the Bank including:

working with management, the shareholders' auditors and the internal audit department to review the integrity of the Bank's financial reporting processes;

reviewing the process relating to and the certifications of the Chief Executive Officer and the Chief Financial Officers on the integrity of the Bank's quarterly and annual consolidated financial statements;

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considering the key accounting policies of the Bank and key estimates and judgments of management and discussing such matters with management and/or the shareholders' auditors;

keeping abreast of trends and best practices in financial reporting including considering, as they arise, topical issues such as the use of variable interest entities and off-balance sheet reporting, and their application to the Bank;

reviewing with the shareholders' auditors and management significant accounting principles and policies and all critical accounting policies and practices used and any significant audit adjustments made;

considering and approving, if appropriate, major changes to the Bank's accounting and financial reporting and policies as suggested by the shareholders' auditors, management, or the internal audit department; and

establishing regular systems of reporting to the Committee by each of management, the shareholders' auditors and the internal audit department regarding any significant judgments made in management's preparation of the financial statements and any significant difficulties encountered during the course of the review or audit, including any restrictions on the scope of work or access to required information.

### *The Audit Committee's Role in the Financial Reporting Process*

The shareholders' auditors are responsible for planning and carrying out, in accordance with professional standards, an audit of the Bank's annual financial statements and reviews of the Bank's quarterly financial information. Management of the Bank is responsible for the preparation, presentation and integrity of the Bank's financial statements and for maintaining appropriate accounting and financial reporting principles and policies and internal controls and procedures designed to ensure compliance with accounting standards and applicable laws and regulators. The Audit Committee oversees the financial reporting process at the Bank and receives quarterly reporting regarding the process undertaken by management and the results of the shareholders' auditors' review. It is not the duty of the Audit Committee to plan or conduct audits, or to determine that the Bank's financial statements are complete, accurate and in accordance with GAAP.

### *Internal Controls*

The Committee shall monitor the internal controls of the Bank to ensure the necessary checks and balances are in place, including:

requiring management to implement and maintain appropriate systems of internal controls in accordance with applicable laws, regulations and guidance, including section 404 of the U.S. Sarbanes-Oxley Act;

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meeting with management and the Chief Auditor to assess the adequacy and effectiveness of the Bank's internal control systems;

receiving reports from the Risk Committee as considered necessary or desirable with respect to any issues relating to internal control procedures considered by that Committee in the course of undertaking its responsibilities; and

reviewing reporting by the Bank to its shareholders regarding internal controls.

### *Internal Audit Division*

The Committee shall monitor the internal audit division of the Bank, including reviewing and approving its annual plan and satisfying itself that the internal audit division has adequate resources and independence to perform its responsibilities. In addition, the Committee shall:

confirm the appointment and dismissal of the Chief Auditor of the Bank;

periodically assess the effectiveness of the internal audit division;

regularly review significant reports prepared by the Chief Auditor or the internal audit department together with management's response and follow-up on these reports as appropriate;

provide a forum for the Chief Auditor to raise any issues regarding the relationship and interaction among the internal audit division, management and the shareholders' auditors; and

review reports from the Chief Auditor or the internal audit department regarding the relationships between the Bank and OSFI.

### *Oversight of Shareholders' Auditors*

The Committee shall review and evaluate the performance, qualifications and independence of the shareholders' auditors including the lead partners and annually make recommendations to the Board and shareholders regarding the nomination of the shareholders' auditors for appointment by the shareholders. The Committee shall also make recommendations regarding remuneration and, if appropriate, termination of the shareholders' auditors. The shareholders' auditors shall be accountable to the Committee and the entire Board, as representatives of the shareholders, for such shareholders' auditors' review of the financial statements and controls of the Bank. In addition, the Committee shall:

review the shareholders' auditors' annual audit plans and engagement letters;

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review the shareholders' auditors' processes for assuring the quality of their audit services including any matters that may affect the audit firms' ability to serve the Bank as shareholders' auditors;

discuss those matters that are required to be communicated by shareholders' auditors to the Committee in accordance with the standards established by the Canadian Institute of Chartered Accountants, as such matters are applicable to the Bank from time to time;

review with the shareholders' auditors any issues that may be brought forward by them, including any audit problems or difficulties, such as restrictions on their audit activities or access to requested information, and management's responses;

review with the shareholders' auditors the auditors' concerns, if any, about the quality, not just acceptability, of the Bank's accounting principles as applied in its financial reporting; and

provide a forum for management and the internal and/or shareholders' auditors to raise issues regarding their relationship and interaction. To the extent disagreements regarding financial reporting are not resolved, be responsible for the resolution of such disagreements between management and the internal and/or shareholders' auditors.

### *Independence of Shareholders' Auditors*

The Committee shall oversee and assess the independence of the shareholders' auditors through various mechanisms, including:

reviewing and approving (or recommending to the Board for approval) the audit fees and other significant compensation to be paid to the shareholders' auditors and reviewing and monitoring the policy for the provision of non-audit services to be performed by the shareholders' auditors, including the pre-approval of such non-audit services in accordance with an approved policy;

receiving from the shareholders' auditors, on a periodic basis, a formal written statement delineating all relationships between the shareholders' auditors and the Bank consistent with the rules of professional conduct of the Canadian provincial chartered accountants institutes or other regulatory bodies, as applicable;

reviewing and discussing with the Board, annually and otherwise as necessary, and the shareholders' auditors, any relationships or services between the shareholders' auditors and the Bank or any factors that may impact the objectivity and independence of the shareholders' auditors;

reviewing and approving policies and procedures regarding the employment of partners, employees and former partners and employees of the present or former shareholders' auditors of the Bank as required by applicable laws; and

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reviewing and monitoring other policies put in place to facilitate auditor independence, such as the rotation of members of the audit engagement team, as applicable.

### *Conduct Review and Related Party Transactions*

The Committee shall be responsible for conduct review and oversight of related party transactions (except the approval of Bank officer related party credit facilities which are reviewed by the Management Resources Committee and the approval of Bank director related party credit facilities which are reviewed by the Risk Committee, as required), including:

ensuring procedures and practices are established by management as required by the *Bank Act* relating to conduct review and related party transactions and monitoring compliance with those procedures and their effectiveness from time to time; and

monitoring compliance with policies in respect of ethical personal and business conduct, including the Conflicts of Interest Procedures, Disclosure of Information and Compliant Procedures and the Guidelines of Conduct of the Bank.

### *Compliance*

The Committee shall oversee the establishment and maintenance of processes that ensure the Bank is in compliance with the laws and regulations that apply to it as well as its own policies, including:

reviewing with management the Bank's compliance with applicable regulatory requirements, the legislative compliance management system and applicable securities legislation;

establishing procedures in accordance with regulatory requirements for the receipt, retention and treatment of complaints received by the Bank on accounting, internal accounting controls or auditing matters, as well as for confidential, anonymous submissions by employees of concerns regarding questionable accounting or auditing matters;

reviewing professional pronouncements and changes to key regulatory requirements relating to accounting rules to the extent it applies to the financial reporting process of the Bank; and

reviewing with the Bank's general counsel any legal matter arising from litigation, asserted claims or regulatory noncompliance that could have a material impact on the Bank's financial condition.

*General*

The Committee shall have the following additional general duties and responsibilities:

acting as the audit committee and conduct review committee for certain subsidiaries of the Bank that are federally-regulated financial institutions;

performing such other functions and tasks as may be mandated by regulatory requirements applicable to audit committees and conduct review committees or delegated by the Board;

conducting an annual evaluation of the Committee in which the Committee (and/or its individual members) reviews the performance of the Committee for the preceding year for the purpose, among other things, of assessing whether the Committee fulfilled the purposes and responsibilities stated in this charter;

reviewing reports from the Risk Committee for purposes of monitoring policies and processes with respect to risk assessment and risk management and discuss the Bank's major financial risk exposures, including operational risk issues, and the steps management has taken to monitor and control such exposures;

reviewing and assessing the adequacy of this Charter at least annually and submitting this Charter to the Corporate Governance Committee and the Board for approval upon amendment;

maintaining minutes or other records of meetings and activities of the Committee; and

reporting to the Board following each meeting of the Committee and reporting as required to the Risk Committee on issues of relevance to it.





## MANAGEMENT'S DISCUSSION AND ANALYSIS

Management's discussion and analysis (MD&A) gives you management's perspective on performance of the Bank's businesses, the economy and how the Bank manages risk and capital. The MD&A is as of December 9, 2004.

page 13	<b>How we performed</b>
page 18	<b>Off-balance sheet arrangements</b>
page 19	<b>Critical accounting policies and estimates</b>
page 22	<b>Accounting and reporting changes</b>
page 23	<b>How our businesses performed</b>
page 25	Personal and Commercial Banking
page 29	Wholesale Banking
page 32	Wealth Management
page 35	Corporate
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page 38	<b>Managing risk</b>
page 39	Strategic Risk
page 39	Credit Risk
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page 43	Asset Liability Management
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page 46	Operational Risk
page 47	Regulatory Risk
page 47	Reputational Risk
page 48	<b>Managing capital</b>
page 50	<b>Controls and procedures</b>
page 51	<b>Supplementary information</b>

Additional information relating to the Bank, including the Bank's Annual Information Form for the year ended October 31, 2004, is on SEDAR at [www.sedar.com](http://www.sedar.com).

### *Caution regarding forward-looking statements*

From time to time, the Bank makes written and oral forward-looking statements, including in this report, in other filings with Canadian regulators or the U.S. Securities and Exchange Commission (SEC), and in other communications. All such statements are made pursuant to the "safe harbour" provisions of the United States Private Securities Litigation Reform Act of 1995. Forward-looking statements include, among others, statements regarding the Bank's objectives and targets, and strategies to achieve them, the outlook for the Bank's business lines, and the Bank's anticipated financial performance. Forward-looking statements are typically identified by words such as "believe", "expect", "may" and "could". By their very nature, these statements are subject to inherent risks and uncertainties, general and specific, which may cause actual results to differ materially from the expectations expressed in the forward-looking statements. Some of the factors that could cause such differences include: the credit, market, liquidity, interest rate, operational and other risks discussed in the management discussion and analysis section of this report and in other regulatory filings made in Canada and with the SEC; general business and economic conditions in Canada, the United States and other countries in which the Bank conducts business, as well as the effect of changes in monetary policy in those jurisdictions and changes in the foreign exchange rates for the currencies of those jurisdictions; the degree of competition in the markets in which the Bank operates, both from established competitors and new entrants; legislative and regulatory developments; the accuracy and completeness of information the Bank receives on customers and counterparties; the timely development and introduction of new products and services in receptive markets; the Bank's ability to complete and integrate acquisitions, including the acquisition of a 51% interest in Banknorth Group, Inc.; the Bank's ability to attract and retain key executives; reliance on third parties to provide components of the Bank's business infrastructure; technological changes; change in tax laws; unexpected judicial or regulatory proceedings; continued negative impact of the United States securities litigation environment; unexpected changes in consumer spending and saving habits; the possible impact on the Bank's businesses of international conflicts and terrorism; acts of God, such as earthquakes; and management's ability to anticipate and manage the risks associated with these factors and execute the Bank's strategies. The preceding list is not exhaustive of all possible factors. Other factors could also

adversely affect the Bank's results. For more information, please see the discussion starting on page 37 of this report concerning the effect certain key factors could have on actual results. All such factors should be considered carefully when making decisions with respect to the Bank, and undue reliance should not be placed on the Bank's forward-looking statements. The Bank does not undertake to update any forward-looking statements, written or oral, that may be made from time to time by or on its behalf.



## HOW WE PERFORMED

### AT A GLANCE OVERVIEW

**REPORTED NET INCOME WAS \$2,310 MILLION IN 2004, COMPARED WITH REPORTED NET INCOME OF \$1,076 MILLION IN 2003 AND REPORTED NET LOSS OF \$67 MILLION IN 2002**

**IN 2004, NET INCOME BEFORE AMORTIZATION OF INTANGIBLES WAS \$2,787 MILLION, COMPARED WITH \$1,567 MILLION IN 2003 AND \$567 MILLION IN 2002**

**REPORTED DILUTED EARNINGS PER SHARE WERE \$3.39 IN 2004 COMPARED WITH REPORTED DILUTED EARNINGS PER SHARE OF \$1.51 IN 2003 AND LOSS PER SHARE OF \$.25 IN 2002**

**DILUTED EARNINGS PER SHARE BEFORE AMORTIZATION OF INTANGIBLES WERE \$4.11 IN 2004 COMPARED WITH \$2.26 IN 2003 AND \$.73 IN 2002**

### How the Bank Reports

The Bank prepares its financial statements in accordance with Canadian generally accepted accounting principles (GAAP), relevant aspects of which are presented on pages 60 to 102 of this Annual Report. The Bank refers to results prepared in accordance with GAAP as the "reported basis".

The Bank also utilizes earnings before amortization of intangibles to assess each of its businesses and to measure overall Bank performance. To arrive at this measure, the Bank removes amortization of intangibles from reported basis earnings. Previously the Bank reported operating cash basis earnings. Since the only distinction between operating cash basis and reported basis earnings beginning in 2003 was the amortization of intangibles (as there were no special items), the Bank now refers to earnings before amortization of intangibles as it is a better description of this measure. Fiscal 2002 operating cash basis earnings have been restated to reflect this new basis.

The majority of the Bank's intangible amortization relates to the Canada Trust acquisition in fiscal 2000. The Bank excludes amortization of intangibles as this approach is how the Bank manages the businesses internally. Consequently, the Bank believes that earnings before amortization of intangibles provides the reader with an understanding of the Bank's results that can be consistently tracked from period to period.

As explained, earnings before amortization of intangibles is different from reported results determined in accordance with GAAP. Earnings before amortization of intangibles and related terms used in this Annual Report are not defined terms under GAAP, and therefore may not be comparable to similar terms used by other issuers. The table below provides a reconciliation between the Bank's earnings before amortization of intangibles and its reported results.

### Reconciliation of Earnings Before Amortization of Intangibles to Reported Results

(millions of Canadian dollars)	2004	2003	2002
Net interest income	\$ 5,943	\$ 5,616	\$ 5,300
Provision for (reversal of) credit losses	(386)	186	2,925
Other income	4,883	4,424	4,929
Non-interest expenses	7,381	7,592	6,754
<b>Income before provision for income taxes and non-controlling interest</b>	<b>3,831</b>	<b>2,262</b>	<b>550</b>
Provision for (benefit of) income taxes	952	603	(81)
Non-controlling interest	92	92	64
<b>Net income before amortization of intangibles and preferred dividends</b>	<b>\$ 2,787</b>	<b>\$ 1,567</b>	<b>\$ 567</b>
Amortization of intangibles, net of income taxes	477	491	634
<b>Net income (loss)</b>	<b>\$ 2,310</b>	<b>\$ 1,076</b>	<b>\$ (67)</b>

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(millions of Canadian dollars)	2004	2003	2002
Preferred dividends	78	87	93
<b>Net income (loss) applicable to common shares reported basis</b>	<b>\$ 2,232</b>	<b>\$ 989</b>	<b>\$ (160)</b>
(Canadian dollars)			
Basic net income (loss) per common share reported basis	\$ 3.41	\$ 1.52	\$ (.25)
Diluted net income (loss) per common share reported basis	3.39	1.51	(.25)
Basic net income per common share before amortization of intangibles	4.14	2.28	.74
Diluted net income per common share before amortization of intangibles	4.11	2.26	.73

Certain comparative amounts have been reclassified to conform with current year presentation.

**Net Income (Loss)**

Net income is revenues (net interest income plus other income) less loan losses, expenses, income taxes and non-controlling interest.

Reported net income was \$2,310 million in 2004, compared with reported net income of \$1,076 million in 2003 and a reported net loss of \$67 million in 2002. Reported basic earnings per share were \$3.41 in 2004 compared with reported basic earnings per share of \$1.52 in 2003 and a loss per share of \$.25 in 2002. Reported diluted earnings per share were \$3.39 in 2004 compared with reported diluted earnings per share of \$1.51 in 2003 and a loss per share of \$.25 in 2002. Reported return on total common equity was 18.5% in 2004 compared with 8.7% in 2003 and (1.3)% in 2002.

In 2004, net income before amortization of intangibles was \$2,787 million, compared with \$1,567 million in 2003 and \$567 million in 2002. Basic earnings per share before amortization of intangibles were \$4.14 in 2004 compared with \$2.28 in 2003 and \$.74 in 2002. Diluted earnings per share before amortization of intangibles were \$4.11 in 2004 compared with \$2.26 in 2003 and \$.73 in 2002.

**Economic Profit (Loss) and Return on Invested Capital**

The Bank utilizes economic profit as a tool to measure shareholder value creation. Economic profit is net income before amortization of intangibles less preferred dividends and a charge for average invested capital. Average invested capital is equal to average common equity plus the average cumulative after-tax amounts of goodwill and intangible assets amortized as of the reporting date. The rate used in the charge for capital is the equity cost of capital calculated using the Capital Asset Pricing Model. The charge represents an assumed minimum return required by common shareholders on the Bank's invested capital. The Bank's goal is to achieve positive and growing economic profit.

Return on invested capital (ROIC) is net income before amortization of intangibles less preferred dividends, divided by average invested capital. ROIC is a variation on the economic profit measure that is useful in comparison to the equity cost of capital. Both ROIC and the cost of capital are percentage rates, while economic profit is a dollar measure. When ROIC exceeds the equity cost of capital, economic profit is positive. The Bank's goal is to maximize economic profit by achieving ROIC that exceeds the equity cost of capital.

Economic profit and ROIC are not defined terms under GAAP, and therefore may not be comparable to similar terms used by other issuers. The table below provides a reconciliation between the Bank's economic profit (loss), return on invested capital and net income before amortization of intangibles. Earnings before amortization of intangibles and related terms are discussed in the "How the Bank Reports" section.

**Net Interest Income**

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The Bank calculates net interest income by adding the interest and dividends it earns from loans and securities, and subtracting the interest it pays on deposits and other liabilities.

See supplementary information pages 51 and 52, tables 2, 3 and 4

Net interest income was \$5,943 million in 2004, a year-over-year increase of \$327 million. The increase in net interest income primarily related to Wholesale Banking, where numerous factors contributed to the increase, including the mix of interest earning securities and derivatives within the trading businesses of Wholesale Banking. Personal and Commercial Banking also contributed to this increase due to continued growth in lending volumes. Wealth Management net interest income increased due to higher margin lending and higher spreads on loans and deposits in Wealth Management's Discount Brokerage business. Partially offsetting this increase was a decline in interest income earned on reduced assets in the non-core lending portfolio in the Corporate segment.

### Reconciliation of Economic Profit (Loss), Return on Invested Capital and Net Income Before Amortization of Intangibles

(millions of Canadian dollars)	2004	2003	2002
Average common equity	\$ 12,050	\$ 11,396	\$ 12,144
Average cumulative amount of goodwill/intangible amortization, net of income taxes	2,834	2,396	1,881
Average invested capital	\$ 14,884	\$ 13,792	\$ 14,025
Rate charged for invested capital	10.7%	10.9%	11.2%
Charge for invested capital <sup>1</sup>	(1,593)	(1,530)	(1,574)
Net income before amortization of intangibles less preferred dividends	2,709	1,480	474
Economic profit (loss) <sup>1</sup>	\$ 1,116	\$ (50)	\$ (1,100)
Return on invested capital <sup>1</sup>	18.2%	10.5%	3.4%
Return on total common equity reported basis	18.5%	8.7%	(1.3)%

<sup>1</sup> Includes a charge of \$26 million after-tax for the past amortization of goodwill that became impaired during the second quarter of 2003.



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Net interest income was \$5,616 million in 2003, an increase of \$316 million compared with 2002. The increase in net interest income was related to Personal and Commercial Banking where average personal loan volumes excluding securitizations increased \$7 billion from the previous year; however this growth was partially offset by a 14 basis point reduction in the net interest margin to 3.28%. The increase was also related to higher invested balances in Wealth Management combined with higher yields on these investments. In addition, the increase in net interest income related to interest income from income tax refunds and securitization adjustments in 2003.

Beginning in fiscal 2004, the Bank no longer discusses net interest income on a taxable equivalent basis (TEB) at the total Bank level, as it is not useful at that level. However, on a segmented basis, the Bank continues to report net interest income on a TEB. For further details, see the introductory discussion in the "How Our Businesses Performed" section on page 23.

### Other Income

Other income represents all of the Bank's income other than net interest income. Sources of other income include revenues from trading activities, brokerage fees, mutual fund management fees, service fees, income from loan securitizations and other revenue.

*See supplementary information page 52, tables 5 and 6*

Other income on a reported basis was \$4,883 million in 2004, an increase of \$459 million from 2003.

Insurance revenues, net of claims increased by \$173 million compared with last year, primarily due to the acquisition of business from Liberty Mutual Group, organic volume growth and lower claims. Income from loan securitizations increased by \$140 million whereas card services decreased by \$80 million as compared with fiscal 2003.

Mutual fund management fees increased by \$65 million due to higher assets under management relating to higher sales volumes. Full service brokerage and certain other securities services revenues increased by \$48 million due to increased business volumes. Self-directed brokerage revenues increased \$28 million compared with a year ago due to an overall increase in trading volumes. During fiscal 2003, the Bank recorded write downs of \$39 million in other income as a result of other than temporary impairments in certain international wealth management joint ventures. There were no such write downs in fiscal 2004.

The investment securities portfolio realized net gains of \$192 million this year compared with net gains of \$23 million last year. The improvement is largely a result of stronger market conditions resulting in improved exit opportunities in the Bank's private and public equity portfolios. Gains or losses on derivatives and loan sales in the non-core lending portfolio improved from a loss of \$113 million last year to a gain of \$71 million as a result of improved credit conditions which have resulted in higher market valuations of the derivative positions and loans sold during the year. However, trading income reported in other income decreased by \$257 million compared with the same period last year as a result of weaker results in both the Bank's interest and credit portfolios and equities. Trading-related income (which is the total of trading income reported in other income and the net interest income on trading positions reported in net interest income) decreased by \$109 million. This was primarily a result of weaker results in the equity trading businesses. Corporate credit fees decreased by \$80 million due to a reduction in assets as well as outstanding commitments in the core and non-core lending portfolios. The Bank also recognized \$77 million of losses, net of accrual costs, related to derivatives not afforded hedge accounting subsequent to the adoption of the new hedging relationships accounting guideline in fiscal 2004.

Also, non-trading foreign exchange income improved from \$48 million in fiscal 2003 to \$129 million in fiscal 2004 as a result of the Bank resolving a previously unhedged non-trading U.S. dollar exposure arising from its U.S. dollar Visa business.

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Other income was \$4,424 million in 2003, a decrease of \$505 million from 2002.

Trading income reported in other income decreased by \$425 million as compared with 2002, while trading-related income generated by Wholesale Banking was \$993 million for 2003, a decrease of \$208 million compared with 2002. The decrease reflected a decline in market activity levels across equity and interest rate structured products compared with fiscal 2002. The investment securities portfolio realized net gains of \$23 million in 2003 compared with net gains of \$26 million in 2002. The decrease was primarily attributable to market conditions. The decline in other income was also due to losses on derivative and loan sales in Wholesale Banking of \$113 million in 2003.

In addition, the decline in other income related to write downs of \$39 million in 2003, resulting from other than temporary impairments in certain international wealth management joint ventures. Somewhat offsetting the decline in other income were increases in self-directed brokerage revenues of \$35 million due to an overall increase in trading volumes.

Non-trading foreign exchange income decreased by \$61 million in 2003 after the resolution of a previously unhedged non-trading U.S. dollar exposure in the Bank's U.S. dollar Visa business. During fiscal 2002, the Bank sold its mutual fund record keeping and custody business and recorded pre-tax gains of \$40 million. No such gains were recorded in fiscal 2003. Somewhat offsetting the decline was a year-over-year increase in fees from card services and service charges of \$48 million, an increase in insurance revenues of \$45 million and an increase in income from loan securitizations of \$32 million as compared with 2002.

## Expenses

Expenses include non-interest expenses, such as salaries, occupancy and equipment costs, amortization of intangibles and other operating expenses.

See supplementary information page 53, table 7

On a reported basis, expenses for fiscal 2004 were \$8,007 million compared with \$8,364 million in fiscal 2003. The decline in expenses is primarily a result of \$624 million in goodwill write downs and \$92 million of restructuring costs included in prior period figures that related to the international unit of the Bank's wealth management business and its U.S. equity options business in Wholesale Banking. During the second quarter of 2003, the Bank reviewed the value of goodwill assigned to these businesses and determined that an impairment had occurred. This decrease was partially offset by litigation loss accruals of \$354 million recorded in fiscal 2004. Several actions are pending and given the litigious environment the Bank has accrued for the most likely amounts that may be expended. Also, Personal and Commercial Banking expenses increased primarily due to the Liberty Mutual and Laurentian branch acquisitions and higher insurance business volumes. Also, underlying expenses in Wealth Management increased as a result of increases in mutual fund trailer payments due to higher assets under management, growth in business volumes in Private Investment Advice, Financial Planning and Private Client Services and increased levels of investment in upgrading technology, product training and marketing platforms. The impact of the amortization of intangibles on the Bank's reported before tax expenses was \$626 million, compared with \$772 million in fiscal 2003. Expenses before amortization of intangibles in fiscal 2004 decreased \$211 million from \$7,592 million in 2003 to \$7,381 million.

On a reported basis, expenses increased by \$612 million from 2002 to \$8,364 million in 2003. The increase in expenses is primarily a result of \$624 million in goodwill write downs and \$92 million of restructuring costs recognized in fiscal 2003, as discussed above. The fiscal 2003 increase in expenses is also related to increased variable compensation expenses and charges related to systems write-offs, real estate downsizing, legal provisions in the non-core portfolio and costs of streamlining core operations in Wholesale Banking. The impact of the amortization of intangibles on the Bank's reported before tax expenses was \$772 million in fiscal 2003, compared with \$998 million in fiscal 2002. Expenses before amortization of intangibles in fiscal 2003 increased \$838 million to \$7,592 million compared with 2002. Beginning in fiscal 2003, the Bank applied the fair value method of accounting for stock options and recorded an expense of \$9 million.

## Efficiency Ratio

The efficiency ratio measures the efficiency of operations. It's calculated by taking expenses as a percentage of total revenue. The lower the percentage, the greater the efficiency.

See supplementary information page 53, table 7

On a reported basis, the Bank's overall efficiency ratio improved to 74.0% from 83.3% in 2003 and 75.8% in 2002. The Bank's consolidated efficiency ratio is impacted by shifts in its business mix. The efficiency ratio is viewed as a more relevant measure for Personal and Commercial Banking, which had an efficiency ratio of 58.3% this year compared with 58.8% in 2003 and 60.7% in 2002. The Bank's efficiency ratio before amortization of intangibles improved to 68.2% from 75.6% in 2003 and 66.0% in 2002.

## **Taxes**

The Bank's effective tax rate, on a reported basis, was 25.1% for fiscal 2004, compared with 21.6% in fiscal 2003. Based on earnings before amortization of intangibles, the effective tax rate was 24.8% for fiscal 2004, compared with 26.7% in fiscal 2003. The 2004 effective tax rates were affected by an additional \$52 million future tax liability that arose from a change in the scheduled Ontario statutory rates in the first quarter 2004, while the 2003 rates were affected by goodwill and other than temporary impairments with a tax effect of \$114 million.

On a reported basis, the Bank's effective tax rate was 21.6% for fiscal 2003 as compared with 99.3% in fiscal 2002. The Bank's effective tax rate based on earnings before amortization of intangibles was 26.7% in fiscal 2003 compared with nil in fiscal 2002. The Bank earned net income in fiscal 2003 compared with a net loss in fiscal 2002. This resulted in a reduction in the effective tax rate. In addition, the reduction was a result of a change in the Bank's business mix and a decrease in statutory tax rates in fiscal 2003.

## **Balance Sheet**

See Consolidated Balance Sheet page 62

Total assets were \$311 billion at the end of fiscal 2004, \$37 billion higher than October 31, 2003. Increased positions in securities and securities purchased under resale agreements represented \$19 billion and \$4 billion of the increase, respectively. Also, as compared with last year, personal loans, including securitizations, increased by \$7 billion to reach \$56 billion, primarily attributable to a solid performance in the personal loan portfolio at TD Canada Trust. At the end of the year, residential mortgages, including securitizations, increased by \$1 billion to reach \$64 billion as compared with last year. Bank-originated securitized assets not included on the balance sheet amounted to \$20 billion, compared with \$19 billion last year.

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Wholesale deposits increased by \$14 billion and securities sold short or under repurchase agreements increased by \$4 billion as compared with October 31, 2003. Personal non-term deposits increased by \$6 billion while personal term deposits remained relatively unchanged.

Total assets were \$274 billion as at October 31, 2003, \$4 billion lower than as at October 31, 2002. A decline in investment securities activity resulted in a \$4 billion decrease and business and government loans decreased by \$12 billion as compared with October 31, 2002. However, securities purchased under resale agreements increased by \$4 billion to \$17 billion due to increased securities volumes. Also, compared with last year, personal loans, including securitizations, increased by \$6 billion to reach \$49 billion. At the end of the year, residential mortgages, including securitizations, decreased by \$3 billion to reach \$64 billion at the end of 2003. Bank-originated securitized assets not included on the balance sheet amounted to \$19 billion, compared with \$15 billion at October 31, 2002.

Wholesale deposits decreased by \$14 billion as compared with October 31, 2002. However, personal non-term deposits increased by \$3 billion to \$53 billion and personal term deposits increased by \$2 billion to \$53 billion compared with October 31, 2002.

The Bank also enters into structured transactions on behalf of clients which results in assets recorded on the Bank's Consolidated Balance Sheet for which market risk has been transferred to third parties via total return swaps. As at October 31, 2004, assets under such arrangements amounted to \$14 billion compared with \$13 billion in 2003 and \$11 billion in 2002. The Bank also acquires market risk on certain assets via total return swaps, without acquiring the cash instruments directly. Assets under such arrangements amounted to \$5 billion as at October 31, 2004 compared with \$6 billion in 2003 and \$6 billion in 2002. Market risk for all such positions is tracked and monitored, and regulatory market risk capital is required. The assets sold under these arrangements (excluding equity derivatives) discussed in the Other Financial Transactions section on page 19 are included in this amount. See Note 17 of the Bank's Consolidated Financial Statements for more details of derivative contracts.

### **Fourth Quarter Analysis**

#### *Net Income*

Reported net income was \$612 million for the fourth quarter, compared with \$501 million in the same quarter last year. Reported basic earnings per share were \$.91, compared with \$.74 in the same quarter last year. Reported diluted earnings per share were \$.90 for the quarter, compared with \$.73 in the same quarter last year. Reported return on total common equity, on an annualized basis was 19.1% for the quarter compared with 16.7% last year.

Net income before amortization of intangibles for the fourth quarter was \$704 million, compared with \$613 million for the same quarter last year. Basic earnings per share before amortization of intangibles were \$1.05, compared with \$.91 in the same quarter last year. Diluted earnings per share before amortization of intangibles were \$1.04 for the quarter, compared with \$.90 in the same quarter last year. Return on total common equity before amortization of intangibles, on an annualized basis was 22.1% for the quarter compared with 20.6% last year.

#### *Net Interest Income*

Net interest income on a reported basis was \$1,475 million for the fourth quarter, an increase of \$96 million from the same quarter last year. The increase related primarily to Personal and Commercial Banking, due to volume growth in real estate secured lending along with small business and core deposits, partially offset by lower margins. Net interest income in Wealth Management also increased due to higher margin lending and higher spreads on loans and deposits in Wealth Management's Discount Brokerage business.

#### *Other Income*

Other income on a reported basis was \$1,118 million for the fourth quarter, an increase of \$24 million from the same quarter last year.

Insurance revenues, net of claims increased by \$56 million compared with the same quarter last year, due to the acquisition of business from Liberty Mutual, organic volume growth and lower claims. However, income from card services decreased by \$27 million due to adjustments relating to credit card customer reward programs.

Mutual fund management fees increased by \$9 million due to higher assets under management relating to higher sales volumes. Full service brokerage and certain other securities services revenues increased by \$15 million from the same period in the prior year due to increased business volumes. However, self-directed brokerage revenues decreased \$75 million compared with the same quarter a year ago due to lower trading volumes. Average trades per day decreased 25% to 83,000 from 111,000 in the same period a year ago.

The investment securities portfolio realized net gains of \$44 million for the fourth quarter compared with \$23 million in the same quarter last year. The improvement is largely a result of stronger market conditions resulting in improved exit opportunities for the Bank's private and public equity portfolios. Gains or losses on derivative and loan sales in the non-core lending portfolio improved from a \$19 million loss last year

to a \$19 million gain this quarter, a result of improved credit conditions which have resulted in higher market valuations of the derivatives and loans sold during the fourth quarter. However, trading income reported in other income decreased by \$53 million compared with the same quarter last year, largely as a result of reduced trading revenue in the equity businesses. Trading-related income also decreased by \$82 million. This was primarily a result of weaker results in the equity, and interest rate and credit portfolios. The Bank also recognized \$17 million of losses, net of accrual costs, in the fourth quarter related to derivatives not afforded hedge accounting subsequent to the adoption of the new hedging relationships guideline at the beginning of fiscal 2004.

Also, non-trading foreign exchange income improved from a loss of \$31 million in the fourth quarter of 2003 to a gain of \$45 million this quarter. The loss in the prior year was the result of the Bank resolving a previously unhedged non-trading U.S. dollar exposure arising from its U.S. dollar Visa business.

#### *Expenses*

Expenses before amortization of intangibles for the fourth quarter decreased by \$23 million to \$1,762 million from the same quarter last year. The decrease in expenses this quarter is primarily attributable to lower severance costs, lower variable compensation expenses in Wholesale Banking and higher expenses in the same quarter last year due to charges related to systems write-offs, real estate downsizing and legal provisions in the non-core portfolio. The decrease was partially offset by litigation loss accruals of \$54 million and increases in expenses in Personal and Commercial Banking and Wealth Management. Personal and Commercial Banking expenses increased due to the Liberty Mutual and Laurentian branch acquisitions, higher insurance business volumes and the upgrading of the Bank's automated banking machines through an outsourcing arrangement. Expenses in Wealth Management increased mainly due to increased mutual fund trailer payments due to higher assets under management, increases in sales commissions reflecting business growth, and increased investment in technology, hiring of sales staff and marketing costs.

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The Bank's efficiency ratio before amortization of intangibles improved to 67.9% in the fourth quarter from 72.2% in the same quarter a year ago. Personal and Commercial Banking had an efficiency ratio before amortization of intangibles of 58.2% for the fourth quarter, unchanged from a year ago. On a reported basis, the Bank's overall efficiency ratio improved to 73.4% from 79.3% in the same quarter a year ago.

### *Taxes*

On a reported basis, the Bank's effective tax rate was 16.7% for the fourth quarter, compared with 12.1% in the same quarter a year ago. The Bank's effective tax rate based on earnings before amortization of intangibles was 19.6% for the quarter compared with 17.5% a year ago. The change in the effective tax rates is due to a change in the Bank's business mix.

For summary information related to the Bank's eight most recently completed quarters, please see supplementary table 19 on page 59 of this Annual Report.

### **Acquisition of Banknorth Group, Inc.**

On August 26, 2004, the Bank announced a definitive agreement to acquire a 51% interest in Banknorth Group, Inc. (Banknorth) for total consideration of approximately \$5 billion. Consideration will be 60% cash and 40% common shares of the Bank. Banknorth is a public company with approximately \$35 billion in assets. The acquisition is subject to approval by regulators and Banknorth shareholders, and if approved, is expected to close in February 2005. Banknorth and the Bank filed a proxy statement/prospectus with the U.S. Securities and Exchange Commission containing additional information about this transaction. A copy may be obtained by contacting the Shareholder Relations department as set out on page 109 of this Annual Report. In addition, the Bank has hedged the cash portion of the purchase price for the proposed Banknorth acquisition using foreign exchange forward contracts. The fair value of this hedge was a loss of \$226 million as at October 31, 2004. If the Banknorth transaction does not proceed, the Bank will record an after-tax loss of \$217 million in connection with these forward contracts, based on October 31, 2004 foreign exchange rates.

### **OFF-BALANCE SHEET ARRANGEMENTS**

In the normal course of operations, the Bank engages in a variety of financial transactions that, under Canadian generally accepted accounting principles, are either not recorded on the Consolidated Balance Sheet or are recorded in amounts that differ from the full contract or notional amounts. These off-balance sheet arrangements involve, among other risks, varying elements of market, credit and liquidity risk which are discussed in the Managing Risk section on pages 38 to 47 of this Annual Report. Off-balance sheet arrangements are generally undertaken for risk management, capital management and/or funding management purposes and include securitizations, commitments, guarantees, and contractual obligations.

### **Securitizations**

Securitizations are an important part of the financial markets, providing liquidity by facilitating investor access to specific portfolios of assets and risks. In a typical securitization structure, the Bank sells assets to a variable interest entity (VIE) and the VIE funds the purchase of those assets by issuing securities to investors. VIEs are typically set up for a single, discrete purpose, are not operating entities and usually have no employees. The legal documents that govern the transaction describe how the cash earned on the assets held in the VIE must be allocated to the investors and other parties that have rights to these cash flows. The Bank is involved in VIEs through the securitization of its own assets, securitization of third party assets and other financial transactions. Certain of the Bank's securitizations of its own assets and of third party assets are structured through qualifying special purpose entities (QSPEs). QSPEs are trusts or other legal vehicles that are demonstrably distinct from the Bank, have specified permitted activities, defined asset holdings and may only sell or dispose of selected assets in automatic response to limited conditions. QSPEs are not consolidated by the Bank.

#### *Securitization of Bank-originated Assets*

The Bank securitizes residential mortgages, personal loans, credit card loans and commercial mortgages to enhance its liquidity position, diversify its sources of funding and to optimize the management of its balance sheet. Details of these securitizations are as follows.

The Bank securitizes residential mortgages through the creation of mortgage-backed securities and transfers to VIEs. The Bank continues to service the securitized mortgages and may be exposed to the risks of the transferred loans through retained interests. There are no expected credit losses on the retained interests of the securitized residential mortgages that are government guaranteed (99.9% of all securitized residential mortgages). As at October 31, 2004, the Bank had outstanding securitized residential mortgages of \$13.1 billion as compared with \$11.3 billion in fiscal 2003.

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The Bank securitizes real estate secured personal loans through sales to VIEs. These securitizations are revolving securitizations. The Bank provides credit enhancement through its retained interest in the excess spread of the VIEs and by funding cash collateral accounts. The Bank's interest in the excess spread of the VIEs and the cash collateral account is subordinate to the VIE's obligations to the holders of its asset-backed securities and absorbs losses with respect to the personal loans before payments to noteholders are affected. As at October 31, 2004, the Bank had outstanding securitized personal loans of \$4.0 billion as compared with \$4.6 billion in fiscal 2003.

The Bank securitizes credit card loans through sales to VIEs. These securitizations are revolving securitizations. The Bank provides credit enhancement to the VIEs through its retained interest in the excess spread. The Bank's interest in the excess spread of the VIEs is subordinate to the VIE's obligations to the holders of its asset-backed securities and absorbs losses with respect to the credit card receivables before payments to the noteholders are affected. As at October 31, 2004, the Bank had outstanding securitized credit card receivables of \$1.3 billion as compared with \$1.5 billion in fiscal 2003.

The Bank also securitizes commercial mortgages, which in addition to providing a source of liquidity and capital efficient funding, may reduce the Bank's credit exposure, i.e. exposure to credit, liquidity and operational risks associated with these loans. As at October 31, 2004, the Bank had outstanding securitized commercial mortgages of \$1.8 billion as compared with \$1.4 billion in fiscal 2003.

Total bank-originated securitized assets not included on the Consolidated Balance Sheet amounted to \$20.2 billion compared with \$18.8 billion a year ago. Further details are provided in Note 4 of the Bank's Consolidated Financial Statements. If these securitizations were to be terminated, the Bank would experience capital implications of maintaining the assets on the Consolidated Balance Sheet and be exposed to the assets' full operational, financial and market risks.



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### *Securitization of Third Party Originated Assets*

The Bank assists its clients in securitizing their financial assets through VIEs administered by the Bank. The Bank may provide credit enhancement, swap facilities or liquidity facilities to the resulting VIEs as well as securities distribution services. Liquidity facilities are only available in the event of a general market disruption and the probability of loss is negligible. The Bank does not provide employees to the VIEs, nor does it have ownership interests in these VIEs and all fees earned in respect of these activities are on a market basis. If these securitizations were to be terminated, the Bank would experience a reduction in securitization income.

### *Other Financial Transactions*

The Bank sells trading securities to VIEs in conjunction with its balance sheet management strategies. The Bank holds a significant variable interest in these VIEs, but is not considered to be the primary beneficiary, and as a result does not consolidate these VIEs. Also, the Bank does not retain effective control over the assets sold. Assets sold under such arrangements at October 31, 2004 amounted to \$3.0 billion as compared with \$5.0 billion in fiscal 2003. The Bank enters into total return swaps with the sale counterparties in respect of the assets sold. Market risk for all such transactions is tracked and monitored.

The Bank is also involved in Collateralized Debt Obligation vehicles (CDOs). In relation to these CDOs, the Bank may serve in the capacity of an underwriter, a third party investor or a derivative counterparty. CDOs raise capital by issuing debt securities and use their capital to invest in portfolios of securities and derivatives. Any net income or loss is shared by the CDOs' variable interest holders.

In addition, the Bank offers equity-linked notes and credit-linked notes to various VIEs and third party clients. The Bank's exposure to risk from these transactions is not significant.

The Bank through The Canada Trust Company acts as a trustee for personal and corporate trusts. In the capacity as a trustee, fees are earned.

The Bank also sponsors numerous mutual funds. The Bank acts as the administrator of these funds and does not guarantee the principal or return to investors on these funds.

The Bank also offers other financial products to clients. These financial products are, on occasion, created using a VIE as issuer or obligor of the financial products. The Bank may provide certain administrative services and other financial products to the VIEs in exchange for market rate compensation.

### **Commitments**

The Bank enters into various commitments to meet the financing needs of the Bank's clients and to earn fee income. Significant commitments of the Bank include financial and performance standby letters of credit, documentary and commercial letters of credit and commitments to extend credit. These products may expose the Bank to liquidity, credit and reputational risks. There are adequate risk management and control processes in place to mitigate these risks. Note 18 of the Bank's Consolidated Financial Statements provides detailed information about the maximum amount of additional credit the Bank could be obligated to commit.

### **Guarantees**

The Bank enters into various guarantee contracts which include financial and performance standby letters of credit, assets sold with recourse, credit enhancements, written options and indemnification agreements. Note 18 of the Bank's Consolidated Financial Statements provides detailed information about the Bank's guarantees.

### **Contractual Obligations**

The Bank has contractual obligations to make future payments on subordinated notes and debentures, operating and capital lease commitments, capital trust securities and certain purchase obligations. Subordinated notes and debentures, capital lease commitments and capital trust securities are reflected on the Bank's Consolidated Balance Sheet, while operating lease commitments and purchase obligations are not. Details of these contractual obligations as at October 31, 2004 are disclosed by remaining maturity in supplementary table 17 on page 59 of this Annual Report.

### **CRITICAL ACCOUNTING POLICIES AND ESTIMATES**

The Bank's accounting policies are essential to understanding its results of operations and financial condition. A summary of the Bank's significant accounting policies is presented in Note 1 of the Bank's Consolidated Financial Statements beginning on page 60 of this Annual Report. Some of the Bank's policies require subjective, complex judgements and estimates as they relate to matters that are inherently uncertain. Changes in these judgements or estimates could have a significant impact on the Bank's financial statements. The Bank has established procedures to ensure that accounting policies are applied consistently and that the processes for changing methodologies are well controlled and occur in an appropriate and systematic manner. In addition, the Bank's critical accounting policies are reviewed with the Audit Committee on a periodic basis. Critical accounting policies that require management's judgement and estimates include accounting for loan losses, accounting for the fair value of financial instruments held in trading portfolios, accounting for income taxes, the valuation of investment securities, accounting for securitizations, the valuation of goodwill and intangible assets, the accounting for pensions and post-retirement benefits and contingent liabilities.

### **Accounting for Loan Losses**

Accounting for loan losses is an area of importance given the size of the Bank's loan portfolio. From 2002 through to 2004, the Bank had three types of allowances against loan losses – specific, general and sectoral. Loan impairment is recognized when the Bank determines, based on its identification and evaluation of problem loans and accounts that the timely collection of all contractually due interest and principal payments is no longer assured. Judgement is required as to the timing of designating a loan as impaired and the amount of the required specific allowance. Management's judgement is based on its assessment of probability of default, loss given default and exposure at default. Changes in these estimates due to a number of circumstances can have a direct impact on the provision for loan losses and may result in a change in the allowance. Reviews by regulators in Canada and the U.S. bring a measure of uniformity to specific allowances recorded by banks.

Sectoral allowances were established in 2002 for losses not specifically identified in the communications and utilities sectors. Sectoral allowances require ongoing judgement as to draw downs from sectorals to specific loss and the amount of periodic sectoral allowances required. When individual loans in these sectors become impaired, a specific allowance is established by drawing from the sectoral allowance. The judgement on impairment is based on the Bank's credit policy. During fiscal 2004, the Bank released \$655 million from the sectoral provisions, resulting in a nil ending balance. The release is a result of a turnaround in credit markets and the emergence of risk mitigation instruments. General allowances also require judgement given that the level of general allowances depends upon an assessment of business and economic conditions, historical and expected loss experience, loan portfolio composition and other relevant indicators. In establishing the appropriateness of general allowances, in addition to management judgement, the Bank refers to an internally developed model that utilizes parameters for probability of default, loss given default and usage given default. If these parameters were independently increased or decreased by 10%, then the model would indicate an increase or decrease to the aggregate corporate and commercial allowance of \$48 million for probability of default, \$48 million for loss given default and \$13 million for usage given default, respectively. The Managing Risk section on page 38 of this Annual Report provides a more detailed discussion regarding credit risk. Also, see Note 1(i) and Note 3 of the Bank's Consolidated Financial Statements for additional disclosures on the Bank's allowance for credit losses.

### **Accounting for The Fair Value of Financial Instruments Held in Trading Portfolios**

The Bank's trading securities, obligations related to securities sold short and trading derivatives are carried at fair value on the Consolidated Balance Sheet with the resulting realized and unrealized gains or losses recognized immediately in other income. See Note 1 of the Bank's Consolidated Financial Statements on Securities and Derivative Financial Instruments for more details.

The fair value of exchange traded financial instruments is based on quoted market prices, adjusted for daily margin settlements, where applicable. Note 15 of the Bank's Consolidated Financial Statements provides disclosures of the estimated fair value of all financial instruments at October 31, 2004.

The fair value for a substantial majority of financial instruments held in trading portfolios is based on quoted market price or valuation models that use independently observable market parameters. Independently observable market parameters include interest rate yield curves, foreign exchange rates and option volatilities. The valuation models incorporate prevailing market rates and prices on underlying instruments with similar maturities and characteristics, and take into account factors such as counterparty credit quality, liquidity and concentration concerns. Certain derivatives are valued using models with unobservable market parameters, where the parameters estimated are subject to management judgement. These derivatives are normally not actively traded and are complex. For example, certain credit products are valued using models with parameters such as correlation and recovery rates that are unobservable. Uncertainty in estimating the parameters can impact the amount of revenue or loss recorded for a particular position.

Management judgement is also used in recording fair value adjustments to model valuations to account for measurement uncertainty when valuing complex and less actively traded derivatives.

The Bank has controls in place to ensure that the valuations derived from the models are appropriate. These include independent review and approval of valuation models and independent review of the valuations by qualified personnel. As the market for complex derivative products develops, the pricing for these products becomes more transparent, resulting in refinement of valuation models.

The Bank believes that its estimates of fair value are reasonable given the process for obtaining multiple quotes of external market prices, consistent application of models over a period of time and the controls and processes discussed above. The valuations are also validated by past experience, and through the actual cash settlement of contracts. For a discussion of Market Risk, refer to page 41 of this Annual Report.

### **Accounting for Income Taxes**

Accounting for current income taxes requires the Bank to exercise judgement for issues relating to certain complex transactions, known issues under discussion with tax authorities or matters yet to be settled in court. As a result, the Bank maintains a tax provision for contingencies and regularly assesses the adequacy of this tax provision.

Future income taxes are recorded to account for the effects of future taxes on transactions occurring in the current period. The accounting for future income taxes also requires judgement in the following key situations:

Future tax assets are assessed for recoverability. The Bank records a valuation allowance when it believes based on all available evidence, that it is not more likely than not that all of the future tax assets recognized will be realized prior to their expiration. The amount of the future income tax asset recognized and considered realizable could, however, be reduced if projected income is not achieved due to various factors such as unfavourable business conditions. If projected income is not expected to be achieved, the Bank would record an additional valuation allowance to reduce its future tax assets to the amount that it believes can be realized in its future tax returns. The magnitude of the valuation allowance is significantly influenced by the Bank's forecast of future profit generation, which drives the extent to which it will be able to utilize the future tax assets.

Future tax assets are calculated based on tax rates expected to be in effect in future periods. Previously recorded tax assets and liabilities need to be adjusted when the expected date of the future event is revised based on current information.

The Bank has not recognized a future income tax liability for undistributed earnings of certain operations as it does not plan to repatriate them. Estimated taxes payable on such earnings in the event of repatriation would be \$186 million at October 31, 2004.

### **Valuation of Investment Securities**

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The Bank's investment securities comprise both publicly traded securities and investments in private equity securities that are not publicly traded. Under Canadian generally accepted accounting principles (GAAP), investment securities are carried at cost or amortized cost and are adjusted to net realizable value to recognize other than temporary impairment.

The Bank discloses the estimated fair value of investment securities in Note 2 of the Bank's Consolidated Financial Statements. Valuation of publicly traded securities is determined by using quoted market prices, which fluctuate from reporting period to reporting period. Valuation of private equity investments held by the Bank requires management judgement due to the absence of quoted market prices, inherent lack of liquidity and the longer term nature of such investments. Private equity investments are initially valued at cost. Fair value is determined using valuation techniques, including discounted cash flows and a multiple of earnings before taxes, depreciation and amortization. Management applies judgement in the selection of the valuation methodology and the various inputs to the calculation, which may vary from reporting period to reporting period. These estimates are monitored and reviewed on a regular basis by the Portfolio Risk Management Group for consistency and reasonableness. Any imprecision in these estimates can affect the resulting fair value. The inherent nature of private equity investing is that management's valuation will change over time as the underlying investment matures and an exit strategy is developed and realized. Estimates of fair value may also fluctuate between reporting periods due to developments in the business underlying the investment. Such fluctuations may be significant depending on the nature of the factors going into the valuation methodology and the extent of change in those factors.

Investment securities are written down to their net realizable value when there is an impairment in value that is considered to be other than temporary in nature. The determination of whether or not other than temporary impairment exists is a matter of judgement. The Bank's management reviews these investment securities regularly for possible impairment that is other than temporary and this review typically includes an analysis of the facts and circumstances of each investment and the expectations for that investment's performance. Specifically, impairment of the value of an investment may be indicated by conditions such as a prolonged period during which the quoted market value of the investment is less than its carrying value, severe losses by the investee in the current year or current and prior years, continued losses by the investee for a period of years, suspension of trading in the securities, liquidity or going concern problems of the investee or a current fair value of the investment that is less than its carrying value.

## Accounting for Securitizations

There are two key determinations relating to the accounting for securitizations. For bank-originated securitized assets, a decision must be made as to whether the securitization should be considered a sale under Canadian GAAP. GAAP requires that specific criteria be met for the Bank to have surrendered control of the assets and thus recognize a gain or loss on sale. For instance, the securitized assets must be isolated from the Bank and put beyond the reach of the Bank and its creditors, even in bankruptcy or other receivership. In determining the gain or loss, management estimates future cash flows by relying on estimates of the amount of interest that will be collected on the securitized assets, the yield to be paid to investors, the portion of the securitized assets that will be prepaid before their scheduled maturity, expected credit losses, the cost of servicing the assets and the rate at which to discount these expected future cash flows. Actual cash flows may differ significantly from those estimated by management. If actual cash flows are different from management's estimate of future cash flows then the gains or losses on the securitization recognized in income will be adjusted. Retained interests are taken into income over the life of the securitized asset. Note 4 of the Bank's Consolidated Financial Statements provides additional disclosures regarding securitizations, including a sensitivity analysis for key assumptions. For fiscal 2004, there were no significant changes to the key assumptions used in estimating the future cash flows. These assumptions are subject to periodic review and may change due to significant changes in the economic environment.

The second key determination is whether the variable interest entity (VIE) should be consolidated into the Bank's financial statements. All of the Bank's securitization trusts are considered VIEs. Current GAAP requires consolidation of VIEs only when the Bank retains substantially all the residual risks and rewards of the VIE. In addition, if the VIE is a QSPE then the Bank should not consolidate the VIE. Under current Canadian GAAP, all of the bank-originated assets transferred to VIEs meet the criteria for sale treatment and non-consolidation.

## Valuation of Goodwill and Intangible Assets

Under Canadian GAAP, goodwill is not amortized, but is instead assessed for impairment at the reporting unit level on at least an annual basis. Goodwill is assessed for impairment using a two step approach with the first step being to assess whether the fair value of the reporting unit to which the goodwill is associated is less than its carrying value. When the fair value of the reporting unit is less than the carrying value, a second impairment test is performed. The second test requires a comparison of the fair value of goodwill to its carrying amount. If the fair value of goodwill is less than its carrying value, goodwill is considered impaired and a charge for impairment must be recognized immediately. The fair value of the Bank's reporting units are determined from internally developed valuation models that consider various factors such as normalized and projected earnings, price earnings multiples and discount rates. The Bank's management uses judgement in estimating the fair value of reporting units and imprecision in any assumptions and estimates used in the fair value calculations could influence the determination of goodwill impairment and affect the valuation of goodwill. The Bank's management believes that the assumptions and estimates used are reasonable and supportable in the existing environment. Where possible, fair values generated internally are compared to market information and are found to be reasonable. The carrying values of the Bank's reporting units are determined by management using economic capital models to adjust net assets and liabilities by reporting unit. These models consider various factors such as market risk, credit risk, operational risk, and are designed to produce the equity capital a reporting unit would have if it was a standalone entity. The Bank's allocation of economic capital to the reporting unit is reviewed by the Capital Management Committee.

Intangible assets that derive their value from contractual customer relationships or that can be separated and sold, and have a finite useful life are amortized over their estimated useful life. Determining the estimated useful life of these finite life intangible assets requires an analysis of the circumstances and judgement by the Bank's management. Finite life intangible assets are tested for impairment whenever circumstances indicate that the carrying value may not be recoverable. Such circumstances would indicate potential intangible impairment and would require a cash flow analysis at that time. As a result, the finite life intangible assets would be written down to net recoverable value based on expected future cash flows similar to other capital assets. See Note 5 of the Bank's Consolidated Financial Statements for additional disclosures regarding goodwill and intangible assets.

## Accounting for Pensions and Post-retirement Benefits

The Bank's pension and post-retirement benefits obligation and expense is determined in accordance with GAAP, and is dependent on the assumptions used in calculating these amounts. The actuarial assumptions are determined by management and are reviewed annually by management and the Bank's actuaries. These assumptions include the discount rate, the rate of compensation increase, the overall health care cost trend rate and the expected long term rate of return on plan assets. The discount rate used to value liabilities is based on long term corporate AA bond yields as of the valuation date. The other assumptions are also long term estimates. The expected long term rate of return on plan assets assumption is based on historical returns and future expectations for returns for each asset class, as well as the target asset allocation of the fund. As these assumptions relate to factors that are long term in nature, they are subject to a degree of uncertainty. Differences between actual experience and the assumptions, as well as changes in the assumptions resulting from changes in future expectations, result in increases or decreases in the Bank's pension and post-retirement benefits expense in future years.

The table on the following page provides the sensitivity of the accrued pension benefit obligation, and the pension expense for the Bank's principal pension plan, to changes in the discount rate, expected long term return on plan assets assumption and rate of compensation increase as at October 31, 2004. The sensitivity analysis provided in the table is hypothetical and should be used with caution. For a further discussion of the

key assumptions used in determining the Bank's annual pension expense and accrued benefit obligation, see Note 13 of the Consolidated Financial Statements.

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(millions of Canadian dollars)	Obligation	Expense
<b>Impact of a change of 1.0% in key assumptions</b>		
Discount rate		
Decrease in assumption	\$ 240	\$ 32
Increase in assumption	(190)	(25)
Expected long term return on assets		
Decrease in assumption		15
Increase in assumption		(15)
Rate of compensation increase		
Decrease in assumption	(50)	(8)
Increase in assumption	57	7

### Contingent Liabilities

The Bank and its subsidiaries are involved in various legal actions in the ordinary course of business, many of which are loan-related. In management's opinion, the ultimate disposition of these actions, individually or in the aggregate, will not have a material adverse effect on the financial condition of the Bank.

Contingent litigation loss accruals are established when it becomes probable that the Bank will incur an expense and the amount can be reasonably estimated. In addition to the Bank's management, internal and external experts are involved in assessing probability and in estimating any amounts involved. Throughout the existence of a contingency, the Bank's management or its experts may learn of additional information that may impact its assessments about probability or about the estimates of amounts involved. Changes in these assessments may lead to changes in recorded loss accruals. In addition, the actual costs of resolving these claims may be substantially higher or lower than the amounts accrued for those claims.

During fiscal 2004, the Bank added \$354 million to its contingent litigation loss accruals. This includes accruals with respect to certain Enron related actions to which the Bank is a party. Several of these matters are in the early stages of litigation and given the size of the claims there is exposure to additional loss. The Bank will regularly assess its position as events progress.

### ACCOUNTING AND REPORTING CHANGES

The following is a summary of accounting and reporting changes the Bank expects to adopt in future periods. See Note 26 of the Bank's Consolidated Financial Statements for more details of future accounting and reporting changes.

#### Consolidation of Variable Interest Entities

The Canadian Accounting Standards Board issued a revised guideline on the consolidation of variable interest entities which is effective for the Bank in fiscal 2005. As a result of this guideline, the Bank will no longer consolidate one of its innovative capital structures – TD Capital Trust Securities – Series 2012, which accounts for \$350 million of Tier 1 capital. Although the Bank has voting control it is not deemed the primary beneficiary under the guideline. For regulatory capital purposes, the Bank's innovative capital structures have been grandfathered by the Superintendent of Financial Institutions Canada, and the Bank's capital ratios are unaffected.

#### Liabilities and Equity

As a result of amendments to the Canadian Institute of Chartered Accountants (CICA) accounting standard on financial instruments – disclosure and presentation, the Bank will be required to classify its existing preferred shares and innovative Tier 1 capital as liabilities, effective fiscal 2005. The Bank's preferred dividends will therefore be reported as interest expense but earnings attributable to common shares will be unaffected.

#### Asset Retirement Obligations

The Bank will be required to adopt the CICA accounting standard on asset retirement obligations in fiscal 2005. The standard requires that a liability for an asset retirement obligation related to a long-lived asset to be recognized in the period in which it is incurred and recorded at fair value. The impact of this accounting standard is not significant for the Bank.

#### Merchant Banking Accounting

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Beginning in fiscal 2005, the Bank will commence equity accounting for investments held within the merchant banking portfolio where it has significant influence. The Bank currently does not expect this change in accounting to result in a significant net income impact.

### **Financial Instruments, Hedges and Comprehensive Income**

The CICA has issued two proposed accounting standards *Financial Instruments Recognition and Measurement* and *Hedges* and one new accounting standard *Comprehensive Income*. These standards are substantially harmonized with U.S. GAAP and are effective for the Bank beginning with the first quarter of fiscal 2007. The principal impact of the standards are detailed below.

Comprehensive income will be a new component of shareholders' equity and a new statement entitled Statement of Comprehensive Income will be added to the Bank's primary Consolidated Financial Statements.

Financial assets will be required to be classified as available for sale, held to maturity or trading.

For fair value hedges, where the Bank is hedging changes in the fair value of assets, liabilities or firm commitments, the change in the value of derivatives and hedged items will be recorded through income.

For cash flow hedges where the Bank is hedging the variability in cash flows related to variable rate assets, liabilities or forecasted transactions, the effective portion of the changes in the fair values of the derivative instruments will be recorded through comprehensive income until the hedged items are recognized in income.

### **Investment Companies**

In fiscal 2005, the Bank will adopt the CICA accounting guideline on investment companies which requires the Bank's investment companies to account for all its investments at fair value. The impact of this accounting guideline is not significant for the Bank.



## HOW OUR BUSINESSES PERFORMED

For management reporting purposes, the Bank's operations and activities are organized around the following operating business segments: Personal and Commercial Banking, Wholesale Banking and Wealth Management.

Personal and Commercial Banking comprises the Bank's retail, commercial banking and insurance operations. Under the TD Canada Trust brand, the retail operations provide a full range of financial products and services to approximately 10 million personal and small business customers. Products and services are provided anywhere, anytime through telephone and internet banking, more than 2,400 automated banking machines and a network of 1,000 branches located across Canada. Under the TD Insurance and TD Meloche Monnex brands, the Bank offers a broad range of insurance products including home and automobile coverage, life and health insurance, as well as credit protection coverage on TD Canada Trust lending products. TD Commercial Banking serves the needs of Canadian businesses, customizing a broad range of products and services to meet their financing, investment, cash management, international trade and day-to-day banking needs.

Wholesale Banking serves a diverse base of corporate, government and institutional clients in key financial markets around the world. Under the TD Securities brand, Wholesale Banking provides a full range of capital markets and investment banking products and services that include:

Advice on corporate strategy and mergers and acquisitions;

Underwriting and distributing loan, debt and equity products;

Structuring tailored risk management solutions; and

Executing financial transactions.

Wealth Management provides a wide array of investment products and services through different brands to a large and diverse retail and institutional client base around the world. Wealth Management is comprised of a number of advisory, distribution and asset management businesses including TD Waterhouse and TD Mutual Funds and is one of Canada's largest asset managers. Through Wealth Management's discount brokerage channels, it serves customers in Canada, the United States and the United Kingdom. In Canada, Discount Brokerage, Financial Planning, Private Investment Advice and Private Client Services service the needs of different retail customer segments through all stages of their investing life cycle. Wealth Management has assets under administration of \$279 billion and assets under management of \$124 billion.

The Bank's other business activities are not considered reportable segments and are therefore grouped in the Corporate segment. The Corporate segment includes activities from the non-core lending portfolio, effects of asset securitization programs, treasury management, general provisions for credit losses, elimination of taxable equivalent adjustments, corporate level tax benefits, and residual unallocated revenues, expenses, and taxes. The non-core portfolio represents lending accounts on which the risk-return relationship was unsatisfactory.

Results of each business segment reflect revenues, expenses, assets and liabilities generated by the businesses in that segment. The Bank measures and evaluates the performance of each segment based on earnings before amortization of intangibles and, where applicable, the Bank notes that the measure is before amortization of intangibles. For example, revenue is not affected by the amortization of intangibles, but expenses are affected by the amortization of intangibles. This measure is only relevant in the Personal and Commercial Banking, and Wealth Management segments as there are no intangibles allocated to the Wholesale Banking and Corporate segments. For further details see the "How the Bank Reports" section on page 13. For information concerning the Bank's measures of economic profit and return on invested capital, see page 14 of this Annual Report. Segmented information also appears in Note 20 of the Bank's Consolidated Financial Statements.

Net interest income, primarily within Wholesale Banking, is calculated on a taxable equivalent basis (TEB), which means that the value of non-taxable or tax-exempt income such as dividends is increased to its equivalent before tax value. Using TEB allows the Bank to measure income from all securities and loans consistently and makes for a more meaningful comparison of net interest income with similar institutions. The TEB adjustment reflected in the Wholesale Banking segment's results is eliminated in the Corporate segment.

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The "Economic Outlook" and "Business Outlook and Focus for 2005" sections provided for each of the Bank's segments on the next few pages are based on the Bank's views and the actual outcome is uncertain. For more information, see the Caution regarding forward-looking statements on page 11 and "Factors that May Affect Future Results".

## **PERSONAL AND COMMERCIAL BANKING**

### **AT A GLANCE OVERVIEW**

**EARNINGS GROWTH OF 16% FOR THE YEAR**

**EIGHT CONSECUTIVE QUARTERS OF DOUBLE-DIGIT EARNINGS GROWTH**

**INTEGRATED 57 BRANCHES ACQUIRED FROM LAURENTIAN BANK**

**EFFICIENCY RATIO IMPROVED BY .5% TO 58.3% DESPITE IMPACT OF ACQUISITIONS**

**ACHIEVED A NEW HIGH IN CUSTOMER SATISFACTION**

### **Overall Business Strategy**

Deliver superior service through a powerful, distinctive customer experience based brand.

Leverage superior service into above average growth through better customer retention, better attraction and increased business with each customer.

Grow under-penetrated businesses at above average growth rates:

Small business banking;

Commercial banking;

Insurance.

Maintain a core competency in managing expenses.

Manage to a straightforward financial paradigm: deliver consistent double-digit earnings growth over time by maintaining a spread between the revenue growth rate and expense growth rate.

### **Review of Financial Performance 2004**

Personal and Commercial Banking reported record earnings in 2004 as strong revenue growth and a sharp decline in the provision for credit losses offset higher expenses. Net income of \$1,487 million before amortization of intangibles for the year increased by \$210 million or 16% from the prior year. Return on invested capital increased from 19% last year to 20% in 2004 as earnings growth exceeded the 6% growth in average invested capital. Personal and Commercial Banking contributed strongly to shareholder value by generating economic profit of \$810 million during the year, an improvement of \$171 million over last year.

Revenue grew by \$368 million or 6% over last year. The acquisition of insurance business from Liberty Mutual Group and branches from Laurentian Bank contributed \$130 million to revenue growth. The main contributors to organic revenue growth were strong volumes in insurance, core deposits, real estate secured lending, small business deposits and branch mutual fund sales, as well as improved insurance claims experience and higher transaction-based fees. These areas of growth were partly offset by a contraction in commercial lending, lower net interest margins and adjustments for credit card customer reward programs.

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As compared with last year (before the impact of the Laurentian branch acquisition), real estate secured lending average volume (including securitizations) grew by \$9 billion or 10%, credit card lending volume grew by \$240 million or 7% and personal deposit volume (core and term) grew \$3 billion or 3%. Business deposits grew by \$2 billion or 9% and originated gross insurance premiums grew by \$290 million or 21% (before the impact of the acquisition from Liberty Mutual). Personal loans declined by \$240 million or 2% and business loans and acceptances declined by \$1 billion or 7%. The Laurentian branch acquisition added \$2 billion of lending volume and \$2 billion of deposit volume.

Margin on average earning assets decreased from 3.28% last year to 3.07% as margins narrowed on deposits from a combination of competitive pricing, customers moving balances to higher rate savings accounts and the low interest rate environment. The increased volume of lower margin real estate secured lending as a proportion of earning assets also reduced the overall margin.

Provision for credit losses (PCL) decreased by \$87 million or 19% compared with last year. Commercial and small business PCL was low at \$19 million for the year down \$68 million from last year. Personal PCL of \$354 million was \$19 million lower than last year on improved delinquency rates. PCL as a percent of lending volume was at a cyclically low rate of .27% down from .36% last year.

Expenses before amortization of intangibles increased by \$187 million or 5% compared with last year. The insurance and branch acquisitions accounted for \$115 million or 3% of the expense growth. Higher volumes in the insurance business, systems development projects and the upgrading of the Bank's automated banking machines through an outsourcing arrangement also contributed to the increase in expenses.

Offsetting these factors were higher severance and Wal-Mart in-store branch closure costs in the prior year. Growth in the insurance business, including the Liberty acquisition, added 695 full-time equivalent (FTE) to average staffing levels compared to last year. Base average staffing levels were down 380 FTE from last year as a result of the in-store branch closures and a series of productivity improvements in operations centres. The efficiency ratio for the year was 58.3% an improvement of .5% over last year.

### **Review of Financial Performance 2003**

Personal and Commercial Banking reported strong earnings growth in 2003 following modest growth in 2002. Net income before amortization of intangibles of \$1,277 million for 2003 increased by \$163 million or 15% from 2002. A three-percentage point spread between revenue and expense growth, lower credit losses and a lower tax rate combined to improve earnings significantly year-over-year. Return on invested capital increased from 17% to 19% in fiscal 2003. Personal and Commercial Banking continued to drive growth in shareholder value by generating economic profit of \$639 million during 2003, an improvement of \$201 million over 2002.

Total revenue grew 2% in 2003 compared with 2002. Solid real estate secured lending and deposit volume growth, higher transaction-based fees and strong growth in insurance income were the main contributors to revenue growth. Revenue growth was reduced by lower net interest margins, lower branch sales of Wealth Management products and a contraction in commercial lending volume.

**CHALLENGES IN 2004**

**MARGIN COMPRESSION IN DEPOSITS DRIVEN BY THE LOW INTEREST RATE ENVIRONMENT, COMPETITIVE PRICING AND CUSTOMER PRODUCT PREFERENCE**

**CONTRACTION IN BOTH COMMERCIAL LENDING AND UNSECURED PERSONAL LENDING VOLUMES**

**AS OF AUGUST 2004, PERSONAL MARKET SHARE (LOANS, DEPOSITS AND MUTUAL FUNDS) WAS 21.0%, DOWN .06% FROM LAST YEAR**

**2004 HIGHLIGHTS**

**REVENUE GROWTH OF 6% DESPITE INTEREST RATE MARGIN COMPRESSION**

**SHARPLY REDUCED CREDIT LOSSES**

**THE INTEGRATION OF 57 BRANCHES ACQUIRED FROM LAURENTIAN BANK ON OCTOBER 31, 2003 INTO THE TD CANADA TRUST NETWORK, INVOLVING 140,000 CUSTOMER ACCOUNTS, WAS SUCCESSFULLY COMPLETED IN JULY OF THIS YEAR**

**ACQUIRED THE CANADIAN PERSONAL LINES PROPERTY AND CASUALTY INSURANCE OPERATIONS OF LIBERTY MUTUAL GROUP EFFECTIVE APRIL 1, 2004 AND COMMENCED THE INTEGRATION OF THE LIBERTY OPERATIONS WITH TD MELOCHE MONNEX**

**ACHIEVED A NEW HIGH IN CONSUMER SATISFACTION, AS MEASURED BY THE RETAIL CUSTOMER SATISFACTION INDEX<sup>1</sup> WHICH REACHED 86.4% IN FISCAL 2004, AN IMPROVEMENT OF .8% COMPARED WITH LAST YEAR**

1

The Retail Customer Service Index (CSI) program measures customer perceptions of the quality of service received during their most recent interaction with a TD Canada Trust representative. The CSI score reflects the proportion of customers rating the service quality a 6 or 7 based on a 7-point scale where 1 is poor and 7 is excellent. CSI surveys are conducted with a 24-hour window after the customer transaction. On an annual basis, about 400,000 customers are surveyed to provide feedback on TD Canada Trust's service performance.

2

Other revenue includes internal commissions on sales of mutual funds and other Wealth Management products, fees for foreign exchange, safety deposit box rentals and other branch services.

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Provision for credit losses decreased by \$45 million or 9% reflecting an improved credit environment and continued improvement in retail lending processes. Provision for credit losses as a percent of lending volume improved to .36% from .41% in 2002.

Expenses before amortization of intangibles decreased by \$38 million or 1% compared with 2002. Expense synergies from branch mergers and process improvements contributed to a 1,420 or 5% decrease in average full-time equivalent personnel over 2002. The branch merger program consisted of 32 mergers carried out during 2003 following 238 mergers over the previous two years. These savings in personnel costs were offset in part by increases in salaries and employee benefits, severance costs and variable expenses associated with volume growth in real estate secured lending and insurance products. In addition, up-front costs were incurred on the closure of 118 Wal-Mart in-store branches towards the end of the year. As a result of the actions taken to improve operational efficiency, the efficiency ratio before amortization of intangibles for the year improved to 58.8%, two percentage points better than 2002.

### **Key Product Groups within Personal and Commercial Banking**

#### *Real estate secured lending*

Offers mortgages and home equity secured lines of credit through branches, direct sales force, multi unit residential, and broker channels.

During 2004, the industry experienced above average portfolio growth on continued increases in house prices, house sales and refinancing activity.

The strong market drove average real estate lending volume of \$9 billion, a 10% increase over 2003 average volumes. Home equity lines of credit grew more rapidly than did mortgages. Volume growth was slightly below estimated industry growth in an extremely competitive environment. The Laurentian branch acquisition added \$2 billion of volume.

Margins stabilized in the last three quarters of 2004, after declining in 2003 and early 2004 due to competitive pricing pressure.

A number of improvements were made to the mortgage application and funding process in 2004.

Market growth may moderate in 2005 as housing demand and price growth may revert closer to historical norms, particularly if interest rates rise.

Business objectives for 2005 are to improve market share trends while also improving customer cross sell and maintaining margins.

#### *Personal deposits*

Offers a complete range of Canadian and U.S. dollar chequing, savings and term investment products designed to promote primary banking relationships, retirement savings and retirement income options.

Margin compression was experienced during 2004 due to the low interest rate environment, high competition for deposits, and customer preference towards lower margin short term and liquid investments.

Volume growth of \$5 billion was fueled by chequing accounts and the Guaranteed Investment Account, while term deposits received a boost from the acquisition of Laurentian branches. A "simple, fast and easy" account opening process and *EasySwitch* generated strong growth in new accounts. The Bank maintained its number one position in personal deposit market share.

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Solid growth is expected in non-term deposits in 2005 as growing core relationships will continue to be a focus. Margin compression on savings products experienced in 2004 will carry forward, although this is expected to ease should the upward trend in short term interest rates continue. Modest volume growth is expected in term deposit volumes if rates rise from historic lows creating opportunity for margin improvement.

### *Consumer lending*

Offers lines of credit, loans, overdraft protection products and a wide selection of Visa credit cards including classic, premium, commercial cards and compelling reward programs such as the *TD Gold Travel Visa* card and *The GM Card*.

Consumer Lending revenue grew by 4% during the year based on improved margins and growth in card and other fee income.

Lending volumes (excluding credit cards) declined slightly over the year based on actions to improve credit quality. Provision for credit losses decreased .12% to 1.55% contributing to a strong increase in economic profit contribution from this portfolio.

Credit card purchase volumes and average outstanding balances increased 11% and 7% respectively. During the year the Bank renewed its contract with General Motors to issue *The GM Card*. The *TD Gold Travel Visa* card continues to realize strong growth based on the appeal of the flexible, easy to redeem travel rewards positioning.

Continuing to strengthen credit relationships with the Bank's customers, realizing above market growth in credit cards, and capitalizing on credit management infrastructure investments to re-establish growth momentum in Consumer Lending products, are key objectives for 2005.

### *Small business banking and merchant services*

Provides quick and efficient delivery of deposit, lending and cash management services across the breadth of the entire TD Canada Trust branch network.

Merchant services is a debit and credit payment solution provider with point-of-sale technology and continuous support service to over 90,000 merchant locations across Canada.

Volume growth from small business deposits was strong on 6% account growth, driven by new small business formations, customers attracted by our brand and service proposition as well as an improved account opening process and more sales focus within retail branches.

Credit volumes were adversely affected by weakness in the agricultural sector. However, improved overall credit quality resulted in a lower provision for credit losses compared with last year.

In 2005 the focus will be to continue to make its processes simple, fast and easy to improve the customer and employee experience.

### *Commercial banking*

Offers lending, deposit, and cash management services to medium-sized businesses, plus a full range of investment, trade finance and treasury services.



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Commercial deposits continued their strong growth rate, though slowing from preceding years. Volume growth was partially offset by lower margins due to the impact of the low interest rate environment and customers shifting to lower margin products to achieve higher returns.

Average lending volumes decreased by 10% due mainly to reductions by several large accounts many of which refinanced using non-debt vehicles. The declines occurred in the first two quarters with marginal growth recorded in subsequent quarters.

The overall risk profile of the portfolio has remained steady from one year ago, still well within risk guidelines.

After exceptional performance in 2004, loan losses are expected to increase in 2005, but still remain below historical averages.

Focus in 2005 will be on growing customer relationships and revenue.

**Personal and Commercial Banking**

(millions of Canadian dollars)	2004	2003	2002
Net interest income	\$ 4,191	\$ 4,086	\$ 4,058
Provision for credit losses	373	460	505
Other income	2,066	1,803	1,710
Non-interest expenses before amortization of intangibles	3,650	3,463	3,501
Income before provision for income taxes	2,234	1,966	1,762
Provision for income taxes	747	689	648
Net income before amortization of intangibles	\$ 1,487	\$ 1,277	\$ 1,114
<b>Selected volumes and ratios</b>			
Average loans and acceptances (billions of Canadian dollars)	\$ 110	\$ 104	\$ 98
Average deposits (billions of Canadian dollars)	116	107	103
Economic profit (millions of Canadian dollars)	\$ 810	\$ 639	\$ 438
Return on invested capital before amortization of intangibles	20%	19%	17%
Efficiency ratio before amortization of intangibles	58.3	58.8	60.7
Margin on average earning assets including securitized assets	3.07	3.28	3.42

*Insurance*

Offers a broad range of insurance products through the TD Insurance and TD Meloche Monnex brands, including credit protection coverage on TD Canada Trust lending products.

## TD Life Group

Provides life and health insurance protection to 1.7 million customers.

A leader in critical illness insurance in Canada. This coverage was successfully launched on lines of credit in August 2004, and with an initial sales rate of over 3,000 customers insured per week is well exceeding expectations.

Premiums collected grew by over 10% year-over-year, consistent with a 10 year track record of double-digit growth.

The focus for 2005 will be on continued growth in sales and further investments in systems to continue to make processes simple, fast and easy benefiting both employees and customers.

## TD Meloche Monnex

With the acquisition of insurance operations from Liberty Mutual effective April 1, Meloche Monnex became the largest direct response property and casualty insurer of homes and automobiles in Canada and the number three personal insurer in Canada with a market share estimated at 7.7%. The company now serves more than 870,000 individual clients.

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Reached a premium volume of \$1.5 billion, representing a growth of 44% year-over-year, half of which was attributable to the Liberty acquisition. Meloche Monnex's organic growth rate of 22% was significantly higher than the industry.

Strong growth in revenue resulted from the increase in premium volume along with a reduction in claims rates.

Completed the development of significant information technology tools and operating systems which will further improve overall efficiency in the coming years from an already best-in-class efficiency ratio, while benefiting employees and customers.

An improved underwriting approach, along with the most efficient direct insurance marketing business model in Canada, positions Meloche Monnex well for continued client growth.

Although the outlook is for the market to return to a more stable pricing environment and possibly increased competition between insurers, Meloche Monnex's goal is to continue to deliver double-digit revenue growth.

### **Economic Outlook**

A respectable but not thriving performance by the Canadian economy should be supportive to personal and commercial banking activities in 2005.

Continued growth in personal income and corporate profits is expected, but the rate of increase is expected to slow in 2005. Nevertheless, the economic backdrop should support increased day-to-day banking, cash management, trade and treasury services.

Bank of Canada may raise interest rates modestly in the second half of next year. This would help cool housing markets and act to reduce the pace of consumer spending on big-ticket items, thus tempering demand for mortgages and personal loans.

However, the level of activity in housing markets is expected to remain strong by historical standards and the national employment rate should remain close to a record high, encouraging consumers to keep spending.

On the commercial front, the high absolute level of the Canadian dollar against the U.S. dollar could lead to an increase in commercial loan losses.

Nevertheless, small and medium-size businesses should generally fare well in the coming year, as they benefit from the continued economic expansion and they tend to be less exposed to foreign exchange movements than large corporations.

See page 37 for discussion of factors that may affect future results.

### **Business Outlook and Focus for 2005**

The outlook is for revenue growth to be at a rate similar to 2004. Net interest margins are expected to stabilize in the near term should the upward trend in short term interest rates continue. Expense growth is also expected to moderate from 2004's growth rate. Credit and insurance loss rates are at cyclical lows and are not expected to improve further. While the 16% earnings growth achieved this year is likely not sustainable at this level going forward, Personal and Commercial Banking's goal is to continue to deliver consistent double-digit earnings growth over time. Key priorities for 2005 are as follows:

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Maintain focus on net customer growth in each of personal, small business and commercial;

Enhance service quality;

Create sales capacity by simplifying processes and reducing administration;

Improve business volume growth in Commercial Lending;

Integrate Liberty insurance operations with TD Meloche Monnex; and

Continue to manage expense growth below revenue growth.

## WHOLESALE BANKING

### AT A GLANCE OVERVIEW

**ACHIEVED AN OUTSTANDING RETURN ON INVESTED CAPITAL OF 25% A RECORD FOR THE SEGMENT**

**RESTRUCTURED THE SEGMENT OVER THE PAST TWO YEARS TO REDUCE RISK AND OPTIMIZE THE USE OF CREDIT**

**LED \$2 BILLION FINANCING FOR OPTI CANADA INC. INCLUDING THE LARGEST IPO BY A CANADIAN OIL AND GAS COMPANY IN OVER 10 YEARS**

**ACHIEVED A SIGNIFICANT RISK WEIGHTED ASSET (RWA) REDUCTION, FREEING UP CAPITAL TO SUPPORT GROWTH**

### Overall Business Strategy

Invest in businesses that support the needs of clients and that provide opportunities for increasing economic profit.

Deliver full suite of capital market services for Wholesale Banking's established client base in Canada.

Operate as a niche investment bank outside of Canada by leveraging product capabilities or sector expertise.

Selectively use credit to support high return relationships.

### Review of Financial Performance 2004

Net income was \$607 million in 2004, an increase of \$347 million from \$260 million last year. In 2003 net income included an after-tax impact of \$289 million related to the restructuring costs and goodwill impairment charges for the U.S. equity options business. The return on invested capital for 2004 was 25%, compared with 9% last year. Economic profit for the year was \$278 million compared with an economic loss of \$125 million in 2003.

Wholesale Banking revenue is derived primarily from capital markets and investment banking, investing and corporate banking activities. Revenue for the year was \$2,215 million, compared with revenue of \$2,056 million last year. Capital markets and investment banking revenues, which include advisory, underwriting, trading, facilitation and execution services were slightly higher than last year as overall trading revenue was relatively flat year-over-year but Wholesale Banking's equity underwriting and institutional equity facilitation revenues improved. Revenue from the equity investment portfolios also improved significantly relative to last year because of higher dividends received and higher net security gains on improved market conditions. These increases were partially offset by lower revenues in corporate banking due to lower lending fees on a reduced loan portfolio.

Provisions for credit losses were \$41 million in 2004, an increase of \$26 million from \$15 million in 2003. Provisions for credit losses in the Wholesale Banking segment were modified in the first quarter of 2004 and reclassified on a retroactive basis to include the cost of credit protection incurred in hedging the lending portfolio. The provision for credit losses of \$41 million is attributed solely to costs of credit protection. The credit quality of the portfolio remains strong as there have been no credit losses in the core lending portfolio in Wholesale Banking since the fourth quarter of 2002.

Wholesale Banking holds \$4.5 billion in credit protection against the lending portfolio, an increase of \$1.6 billion from the end of last year, as significant hedging activities were undertaken this year. Wholesale Banking continues to proactively manage its credit risk and has achieved a

significantly improved risk profile. The cost of credit protection included in this segment represents the accrual cost of this protection. The change in market value of this protection, in excess of the accrual cost, is reported in the Corporate segment.

Risk-weighted assets (RWA) of the Wholesale Banking segment were \$30 billion this year, a decrease of \$10 billion compared with 2003. The reduction compared with last year is a result of a decrease in both market and credit risk. The market risk RWA reduction reflects the impact of implementing a model, approved by the Bank's regulators, to measure market risk RWA, while the reduction in credit risk RWA is largely a result of a decline in the size of the lending portfolio.

Expenses were \$1,289 million compared with \$1,689 million last year, which included \$416 million relating to the restructuring costs and goodwill impairment charges for the U.S. equity options business. The underlying increase in expenses was \$16 million (before the impact of restructuring costs and goodwill). This is a result of higher variable compensation related to stronger performance in the capital markets businesses and increased investment in infrastructure improvements.

### **Review of Financial Performance 2003**

Wholesale Banking net income was \$260 million in 2003 compared with a net loss of \$657 million in 2002. The improved performance in 2003 is primarily a result of the significant reduction in credit losses as compared with 2002, but includes a \$289 million after-tax charge for the restructuring and goodwill impairment of the equity options business.

Wholesale Banking revenues are derived primarily from corporate banking, investment banking and capital markets and investing activities. Revenues declined 23% from 2002 to \$2,056 million. Capital markets revenues, which include advisory, underwriting, trading, facilitation and execution services businesses decreased compared with 2002 largely as a result of reduced trading revenue from structured products businesses.

Provisions for credit losses decreased from a \$2,490 million charge in 2002 to a \$15 million charge in 2003. The 2002 allowance included \$1,450 million of sectoral provisions. The provision for credit losses of \$15 million is attributed solely to costs of credit protection, as no losses were incurred.

Expenses increased 37% to \$1,689 million in 2003. The equity options business restructuring charge and goodwill write-off in 2003 had a combined impact of \$416 million. The remaining increase includes costs of streamlining the core operations in Wholesale Banking, charges for systems write-offs, real estate downsizing, and higher variable compensation expenses compared with 2002.

**CHALLENGES IN 2004**

**LOW CORPORATE FINANCING AND STRUCTURING ACTIVITY CONTINUED IN 2004**

**CONTINUING TO IMPROVE INFRASTRUCTURE TO MEET STRONGER GOVERNANCE REQUIREMENTS FROM INVESTORS AND REGULATORS**

**MAINTAINING CONTROL OVER COSTS WHILE MEETING GOALS OF OPERATIONAL EXCELLENCE**

**2004 HIGHLIGHTS**

**ACHIEVED RETURN ON INVESTED CAPITAL OF 25%, RESULTS THAT DEMONSTRATE THE SUCCESSFUL TRANSFORMATION OF THE SEGMENT**

**STRENGTHENED GLOBAL PRODUCT DISTRIBUTION CAPABILITIES**

**USED CREDIT MORE EFFECTIVELY BY FOCUSING ON CLIENT PROFITABILITY WHILE STRENGTHENING THE FRANCHISE**

**REDUCED RISK IN THE LOAN PORTFOLIO BY PURCHASING PROTECTION**

**ACHIEVED SIGNIFICANT RWA REDUCTION**

**IMPROVED MARKET AND CREDIT RISK INFRASTRUCTURE**





**Wholesale Banking**

(millions of Canadian dollars)	2004	2003	2002
Net interest income (TEB)	\$ 1,600	\$ 1,355	\$ 1,505
Provision for credit losses	41	15	2,490
Other income	615	701	1,163
Non-interest expenses before amortization of intangibles	1,289	1,689	1,235
Income (loss) before provision for (benefit of) income taxes	885	352	(1,057)
Provision for (benefit of) income taxes (TEB)	278	92	(400)
Net income (loss) before amortization of intangibles	\$ 607	\$ 260	\$ (657)

**Selected volumes and ratios**

Average loans and customers' liabilities under acceptances (billions of Canadian dollars)	\$ 7	\$ 9	\$ 25
Risk-weighted assets (billions of Canadian dollars)	30	40	62
Economic profit (loss) (millions of Canadian dollars)	\$ 278	\$ (125)	\$ (1,192)
Return on invested capital before amortization of intangibles	25%	9%	(16)%
Efficiency ratio before amortization of intangibles	58.2	82.1	46.3

**Key Product Groups within Wholesale Banking***Corporate Banking*

Corporate banking revenues declined 11% from \$340 million in 2003 to \$301 million in 2004. This decrease is largely a result of reduced revenue from lending activities. Lending revenue decreased because of reduced assets and the impact of the strengthening Canadian dollar on U.S. denominated loans. Asset reductions were a result of continued efforts to reduce credit risk and a low level of corporate loan market activity.

*Investment Banking and Capital Markets*

Investment banking and capital markets revenues increased 3% from \$1,562 million in 2003 to \$1,614 million in 2004. Investment banking and underwriting revenues increased over last year reflecting better market conditions. These gains were partially offset by weaker performance from structuring revenue in Wholesale Banking's derivative businesses reflecting reduced corporate activity levels in structured transactions.

*Equity Investments*

The equity investment portfolios, comprised of public and private equity, had significantly improved revenue in 2004 as revenue increased by 95% from \$154 million to \$300 million on increased net securities gains. This was a result of improved market conditions for both Wholesale Banking's private and public equity portfolios. In addition to the improved security gains, the unrealized gains in the portfolios increased by \$49 million, from \$369 million to \$418 million at the end of 2004.

**Economic Outlook**

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Moderate growth in client demand for wholesale banking services is expected in 2005.

Business investment is likely to grow at a solid pace, promoting increased activity in investment banking, debt capital markets, institutional equities and private equity.

Further volatility and weakness in the U.S. dollar is expected. The U.S. dollar is likely to lose ground in response to the massive U.S. current account deficit and the currency is expected to be buffeted by changing financial market expectations with regards to economic growth, inflation and the rate of increase in interest rates.

This outlook for the U.S. dollar implies further volatility in the Canadian dollar and suggests that the Canadian dollar could climb higher. Consequently, Canadian companies should continue to adjust to the dramatic appreciation in the Canadian currency.

See page 37 for discussion of factors that may affect future results.

### **Business Outlook and Focus for 2005**

Credit and equity markets improved substantially in 2004 and Wholesale Banking is optimistic that corporate activity levels will improve in 2005. Key priorities for 2005:

Continue to increase market share in its Canadian franchise and expand its niche product and sector based strategy globally.

Continue to enhance its risk and control infrastructure.

Improve performance of its capital markets businesses, while equity investments will likely not repeat the outstanding results of 2004.

Improve cost control.

Achieve return on invested capital target of 15% to 22%.

In 2005, Wholesale Banking will continue to focus on growing and deepening client relationships, expanding its product and service suite and operating with excellence. The segment is expected to deliver a strong return on invested capital in 2005 and is expected to continue to provide a strong contribution to the Bank's economic profit.

## WEALTH MANAGEMENT

### AT A GLANCE OVERVIEW

**REVENUE GROWTH OF 13% DRIVEN BY STRONG EQUITY MARKETS, NEW ACCOUNT AND ASSET GROWTH**

**RECORD EARNINGS IN THE MUTUAL FUND BUSINESS ATTRIBUTABLE TO SIGNIFICANT INCREASES IN ASSET BASE**

**TD MUTUAL FUNDS RANKED 2<sup>ND</sup> IN THE INDUSTRY IN LONG TERM NET SALES, AT \$2.7 BILLION**

**8% GROWTH IN CLIENT ASSETS UNDER ADMINISTRATION AND MANAGEMENT**

**EARNINGS TURNAROUND IN THE ADVICE-BASED BUSINESSES FOLLOWING A LOSS IN 2003**

**10% INCREASE IN DISCOUNT BROKERAGE TRADES PER DAY**

### Overall Business Strategy

Develop an integrated asset gathering client focused organization.

Grow under penetrated businesses at above average growth rates

Focus on the Financial Planning and Private Investment Advice businesses.

Leverage the wealth brands of TD Waterhouse and TD Mutual Funds as a premier, trusted advisor in investing for clients.

Develop a world class continuum of products, services and solutions designed to meet the needs of each client segment.

Leverage technology to enhance the systems architecture supporting the customer experience and to increase operational efficiency.

Leverage the strong client referral relationship with Personal and Commercial Banking to ensure clients are serviced in the most appropriate distribution channel within Wealth Management.

### Review of Financial Performance 2004

Wealth Management's net income before amortization of intangibles for 2004 was \$368 million compared with a loss of \$75 million in 2003. Results for 2003 included a \$328 million after-tax impact relating to write downs and restructuring costs within TD Waterhouse International. The remaining Wealth Management income was higher as a result of higher volumes across the Wealth businesses. The return on invested capital for the year was 13% compared with a negative return of 4% in 2003. The economic profit for 2004 was \$25 million, an improvement of \$501 million over 2003.

Total revenue increased by a healthy \$302 million from 2003 to \$2,606 million due to improvements in both equity markets and client asset growth. Trades per day in Discount Brokerage grew 10% while interest revenue increased due to 20% growth in margin balances. Mutual Fund management fees increased as a result of 12% growth in Mutual Fund assets under management while growth in assets under administration

generated improved results in Private Investment Advice and Financial Planning.

Expenses before the amortization of intangibles were \$2,047 million in 2004, a decrease of \$187 million from 2003. Included in 2003 expenses were \$300 million of restructuring and goodwill impairment charges for TD Waterhouse International. The remaining increase in expenses resulted from volume-related trade execution costs, higher trailer payments to sellers of TD Mutual Funds and higher sales force compensation in Private Investment Advice and Financial Planning resulting from the growth in revenue in those businesses. Expenses also reflect a higher level of investment in technology, hiring of sales staff and marketing costs in order to better position the business for future growth.

Assets under management of \$124 billion at October 31, 2004 increased \$11 billion or 10% from October 31, 2003 due to strong sales of mutual funds and growth in institutional assets. Assets under administration totaled \$279 billion at the end of the year, increasing \$20 billion or 8% from October 31, 2003 due to the addition of new assets in Discount Brokerage, Private Investment Advice and Financial Planning.

### **Review of Financial Performance 2003**

Wealth Management lost \$75 million in 2003. Included in these results was \$328 million after-tax relating to write downs and restructuring costs within TD Waterhouse International. The remaining Wealth Management income was higher as a result of the higher business volumes in the second half of the year and the focus on cost containment.

Total revenue decreased \$17 million. The decrease in revenue resulted from a \$39 million write down related to the TD Waterhouse International joint ventures and the impact of the higher Canadian dollar on U.S. results, partially offset by higher business volumes across the Wealth Management businesses. Expenses before amortization of intangibles increased \$154 million from 2002. Included in these expenses were \$300 million of restructuring and goodwill impairment charges for TD Waterhouse International. The remaining expenses decreased due to the focus on cost containment. The strong Canadian dollar also contributed to the decline in U.S. expenses. The benefits of the TD Waterhouse International restructuring were already evident as it broke even in the fourth quarter 2003.

Total assets under management of \$113 billion, increased \$1 billion from October 31, 2002. Assets under administration of \$259 billion increased \$33 billion from October 31, 2002 due to higher market levels, the growth in Private Investment Advice and Financial Planning channels and significant referrals from the retail bank.

### **Key Product Groups within Wealth Management**

#### *TD Waterhouse Discount Brokerage*

A leader in self-directed investing, serving customers in Canada, the United States and the United Kingdom.

Volumes peaked at an average of 164,000 trades per day for the month of January, but declined to an average of 85,000 per day for the second half of the year as external economic forces dampened investor confidence.

Revenue increased by \$161 million or 11%. Revenue for 2003 included \$39 million related to the joint venture write downs. The remainder of the increase occurred due to a 10% increase in trading volumes and higher net interest income resulting from growth in margin lending, partially offset by the impact on U.S. results of the higher Canadian dollar.

Expenses declined by \$310 million primarily due to \$300 million of restructuring and goodwill impairment charges for TD Waterhouse International in 2003. Increases in marketing and trade related expenses in the U.S. were more than offset by the impact of the higher Canadian dollar on U.S. results.

**Wealth Management**

(millions of Canadian dollars)	2004	2003	2002
Net interest income	\$ 508	\$ 431	\$ 426
Other income	2,098	1,873	1,895
Non-interest expenses before amortization of intangibles	2,047	2,234	2,080
Income before provision for income taxes	559	70	241
Provision for income taxes	191	145	116
Net income (loss) before amortization of intangibles	\$ 368	\$ (75)	\$ 125

**Selected volumes and ratios**

Assets under administration (billions of Canadian dollars)	\$ 279	\$ 259	\$ 226
Assets under management (billions of Canadian dollars)	124	113	112
Economic profit (loss) (millions of Canadian dollars)	\$ 25	\$ (476)	\$ (298)
Return on invested capital before amortization of intangibles	13%	(4)%	4%
Efficiency ratio before amortization of intangibles	78.5	97.0	89.6
Average trades per day (thousands)	108	98	99

*TD Asset Management*

TD Mutual Funds is the sixth largest mutual fund family in Canada with \$35 billion in assets under management at October 31, 2004, an increase of 12% over prior year generating revenue growth of 17%. The increase in assets under management, combined with a change in compensation methodology to the retail bank, resulted in a \$61 million increase in expenses over 2003. Record earnings were delivered by this business. For the second successive year, TD Mutual Funds was second in the industry in long term sales at \$2.7 billion.

TD Investment Management is recognized as one of the largest quantitative managers in the country. Services provided include investment management to pension funds, corporations, institutions, endowments and foundations. Assets under management increased by 10% compared with 2003.

*Advice-Based Businesses*

TD Waterhouse Private Client Group includes trust services, private banking and Private Investment Counsel. Increases in customer assets were responsible for a 10% or \$15 million increase in revenue year-over-year. Expenses grew at 10% due to costs associated with higher business volumes and additional marketing and technology costs related to the rebranding of Private Client Services under the TD Waterhouse banner.

TD Waterhouse Private Investment Advice provides full-service brokerage services to its retail customers throughout Canada. In 2004, assets under administration continued to grow resulting in a 20% or \$48 million increase in revenue. Expenses grew at 9% reflecting increases in investment advisor compensation with the growth in commissionable revenue. This business was profitable in 2004 after recording a loss in 2003.

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TD Waterhouse Financial Planning continues to aggressively grow its client facing advisors with a 33% increase in the number of planners and a 64% increase in assets under administration in 2004. As a result, revenues increased \$19 million in 2004 while expenses grew \$21 million as the investment in growing the number of financial planners continues.

### **Economic Outlook**

Favourable economic conditions are expected in 2005, driven by an increase in personal disposable income, job creation and high levels of consumer confidence which should encourage investment activity.

The economy is expected to deliver moderate growth, low inflation and further gains in corporate profits which should result in low-to-mid single digit returns for the major financial asset classes.

Bank of Canada may raise interest rates in the second half of the year causing returns on money market instruments to increase modestly.

Corporate profits are expected to rise by approximately 5% (when commodity sectors are excluded). Commodity prices are expected to trend lower, but remain profitable for most industries.

Foreign exchange volatility will continue, particularly with respect to the U.S. dollar which may impact investment strategies.

See page 37 for discussion of factors that may affect future results.

### **Business Outlook and Focus for 2005**

The outlook is strong for revenue growth in 2005:

While Discount Brokerage trading volumes have shown improvement over the last three months of 2004 external economic factors may impact the trend.

Key focus will be on growing client assets by a minimum of 10%.

Key priorities for 2005:

Improve Wealth Management's new client asset growth by increasing the number of client facing advisors, both through competitive hiring and training programs for new and experienced advisors.

Increase share of business with current customers by enhancing and delivering new products, services and solutions.

Introduce an active-trader platform in the U.S. and Canada to target the frequent trading customers in Wealth Management's discount brokerage businesses.

Maintain a positive spread between revenue and expense growth by aggressively managing costs through technology investment and elimination of overlapping functions and processes.

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Target specific under penetrated market niches in each Wealth business as unique growth opportunities.

Introduce selective new funds in TD Mutual Funds to meet customer needs.

**CHALLENGES IN 2004**

**VOLATILITY IN THE DISCOUNT BROKERAGE BUSINESS WAS EVIDENT AS TRADES AVERAGED 135,000 PER DAY IN THE FIRST QUARTER AND DECLINED TO 83,000 PER DAY BY THE FOURTH QUARTER**

**PRICE COMPETITION, PARTICULARLY IN THE U.S., IMPACTED COMMISSION REVENUE**

**2004 HIGHLIGHTS**

**WEALTH MANAGEMENT ASSETS UNDER ADMINISTRATION INCREASED \$20 BILLION OR 8% FROM 2003 AS A RESULT OF BUSINESS AND MARKET GROWTH WHILE ASSETS UNDER MANAGEMENT GREW \$11 BILLION OR 10% OVER THE PRIOR YEAR**

**SIGNIFICANT INVESTMENT IN UNDER-PENETRATED BUSINESSES TOOK PLACE IN 2004 IN ORDER TO POSITION THEM FOR SUPERIOR GROWTH IN FUTURE YEARS**

**DISCOUNT BROKERAGE TRADES PER DAY AVERAGED 108,000, AN INCREASE OF 10% OVER LAST YEAR**

**TD WATERHOUSE FINANCIAL PLANNING INCREASED ITS SALES FORCE BY 33% AND ASSETS UNDER ADMINISTRATION BY 64%**

**LAUNCHED DONOR ADVISED FUNDS, PROVIDING CLIENTS WITH THE ABILITY TO SET UP ENDOWMENTS FOR CHARITABLE GIVING; THE FIRST OF ITS KIND IN CANADA**

**WEALTH MANAGEMENT'S SUCCESSFUL JOINT VENTURE WITH ROYAL BANK OF SCOTLAND IN THE U.K. CONTRIBUTED 38,000 NEW ACCOUNTS FOR ITS BROKERAGE OPERATION**

**THE CANADIAN INVESTMENT INDUSTRY HAS CHOSEN TD MUTUAL FUNDS AS THE ANALYSTS' CHOICE FOR "FUND COMPANY OF THE YEAR" AT THE 10TH ANNUAL CANADIAN INVESTMENT AWARDS. THIS PRESTIGIOUS AWARD IS GRANTED TO THE FUND COMPANY WHO DEMONSTRATES EXCELLENCE IN A RANGE OF CATEGORIES, INCLUDING PERFORMANCE, MANAGEMENT AND BREADTH OF CORE OFFERINGS**



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1 Assets under management: Assets owned by customers, managed by the Bank, where the Bank makes investment selections on behalf of the client (in accordance with an investment policy). In addition to the TD family of mutual funds, the Bank manages assets on behalf of individuals, pension funds, corporations, institutions, endowments and foundations. These assets are not reported on the Bank's Consolidated Balance Sheet.

2 Assets under administration: Assets owned by customers where the Bank provides services of an administrative nature, such as the collection of investment income and the placing of trades on behalf of the clients (where the client has made their own investment selection). These assets are not reported on the Bank's Consolidated Balance Sheet.

3 Certain revenues are presented net of internal transfers.

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**CORPORATE****Review of Financial Performance 2004**

During fiscal 2004, the Corporate segment reported net income of \$325 million. The most significant factors contributing to this result were pre-tax income from \$655 million in sectoral allowance releases during the year, a \$67 million general allowances release in the second quarter 2004, and interest income earned on income tax refunds of \$77 million before tax. This income was partially offset by litigation loss accruals of \$354 million. Several actions are pending and given the litigious environment the Bank has accrued for the most likely amounts that may be expended. Corporate also recorded \$77 million in losses relating to the impact of hedging relationship guideline and costs associated with net treasury activities and net unallocated revenues, expenses and taxes.

**Review of Financial Performance 2003**

During fiscal 2003, the Corporate segment reported net income of \$105 million. The most significant factors contributing to this result were pre-tax income from the \$157 million general allowances release in the fourth quarter 2003, interest income earned on income tax refunds of \$55 million before tax in the third quarter 2003, securitization gain of \$12 million after-tax in the third quarter 2003, and tax recoveries of \$13 million in 2003. This income was offset by a \$39 million after-tax loss to resolve a previously unhedged non-trading U.S. dollar exposure arising from the Bank's U.S. dollar Visa business, a \$30 million tax adjustment in the second quarter 2003 relating to lease write downs, as well as costs associated with net treasury activities and net unallocated revenues, expenses and taxes.

**Corporate**

(millions of Canadian dollars)	2004	2003	2002
Net interest income	\$ (356)	\$ (256)	\$ (689)
Provision for (reversal of) credit losses	(800)	(289)	(70)
Other income	104	47	161
Non-interest expenses before amortization of intangibles	395	206	(62)
Income (loss) before provision for (benefit of) income taxes	153	(126)	(396)
Provision for (benefit of) income taxes	(264)	(323)	(445)
Non-controlling interest in net income of subsidiaries	92	92	64
Net income (loss) before amortization of intangibles	\$ 325	\$ 105	\$ (15)

**Corporate Management**

The Corporate Management function of TD Bank Financial Group is comprised of Audit, Compliance, Corporate and Public Affairs, Economics, Enterprise Technology Solutions (information technology), Finance, Human Resources, Legal, Marketing, Office of the Ombudsman, Real Estate, Risk Management and Security.

Banking is an increasingly complex and challenging business. The demands and expectations of our stakeholders – customers, shareholders, employees, regulators, governments and the community at large – are constantly changing. Ensuring the Bank stays abreast of emerging trends and developments is vital to maintaining stakeholders' confidence in TDBFG.

At the same time, the modern bank is a complex organization. Those who serve our 13 million global customers most directly in our three key businesses need strong and effective support from a wide range of functional groups, so that they can remain focused on the key priority of exceeding customer expectations. Corporate Management's mandate is to provide centralized advice and counsel and to design, establish and implement processes, systems and technologies to ensure that the Bank's key businesses operate efficiently, reliably and in compliance with all applicable regulations. To accomplish this, Corporate Management endeavors to have the best people, processes and tools to support our businesses, customers, employees and shareholders.

## Factors that may affect future results

As noted in the Caution regarding forward-looking statements on page 11 of this Annual Report, all forward-looking statements, by their very nature, are subject to inherent risks and uncertainties, general and specific, which may cause the Bank's actual results to differ materially from the expectations expressed in the forward-looking statements. Some of these factors are discussed below.

### Industry Factors

#### *General Business and Economic Conditions in the Regions in Which We Conduct Business*

The Bank operates in Canada, the United States, and other countries. As a result, the Bank's earnings are significantly affected by the general business and economic conditions in the geographic regions in which it operates. These conditions include short-term and long-term interest rates, inflation, fluctuations in the debt and capital markets, exchange rates, the strength of the economy, threats of terrorism and the level of business the Bank conducts in a specific region.

#### *Monetary Policy*

The Bank's earnings are affected by the monetary policies of the Bank of Canada and the Federal Reserve System in the United States and other financial market developments. Changes in the supply of money and the general level of interest rates can impact the Bank's profitability. A change in the level of interest rates affects the interest spread between the Bank's deposits and loans and as a result impacts the Bank's net interest income. Changes in monetary policy and in the financial markets are beyond the Bank's control and difficult to predict or anticipate.

#### *Level of Competition*

The Bank's performance is impacted by the level of competition in the markets in which it operates. The Bank currently operates in a highly competitive industry. Customer retention can be influenced by many factors such as the pricing of products or services, changes in customer service levels and changes in products or services offered.

#### *Changes in Laws and Regulations*

Changes to laws and regulations, including changes in their interpretation or implementation, could affect the Bank by limiting the products or services it can provide and increasing the ability of competitors to compete with its products and services. Also, the Bank's failure to comply with applicable laws and regulations could result in sanctions and financial penalties that could adversely impact its earnings and damage the Bank's reputation.

#### *Accuracy and Completeness of Information on Customers and Counterparties*

The Bank depends on the accuracy and completeness of information about customers and counterparties. In deciding whether to extend credit or enter into other transactions with customers and counterparties, the Bank may rely on information furnished by them, including financial statements and other financial information. The Bank may also rely on the representations of customers and counterparties as to the accuracy and completeness of that information and with respect to financial statements, on the reports of auditors. The Bank's financial condition and earnings could be negatively impacted to the extent it relies on financial statements that do not comply with generally accepted accounting principles, that are materially misleading, or that do not fairly present, in all material respects, the financial condition and results of operations of the customers and counterparties.

### Bank Specific Factors

#### *New Products and Services to Maintain or Increase Market Share*

The Bank's ability to maintain or increase its market share depends, in part, on its ability to adapt products and services to evolving industry standards. There is increasing pressure on financial services companies to provide products and services at lower prices. This can reduce the Bank's net interest income and revenues from fee-based products and services. In addition, the widespread adoption of new technologies, including Internet-based services, could require the Bank to make substantial expenditures to modify or adapt existing products and services. The Bank might not be successful in introducing new products and services, achieving market acceptance of its products and services, and/or developing and maintaining loyal customers.

#### *Acquisitions*

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The Bank regularly explores opportunities to acquire other financial services companies. On August 26, 2004, the Bank announced it had entered into an agreement to acquire a 51% interest in Banknorth Group, Inc. The Bank's ability to successfully complete an acquisition is often subject to regulatory and shareholder approvals, as is the case in the Banknorth acquisition, and the Bank cannot be certain when or if, or on what terms and conditions, any required approvals will be granted. Acquisitions can affect future results depending on management's success in integrating the acquired business. If the Bank encounters difficulty in integrating the acquired business, this can prevent the Bank from realizing expected revenue increases, cost savings, increases in market share and other projected benefits from the acquisition.

### *Ability to Attract and Retain Key Executives*

The Bank's future performance depends to a large extent on its ability to attract and retain key executives. There is intense competition for the best people in the financial services sector and executives employed by a company the Bank acquires may choose not to remain following the acquisition. There is no assurance that the Bank will be able to continue to attract and retain key executives, although this is the goal of the Bank's management resources policies and practices.

### *Business Infrastructure*

Third parties provide key components of the Bank's business infrastructure such as Internet connections and network access. Disruptions in Internet, network access or other voice or data communication services provided by these third parties could adversely affect the Bank's ability to deliver products and services to customers and otherwise conduct business.

### *Currency Rates*

Currency rate movements in Canada, the United States and other jurisdictions in which the Bank does business may have an adverse impact on the Bank's financial position as a result of foreign currency translation adjustments and on the Bank's future earnings. For example, the rising value of the Canadian dollar may negatively affect the unhedged portion of our investments in U.S. subsidiaries, including, subject to regulatory and shareholder approval and completion of the transaction, the Bank's investment in Banknorth Group, Inc. The rising Canadian dollar may also adversely affect the earnings of the Bank's small business, commercial and corporate clients in Canada.

### **Other Factors**

Other factors beyond the Bank's control that may affect the Bank's future results include changes in foreign exchange rates for the currencies of Canada, the United States and other countries in which the Bank does business, in tax laws, continued negative impact of the United States securities litigation environment, unexpected changes in consumer spending and saving habits, technological changes, the possible impact on the Bank's businesses of international conflicts and terrorism, natural disasters, such as earthquakes, and the Bank's anticipation of and success in managing the risks implied by the factors discussed.

The Bank cautions that the preceding discussion of factors that may affect future results is not exhaustive. When relying on forward-looking statements to make decisions with respect to the Bank, investors and others should carefully consider these factors as well as other uncertainties, potential events and industry and Bank specific factors that may adversely impact the Bank's future results. The Bank does not undertake to update any forward-looking statements, written or oral, that may be made from time to time by or on its behalf.

## **MANAGING RISK EXECUTIVE SUMMARY**

Banking and financial services involve risk. From a shareholder's perspective, what matters is how we manage our exposure to risks. At TD Bank Financial Group, our goal is to earn stable and sustainable returns from our various businesses and operations while managing risks within acceptable limits. Managing risk means understanding the static and changing risks involved in our businesses and assessing the potential impacts and likelihood of each risk. We do this by establishing policies, procedures and internal checks and balances to keep risk at an acceptable level.

### **What are the Risks Involved in Our Businesses?**

#### **The Enterprise Risk Framework**

As a way of managing the different kinds of risk to which we are exposed we have created an Enterprise Risk Framework. This is a dynamic model that identifies key risks that could have an impact on the achievement of our business objectives and strategies.

As illustrated, the Enterprise Risk Framework sets out the major categories of risk to which we are exposed, and how they are interrelated. We develop strategies for our various business units taking into consideration the business environment in which we operate. Those strategies expose us to six major categories of risk – credit, market, operational, liquidity, investment and regulatory risks, as shown.

In addition, since all risks have the potential to impact the Bank's reputation, how we manage the various risks determines the extent to which the Bank's overall reputation and capital are at risk.

#### **Who Manages Risk**

We have put in place a risk governance framework that assigns ownership of risk and outlines the responsibilities of each group involved in risk management. This framework helps us set priorities, allocate resources and make effective decisions regarding the risks we assume and manage. A formal risk management governance structure aligned with the Enterprise Risk Framework ensures that information about significant risks flows up from the business units and oversight functions to the Senior Executive Team and the Board.



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The risk governance framework establishes that:

The Board and the Risk Committee of the Board are responsible for ensuring that management forms and nurtures an effective risk management culture throughout the organization. The Bank's risk appetite and supporting risk management objectives are clearly communicated to all employees through the various business units and corporate oversight functions.

The Senior Executive Team of the Bank, chaired by the President and CEO is responsible for monitoring, evaluating and managing risk across the Bank as a whole. The President and Chief Executive Officer and the Executive Vice President and Chief Risk Officer, with the support of other members of the Senior Executive Team, are accountable for identifying significant risks and communicating them to the Board.

Executive Management Committees provide enterprise-level oversight over key risks and exposures through the review and approval of risk management policies, strategies and applicable transactions. Major risk management policies are then approved by the Risk Committee of the Board. The Executive Management Committees ensure there are sufficient and appropriate risk management resources across the Bank to meet our risk management objectives.

The corporate Risk Management function is responsible for setting enterprise-level standards and policies that reflect the risk appetite of the Bank. Risk Management also monitors and reports on enterprise-level risks where a combination of risks across different businesses could have a significant impact on the Bank's well-being.

The Audit and Compliance functions independently monitor and report to management and the Board on the effectiveness of risk management policies, procedures and internal controls.

Each business unit owns and is accountable for managing risk within the business unit. Business management and risk management professionals in each business unit ensure that policies, processes and internal controls are in place to manage not only the business but also the risks inherent in that business.

### **How We Manage Risk**

The Bank has a comprehensive and proactive risk management approach that combines the experience and specialized knowledge of individual business units and the corporate oversight functions. Our approach is designed to promote a strong risk management culture and ensure alignment to the Bank's strategic objectives. It includes:

Maintaining appropriate enterprise-wide risk management policies and procedures including guidelines and limits to ensure risks are managed to acceptable levels.

Subjecting significant risk management policies to regular review and evaluation by the Executive Management Committees and then by the Risk Committee of the Board.

An integrated enterprise-wide risk reporting framework that communicates key elements of the Bank's risk profile, both quantitatively and qualitatively, to senior management, the executive and the Board.

Maintaining risk measurement methodologies that support risk quantification, including Value-at-Risk analysis and stress-testing.

Annual self-assessments by significant business units and corporate oversight functions of the Bank of their key risks and internal controls.

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Supporting appropriate performance measurement that allocates risk-based economic capital to businesses and charges a cost against that capital.

Actively monitoring internal and external risk events to assess whether internal controls are effective.

Independent and comprehensive reviews conducted by the Internal Audit department of the quality of the internal control environment and compliance with established risk management policies and procedures.

The following pages describe the main risks the Bank faces and how we manage them.

### **STRATEGIC RISK**

Strategic risk is the potential for loss arising from ineffective business strategies, the absence of integrated business strategies, the inability to implement those strategies, and the inability to adapt the strategies to changes in the business environment.

The most significant strategic risks faced by the Bank are assessed, managed and mitigated by senior management, with oversight by the Board.

#### **Who Manages Strategic Risk**

The Senior Executive Team manages the Bank's strategic risk. The Senior Executive Team is comprised of the most senior executives of the Bank, representing every significant business or corporate oversight function.

The Bank's overall strategy is established by the President and CEO and the Senior Executive Team, in consultation with and subject to approval by the Board. Each executive who manages a significant business or function is responsible for managing strategies within that area, and for ensuring that they are aligned with the Bank's overall strategy. They are also accountable to the President and CEO and the Senior Executive Team for monitoring, managing and reporting on business risks inherent in their respective strategies.

The President and CEO reports to the Board on the implementation of Bank strategies, identifying business risks within those strategies and how they are managed.

#### **How We Manage Strategic Risk**

The strategies and operating performance of the Bank's significant business units and corporate oversight functions are reviewed by the Senior Executive Team in business performance review sessions. The frequency with which strategies are reviewed in these sessions depends on the risk profile and the magnitude of the business or function concerned.

### **CREDIT RISK**

Credit risk is the potential for financial loss if a borrower or counterparty in a transaction fails to meet its obligations.

Credit risk is obviously one of the most significant and pervasive risks in banking. Every traditional loan, extension of credit or transaction that involves settlements between the Bank and other parties or financial institutions such as derivative transactions and securities inventories exposes us to some degree of credit risk. For this reason, as a strategy we make it clear that we lend exclusively on a relationship basis, and we manage all of our businesses in an extremely disciplined and conservative manner, with a strict focus on economic returns for all client relationships.



## Who Manages Credit Risk

Bank policies and procedures for managing credit risk on a global basis are set by the business unit in conjunction with Risk Management. This includes:

Setting guidelines to limit portfolio concentrations of credit exposure by country, industry and affiliated group.

Approving the discretionary limits for officers throughout the Bank for extending lines of credit.

Setting standards for measuring credit exposure.

Approving the "scoring" techniques used in extending personal credit.

Approving all policies relating to all Bank products that entail credit risk.

Setting criteria for rating risk on business accounts, based on a 21-category rating system.

A credit group within each business unit is primarily responsible for adjudication, in accordance with the policies and strict authorization and exposure limits established by Risk Management.

The Risk Committee of the Board periodically reviews and approves major credit risk policies. In addition, the Credit and Market Risk Committee, chaired by the President and CEO, reviews and approves all major credit policies, industry concentrations and resolves any major policy issues related to credit or market risk.

## How We Manage Credit Risk

As noted above, the Bank establishes credit risk exposure limits by country, industry and affiliated group. The various risk categories are managed as follows:

### *Country Risk*

Economic or political changes in a foreign country could affect cross-border payments for goods and services, loans, dividends, trade-related finance, as well as repatriation of the Bank's capital in that country. The Bank currently has counterparty exposure in 58 countries with a concentration in North America. We use an internal risk rating system to establish country exposure guidelines covering all aspects of credit exposure, across all businesses.

### *Business and Government Loans*

As part of our strategy, we establish industry and group limits for credit exposure to business and governments. A systematic approach is used to limit industry concentrations and ensure diversification of the Bank's loan portfolio. Exposure guidelines are a key element of this process as they limit exposure based on an internal risk rating score. The rating is determined by using our Industry Risk Rating Model and through detailed industry analysis.

We have identified 26 major business industry groups and divided them into 108 segments and assigned a risk rating for each segment. If we believe that several industry segments are affected by common risk factors, we assign a single exposure guideline to them. In addition, for each industry, Risk Management assigns a concentration limit, which is a percentage of the Bank's total corporate and commercial exposure. We regularly review industry risk ratings to ensure that they properly reflect the risk of the industry.

We assign each business or government borrower a risk rating using a 21-category rating system, and set limits on credit exposure to related business or government accounts accordingly. In addition, we use a Risk Adjusted Return on Capital model to assess the return on credit relationships according to the structure and maturity of the loans and the internal ratings of the borrowers involved. We review the rating and return on capital for each borrower at least once every year.

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For accounts where exposures include derivatives, we use master netting agreements or collateral whenever possible to reduce our exposures.

### *Financial Institutions*

Our financial institutions portfolio is divided into 15 major groups, comprised of individual companies that have similar attributes and common risk factors. Within these groups we have established specific exposure risk guidelines for 29 different segments. Risk Management conducts ongoing reviews of the segment and exposure guidelines for each group.

We use our 21-category rating system to assign each group a risk rating based on their financial strength. We assign each borrower a credit rating based on each firm's net worth, the quality of its assets, the consistency and level of its profits, as well as the rating of the major credit rating agencies. For certain types of financial institutions we may use additional criteria.

### *Personal Credit*

Requests for personal credit are evaluated using automated credit scoring systems, or are directed to regional credit centres which operate within clear authority limits. Once retail credits are funded they are continually monitored with quantitative customer management programs to identify changes in risk and provide opportunities that increase risk-adjusted performance. The centralized quantitative review of retail credits has resulted in well-balanced portfolios with predictable performance characteristics. By creating more predictable estimates of loss, management can more effectively attain optimal targets for customer profitability and capital allocation.

The Bank is making a large investment in the platform for retail applications and loan fulfillment, including automated decision technology and credit scoring techniques. This investment will not only improve the Bank's ability to manage retail credit losses within predictable ranges, it also strengthens the control environment that reduces the potential for operational errors. Moreover, the new platform provides more complete, timely and accurate management information permitting measurable improvement in the management of credit risk. Thus, the overall retail credit process is being augmented with state-of-the-art systems, methods and processes.

### *Classified Risk/Impaired Loans*

Classified risk refers to loans and other credit exposures that pose a higher than normal credit risk. A loan is considered impaired when, in management's opinion, we can no longer be reasonably assured that we will be able to collect the full amount of principal and interest when due.

We establish specific allowances for impaired loans when a loss is likely or when the estimated value of the loan is less than its recorded value, based on discounting expected future cash flows. Allowances for personal credit portfolios are based on delinquency and type of security.

*See supplementary information page 56, table 12*

*See Notes to Consolidated Financial Statements page 66,*

*Note 1, (h) and (i)*

*See Notes to Consolidated Financial Statements page 71, Note 3*

### *Specific Allowances*

Specific allowances for credit losses are established to reduce the book value of loans to estimated realizable amounts in the normal course of business. Specific allowances for the corporate and commercial portfolios are established by borrower and reviewed quarterly. For the retail or personal portfolio, provisions are calculated on an aggregated facility basis, using a formula that takes recent loss experience into account.

*General Allowances*

To recognize losses that management estimates to have occurred in the portfolio at the balance sheet date for loans or credits not yet specifically identified as impaired, we establish general allowances for credit risk. The level of general allowances reflects exposures across all portfolios and categories. It fluctuates according to the nature and composition of our portfolio, shifts in the economic and credit cycles, our historical and expected loss experience and other relevant factors.

General allowances are reviewed quarterly using credit risk models developed by the Bank. The level of allowances is based on the probability of a borrower defaulting on a loan obligation (loss frequency), the loss if default occurs (loss severity) and the expected exposure at the time of default. For the corporate and commercial portfolios, allowances are computed at the borrower level. The loss if default occurs is based on the security of the facility. Exposure at default is a function of current usage, the borrower's risk rating and the committed amount. For the retail portfolio, the general allowance is calculated on a portfolio-level and is based on a statistical estimate of loss using historical loss and recovery data models and forecast balances. Ultimately, the general allowance is established on the basis of expected losses and is directly related to the variance of losses and the inherent product characteristics in each portfolio. Models are validated against historical experience and are updated at least annually. The general allowance methodology is periodically approved by the Board.

At October 31, 2004 our general allowance for loan losses was \$917 million, compared with \$984 million last year. The reduction in general allowances resulted from a strategic reduction in corporate loan exposure during the past year to reduce the overall risk of the wholesale credit portfolio.

*Sectoral Allowances*

Where losses are not adequately covered by the general allowances noted above, sectoral allowances for credit losses are established for industry sectors and geographical regions that have experienced adverse events or changes in economic conditions, even though the loans comprising each group are not classified as impaired.

Sectoral allowances are reviewed quarterly on a portfolio basis, taking into account the expected loss of the portfolio of borrowers in the sector under review. The analysis includes a review of probabilities of default, and if default occurs, the expected loss on the sale. The sectoral methodology and model inputs are reviewed quarterly.

When accounts that were included in a group of loans for which a sectoral allowance has been established become impaired, any sectoral allowances on those loans are transferred to specific allowances.

The Corporate segment released the remaining \$101 million after-tax (\$155 million pre-tax) of sectoral provisions in the fourth quarter following a review of the adequacy of the overall reserves. The Bank has identified specific allowances and no longer requires sectoral allowances.

*See Notes to Consolidated Financial Statements page 71 Note 3*

*Provision for Credit Losses*

The provision for credit losses is the amount added to the specific, general and sectoral allowances for credit loss during the year to bring them up to a level that management considers adequate to absorb all probable credit-related losses in the Bank's loan portfolio. The net provision for the year is reduced by any recoveries from loans that were previously assumed to be in default.

The Bank recorded a reversal of credit losses of \$386 million in 2004, compared with provisions for credit losses of \$186 million in 2003.

*See Notes to Consolidated Financial Statements page 71 Note 3*

*See Supplementary information page 57 table 14*

*Net Impaired Loans*

The Bank monitors the level of net impaired loans in its portfolio, which is defined as the gross amount of impaired loans less the total of all specific, general and sectoral allowances for credit losses. For the year ended October 31, 2004, net impaired loans totaled \$646 million, compared with a total of \$641 million for the same period in 2003.

*See Supplementary information page 56, table 12*

## MARKET RISK

Market risk is the potential for loss from changes in the value of financial instruments. The value of a financial instrument can be affected by changes in:

Interest rates;

Foreign exchange rates;

Equity and commodity prices;

Credit spreads.

We are exposed to market risk in our trading and investment portfolios, as well as through our non-trading activities. In our trading and investment portfolios we are active participants in the market, seeking to realize returns for the Bank through careful management of our positions and inventories. In our non-trading activities we are exposed to market risk through the transactions that our customers execute with us.

### Market Risk in Trading Activities

The four main trading activities that expose us to market risk are:

*Market making.* We provide markets for a large number of securities and other traded products. We keep an inventory of these securities to buy from and sell to investors, profiting from the spread between bid and ask prices. Profitability is driven by trading volumes.

*Sales.* We provide a wide variety of financial products to meet the needs of our clients, earning money on these products from markups and commissions. Profitability is driven by sales volumes.

*Arbitrage.* We take positions in certain markets or products and offset the risk in other markets or products. Our knowledge of various markets and products and how they relate to one another allows us to identify and benefit from pricing anomalies.

*Positioning.* We aim to make profits by taking positions in certain financial markets in anticipation of changes in those markets. This is the riskiest of our trading activities and we use it selectively.

### Who Manages Market Risk in Trading Activities

Primary responsibility for managing market risk lies with Wholesale Banking, with oversight from the Trade Risk Group within Risk Management. Operational support for market risk monitoring and regulatory capital calculations is provided by the Finance and Operations department within Wholesale Banking.

Though not responsible for trading revenues, the Trade Risk Group is responsible for:

Designing methods for measuring and reporting market risk.

Determining market risk policy, which includes designing and setting all trading limits for Wholesale Banking's businesses.



Enforcing approved market risk limits.

Approving all new trading products from a market risk perspective.

Independent testing of all pricing models, risk models and trading systems.

Approving all market rates and prices used in valuing the Bank's trading positions and estimating the market risk.

Stress testing the portfolio to determine the effect of large, unusual market movement.

Designing and validating the models used to calculate regulatory capital required for market risk.

The Trade Risk and Capital Committee is chaired by the Senior Vice President, Trade Risk and includes members of senior management from Wholesale Banking and Audit. It meets every two weeks to conduct a peer review of the market risk profile of our trading businesses, approve changes to risk policies, review underwriting inventories, and review the usage of capital and assets in Wholesale Banking.

Significant market risk issues are escalated to the Credit and Market Risk Committee, which is chaired by the Bank's President and CEO and includes senior management of Wholesale Banking and the Executive Vice President and Chief Risk Officer. The Risk Committee of the Board oversees the management of market risk and periodically approves all major market risk policies.

#### **How We Manage Market Risk in Trading Activities**

Managing market risk is a key part of our business planning process. We begin new trading operations or expand existing ones only if the risk has been thoroughly assessed and is judged to be within our risk capacity and business expertise, and if we have the infrastructure in place to monitor, control and manage the risk.

We manage market risk primarily by enforcing trading limits and by "stress testing" our trading activities.

##### *Trading limits*

We set trading limits that are consistent with the approved business plan for each business and our tolerance for the market risk of that business. In setting limits we take into account market volatility, market liquidity, trader experience and business strategy.

Our primary measure for setting trading limits is Value at Risk (VaR). VaR measures the adverse impact that potential changes in market rates and prices could have on the value of a portfolio over a specified period of time. We use VaR to monitor and control overall risk levels and to calculate the regulatory capital required for market risk.

We may also apply specialized limits, such as notional limits, credit spread limits, yield curve shift limits, loss exposure limits, stop-loss limits and others, if and when appropriate. These additional limits reduce the likelihood that trading losses will exceed VaR limits.

At the end of each day, Market Risk Analysis and Reporting compares risk positions with limits and reports all instances when trading limits have been exceeded. Traders must apply for approval for any excesses via an automated escalation process to approvers as designated by the Market Risk Policy. If an excess is declined, then the business must close the position. The trader is accountable to ensure that positions do not exceed the capacity of the market to immediately close out the risk position in the event an excess is declined. For selected high-impact excesses, there is an immediate escalation process to the Executive Vice President and Chief Risk Officer.

##### *Calculating VaR*

We estimate VaR by creating a distribution of potential changes in the market value of the current portfolio. We value the current portfolio using the most recent 259 trading days of market price and rate changes. Then we calculate the VaR as the threshold level that portfolio losses are not expected to exceed more than one out of every 100 trading days.

The graph below discloses daily VAR usage.

The graph below shows the distribution of daily market risk related revenue for fiscal 2004.

*Stress Testing*

We use stress testing to quantify the largest quarterly loss that we are prepared to take in our trading activities. Our trading business is subject to an overall global stress test limit, and each global business has a stress test limit. Also, each broad risk class has an overall stress test limit. Stress scenarios are designed to model extreme economic events, replicate worst-case historical experiences or introduce large but plausible moves in key market risk factors.

Stress tests are produced and reviewed each week with the Executive Vice President and Chief Risk Officer, and every two weeks with the Market Risk and Capital Committee. They are also reviewed throughout the year with the Risk Committee of the Board.

The following graph is a history of our weekly stress test results, which shows the instantaneous impact of large market disturbances.

### **Market Risk in Investment Activities**

We are also exposed to market risk in the Bank's own investment portfolio and in the Merchant Banking business. Risks are managed by identifying our specific risks, determining their potential impact, and establishing policies and procedures to monitor, measure and mitigate those risks.

### **Who Manages Risk in Investment Activities**

The Risk Committee of the Board reviews and approves the investment policies for the Bank's own portfolio and for the Merchant Banking business. The Investment Committee regularly reviews the performance of the Bank's investments and assesses the performance of the portfolio managers.

### **How We Manage Risk in Investment Activities**

We use advanced systems and measurement tools to manage portfolio risk. Risk intelligence is embedded in the investment decision-making process by integrating performance targets, risk/return tradeoffs and quantified risk tolerances. Performance attribution identifies performance drivers such as sector and security exposures, as well as the impact of certain processes such as the execution of trades.

### **Market Risk in Non-trading Banking Transactions**

We are exposed to market risk when we enter into non-trading banking transactions with our customers. These transactions primarily include deposit taking and lending, which are also referred to as "asset and liability" positions.

### **ASSET LIABILITY MANAGEMENT**

Asset liability management deals with managing the market risks of our traditional banking activities. Market risks primarily include interest rate risk and foreign exchange risk.

### **Who is Responsible for Asset Liability Management**

The Treasury and Balance Sheet Management department within Finance measures and manages the market risks of our non-trading banking activities, with oversight from the Asset/Liability Committee, which is chaired by the Executive Vice President and Chief Financial Officer and includes other senior executives. The Risk Committee of the Board periodically reviews and approves all asset liability management market risk policies.

### **How We Manage Our Asset and Liability Positions**

When Bank products are issued, risks are measured using a fully-hedged option-adjusted transfer pricing framework that allows Treasury and Balance Sheet Management to measure and manage product risk within a target risk profile. The framework also ensures that business units



engage in risk-taking activities only if they are productive.

*Managing interest rate risk*

Interest rate risk is the impact that changes in interest rates could have on the Bank's margins, earnings and economic value. For example if fixed rate assets were funded with short-term deposits, rising interest rates could increase our funding costs, which would reduce the net interest income earned on certain loans.

The objective of interest rate risk management is to ensure that earnings are stable and predictable over time. To this end, the Bank has adopted a disciplined hedging approach to managing the net income contribution from its asset and liability positions including a modeled maturity profile for non-rate sensitive assets, liabilities and equity. Key aspects of this approach are:

Negating the impact from rising or falling interest rates on net interest income and economic value.

Measuring the contribution of each Bank product on a risk-adjusted, fully-hedged basis, including the impact of financial options, such as mortgage commitments, that are granted to customers.

Developing and implementing strategies to stabilize net income from all personal and commercial banking products.

We are exposed to interest rate risk when asset and liability principal and interest cash flows have different interest payment or maturity dates. These are called "mismatched positions." An interest sensitive asset or liability is repriced when interest rates change or when there is cash flow from final maturity, normal amortization, or when customers exercise prepayment, conversion or redemption options offered for the specific product.

Our exposure to interest rate risk depends on the size and direction of interest rate changes, and on the size and maturity of the mismatched positions. It is also affected by new business volumes, renewals of loans or deposits, and how actively customers exercise options such as prepaying a loan before its maturity date.

Interest rate risk is measured using various interest rate "shock" scenarios to estimate the impact of changes in interest rates on both the Bank's annual Earnings at Risk (EaR) and Economic Value at Risk (EVaR). EaR is defined as the change in the Bank's annual net interest income from a 100-basis-point unfavourable interest-rate shock due to mismatched cash flows. EVaR is defined as the combined difference in the present value of the Bank's asset portfolio and the change in the present value of the Bank's liability portfolio, including off-balance-sheet instruments, resulting from a 100-basis-point unfavourable interest-rate shock.

Valuations of all asset and liability positions, as well as off-balance-sheet exposures, are performed every week, and certain option positions are valued daily. Our objectives are to protect the present value of the margin booked at the time of inception for fixed rate assets and liabilities, and to reduce the volatility of net interest income over time. We value the assets and liabilities by discounting future cash flows at a yield curve indicative of the blended cost or credit of funds for each asset or liability portfolio. The resulting net present value incorporates the present value of margins booked. We then hedge the resulting financial position to the target risk profile of minimal residual economic exposure. Hedging to manage interest rate risk involves the use of derivatives, wholesale instruments and other capital market alternatives and, less frequently, product pricing strategies.

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The interest rate risk exposures from instruments with closed (non-optioned) fixed rate cash flows are measured and managed separately from product options. Instruments in the "closed book" exhibit the traditional, almost linear or symmetrical payoff profile to parallel changes in interest rates (i.e. asset values increase as rates fall and decrease as rates rise). Future cash flows include the impact of modeled exposures for:

An assumed maturity profile for the Bank's core deposit portfolio.

The Bank's targeted investment profile on its net equity position.

Non-rate-sensitive assets, liabilities and shareholders' equity are modeled on a consistent basis, assuming an intermediate term using a rolling 60-month maturity profile resulting in a two and a half year average duration. Significant assumptions included in the valuation of fixed cash flows include the liquidation assumptions on mortgages other than from embedded prepayment options. The objective of portfolio management within the closed book is to eliminate cash flow mismatches, thereby preserving the present value of product margins.

The graph below shows our interest rate exposure on October 31, 2004 on the closed (non-optioned) instruments within the financial position. If this portfolio had experienced an immediate and sustained 100 basis point increase in rates on October 31, 2004, the economic value of shareholders' equity would have decreased by \$110 million after tax, compared with \$13 million for a 100 basis point decrease in rates on October 31, 2003. A 100 basis point decrease in rates would reduce net income by \$11 million over the next 12 months, compared with \$14 million for a 100 basis point decrease in rates in 2003.

Product options whether they are freestanding options such as mortgage rate commitments or embedded in loans and deposits expose the Bank to a significant financial risk.

Our exposure from freestanding mortgage rate commitment options is modelled based on an expected funding ratio derived from historical experience. Exposure from written options embedded in other products, such as to prepay or redeem, is modelled based on an assumed percentage rational exercise derived from analyses of customer behaviour. We also model an exposure to declining interest rates resulting in margin compression on certain interest rate-sensitive demand deposit accounts. Product option exposures are managed by purchasing options or through a dynamic hedging process designed to replicate the payoff on a purchased option. To the extent that options can be purchased with characteristics that will result in a payoff profile that is expected to offset the payoff profile of the written option position, the Bank will purchase these options. However, in many instances, the depth of the Canadian option market limits the overall amount of options that can be purchased on economic terms to less than 100% of the underlying short option positions. In such cases, we use dynamic hedging. This involves replicating the payoff of using a combination of swaps and bonds, and rebalancing the portfolio for small changes in rates as indicated by the delta (implied change in value for a change in rates) of the underlying option being hedged. Dynamic hedging involves rebalancing the hedging instruments we hold for small changes in interest rates.

The following graph shows our interest rate risk exposure on October 31, 2004 on all instruments within the financial position (i.e., the closed (non-optioned) instruments plus product options). An immediate and sustained 100 basis points increase in rates would have decreased the economic value of shareholders' equity by \$124 million after tax or .98% of common equity, compared with \$30 million in 2003 for a 100

basis point decrease in rates. Our EVaR for the total portfolio ranged from \$19 million to \$133 million during the year ended October 31, 2004. The Bank's policy sets overall limits on EVaR and EaR based on a 100 basis point interest rate shock. EVaR arising from mismatched asset liability positions cannot exceed 1.5% of the Bank's common equity or \$191 million. EaR exposure may not exceed 1% of the Bank's annualized net interest income, or \$59 million.

*Managing Non-trading Foreign Exchange Risk*

Foreign exchange risk refers to losses that could result from changes in foreign currency exchange rates. Assets and liabilities that are denominated in foreign currencies have foreign exchange risk.

We are exposed to non-trading foreign exchange risk from our investments in foreign operations, and when our foreign currency assets are greater or less than our liabilities in that currency, creating a foreign currency open position. An adverse change in foreign exchange rates can impact the Bank's reported net income and equity, and also the Bank's capital ratios. Our objective is to minimize these impacts.

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Minimizing the impact of an adverse foreign exchange rate change on reported equity will cause some variability in capital ratios, due to the amount of risk-weighted assets that are denominated in a foreign currency. If the Canadian dollar weakens, the Canadian-dollar equivalent of the Bank's risk-weighted assets in a foreign currency increases, thereby increasing the Bank's capital requirement. For this reason, the foreign exchange risk arising from the Bank's net investment in foreign operations is hedged to the point where capital ratios change by no more than a tolerable amount for a given change in foreign exchange rates. The tolerable amount increases as the Bank's capital ratio increases.

The Bank's policy on open currency exposure is to limit exposure to no more than \$100 million in aggregate. Our policy on foreign exchange capital exposure is to minimize an adverse foreign exchange rate change on reported equity subject to the constraint that the Bank's capital ratios can change by no more than 10 basis points for an 8% change in foreign exchange rates.

### **Why Product Margins Fluctuate Over Time**

As explained above, a fully-hedged approach to asset liability management locks in margins on fixed rate loans and deposits as they are booked. It also mitigates the impact of an instantaneous interest-rate shock on the level of net interest income to be earned over time as a result of cash flow mismatches and the exercise of embedded options. Despite a fully-hedged position, however, the margin on average earning assets can change over time for the following reasons:

Margins earned on new and renewing fixed-rate products relative to the margin previously earned on matured products will impact on the existing portfolio margin.

The weighted average margin on average earning assets will shift due to changes in the mix of business.

The risk of changes in the prime-Bankers' Acceptances basis and the lag in changing product pricing may have an impact on margins earned.

The general level of interest rates will impact the return the Bank generates on its modeled maturity profile for core deposits and the investment profile for its net equity position as it evolves over time. The general level of interest rates is also a key driver of some modeled option exposures, and will affect the cost of hedging such exposures.

A fully-hedged approach tends to moderate the impact of these factors over time, resulting in a more stable and predictable earnings stream.

### **LIQUIDITY RISK**

Liquidity risk is the risk that we cannot meet a demand for cash or fund our obligations as they come due. Demand for cash can arise from withdrawals of deposits, debt maturities and commitments to provide credit. Liquidity risk also includes the risk of not being able to liquidate assets in a timely manner at a reasonable price.

A bank must always ensure that it has access to enough readily available funds to cover its financial obligations as they come due and to sustain and grow its assets and operations both under normal and stress conditions. In the unlikely event of a funding disruption, the Bank needs to be able to continue to function without being forced to sell too many of its assets. The process that ensures adequate access to funds is known as the management of liquidity risk.

### **Who Manages Liquidity Risk**

The Asset/Liability Committee (described on page 38) oversees the Bank's liquidity risk management program. It ensures that an effective management structure is in place to properly measure and manage liquidity risk. In addition, a Global Liquidity Forum, comprising of senior management from Finance, Treasury and Balance Sheet Management, Risk Management and Wholesale Banking, identifies and monitors our liquidity risks. When necessary, the Forum recommends to the Asset/Liability Committee action to maintain our liquidity position within limits in both normal and stress conditions.

The Bank has one global liquidity risk policy, but the major operating areas measure and manage liquidity risks as follows:

The Treasury and Balance Sheet Management department within Finance is responsible for consolidating and reporting the Bank's global liquidity risk position and for managing the Personal and Commercial Banking liquidity position.

Wholesale Banking is responsible for managing the liquidity risks inherent in the wholesale and corporate banking portfolios.

TD Waterhouse Bank is responsible for managing its liquidity position.

Each area must comply with the Global Liquidity Risk Management policy that is periodically reviewed and approved by the Risk Committee of the Board.

### **How We Manage Liquidity Risk**

The Bank's overall liquidity requirement is defined as the amount of liquidity required to fund expected cash outflows as well as a prudent liquidity reserve to fund potential cash outflows in the event of a disruption in the capital markets or other event that could affect our access to liquidity. We do not rely on short-term wholesale funding for purposes other than funding marketable securities or short-term assets.

We measure liquidity requirements using different stress scenarios, and use a base-case scenario to define the minimum amount of liquidity that must be held at all times. This scenario provides coverage for 100% of our unsecured wholesale debt coming due, as well as other potential deposit run-off and related liabilities for a period of 90 days. Other scenarios may require greater coverage. We also use an extended liquidity coverage test to ensure that we can fund our operations on a fully collateralized basis, in the event that we are unable to replace our short-term unsecured debt beyond the 90 days for a period up to one year.

We meet liquidity requirements by holding sufficient assets that can be readily converted into cash, and by managing our cash flows. To qualify for liquidity purposes, assets must be currently marketable, of sufficient credit quality and available for sale. Liquid assets are represented in a cumulative liquidity gap framework based on settlement timing and market depth. Assets needed for collateral purposes or those that are similarly unavailable are not included for liquidity purposes.

While each of our major operations has responsibility for the measurement and management of its own liquidity risks, we also manage liquidity on a global basis to ensure consistent and efficient management of liquidity risk across all of our operations. On October 31, 2004 our consolidated surplus liquid asset position up to 90 days was \$18.8 billion, compared with a surplus liquid asset position of \$8.7 billion on October 31, 2003. Our surplus liquid asset position is the Bank's total liquid assets less the Bank's unsecured wholesale funding requirements, potential non-wholesale deposit run-off and contingent liabilities coming due in 90 days.

If a liquidity crisis were to occur, we have contingency plans in place to ensure that we can meet all our obligations as they come due.

## **Funding**

The Bank has a large base of stable retail and commercial deposits, making up over 63% of our total funding. In addition, we have an active wholesale funding program to provide access to widely diversified funding sources, including asset securitization. The Bank's wholesale funding is diversified geographically, by currency and by distribution network. We maintain limits on the amounts of deposits that we can hold from any one depositor so that we do not overly rely on one or a small group of customers as a source of funding.

In fiscal 2004, the Bank securitized and sold \$2.9 billion of mortgages and issued \$3.7 billion of other medium and long-term funding.

At the time of preparing these financial statements, the Bank had entered into an agreement to acquire control of Banknorth Group, Inc. in early 2005. While this transaction will impact the Bank's surplus liquidity, we have ensured that sufficient liquid assets will be available to both fund the cash portion of this transaction (estimated at approximately \$3.0 billion) and maintain our standard prudent liquidity reserve coverage.

## **OPERATIONAL RISK**

Operational risk is the risk of loss resulting from inadequate or failed internal processes, people and systems or from external events.

Operational risk is present in all our business activities; deposit taking, lending, trading, trust and advisory services, transaction processing and insurance. Operational risk encompasses a broad range of risks, which include failed transaction processing and documentation errors, fiduciary breaches, technology failures, business disruption, theft and fraud, workplace safety and damage to physical assets originating from internal or outsourced business activities. Its impact can result in financial loss, reputational harm or regulatory penalties.

While operational risks cannot be fully eliminated, managing operational risk is essential to creating and sustaining shareholder value, operating efficiently and providing a safe environment for employees and customers.

### **Who Manages Operational Risk**

Risk Management is responsible for the design and implementation of the Bank's operational risk management framework that sets out the enterprise-level policies and processes to identify, assess, measure, mitigate and control operational risk. Risk Management facilitates appropriate monitoring and reporting to senior management, the Operational Risk Oversight Committee and the Risk Committee of the Board, on operational risk exposures across the Bank.

The senior management of individual business units have primary responsibility for the ongoing management of operational risk. Each business unit and corporate area has an independent risk management function that implements the operational risk management framework consistent with the nature and scope of the operational risks the area is exposed to. Each business unit has a Risk Management Committee comprised of the senior executives in the unit, responsible for ensuring that the business complies with the Bank's operational risk management framework.

### **How We Manage Operational Risk**

Through the operational risk management framework, the Bank maintains a system of comprehensive policies, processes and methodologies to manage operational risk to appropriate levels and emphasize proactive management practices. Key operational risk management activities include:

### **Reporting**

Risk Management, in partnership with business management, facilitates the transparent escalation of key operational risk issues and information through the Risk Management Committees of the business units and ensures that accountability for resolution is appropriately identified.

### **Risk and Control Self-Assessment**

The Risk and Control Self-Assessment is a process adopted by each of our businesses to proactively manage our operational risks. The goal of the Risk and Control Self-Assessment is to identify key operational risks that exist in each business environment and assess whether there are appropriate controls in place to mitigate these risks. The likelihood and potential impact of these risks occurring are measured against the controls we have in place and action plans may result where we can find additional ways to reduce our exposure.

### **Operational Risk Event Monitoring**

Operational risk event monitoring is important to increase our awareness of risks we encounter and to assist management in taking action to reduce our exposure to losses. The Bank uses a centralized reporting system to monitor and report operational risk events. This event data is analyzed to determine trends for benchmarking, and to gain an understanding of the types of risks our businesses and the Bank as a whole face day to day. Operational risk events that occur outside the Bank are also reviewed and analyzed. Through continuous monitoring and improving our understanding of these events, we can reduce our costs and improve our operational efficiency.

### **Insurance**

Risk Management actively manages a broad portfolio of insurance and other risk financing instruments. Risk Management assesses the type and level of corporate insurance coverage that is required to ensure it is appropriate to meet our tolerance for risk and also to meet statutory requirements. This includes conducting risk analysis and identifying opportunities to transfer our risk where appropriate.

Risk Management also reviews the insurances of counterparties involved in outsourcing and other supplier arrangements to ensure they adequately protect the Bank's risks from the outsourcing arrangement.

The insurance business units manage underwriting risk including catastrophic event risk. Underwriting risk is the exposure to financial loss resulting from the inappropriate selection and pricing of the risks to be insured. The Bank mitigates these risks through target segmentation and product design, individual and portfolio risk exposure monitoring, diversification and reinsurance.

### **Information Technology**

Managing the operational risk exposures related to our technology and systems infrastructure is of significant importance to the Bank. Technology exposures associated with the operational integrity and security of our data, systems and infrastructure are actively managed through the implementation of a Technology Controls Framework, which includes industry best practices.

### **Business Continuity Management**

Business Continuity Management is a vital and integral part of our normal business operations. It includes the establishment of enterprise-wide business continuity management processes that provide safeguards to minimize the likelihood, cost and duration of disruptions to business processes and services.

The Business Continuity Management Group sets appropriate business continuity practices, policies and procedures to assist business units in the management of their business continuity strategies. Each business unit maintains its own business continuity plans to address the loss or failure of any component on which critical functions depend.

## **Outsourcing Governance**

Outsourcing is an arrangement whereby a service provider performs a business activity, function or process on behalf of the Bank. Outsourcing business activities can be beneficial to the Bank by providing access to leading technology, specialized expertise, economies of scale and operational efficiencies. These arrangements typically involve increased dependency on the service provider to provide the expected services.

To help us reduce the risk involved in outsourcing, the Bank has established an Outsourcing Governance Office that is responsible for the formulation, communication and monitoring of the effectiveness of outsourcing policies, standards, guidelines and methodologies. The Outsourcing Governance Office provides guidance on outsourcing best practices and ensures enterprise-level oversight and reporting of the Bank's outsourcing activities.

## **REGULATORY RISK**

Regulatory risk is the risk of non-compliance with applicable legislation, regulation and regulatory directives.

Financial services is one of the most closely regulated industries, and the management of a financial services business such as ours is expected to meet high standards in all business dealings and transactions. As a result, we are exposed to regulatory risk in virtually all of our activities. Failure to meet regulatory requirements not only poses a risk of regulatory censure or penalty but also puts the reputation of the Bank as a whole at risk.

Regulatory risk differs from other banking risks, such as credit risk or market risk, in that it is typically not a risk actively or deliberately assumed by management in expectation of a return. It occurs as part of the normal course of operating our businesses.

### **Who Manages Regulatory Risk**

Proactive management of regulatory risk is a key objective of the Bank. It is carried out primarily through an enterprise-wide regulatory risk management framework called the "Legislative Compliance Management Framework." The Compliance department in Legal is responsible for the Legislative Compliance Management Framework.

The Legislative Compliance Management Framework establishes two levels of controls through which regulatory risk is managed. These are controls to meet day-to-day regulatory requirements, and independent oversight controls.

Business unit management is responsible for managing day-to-day regulatory risk. They are required to demonstrate compliance with all regulatory requirements. In meeting this responsibility they receive advice and assistance from the corporate oversight functions – Legal, Compliance and Audit. The oversight functions also provide an independent review of controls in the business unit and bring significant issues to the attention of senior management and the Board. The Compliance and Audit functions monitor and test the extent to which business units meet regulatory requirements, as well as the effectiveness of internal controls, and report their findings to business unit management, senior management and the Audit Committee of the Board.

### **How We Manage Regulatory Risk**

Business units manage day-to-day regulatory risk primarily by educating and training employees about regulatory requirements, establishing and maintaining appropriate policies and procedures, and monitoring for compliance. The corporate oversight functions promote a compliance culture within the Bank by:

Ensuring that accountability for regulatory compliance has been assigned and that a methodology exists for holding individuals accountable.

Communicating regulatory requirements to each business unit. Ensuring that business units have appropriate policies and procedures in place and that staff are trained to meet regulatory requirements.

Independently monitoring the business units for adherence to the policies, procedures and requirements.

Tracking, escalating and reporting significant issues and findings to senior management and the Board.



Compliance with regulatory requirements is also documented through a formal business unit management certification process. In addition to ongoing monitoring and review processes, Canadian business units annually review regulatory requirements relating to the Bank's governing legislation and update their risk assessments and the controls that they have in place to mitigate those risks. The higher the risk, the more rigorous the control process must be to minimize the risk of non-compliance. Their assessments are also reviewed by the Compliance department to evaluate the effectiveness of the business unit controls.

Once the annual review process is completed, senior management of the business unit certify in writing whether they are in compliance with applicable regulatory requirements, or whether any gaps or weaknesses exist in which case an action plan must be established and implemented to remedy the gap or weakness.

## **REPUTATIONAL RISK**

Reputational risk is the risk to earnings, capital or brand arising from negative public or employee opinion.

A company's reputation is a valuable business asset in its own right, essential to optimizing shareholder value, and as such is constantly at risk. Reputational risk cannot be managed in isolation from other forms of risks, since all risks can have an impact on reputation, which in turn can impact the brand, earnings and capital. Credit, market, operational, liquidity, investment and regulatory risks must all be managed effectively in order to safeguard the Bank's reputation.

As business practices evolve to address new operating environments with respect to reputational risk, we, like others in our industry, have strengthened our focus in this area. We have defined and documented the Structured Transactions Approval Process. The process involves committees with representation from the businesses and control functions, and includes consideration of all aspects of a new Structured Product, including reputational risk.

### **Who Manages Reputational Risk**

Ultimate responsibility for the Bank's reputation lies with the Senior Executive Team and the executive committees that examine reputational risk as part of their ongoing mandate. However, every employee and representative of the Bank has a responsibility to contribute in a positive way to the Bank's reputation. This means ensuring that ethical practices are followed at all times, that interactions with our stakeholders are positive and that the Bank complies with applicable policies, legislation and regulations. Reputational risk is most effectively managed when every individual works continuously to protect and enhance the Bank's reputation.

## MANAGING CAPITAL

### Regulatory Capital Structure and Ratios

(millions of Canadian dollars)	2004	2003	2002
<b>Tier 1 capital</b>			
Retained earnings	\$ 9,540	\$ 8,518	\$ 8,292
Foreign currency translation adjustments	(265)	(130)	418
Common shares	3,252	3,179	2,846
Qualifying preferred shares	1,310	1,535	1,328
Contributed surplus	20	9	
Non-controlling interest in subsidiaries	1,250	1,250	1,119
Less: goodwill and intangibles in excess of 5% limit	(2,467)	(3,035)	(4,213)
<b>Total Tier 1 capital</b>	<b>12,640</b>	<b>11,326</b>	<b>9,790</b>
<b>Tier 2 capital</b>			
Subordinated notes and debentures	5,644	5,887	4,343
Qualifying preferred shares and non-controlling interest in subsidiaries			157
General allowance for credit losses included in capital	878	947	1,056
Less: amortization of subordinated notes and debentures	(212)	(241)	(357)
<b>Total Tier 2 capital</b>	<b>6,310</b>	<b>6,593</b>	<b>5,199</b>
Investment in unconsolidated subsidiaries/substantial investments	1,855	919	870
First loss protection	189	145	159
<b>Total regulatory capital</b>	<b>\$ 16,906</b>	<b>\$ 16,855</b>	<b>\$ 13,960</b>
<b>Capital ratios</b>			
<b>To risk-weighted assets</b>			
Tier 1 capital	12.6%	10.5%	8.1%
Total regulatory capital	16.9	15.6	11.6
<b>Assets to capital multiple<sup>1</sup></b>	<b>17.1</b>	<b>15.2</b>	<b>18.9</b>

<sup>1</sup> Total assets plus off-balance sheet credit instruments such as letters of credit and guarantees less investments in associated corporations and goodwill and net intangibles divided by total regulatory capital.

### The Bank's Goals are to:

Provide enough capital to maintain the confidence of investors and depositors, while providing the Bank's common shareholders with a satisfactory return.

Be an appropriately capitalized institution, as measured internally, defined by regulatory authorities and compared with the Bank's peers.

Maintain strong ratings.

Make sure that the Bank has enough capital and the right type of capital on hand or readily available at a reasonable cost.

Achieve the lowest overall cost of capital consistent with preserving the appropriate mix of capital elements.

### **Where Capital Comes From**

Most of the Bank's capital comes from common shareholders and retained earnings. Other sources of capital come from the Bank's preferred shareholders and holders of the Bank's subordinated debt.

### **Who Manages the Bank's Capital**

Finance manages capital for the Bank and is responsible for acquiring, maintaining and retiring capital. The Board of Directors oversees capital management.

### **Economic Capital**

The Bank uses in-house models to determine how much capital is required to cover unexpected losses from credit, market and operational risks. The Bank refers to this measure as economic capital and notes that it differs from regulatory capital because it applies to deposit products as well as asset products, and it applies to operational as well as credit and market risk. Regulatory capital is set by regulations established by the Superintendent of Financial Institutions Canada (refer to next section).

Within the Bank's measurement framework, economic capital covers unexpected loss. Expected loss is considered a cost of doing business and is included in product pricing.

Economic capital is sufficient to absorb worst case loss at levels consistent with a AA ratings standard. Unlike rating agency and regulatory capital measures, economic capital refers solely to common equity capital. Since losses flow through the Consolidated Statement of Operations, the Bank ensures it has sufficient common equity to absorb worst case loss.

The Bank makes business decisions based on return on economic capital, while also ensuring that, in aggregate, regulatory and rating agency requirements and capital available are kept in balance.

### **Regulatory Capital**

#### *Tier 1 Capital*

Retained earnings, when adjusted for foreign currency translation, increased by \$887 million during the year. Foreign exchange adjustments unfavourably affected retained earnings by \$135 million. The Bank raised \$273 million of common stock including \$174 million from the dividend reinvestment plan. However, the Bank repurchased \$350 million of common shares under the normal course issuer bid which the Bank launched in March. The Bank also redeemed \$225 million of First Preferred Shares, Series H, during the year and issued no new preferred shares.

### *Tier 2 Capital*

The Bank had \$157 million of subordinated debt mature during the year. See Note 9 to 11 to the Bank's Consolidated Financial Statements for more details.

### **Dividends**

The Bank's dividend policy is approved by the Board of Directors. During the year, the Bank increased its quarterly dividend twice. In April, the dividend was increased by 2 cents to 34 cents per share and in October dividends were increased by another 2 cents to 36 cents per share, consistent with the Bank's target payout range of 35-45% of earnings before amortization of intangibles. The Bank's ability to pay dividends is subject to the Bank Act and the regulations of the Superintendent of Financial Institutions Canada. Note 11 of the Bank's Consolidated Financial Statements provides further details.

### **Ratings**

Fitch Ratings revised the Bank's outlook on the Bank's AA long term ratings to stable from negative, citing the progress made in reducing the Bank's credit risk profile and bolstering capital. The Bank's long term ratings were reaffirmed by Fitch (AA-), Moody's (Aa3), DBRS (AA(low)), and S&P (A+), following the Bank's announcement of its intention to purchase 51% of Banknorth.

### **Capital Ratios**

#### **About Capital Ratios**

Capital ratios are measures of financial strength and flexibility.

The Office of the Superintendent of Financial Institutions Canada (OSFI) defines two primary ratios to measure capital adequacy, the Tier 1 capital ratio and the total capital ratio. OSFI sets target levels for Canadian banks:

The Tier 1 capital ratio is defined as Tier 1 capital divided by risk-weighted assets. OSFI has established a target Tier 1 capital requirement of 7%.

The total capital ratio is defined as total regulatory capital divided by risk-weighted assets. OSFI has established a target total capital requirement of 10%.

The Bank's Tier 1 and total capital ratios were 12.6% and 16.9%, respectively, on October 31, 2004 compared with 10.5% and 15.6% on October 31, 2003. The principal factors for the year-over-year increases were the stronger earnings in 2004 combined with successful management of growth in the Bank's risk-weighted assets. The Bank exceeded its medium term target for Tier 1 of 9-9.5%.

OSFI measures the capital adequacy of Canadian banks according to its instructions for determining risk-adjusted capital, risk-weighted assets and off-balance sheet exposures. This approach is based on the Bank for International Settlements' (BIS) agreed framework for achieving a more consistent way to measure the capital adequacy and standards of banks engaged in international business.

### **Acquisition of Banknorth**

The acquisition of Banknorth will cause a reduction in the Bank's capital ratios, caused by the increase in risk-weighted assets, together with higher goodwill and intangibles, partially offset by the issuance of additional Bank common shares. Nevertheless, the Bank expects to meet its medium term targets for Tier 1 capital. For more information about the assumptions and risk factors relating to this transaction, refer to the proxy statement/prospectus that Banknorth and the Bank filed with the SEC. A copy may be obtained by contacting the Shareholder Relations department as set out on page 109 of this Annual Report.

### **Risk-weighted Assets**

Risk-weighted assets are determined by applying OSFI prescribed risk-weights to balance sheet assets and off-balance sheet financial instruments according to credit risk of the counterparty. Risk-weighted assets also include an amount for the market risk exposure associated with the Bank's trading portfolio.

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The Bank's total risk-weighted assets (RWA) decreased by \$8 billion or 7% in 2004, principally from reductions in risk-weighted assets from market risk. Much of this market risk RWA decline was a result of implementing the first two of three phases of the Bank's Interest Rate Specific VaR model for the calculation of regulatory capital requirements as authorized by OSFI in 2004. This model replaces the standardized approach. Interest Rate Specific VaR is a measure of the potential loss associated with trading positions due to a credit rating change or credit default.

**Risk-weighted Assets**

(millions of Canadian dollars)	2004		2003		2002	
	Balance	Risk-weighted balance	Balance	Risk-weighted balance	Balance	Risk-weighted balance
<b>Balance sheet assets</b>						
Cash resources and other	\$ 9,038	\$ 1,582	\$ 7,719	\$ 1,344	\$ 6,538	\$ 1,108
Securities	98,280	4,155	79,665	3,686	82,197	6,247
Securities purchased under resale agreements	21,888	589	17,475	235	13,060	282
Loans (net)	123,924	61,251	118,058	59,273	122,627	63,965
Customers' liability under acceptances	5,507	5,414	6,645	6,400	7,719	7,066
Other assets	52,390	6,208	43,970	5,885	45,899	6,288
<b>Total balance sheet assets</b>	<b>\$ 311,027</b>	<b>\$ 79,199</b>	<b>\$ 273,532</b>	<b>\$ 76,823</b>	<b>\$ 278,040</b>	<b>\$ 84,956</b>
<b>Off-balance sheet assets</b>						
Credit instruments		9,031		10,937		14,559
Derivative financial instruments		6,268		5,987		6,259
<b>Total off-balance sheet assets</b>		<b>15,299</b>		<b>16,924</b>		<b>20,818</b>
<b>Total risk-weighted asset equivalent</b>						
credit risk		94,498		93,747		105,774
market risk		5,808		14,470		14,859
<b>Total risk-weighted assets</b>		<b>\$ 100,306</b>		<b>\$ 108,217</b>		<b>\$ 120,633</b>

**Revised Capital Accord**

In 2004, the Basel Committee on Banking Supervision finalized the New Basel Capital Framework to replace the accord originally introduced in 1988 and supplemented in 1996. The underlying principles of the new Framework are intended to be suitable for application to banks of varying levels of complexity and sophistication. The Framework will allow qualifying banks to determine capital levels consistent with the manner in which they measure, manage and mitigate risk. The new Framework provides a spectrum of methodologies, from simple to advanced, for the measurement of both credit and operational risk. More advanced measurement of risks should result in regulatory and economic capital being more closely aligned.

The objective of the Framework is to provide rewards for more rigorous and accurate risk management by reducing regulatory capital required under weaker or less sophisticated approaches. While the overall objective of the new Framework is to neither increase nor decrease the level of overall capital in the system, some financial institutions will see an increase in regulatory capital, while others will see a decrease. The impact will depend upon the particular institution's asset mix, risk and loss experience.

The Bank has prepared project plans to collect, analyze and report the necessary data and is on track to meet the requirements of the new Framework as applied to the Canadian context by OSFI. For Canadian banks formal implementation will be in fiscal 2008.

**CONTROLS AND PROCEDURES**

During fiscal 2004, there have been no significant changes in the Bank's internal controls over financial reporting that have materially affected, or are reasonably likely to materially affect the Bank's internal controls over financial reporting. However, the Bank is continually improving its infrastructure and controls.

An evaluation was performed under the supervision and with participation of the Bank's management, including the President and Chief Executive Officer (CEO) and Chief Financial Officer (CFO), of the effectiveness of the design and operation of the Bank's disclosure controls and procedures, as defined in the rules of the U.S. Securities and Exchange Commission (SEC), as of the end of the period covered by this Annual Report. Based on that evaluation, the Bank's management, including the CEO and CFO, concluded that the Bank's disclosure controls

and procedures were effective as of October 31, 2004.

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**TABLE 1 Earnings (Loss) Before Amortization of Intangibles<sup>1</sup>**

	2004	2003	2002
<b>Diluted earnings per common share reported basis</b>	\$ 3.39	\$ 1.51	\$ (.25)
Amortization of intangible assets, net of income taxes <sup>2</sup>	.72	.75	.98
<b>Diluted earnings (loss) per common share before amortization of intangibles</b>	\$ 4.11	\$ 2.26	\$ .73
<b>Return on total common equity reported basis</b>			
Net income applicable to common shares (millions of Canadian dollars)	\$ 2,232	\$ 989	\$ (160)
Average common shareholders' equity (millions of Canadian dollars)	12,050	11,396	12,144
Return on total common equity	18.5%	8.7%	(1.3)%

<sup>1</sup> Earnings before amortization of intangibles is defined in the "How the Bank reports" section on page 13 of this Annual Report.

<sup>2</sup> The Bank's non-cash identified intangible amortization charges relate to the Canada Trust acquisition in fiscal 2000.

**TABLE 2 Analysis of Change in Net Interest Income**

(millions of Canadian dollars)	2004 vs. 2003			2003 vs. 2002		
	Favourable (unfavourable) due to change in			Favourable (unfavourable) due to change in		
	Average volume	Average rate	Net change	Average volume	Average rate	Net change
Total earning assets	\$ 335	\$ (405)	\$ (70)	\$ (182)	\$ (222)	\$ (404)
Total interest-bearing liabilities	(37)	434	397	223	497	720
<b>Net interest income</b>	<b>\$ 298</b>	<b>\$ 29</b>	<b>\$ 327</b>	<b>\$ 41</b>	<b>\$ 275</b>	<b>\$ 316</b>

**TABLE 3 Net Interest Rate Margin**



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(millions of Canadian dollars)	2004			2003			2002		
	Average earning assets	Net interest income	Margin	Average earning assets	Net interest income	Margin	Average earning assets	Net interest income	Margin
Canada	\$ 166,647	\$ 4,019	2.41%	\$ 156,193	\$ 3,758	2.41%	\$ 150,738	\$ 3,773	2.50%
United States	43,067	747	1.73	48,582	681	1.40	53,784	543	1.01
Other international	45,655	1,177	2.58	47,032	1,177	2.50	52,038	984	1.89
<b>Total Bank</b>	<b>\$ 255,369</b>	<b>\$ 5,943</b>	<b>2.33%</b>	<b>\$ 251,807</b>	<b>\$ 5,616</b>	<b>2.23%</b>	<b>\$ 256,560</b>	<b>\$ 5,300</b>	<b>2.07%</b>

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TABLE 4 Average Earning Balances and Interest Rates

(millions of Canadian dollars)	2004			2003			2002		
	Average balance	Interest	Average rate	Average balance	Interest	Average rate	Average balance	Interest	Average rate
<b>Earning assets</b>									
Deposits with banks	\$ 7,760	\$ 517	6.7%	\$ 7,323	\$ 212	2.9%	\$ 6,108	\$ 132	2.2%
<b>Securities</b>									
Investment	27,678	1,219	4.4	29,183	1,017	3.5	28,663	1,193	4.2
Trading	71,188	2,438	3.4	62,161	2,431	3.9	67,633	2,485	3.7
Total securities	98,866	3,657	3.7	91,344	3,448	3.8	96,296	3,678	3.8
Securities purchased under resale agreements	28,306	734	2.6	33,311	902	2.7	31,758	850	2.7
<b>Loans</b>									
Residential mortgages	52,155	2,625	5.0	53,168	2,881	5.4	53,035	3,101	5.8
Consumer instalment and other personal	45,215	2,373	5.2	36,909	2,195	5.9	32,849	1,918	5.8
Credit card	2,289	271	11.8	2,181	271	12.4	1,307	172	13.2
Business and government	20,778	955	4.6	27,571	1,293	4.7	35,207	1,755	5.0
Total loans	120,437	6,224	5.2	119,829	6,640	5.5	122,398	6,946	5.7
<b>Total earning assets</b>	<b>\$ 255,369</b>	<b>\$ 11,132</b>	<b>4.4%</b>	<b>\$ 251,807</b>	<b>\$ 11,202</b>	<b>4.4%</b>	<b>\$ 256,560</b>	<b>\$ 11,606</b>	<b>4.5%</b>
<b>Interest-bearing liabilities</b>									
<b>Deposits</b>									
Personal	\$ 108,586	\$ 2,077	1.9%	\$ 102,485	\$ 2,130	2.1%	\$ 98,163	\$ 2,300	2.3%
Banks	16,166	309	1.9	22,170	412	1.9	24,821	720	2.9
Business and government	81,139	1,467	1.8	77,750	1,660	2.1	81,131	1,734	2.1
Total deposits	205,891	3,853	1.9	202,405	4,202	2.1	204,115	4,754	2.3
Subordinated notes and debentures	5,731	312	5.4	4,710	259	5.5	4,250	201	4.7
Obligations related to securities sold short and under repurchase agreements	34,730	1,024	2.9	38,378	1,125	2.9	44,931	1,351	3.0
<b>Total interest-bearing liabilities</b>	<b>\$ 246,352</b>	<b>\$ 5,189</b>	<b>2.1%</b>	<b>\$ 245,493</b>	<b>\$ 5,586</b>	<b>2.3%</b>	<b>\$ 253,296</b>	<b>\$ 6,306</b>	<b>2.5%</b>
<b>Total net interest income</b>		<b>\$ 5,943</b>			<b>\$ 5,616</b>			<b>\$ 5,300</b>	

TABLE 5 Other Income

(millions of Canadian dollars)	2004	2003	2002	2001	2000
TD Waterhouse fees and commissions	\$ 985	\$ 957	\$ 922	\$ 1,002	\$ 1,521
Full service brokerage and other securities services	738	667	641	701	667
Mutual fund management	573	508	522	502	452
Credit fees	343	415	415	425	545
Net investment securities gains	192	23	26	216	382
Trading income (loss)	(153)	104	529	1,318	1,225
Service charges	673	641	596	561	441
Loan securitizations	390	250	218	272	236
Card services	172	252	249	249	233

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(millions of Canadian dollars)	2004	2003	2002	2001	2000
Insurance, net of claims	593	420	375	326	198
Trust fees	78	70	76	86	75
Gains on sale of investment real estate				350	
Gain on sale of mutual fund record keeping and custody business			40		
Write down of investment in joint ventures		(39)			
Other	299	156	320	439	425
<b>Total</b>	<b>\$ 4,883</b>	<b>\$ 4,424</b>	<b>\$ 4,929</b>	<b>\$ 6,447</b>	<b>\$ 6,400</b>
<b>Percentage increase (decrease) over previous year</b>	<b>10.4%</b>	<b>(10.2)%</b>	<b>(23.5)%</b>	<b>.7%</b>	<b>7.9%</b>

TABLE 6 Trading Related Income<sup>1</sup>

(millions of Canadian dollars)	2004	2003	2002
Net interest income	\$ 1,037	\$ 889	\$ 672
Other income	(153)	104	529
<b>Total trading related income</b>	<b>\$ 884</b>	<b>\$ 993</b>	<b>\$ 1,201</b>
<b>By business</b>			
Interest rate and credit portfolios	\$ 559	\$ 581	\$ 741
Foreign exchange portfolios	230	248	217
Equity and other portfolios	95	164	243
<b>Total trading related income</b>	<b>\$ 884</b>	<b>\$ 993</b>	<b>\$ 1,201</b>

<sup>1</sup> Trading related income includes both trading income reported in other income and net interest income derived from trading instruments.

TABLE 7 Non-interest Expenses and Efficiency Ratio

(millions of Canadian dollars)	2004	2003	2002	2001	2000
<b>Salaries and employee benefits</b>					
Salaries	\$ 2,254	\$ 2,304	\$ 2,273	\$ 2,225	\$ 2,032
Incentive compensation	1,084	986	875	1,150	1,048
Pension and other employee benefits	442	468	418	333	319
Salaries and employee benefits total	3,780	3,758	3,566	3,708	3,399
<b>Occupancy</b>					
Rent	353	361	330	323	266
Depreciation	134	143	148	149	104
Other	125	152	127	120	128
Occupancy total	612	656	605	592	498
<b>Equipment</b>					
Rent	165	185	170	159	118
Depreciation	160	175	164	169	156
Other	237	290	327	328	287
Equipment total	562	650	661	656	561
<b>General</b>					
Goodwill impairment		624			
Amortization of goodwill				198	142
Amortization of intangible assets	626	772	998	1,292	1,203
Restructuring costs	(7)	92		239	475
Marketing and business development	384	348	388	410	434
Brokerage related fees	228	229	224	229	260
Professional and advisory services	446	372	366	322	284
Communications	207	208	225	205	202
Capital and business taxes	141	133	107	106	82
Postage	100	91	96	115	110
Travel and relocation	62	58	68	67	65
Other	866	373	448	515	412
General total	3,053	3,300	2,920	3,698	3,669
<b>Total expenses</b>	<b>\$ 8,007</b>	<b>\$ 8,364</b>	<b>\$ 7,752</b>	<b>\$ 8,654</b>	<b>\$ 8,127</b>
<b>Percentage increase (decrease)</b>	<b>(4.3)%</b>	<b>7.9%</b>	<b>(10.4)%</b>	<b>6.5%</b>	<b>78.2%</b>
<b>Efficiency ratio</b>					
Net interest income	\$ 5,943	\$ 5,616	\$ 5,300	\$ 4,391	\$ 3,605
Other income	4,883	4,424	4,929	6,447	6,400
Total revenue	\$ 10,826	\$ 10,040	\$ 10,229	\$ 10,838	\$ 10,005
<b>Efficiency ratio reported basis</b>	<b>74.0%</b>	<b>83.3%</b>	<b>75.8%</b>	<b>79.8%</b>	<b>81.2%</b>
<b>Efficiency ratio before amortization of intangibles</b>	<b>68.2</b>	<b>75.6</b>	<b>66.0</b>	<b>67.9</b>	<b>69.2</b>

TABLE 8 Taxes

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(millions of Canadian dollars)	2004	2003	2002	2001	2000
<b>Income taxes</b>					
Income taxes	\$ 952	\$ 603	\$ (81)	\$ 646	\$ 880
<b>Other taxes</b>					
Payroll taxes	178	193	187	174	160
Capital taxes	133	125	97	98	76
GST and provincial sales taxes	146	150	162	149	92
Municipal and business taxes	85	86	93	91	93
Total other taxes	542	554	539	512	421
<b>Total taxes</b>	<b>\$ 1,494</b>	<b>\$ 1,157</b>	<b>\$ 458</b>	<b>\$ 1,158</b>	<b>\$ 1,301</b>
<b>Effective income tax rate before amortization of intangibles</b>	<b>24.8%</b>	<b>26.7%</b>	<b>%</b>	<b>25.3%</b>	<b>33.8%</b>
<b>Effective total tax rate before amortization of intangibles</b>	<b>34.2</b>	<b>41.1</b>	<b>42.1</b>	<b>37.7</b>	<b>43.1</b>

<sup>1</sup> Earnings before amortization of intangibles is defined in the "How the Bank reports" section on page 13 of this Annual Report.

The effective income tax rate on the reported basis is set out in Note 14 of the Bank's Consolidated Financial Statements.

**TABLE 9 Loans to Small and Mid-sized Business Customers**

(millions of Canadian dollars)

Loan amount	Loans authorized			Amount outstanding		
	2004	2003	2002	2004	2003	2002
<i>(thousands of Canadian dollars)</i>						
0 24	\$ 1,054	\$ 1,056	\$ 1,081	\$ 522	\$ 530	\$ 555
25 49	768	745	738	445	434	431
50 99	1,308	1,298	1,280	727	745	735
100 249	2,701	2,682	2,660	1,608	1,626	1,623
250 499	2,484	2,409	2,440	1,452	1,421	1,414
500 999	2,537	2,478	2,571	1,286	1,271	1,342
1,000 4,999	6,969	6,769	6,898	3,185	3,112	3,167
<b>Total<sup>1</sup></b>	<b>\$ 17,821</b>	<b>\$ 17,437</b>	<b>\$ 17,668</b>	<b>\$ 9,225</b>	<b>\$ 9,139</b>	<b>\$ 9,267</b>

<sup>1</sup> Personal loans used for business purposes are not included in these totals.

**TABLE 10 Fees Paid to the Bank's Auditors**

(thousands of Canadian dollars)

	2004	2003	2002
Audit fees <sup>1</sup>	\$ 10,464	\$ 7,773	\$ 6,178
Audit related fees <sup>2</sup>	5,023	605	942
Tax fees <sup>3</sup>	2,866	3,457	3,205
All other fees <sup>4</sup>	3,867	6,368	6,062
<b>Total</b>	<b>\$ 22,220</b>	<b>\$ 18,203</b>	<b>\$ 16,387</b>

<sup>1</sup> Audit fees are fees for the professional services in connection with the audit of the Bank's financial statements or other services that are normally provided by the Bank's auditors in connection with statutory and regulatory filings or engagements. In addition to including fees for services necessary to perform an audit or review in accordance with generally accepted auditing standards, the Bank's audit fees include fees paid to the Bank's auditors for comfort letters, statutory audits, attest services, consents and assistance with and review of documents filed with regulators.

<sup>2</sup> Audit related fees are fees for assurance and related services that are performed by the Bank's auditors. These services include employee benefit plan audits, accounting consultations in connection with acquisitions and divestitures, application and general control reviews (including Sarbanes-Oxley pilot audit), attest services not required by statute or regulation and interpretation of financial accounting and reporting standards.

<sup>3</sup> Tax fees are fees for services performed by the Bank's auditors for tax compliance, tax advice and tax planning except those tax services related to the audit. Tax compliance generally involves preparation of original and amended tax returns and claims for refund. Tax advice includes assistance with tax audits, appeals and rulings plus tax advice related to mergers and acquisitions. Tax planning includes expatriate and domestic tax services and transfer pricing matters.

<sup>4</sup> All other fees primarily include fees for insolvency and viability matters either paid by the Bank or by third parties. In these instances, the Bank's auditors are retained to provide assistance on operational business reviews, lender negotiations, business plan assessments, debt restructuring and asset recovery. The amount of insolvency and viability fees paid by third parties is \$1,574 thousand (2003 \$3,540 thousand; 2002 \$3,013 thousand). Also included in this category are fees for mutual funds audits (including tax and prospectus renewals) and the purchase of software for compliance and regulatory filings.

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The Bank's Audit Committee has implemented a policy restricting the services that may be provided by the Bank's auditors and the fees paid to the Bank's auditors. Prior to the engagement of the Bank's auditors, the Audit Committee must pre-approve the provision of the service. In making its determination regarding non-audit services, the Audit Committee considers the compliance with the policy and the provision of non-audit services in the context of avoiding impact on auditor independence. This includes considering applicable regulatory requirements and guidance and whether the provision of the services would place the auditors in a position to audit their own work, result in the auditors acting in the role of the Bank's management or place the auditors in an advocacy role on behalf of the Bank. Each quarter, the Bank's CFO makes a presentation to the Audit Committee detailing the non-audit services performed by the Bank's auditors on a year-to-date basis, and details of any proposed assignments for consideration by the Audit Committee and pre-approval, if appropriate.

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**TABLE 11 Loans and Customers' Liability under Acceptances, Net of Allowance for Credit Losses**

(millions of Canadian dollars)

By sector	Canada <sup>1</sup>		United States <sup>1</sup>		Other international <sup>1</sup>		Total		
	2004	2003	2004	2003	2004	2003	2004	2003	2002
Residential mortgages	\$ 51,374	\$ 52,525	\$	\$	\$	\$	\$ 51,374	\$ 52,525	\$ 52,784
Consumer instalment and other personal	46,814	38,623	4,294	4,272	11	13	51,119	42,908	36,332
<b>Total residential and personal</b>	<b>98,188</b>	<b>91,148</b>	<b>4,294</b>	<b>4,272</b>	<b>11</b>	<b>13</b>	<b>102,493</b>	<b>95,433</b>	<b>89,116</b>
Real estate development									
Commercial and industrial	1,343	1,491					1,343	1,491	1,846
Residential	1,395	1,247	16	85			1,411	1,332	1,228
Retail	346	352				19	346	371	418
Real estate services	251	300		4			251	304	309
<b>Total real estate</b>	<b>3,335</b>	<b>3,390</b>	<b>16</b>	<b>89</b>		<b>19</b>	<b>3,351</b>	<b>3,498</b>	<b>3,801</b>
Agriculture	2,155	2,428					2,155	2,428	2,365
Apparel and textile	270	323				38	270	361	400
Automotive	1,404	1,644	52	91		3	1,456	1,738	1,308
Cable	543	417	145	363	77	298	765	1,078	1,654
Chemical	435	415		24	60	80	495	519	993
Construction	764	694	5	27	1	21	770	742	785
Financial	1,983	1,960	772	264	1,728	466	4,483	2,690	3,796
Food, beverage and tobacco	1,233	1,319	103	106	102	141	1,438	1,566	1,631
Forestry	427	563	68	209	18	27	513	799	1,470
Government	464	589	328	151			792	740	496
Health and social services	1,130	1,144		57			1,130	1,201	1,176
Media and entertainment	904	1,111	183	351	252	255	1,339	1,717	2,832
Metals and mining	464	600	10	42	18	10	492	652	1,083
Oil and gas	863	941	152	451		278	1,015	1,670	2,908
Retail	1,071	1,072		59			1,071	1,131	1,201
Sundry manufacturing	905	910	74	9	22	2	1,001	921	1,213
Telecommunications	60	92	111	333	140	309	311	734	2,494
Transportation	448	600	31	57	47	50	526	707	1,164
Utilities	613	665	476	1,171	182	652	1,271	2,488	5,165
All other loans	1,935	1,487	207	247	152	156	2,294	1,890	3,295
<b>Total business and government</b>	<b>21,406</b>	<b>22,364</b>	<b>2,733</b>	<b>4,101</b>	<b>2,799</b>	<b>2,805</b>	<b>26,938</b>	<b>29,270</b>	<b>41,230</b>
<b>Total</b>	<b>\$ 119,594</b>	<b>\$ 113,512</b>	<b>\$ 7,027</b>	<b>\$ 8,373</b>	<b>\$ 2,810</b>	<b>\$ 2,818</b>	<b>\$ 129,431</b>	<b>\$ 124,703</b>	<b>\$ 130,346</b>
<b>Percentage change</b>	<b>5.4%</b>	<b>1.9%</b>	<b>(16.1)%</b>	<b>(37.8)%</b>	<b>(.3)%</b>	<b>(48.4)%</b>	<b>3.8%</b>	<b>(4.3)%</b>	<b>1.2%</b>

By location of ultimate risk	2004	2003	2002	2004 % mix	2003 % mix	2002 % mix
<b>Canada</b>						
Atlantic	\$ 3,463	\$ 3,445	\$ 3,342	2.7	2.8	2.6
Québec	7,570	6,822	6,663	5.9	5.5	5.1
Ontario	72,334	71,914	70,219	55.9	57.6	53.9
Prairies	18,424	16,667	16,286	14.2	13.4	12.5
British Columbia	17,780	15,054	15,310	13.7	12.1	11.7
<b>Total Canada</b>	<b>119,571</b>	<b>113,902</b>	<b>111,820</b>	<b>92.4</b>	<b>91.4</b>	<b>85.8</b>



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By location of ultimate risk	2004	2003	2002	2004 % mix	2003 % mix	2002 % mix
United States	6,131	7,731	11,714	4.7	6.2	9.0
<b>Other international</b>						
United Kingdom	904	434	1,118	.7	.3	.8
Europe other	962	854	1,838	.8	.7	1.4
Australia and New Zealand	665	746	1,328	.5	.6	1.0
Japan		42	138			.1
Asia other	894	488	1,254	.7	.4	1.0
Latin America and Caribbean	303	503	1,123	.2	.4	.9
Middle East and Africa	1	3	13			
Total other international	3,729	3,070	6,812	2.9	2.4	5.2
<b>Total</b>	<b>\$ 129,431</b>	<b>\$ 124,703</b>	<b>\$ 130,346</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Percentage change over previous year</b>						
Canada	5.0%	1.9%	5.4%			
United States	(20.7)	(34.0)	(25.7)			
Other international	21.5	(54.9)	(2.4)			
<b>Total</b>	<b>3.8%</b>	<b>(4.3)%</b>	<b>1.2%</b>			

1

Based on geographic location of unit responsible for recording revenue.

**TABLE 12 Impaired Loans less Allowance for Credit Losses**

(millions of Canadian dollars)

By sector	Canada <sup>1</sup>		United States <sup>1</sup>		Other international <sup>1</sup>		Total		
	2004	2003	2004	2003	2004	2003	2004	2003	2002
Residential mortgages	\$ 15	\$ 43	\$	\$	\$	\$	\$ 15	\$ 43	\$ 47
Consumer instalment and other personal	41	52					41	52	67
Total residential and personal	56	95					56	95	114
Real estate development									
Commercial and industrial	4	9					4	9	9
Residential	1	2					1	2	4
Retail									
Real estate services									
Total real estate	5	11					5	11	13
Agriculture	46	73					46	73	63
Apparel and textile	(2)	(1)					(2)	(1)	(4)
Automotive	13	20		1		6	13	27	6
Cable				146	17	22	17	168	286
Chemical	1	6		9			1	15	2
Construction	4	2					4	2	8
Financial		2	15	20			15	22	29
Food, beverage and tobacco	(8)	2					(8)	2	(4)
Forestry	1	11					1	11	23
Health and social services	1	2					1	2	2
Media and entertainment	3	9				1	3	10	31
Metals and mining	2	23		(2)			2	21	39
Oil and gas	3						3		16
Retail	1	2					1	2	
Sundry manufacturing	9	1					9	1	73
Telecommunications		2		41		20		63	222
Transportation	1	6		8			1	14	168
Utilities		44	88	259		35	88	338	349
All other loans	3	5	12	3			15	8	15
Total business and government	83	220	115	485	17	84	215	789	1,337
<b>Total net impaired loans before general allowances and sectoral allowances</b>	<b>\$ 139</b>	<b>\$ 315</b>	<b>\$ 115</b>	<b>\$ 485</b>	<b>\$ 17</b>	<b>\$ 84</b>	<b>\$ 271</b>	<b>\$ 884</b>	<b>\$ 1,451</b>
Less: general allowances							917	984	1,141
Less: sectoral allowances								541	1,285
<b>Total net impaired loans</b>							<b>\$ (646)</b>	<b>\$ (641)</b>	<b>\$ (975)</b>
<b>Net impaired loans as a % of common equity</b>							<b>(5.1)%</b>	<b>(5.5)%</b>	<b>(8.4)%</b>

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(millions of Canadian dollars)

By location <sup>1</sup>	2004	2003	2002	2004 % mix	2003 % mix	2002 % mix
<b>Canada</b>						
Atlantic	\$ 2	\$ 4	\$ 5	.7	.5	.4
Québec	3	9	18	1.1	1.0	1.2
Ontario	91	223	345	33.6	25.2	23.8
Prairies	36	62	60	13.3	7.0	4.1
British Columbia	7	17	21	2.6	1.9	1.5
<b>Total Canada</b>	<b>139</b>	<b>315</b>	<b>449</b>	<b>51.3</b>	<b>35.6</b>	<b>31.0</b>
United States	115	485	929	42.4	54.9	64.0
Other international	17	84	73	6.3	9.5	5.0
Total net impaired loans before general and sectoral allowances	\$ 271	\$ 884	\$ 1,451	100.0	100.0	100.0
Less: general allowances	917	984	1,141			
Less: sectoral allowances		541	1,285			
<b>Total net impaired loans</b>	<b>\$ (646)</b>	<b>\$ (641)</b>	<b>\$ (975)</b>			
<b>Net impaired loans as a % of net loans<sup>2</sup></b>	<b>(.5)%</b>	<b>(.5)%</b>	<b>(.7)%</b>			

<sup>1</sup> Based on geographic location of unit responsible for recording revenue.

<sup>2</sup> Includes customers' liability under acceptances.

**TABLE 13 Impact on Net Interest Income due to Impaired Loans**

(millions of Canadian dollars)	2004	2003	2002
Reduction in net interest income due to impaired loans	\$ 49	\$ 111	\$ 115
Recoveries	(8)	(11)	(20)
<b>Net reduction</b>	<b>\$ 41</b>	<b>\$ 100</b>	<b>\$ 95</b>

TABLE 14 Provision for Credit Losses

(millions of Canadian dollars)

By sector	Canada <sup>1</sup>		United States <sup>1</sup>		Other international <sup>1</sup>		Total		
	2004	2003	2004	2003	2004	2003	2004	2003	2002
Residential mortgages	\$ 3	\$ 2	\$	\$	\$	\$	\$ 3	\$ 2	\$ 6
Consumer instalment and other personal	311	332	1	1			312	333	328
<b>Total residential and personal</b>	<b>314</b>	<b>334</b>	<b>1</b>	<b>1</b>			<b>315</b>	<b>335</b>	<b>334</b>
Real estate development									
Commercial and industrial		7						7	(1)
Residential		2						2	(2)
Retail									
Real estate services									(1)
<b>Total real estate</b>		<b>9</b>						<b>9</b>	<b>(4)</b>
Agriculture	(5)	27					(5)	27	40
Apparel and textile	1	1		11			1	12	4
Automotive	7	8			(4)	8	3	16	3
Cable			(30)	(2)	2	97	(28)	95	125
Chemical	(2)	6	7	4			5	10	1
Construction	3	(2)		(6)		1	3	(7)	36
Financial		2			(11)		(11)	2	48
Food, beverage and tobacco	2	2					2	2	3
Forestry		4						4	39
Health and social services	1	2		(1)			1	1	1
Media and entertainment	2	14		23		9	2	46	59
Metals and mining	3	19	(2)	4			1	23	17
Oil and gas	3	1					3	1	16
Retail	2	2					2	2	(3)
Sundry manufacturing	3	11		(5)			3	6	24
Telecommunications	7		(20)	26	2	11	(11)	37	608
Transportation	(1)	48					(1)	48	5
Utilities		13	78	221	(25)	94	53	328	295
All other loans	(1)	3	5				4	3	9
<b>Total business and government</b>	<b>25</b>	<b>170</b>	<b>38</b>	<b>275</b>	<b>(36)</b>	<b>220</b>	<b>27</b>	<b>665</b>	<b>1,326</b>
<b>Total before general provision and sectoral provision</b>	<b>\$ 339</b>	<b>\$ 504</b>	<b>\$ 39</b>	<b>\$ 276</b>	<b>\$ (36)</b>	<b>\$ 220</b>	<b>\$ 342</b>	<b>\$ 1,000</b>	<b>\$ 1,660</b>
General provision (reversal)							(67)	(157)	
Sectoral provision (reversal) (including transfer to specifics)							(661)	(657)	1,265
<b>Total</b>							<b>\$ (386)</b>	<b>\$ 186</b>	<b>\$ 2,925</b>

By location <sup>1</sup>	2004	2003	2002	2004 % mix	2003 % mix	2002 % mix
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By location <sup>1</sup>	2004	2003	2002	2004 % mix	2003 % mix	2002 % mix
<b>Canada</b>						
Atlantic	\$ 11	\$ 10	\$ 11	(2.8)	5.4	.4
Québec	15	16	18	(3.9)	8.6	.6
Ontario	238	372	348	(61.6)	200.0	11.9
Prairies	38	73	57	(9.8)	39.2	2.0
British Columbia	37	33	83	(9.7)	17.7	2.8
<b>Total Canada</b>	<b>339</b>	<b>504</b>	<b>517</b>	<b>(87.8)</b>	<b>270.9</b>	<b>17.7</b>
United States	39	276	1,006	(10.1)	148.4	34.4
<b>Other international</b>						
United Kingdom	(43)	206	132	11.1	110.8	4.5
Australia	9	8	2	(2.3)	4.3	.1
Asia	(2)	6	3	.5	3.2	.1
<b>Total other international</b>	<b>(36)</b>	<b>220</b>	<b>137</b>	<b>9.3</b>	<b>118.3</b>	<b>4.7</b>
<b>General provision</b>	<b>(67)</b>	<b>(157)</b>		<b>17.4</b>	<b>(84.4)</b>	
<b>Sectoral provision (net of transfer to specifics)</b>	<b>(661)</b>	<b>(657)</b>	<b>1,265</b>	<b>171.2</b>	<b>(353.2)</b>	<b>43.2</b>
<b>Total</b>	<b>\$ (386)</b>	<b>\$ 186</b>	<b>\$ 2,925</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Provision for credit losses as a % of net average loans<sup>2</sup></b>						
<b>Canada</b>						
Residential mortgages	.01%	%	.01%			
Personal	.73	.94	1.09			
Business and other	.12	.74	.71			
<b>Total Canada</b>	<b>.29</b>	<b>.45</b>	<b>.48</b>			
United States	.50	2.43	6.37			
Other international	(1.30)	5.16	2.30			
General provision	(.05)	(.12)				
Sectoral provision	(.52)	.52	.97			
<b>Total</b>	<b>(.30)%</b>	<b>.15%</b>	<b>2.24%</b>			

<sup>1</sup> Based on geographic location of unit responsible for recording revenue.

<sup>2</sup> Includes customers' liability under acceptances.

TABLE 15 Current Replacement Cost of Derivatives

(millions of Canadian dollars)

By sector	Canada <sup>1</sup>		United States <sup>1</sup>		Other international <sup>1</sup>		Total		
	2004	2003	2004	2003	2004	2003	2004	2003	2002
Financial	\$ 13,693	\$ 11,976	\$ 132	\$ 295	\$ 14,606	\$ 13,619	\$ 28,431	\$ 25,890	\$ 23,381
Government	2,094	1,496			263	192	2,357	1,688	1,050
Other	1,585	1,128	183	188	1,302	807	3,070	2,123	2,374
Current replacement cost	\$ 17,372	\$ 14,600	\$ 315	\$ 483	\$ 16,171	\$ 14,618	\$ 33,858	\$ 29,701	\$ 26,805
Less impact of master netting agreements and collateral							21,849	20,149	18,176
							\$ 12,009	\$ 9,552	\$ 8,629
<b>By location of ultimate risk (after impact of master netting agreements and collateral)</b>									
					2004	2003	2004	2003	
					% mix	% mix			
Canada					\$ 5,015	\$ 3,309	41.8	34.6	
United States					1,873	1,842	15.6	19.3	
<b>Other international</b>									
United Kingdom					703	798	5.9	8.3	
Europe other					2,982	2,016	24.8	21.1	
Australia and New Zealand					1,012	925	8.4	9.7	
Japan					106	48	.9	.5	
Asia other					56	74	.5	.8	
Latin America and Caribbean					76	72	.6	.8	
Middle East and Africa					186	468	1.5	4.9	
Total other international					5,121	4,401	42.6	46.1	
Total current replacement cost					\$ 12,009	\$ 9,552	100.0	100.0	

1

Based on geographic location of unit responsible for recording revenue.

TABLE 16 Assets under Administration and Assets under Management

(millions of Canadian dollars)

	2004	2003	2002
<b>Assets under administration</b>			
<b>Personal and Commercial Banking</b>			
Retail custody and other	\$ 15,625	\$ 17,572	\$ 15,235
Loans securitized	20,213	18,675	15,136
Total Personal and Commercial Banking	35,838	36,247	30,371

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(millions of Canadian dollars)		2004	2003	2002
<b>Wealth Management</b>				
TD Waterhouse retail brokerage	Canada	63,558	55,183	46,509
	United States and other international	167,798	159,412	141,400
		<b>231,356</b>	214,595	187,909
Other Wealth Management		47,834	44,587	38,526
Total Wealth Management		<b>279,190</b>	259,182	226,435
<b>Total assets under administration</b>		<b>\$ 315,028</b>	\$ 295,429	\$ 256,806
<b>Assets under management</b>				
Wealth Management		<b>\$ 124,147</b>	\$ 113,406	\$ 111,920

TABLE 17 Contractual Obligations by Remaining Maturity

2004

(millions of Canadian dollars)	Within 1 year	1 to 3 years	3 to 5 years	Over 5 years	Total
Subordinated notes and debentures	\$ 5	\$ 3	\$ 663	\$ 4,973	\$ 5,644
Operating lease commitments	299	468	346	455	1,568
Capital trust securities				1,250	1,250
Network service agreements	184	356	323	226	1,089
	<u>\$ 488</u>	<u>\$ 827</u>	<u>\$ 1,332</u>	<u>\$ 6,904</u>	<u>\$ 9,551</u>

TABLE 18 Capital Stock and Dividends Per Share

	2004		2003	
	Capital Stock (thousands of shares)	Dividends Per Share (Canadian dollars)	Capital Stock (thousands of shares)	Dividends Per Share (Canadian dollars)
Preferred shares issued by the Bank				
Class A Series G		\$		US\$.68
Class A Series H		.90	9,000	1.78
Class A Series I	16	.04	16	.04
Class A Series J	16,384	1.28	16,384	1.28
Class A Series K				.47
Class A Series L				US\$.41
Class A Series M	14,000	1.18	14,000	.86
Class A Series N	8,000	1.15	8,000	.58
Preferred shares issued by TD Mortgage Investment Corporation:				
Series A	350	64.60	350	64.60
Common shares outstanding	655,902	1.36	656,261	1.16

TABLE 19 Quarterly Results

## Quarterly Results Reported Basis

(millions of Canadian dollars)	2004				2003			
	October 31	July 31	April 30	January 31	October 31	July 31	April 30	January 31
Net interest income	\$ 1,475	\$ 1,494	\$ 1,485	\$ 1,489	\$ 1,379	\$ 1,402	\$ 1,445	\$ 1,390
Other income	1,118	1,181	1,284	1,300	1,094	1,193	968	1,169
Total revenue	<u>2,593</u>	<u>2,675</u>	<u>2,769</u>	<u>2,789</u>	<u>2,473</u>	<u>2,595</u>	<u>2,413</u>	<u>2,559</u>
Net income (loss) applicable to common shares	<u>\$ 595</u>	<u>\$ 565</u>	<u>\$ 490</u>	<u>\$ 582</u>	<u>\$ 480</u>	<u>\$ 480</u>	<u>\$ (295)</u>	<u>\$ 324</u>
(Canadian dollars)								
Basic net income (loss) per common share	\$ .91	\$ .87	\$ .74	\$ .89	\$ .74	\$ .74	\$ (.46)	\$ .50



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	2004				2003			
Diluted net income (loss) per common share	.90	.86	.74	.88	.73	.73	(.46)	.50

**Quarterly Results Before Amortization of Intangibles**

	2004				2003			
(millions of Canadian dollars)	October 31	July 31	April 30	January 31	October 31	July 31	April 30	January 31
Net interest income	\$ 1,475	\$ 1,494	\$ 1,485	\$ 1,489	\$ 1,379	\$ 1,402	\$ 1,445	\$ 1,390
Other income	1,118	1,181	1,284	1,300	1,094	1,193	968	1,169
Total revenue	2,593	2,675	2,769	2,789	2,473	2,595	2,413	2,559

Net income (loss) applicable to common shares	\$ 687	\$ 664	\$ 597	\$ 761	\$ 592	\$ 599	\$ (168)	\$ 457
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(Canadian dollars)								
Basic net income (loss) per common share	\$ 1.05	\$ 1.02	\$ .91	\$ 1.16	\$ .91	\$ .92	\$ (.26)	\$ .71
Diluted net income (loss) per common share	1.04	1.01	.90	1.15	.90	.91	(.26)	.70

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## CONSOLIDATED FINANCIAL STATEMENTS

### Financial Reporting Responsibility

The Consolidated Financial Statements of The Toronto-Dominion Bank and related financial information presented in this Annual Report have been prepared by management, which is responsible for their integrity, consistency, objectivity and reliability. Canadian generally accepted accounting principles as well as the requirements of the Bank Act and the related regulations have been applied and management has exercised its judgement and made best estimates where appropriate.

The Bank's accounting system and related internal controls are designed, and supporting procedures maintained, to provide reasonable assurance that financial records are complete and accurate and that assets are safeguarded against loss from unauthorized use or disposition. These supporting procedures include the careful selection and training of qualified staff, the establishment of organizational structures providing a well-defined division of responsibilities and accountability for performance, and the communication of policies and guidelines of business conduct throughout the Bank.

The Bank's Board of Directors, acting through the Audit Committee which is comprised of directors who are not officers or employees of the Bank, oversees management's responsibilities for the financial reporting and internal control systems.

The Bank's Chief Internal Auditor, who has full and free access to the Audit Committee, conducts an extensive program of audits in coordination with the Bank's shareholders' auditors. This program supports the system of internal control and is carried out by a professional staff of auditors.

The Superintendent of Financial Institutions Canada makes such examination and enquiry into the affairs of the Bank as he may deem necessary to satisfy himself that the provisions of the Bank Act, having reference to the safety of the depositors, are being duly observed and that the Bank is in a sound financial condition.

Ernst & Young LLP and PricewaterhouseCoopers LLP, the shareholders' auditors, have audited our Consolidated Financial Statements. They have full and free access to, and meet periodically with, the Audit Committee to discuss their audit and matters arising therefrom such as comments they may have on the fairness of financial reporting and the adequacy of internal controls.

**W. Edmund Clark**  
President and  
Chief Executive Officer

**Daniel A. Marinangeli**  
Executive Vice President and  
Chief Financial Officer

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### Auditors' Report to the Shareholders

We have audited the Consolidated Balance Sheets of The Toronto-Dominion Bank as at October 31, 2004 and 2003 and the Consolidated Statements of Operations, Changes in Shareholders' Equity and Cash Flows for each of the years in the three year period ended October 31, 2004. These financial statements are the responsibility of the Bank's management. Our responsibility is to express an opinion on these financial statements based on our audits.

We conducted our audits in accordance with Canadian generally accepted auditing standards. Those standards require that we plan and perform an audit to obtain reasonable assurance whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation.

In our opinion, these Consolidated Financial Statements present fairly, in all material respects, the financial position of the Bank as at October 31, 2004 and 2003 and the results of its operations and its cash flows for each of the years in the three year period ended October 31, 2004 in accordance with Canadian generally accepted accounting principles.

**Ernst & Young LLP**  
Chartered Accountants

**PricewaterhouseCoopers LLP**  
Chartered Accountants

Toronto, Canada  
November 24, 2004

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## CONSOLIDATED BALANCE SHEET

	As at October 31	
	2004	2003
	(millions of Canadian dollars)	
<b>ASSETS</b>		
Cash and non-interest-bearing deposits with other banks	\$ 1,404	\$ 1,468
Interest-bearing deposits with other banks	7,634	6,251
	<u>9,038</u>	<u>7,719</u>
<b>Securities (Note 2)</b>		
Investment	31,387	24,775
Trading	66,893	54,890
	<u>98,280</u>	<u>79,665</u>
<b>Securities purchased under resale agreements</b>	<u>21,888</u>	<u>17,475</u>
<b>Loans (Note 3)</b>		
Residential mortgages	51,420	52,566
Consumer instalment and other personal	48,857	41,065
Credit card	2,566	2,120
Business and government	22,264	24,319
	<u>125,107</u>	<u>120,070</u>
Allowance for credit losses	(1,183)	(2,012)
<b>Loans (net of allowance for credit losses)</b>	<u>123,924</u>	<u>118,058</u>
<b>Other</b>		
Customers' liability under acceptances	5,507	6,645
Trading derivatives' market revaluation (Note 17)	33,697	28,451
Goodwill (Note 5)	2,225	2,263
Intangible assets (Note 5)	2,144	2,737
Land, buildings and equipment (Note 6)	1,330	1,417
Other assets (Note 8)	12,994	9,102
	<u>57,897</u>	<u>50,615</u>
<b>Total assets</b>	<u>\$ 311,027</u>	<u>\$ 273,532</u>
<b>LIABILITIES</b>		
<b>Deposits (Note 7)</b>		
Personal	\$ 111,360	\$ 105,996
Banks	11,459	11,958
Business and government	84,074	64,926
	<u>206,893</u>	<u>182,880</u>
<b>Other</b>		

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	As at October 31	
Acceptances	5,507	6,645
Obligations related to securities sold short	17,671	15,346
Obligations related to securities sold under repurchase agreements	9,846	7,845
Trading derivatives' market revaluation (Note 17)	33,873	28,000
Other liabilities (Note 8)	16,365	12,568
	<b>83,262</b>	<b>70,404</b>
<b>Subordinated notes and debentures (Note 9)</b>	<b>5,644</b>	<b>5,887</b>
<b>Non-controlling interest in subsidiaries (Note 10)</b>	<b>1,250</b>	<b>1,250</b>
Contingent liabilities, commitments and guarantees (Note 18)		
<b>SHAREHOLDERS' EQUITY</b>		
Capital stock (Note 11)		
Preferred	1,310	1,535
Common (millions of shares issued and outstanding 655.9 in 2004 and 656.3 in 2003)	3,373	3,179
Contributed surplus	20	9
Foreign currency translation adjustments	(265)	(130)
Retained earnings	9,540	8,518
	<b>13,978</b>	<b>13,111</b>
<b>Total liabilities and shareholders' equity</b>	<b>\$ 311,027</b>	<b>\$ 273,532</b>

See Notes to Consolidated Financial Statements

**W. Edmund Clark**  
President and  
Chief Executive Officer

**Hugh J. Bolton**  
Chair, Audit Committee

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## CONSOLIDATED STATEMENT OF OPERATIONS

	For the years ended October 31		
	2004	2003	2002
	(millions of Canadian dollars)		
<b>Interest income</b>			
Loans	\$ 6,958	\$ 7,542	\$ 7,796
Securities			
Dividends	859	721	595
Interest	2,798	2,727	3,083
Deposits with banks	517	212	132
	<b>11,132</b>	<b>11,202</b>	<b>11,606</b>
<b>Interest expense</b>			
Deposits	3,853	4,202	4,754
Subordinated notes and debentures	312	259	201
Other obligations	1,024	1,125	1,351
	<b>5,189</b>	<b>5,586</b>	<b>6,306</b>
<b>Net interest income</b>	<b>5,943</b>	<b>5,616</b>	<b>5,300</b>
<b>Provision for (reversal of) credit losses (Note 3)</b>	<b>(386)</b>	<b>186</b>	<b>2,925</b>
<b>Net interest income after provision for (reversal of) credit losses</b>	<b>6,329</b>	<b>5,430</b>	<b>2,375</b>
<b>Other income</b>			
Investment and securities services	2,296	2,132	2,085
Credit fees	343	415	415
Net investment securities gains (Note 2)	192	23	26
Trading income (loss)	(153)	104	529
Service charges	673	641	596
Loan securitizations (Note 4)	390	250	218
Card services	172	252	249
Insurance, net of claims	593	420	375
Trust fees	78	70	76
Gain on sale of mutual fund record keeping and custody business (Note 21)			40
Write down of investment in joint ventures		(39)	
Other	299	156	320
	<b>4,883</b>	<b>4,424</b>	<b>4,929</b>
<b>Net interest and other income</b>	<b>11,212</b>	<b>9,854</b>	<b>7,304</b>
<b>Non-interest expenses</b>			
Salaries and employee benefits (Note 13)	3,780	3,758	3,566
Occupancy including depreciation	612	656	605
Equipment including depreciation	562	650	661
Goodwill impairment (Note 5)		624	
Amortization of intangible assets (Note 5)	626	772	998
Restructuring costs (reversal) (Note 22)	(7)	92	
Marketing and business development	384	348	388
Brokerage related fees	228	229	224

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	For the years ended October 31		
Professional and advisory services	446	372	366
Communications	207	208	225
Other (Note 18 (c))	1,169	655	719
	<b>8,007</b>	<b>8,364</b>	<b>7,752</b>
<b>Income (loss) before provision for (benefit of) income taxes</b>	<b>3,205</b>	<b>1,490</b>	<b>(448)</b>
<b>Provision for (benefit of) income taxes (Note 14)</b>	<b>803</b>	<b>322</b>	<b>(445)</b>
<b>Income (loss) before non-controlling interest in subsidiaries</b>	<b>2,402</b>	<b>1,168</b>	<b>(3)</b>
<b>Non-controlling interest in net income of subsidiaries</b>	<b>92</b>	<b>92</b>	<b>64</b>
<b>Net income (loss)</b>	<b>2,310</b>	<b>1,076</b>	<b>(67)</b>
<b>Preferred dividends (Note 11)</b>	<b>78</b>	<b>87</b>	<b>93</b>
<b>Net income (loss) applicable to common shares</b>	<b>\$ 2,232</b>	<b>\$ 989</b>	<b>\$ (160)</b>
Average number of common shares outstanding (millions) (Note 23)			
basic	654.5	649.8	641.0
diluted	659.4	653.9	646.9
Earnings (loss) per common share (Note 23)			
basic	\$ 3.41	\$ 1.52	\$ (.25)
diluted	3.39	1.51	(.25)

See Notes to Consolidated Financial Statements

## CONSOLIDATED STATEMENT OF CHANGES IN SHAREHOLDERS' EQUITY

	For the years ended October 31		
	2004	2003	2002
	(millions of Canadian dollars)		
<b>Preferred shares (Note 11)</b>			
Balance at beginning of year	\$ 1,535	\$ 1,485	\$ 1,492
Proceeds from share issues		550	
Translation adjustment on shares issued in a foreign currency		(23)	(7)
Share redemptions	(225)	(477)	
Balance at end of year	<u>1,310</u>	<u>1,535</u>	<u>1,485</u>
<b>Common shares (Note 11)</b>			
Balance at beginning of year	3,179	2,846	2,259
Proceeds from shares issued for cash			400
Proceeds from shares issued on exercise of options	99	47	13
Proceeds from shares issued as a result of dividend reinvestment plan	174	286	174
Impact of shares (acquired) sold in Wholesale Banking (Note 1)	(41)		
Repurchase of common shares	(38)		
Balance at end of year	<u>3,373</u>	<u>3,179</u>	<u>2,846</u>
<b>Contributed surplus</b>			
Balance at beginning of year	9		
Stock option expense (Note 12)	11	9	
Balance at end of year	<u>20</u>	<u>9</u>	
<b>Foreign currency translation adjustments</b>			
Balance at beginning of year	(130)	418	450
Foreign exchange gains (losses) from investments in subsidiaries and other items	(739)	(1,595)	(112)
Foreign exchange gains (losses) from hedging activities	1,004	1,528	145
(Provision for) benefit of income taxes (Note 14)	(400)	(481)	(65)
Balance at end of year	<u>(265)</u>	<u>(130)</u>	<u>418</u>
<b>Retained earnings</b>			
Balance at beginning of year	8,518	8,292	9,203
Net income (loss)	2,310	1,076	(67)
Preferred dividends	(78)	(87)	(93)
Common dividends	(890)	(754)	(718)
Stock options settled in cash, net of income taxes			(25)
Termination of equity based compensation plan	(24)		
Premium paid on repurchase of common shares (Note 11)	(312)		
Other	16	(9)	(8)
Balance at end of year	<u>9,540</u>	<u>8,518</u>	<u>8,292</u>
<b>Total common equity</b>	<u>12,668</u>	<u>11,576</u>	<u>11,556</u>
<b>Total shareholders' equity</b>	<u>\$ 13,978</u>	<u>\$ 13,111</u>	<u>\$ 13,041</u>



For the years ended October 31

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See Notes to Consolidated Financial Statements

## CONSOLIDATED STATEMENT OF CASH FLOWS

	For the years ended October 31		
	2004	2003	2002
	(millions of Canadian dollars)		
<b>Cash flows from (used in) operating activities</b>			
Net income (loss)	\$ 2,310	\$ 1,076	\$ (67)
Adjustments to determine net cash from (used in) operating activities			
Provision for (reversal of) credit losses	(386)	186	2,925
Gain on sale of mutual fund record keeping and custody business			(40)
Depreciation (Note 6)	294	318	312
Goodwill impairment		624	
Amortization of intangible assets	626	772	998
Restructuring costs (reversal)	(7)	98	
Stock option expense	11	9	
Write down of investment in joint ventures		39	
Net investment securities gains	(192)	(23)	(26)
Changes in operating assets and liabilities			
Future income taxes (Note 14)	128	(74)	(1,017)
Current income taxes payable	(440)	669	249
Interest receivable and payable (Note 8)	(141)	145	(422)
Trading securities	(12,003)	(1,495)	12,789
Unrealized gains and amounts receivable on derivatives contracts	(5,246)	(2,712)	(4,304)
Unrealized losses and amounts payable on derivatives contracts	5,873	2,046	4,184
Other	243	3,475	(1,628)
Net cash from (used in) operating activities	<u>(8,930)</u>	<u>5,153</u>	<u>13,953</u>
<b>Cash flows from (used in) financing activities</b>			
Deposits	24,013	(6,310)	(4,724)
Securities sold under repurchase agreements	2,001	(810)	(5,982)
Securities sold short	2,325	(1,712)	(4,378)
Issuance of subordinated notes and debentures	3	1,904	557
Repayment of subordinated notes and debentures	(158)	(218)	(1,085)
Subordinated notes and debentures (acquired) sold in Wholesale Banking	(26)		
Translation adjustment on subordinated notes and debentures issued in a foreign currency	(62)	(142)	(21)
Common shares issued for cash, net of expenses			392
Common shares issued on exercise of options	99	47	13
Common shares issued as a result of dividend reinvestment plan	174	286	174
Common stock options settled in cash, net of income taxes			(25)
Common shares (acquired) sold in Wholesale Banking	(41)		
Repurchase of common shares	(350)		
Issuance of preferred shares		550	
Redemption of preferred shares	(225)	(477)	
Dividends paid on preferred shares	(78)	(87)	(93)
common shares	(890)	(754)	(718)
Proceeds on issuance of subsidiary shares			350
Other		(23)	(7)
Net cash from (used in) financing activities	<u>26,785</u>	<u>(7,746)</u>	<u>(15,547)</u>
<b>Cash flows from (used in) investing activities</b>			
Interest-bearing deposits with other banks	(1,383)	(1,615)	(652)
Activity in investment securities			
Purchases	(30,877)	(25,199)	(16,620)
Proceeds from maturities	4,688	9,110	7,024

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	For the years ended October 31		
Proceeds from sales	19,769	20,139	11,830
Activity from lending activities			
Origination and acquisitions	(77,827)	(143,064)	(80,769)
Proceeds from maturities	63,457	138,126	72,514
Proceeds from sales	3,326	1,694	1,859
Proceeds from loan securitizations	5,564	7,627	517
Land, buildings and equipment	(207)	(101)	(114)
Securities purchased under resale agreements	(4,413)	(4,415)	7,145
Acquisitions and dispositions less cash and cash equivalents acquired (Note 21)			(1,194)
<b>Net cash from (used in) investing activities</b>	<b>(17,903)</b>	<b>2,302</b>	<b>1,540</b>
Effect of exchange rate changes on cash and cash equivalents	(16)	(143)	(5)
<b>Net changes in cash and cash equivalents</b>	<b>(64)</b>	<b>(434)</b>	<b>(59)</b>
Cash and cash equivalents at beginning of year	1,468	1,902	1,961
<b>Cash and cash equivalents at end of year represented by cash and non-interest-bearing deposits with other banks</b>	<b>\$ 1,404</b>	<b>\$ 1,468</b>	<b>\$ 1,902</b>
<b>Supplementary disclosure of cash flow information</b>			
Amount of interest paid during the year	\$ 5,298	\$ 5,861	\$ 6,962
Amount of income taxes paid during the year	1,509	306	565
Dividends per common share	\$ 1.36	\$ 1.16	\$ 1.12

See Notes to Consolidated Financial Statements

**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS**

**NOTE 1 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES**

**Bank Act**

The accounting principles followed by the Bank including the accounting requirements of the Superintendent of Financial Institutions Canada conform with Canadian generally accepted accounting principles.

Note 24 to the Consolidated Financial Statements describes and reconciles the significant differences between Canadian and United States generally accepted accounting principles.

The significant accounting policies and practices followed by the Bank are:

**(a) Generally Accepted Accounting Principles**

As of November 1, 2003, the Bank prospectively adopted a new Canadian Institute of Chartered Accountants (CICA) accounting standard on generally accepted accounting principles. The new accounting standard establishes standards for financial reporting and describes what constitutes Canadian generally accepted accounting principles and its sources. The standard also provides guidance on sources to consult when selecting accounting policies and determining appropriate disclosures, when a matter is not dealt with explicitly in the primary sources of generally accepted accounting principles. The new accounting standard resulted in shares of the Bank held as economic hedges in the Bank's trading portfolio being reclassified from trading assets to a deduction from common and preferred equity. For the year ended October 31, 2004, the Bank deducted \$41 million from equity related to shares of the Bank held in Wholesale Banking. The effect of this change is not material to the Consolidated Statement of Operations.

**(b) Basis of Consolidation**

The Consolidated Financial Statements include the assets and liabilities, and results of operations of subsidiaries after elimination of intercompany transactions and balances. Subsidiaries are corporations or other legal entities effectively controlled by the Bank. The Bank uses the purchase method to account for all business acquisitions.

When the Bank effectively controls a subsidiary but does not own all of the common and preferred shares, the non-controlling interest in the net book value of the subsidiary is disclosed in the Consolidated Balance Sheet separately from the Bank's shareholders' equity. The non-controlling interest in the subsidiary's net income is disclosed as a separate line item in the Consolidated Statement of Operations.

Entities over which the Bank has significant influence are reported in investment securities in the Consolidated Balance Sheet and are accounted for using the equity method of accounting. The Bank's share of earnings of such entities is reported in interest income in the Consolidated Statement of Operations.

**(c) Use of Estimates in the Preparation of Financial Statements**

The preparation of the Consolidated Financial Statements of the Bank requires management to make estimates and assumptions based on information available as of the date of the financial statements. Therefore, actual results could differ from those estimates. The accounting for loan losses, fair value of financial instruments held in trading portfolios, income taxes, valuation of investment securities, securitizations, valuation of goodwill and intangible assets, pensions and post-retirement benefits and contingent liabilities are areas where management makes such estimates and assumptions.

**(d) Translation of Foreign Currencies**

Foreign currency assets and liabilities are translated into Canadian dollars at prevailing year end rates of exchange. Foreign currency income and expenses are translated into Canadian dollars at the average exchange rates prevailing throughout the year.

Unrealized translation gains and losses related to the Bank's investment positions in certain foreign operations, net of any offsetting gains or losses arising from hedges of these positions and applicable income taxes, are included in shareholders' equity. All other unrealized translation

gains and losses and all realized gains and losses are included in other income in the Consolidated Statement of Operations.

(e)

**Cash and Cash Equivalents**

Cash and cash equivalents are represented by cash and non-interest-bearing deposits with other banks. Some of the Bank's foreign operations are required to maintain reserves or minimum balances with central banks in their respective countries of operation, amounting to \$320 million as at October 31, 2004 (2003 \$309 million).

(f)

**Securities Purchased Under Resale and Sold Under Repurchase Agreements**

Securities purchased under resale agreements consist of the purchase of a security with the commitment by the Bank to resell the security to the original seller at a specified price. Securities sold under repurchase agreements consist of the sale of a security with the commitment by the Bank to repurchase the security at a specified price. Securities purchased under resale and obligations related to securities sold under repurchase agreements are carried at amortized cost on the Consolidated Balance Sheet. The difference between the sale price and the agreed repurchase price on a repurchase agreement is recorded as interest expense. Conversely, the difference between the cost of the purchase and the predetermined proceeds to be received on a resale agreement is recorded as interest income. The Bank takes possession of the underlying collateral, monitors its market value relative to the amounts due under the agreements and when necessary, requires transfer of additional collateral or reduction in the balance to maintain contractual margin protection. In the event of counterparty default, the financing agreement provides the Bank with the right to liquidate the collateral held.

(g)

**Securities**

Investment securities, excluding loan substitutes, are securities where the Bank's original intention is to hold to maturity or until market conditions render alternative investments more attractive, and which are generally available for sale. Investment securities include investments in the merchant banking portfolio that are not publicly traded. Investment securities are carried at cost or amortized cost, adjusted to net realizable value to recognize other than temporary impairment. Gains and losses realized on disposal are determined on the average cost basis. Such gains, losses and write downs are included in other income.

Trading securities, including trading securities sold short included in liabilities, are carried at market value. Gains and losses on disposal and adjustments to market are reported in other income.

Interest income earned, amortization of premiums and discounts on debt securities and dividends received are included in interest income.

Loan substitutes are securities which have been structured as after-tax instruments rather than conventional loans in order to provide the issuers with a borrowing rate advantage and are identical in risk and security to bank loans of comparable term. Loan substitutes are carried at cost less any allowance for anticipated credit losses as described in (i).

(h)

**Loans**

Loans are stated net of unearned income and an allowance for credit losses.

Interest income is recorded on the accrual basis until such time as the loan is classified as impaired. Interest on impaired loans subsequently received is recorded as income only when management has reasonable assurance as to the timely collection of the full amount of the principal and interest.

An impaired loan is any loan where, in management's opinion, there has been a deterioration of credit quality to the extent that the Bank no longer has reasonable assurance as to the timely collection of the full amount of the principal and interest. In addition, any loan where a payment is contractually past due 90 days is classified as impaired, other than a deposit with a bank, a credit card loan, or a loan that is guaranteed or insured by Canada, the provinces or an agency controlled by these governments.

Deposits with banks are considered impaired when a payment is contractually past due 21 days. Credit card loans with payments 180 days in arrears are considered impaired and are entirely written off.

Loan origination fees are considered to be adjustments to loan yield and are deferred and amortized to interest income over the term of the loan. Commitment fees are amortized to other income over the commitment period when it is unlikely that the commitment will be called upon; otherwise, they are deferred and amortized to interest income over the term of the resulting loan. Loan syndication fees are recognized in other income unless the yield on any loans retained by the Bank is less than that of other comparable lenders involved in the financing. In such cases an appropriate portion of the fee is deferred and amortized to interest income over the term of the loan.

(i)

**Allowance for Credit Losses**

An allowance is maintained which is considered adequate to absorb all credit-related losses in a portfolio of items which are both on and off the Consolidated Balance Sheet. Assets in the portfolio which are included in the Consolidated Balance Sheet are deposits with banks, loans, mortgages, loan substitutes, securities purchased under resale agreements, acceptances and derivative financial instruments. Items not included in the Consolidated Balance Sheet and referred to as off-balance sheet items include guarantees and letters of credit. The allowance is deducted from the applicable asset in the Consolidated Balance Sheet except for acceptances and off-balance sheet items. The allowance for acceptances and for off-balance sheet items is included in other liabilities.

The allowance consists of specific, general and sectoral allowances.

Specific allowances include the accumulated provisions for losses on particular assets required to reduce the book values to estimated realizable amounts in the ordinary course of business. Specific provisions are established on an individual facility basis to recognize credit losses on large and medium-sized business and government loans. In these instances, the estimated realizable amount is generally measured by discounting the expected future cash flows at the effective interest rate inherent in the loan at the date of impairment. Alternatively, for personal and small business loans, excluding credit cards, specific provisions are calculated using a formula method taking into account recent loss experience. No specific provisions for credit cards are recorded and balances are written off when payments are 180 days in arrears.

General allowances include the accumulated provisions for losses which are considered to have occurred but cannot be determined on an item-by-item or group basis. The level of the general allowance depends upon an assessment of business and economic conditions, historical and expected loss experience, loan portfolio composition and other relevant indicators. General allowances are computed using credit risk models developed by the Bank. The models consider probability of default (loss frequency), loss given default (loss severity) and expected exposure at default.

When an industry sector or geographic region experiences specific adverse events or changes in economic conditions, an additional allowance is established even though the individual loans comprising the group are still performing. These allowances are considered sectoral and are established for losses which have not been specifically identified, and where the losses are not adequately covered by the general allowances noted above. The amount of the allowance is reviewed and computed using expected loss methodologies that incorporate probability of default, loss given default and expected loss on sale.

Actual write-offs, net of recoveries, are deducted from the allowance for credit losses. The provision for credit losses, which is the amount that is charged to the Consolidated Statement of Operations, is that required to bring the total allowances (specific, general and sectoral) to a level which management considers adequate to absorb probable credit-related losses.

(j)

**Loan Securitizations**

When loan receivables are sold in a securitization to a special purpose entity under terms that transfer control to third parties, the transaction is recognized as a sale and the related loan assets are removed from the Consolidated Balance Sheet. As part of the securitization, certain financial assets are retained and may consist of one or more subordinated tranches, servicing rights, and in some cases a cash reserve account. The retained interests are classified as investment securities and are carried at cost or amortized cost. A gain or loss on sale of the loan receivables is recognized immediately in other income and before the effects of hedges on the assets sold for term loans. The amount of the gain or loss recognized depends in part on the previous carrying amount of the receivables involved in the transfer, allocated between the assets sold and the retained interests based on their relative fair values at the date of transfer. To obtain fair values, quoted market prices are used if available. However, quotes are generally not available for retained interests and the Bank generally estimates fair value based on the present value of future expected cash flows estimated using management's best estimates of key assumptions credit losses, prepayment rates, forward yield curves, and discount rates commensurate with the risks involved.

Subsequent to the securitization, any retained interests that cannot be contractually settled in such a way that the Bank can recover substantially all of its recorded investment are adjusted to fair value. The current fair value of retained interests is determined using the present value of future expected cash flows as discussed above.

**(k)****Acceptances**

The potential liability of the Bank under acceptances is reported as a liability in the Consolidated Balance Sheet. The Bank's recourse against the customer in the event of a call on any of these commitments is reported as an offsetting asset of the same amount.

**(l)****Derivative Financial Instruments**

Derivative financial instruments are financial contracts that derive their value from changes in interest rates, foreign exchange rates, credit spreads, commodity prices, equities or other financial measures. Such instruments include interest rate, foreign exchange, equity, commodity and credit derivative contracts. The Bank uses these instruments to manage the risks associated with its funding and investing strategies or for trading purposes.

Derivatives used for risk management purposes are referred to by the Bank as non-trading derivatives. Non-trading derivatives are generally recorded off-balance sheet as hedges with the realized and unrealized gains and losses resulting from these contracts recognized in income on a basis consistent with the hedged on-balance sheet financial asset or liability or the hedged off-balance sheet anticipated transaction. Premiums on purchased options are deferred at inception and amortized into other income over the contract life. For non-trading derivatives to receive hedge accounting treatment, the hedging relationship must be documented at inception and the non-trading derivative and the hedged exposure must be highly and inversely correlated such that changes in the value of the non-trading derivative will substantially offset the effects of the hedged exposure to the Bank throughout the term of the hedging relationship. If these criteria are not met, the non-trading derivative contract is carried at fair value with resulting gains and losses recorded in income.

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A hedging relationship is terminated if the hedging relationship ceases to be highly effective; if the underlying asset or liability is liquidated or terminated or it is no longer probable that the anticipated transaction will occur and the derivative is still outstanding; or if the hedging instrument is no longer designated as a hedging instrument. When this occurs, the realized or unrealized gain or loss associated with the affected non-trading derivative is deferred and recognized as the hedged exposure affects the Bank's income.

The Bank enters into trading derivative contracts to meet the needs of its customers and to take trading positions. Trading derivatives are recorded at fair value with the resulting realized and unrealized gains or losses recognized immediately in other income. Fair value is determined using the midpoint between quoted market prices whenever possible. The market value of over the counter trading derivatives is estimated using well established models but is recorded net of valuation adjustments which recognize the need to cover market, liquidity, model and credit risks not appropriately captured by the models. Where necessary model inputs are not observable in the market, any inception gains and losses associated with these contracts are deferred and recognized over the life of the contract as the input becomes observable.

### *Hedging relationships*

As of November 1, 2003, the Bank prospectively adopted the CICA accounting guideline on hedging relationships. This guideline sets out the criteria that must be met in order to apply hedge accounting for derivatives. The guideline provides detailed guidance on the identification, designation, documentation and effectiveness of hedging relationships, for purposes of applying hedge accounting, and the discontinuance of hedge accounting.

The Bank's non-trading derivatives that have been designated in a hedging relationship have been considered effective under the guideline. However, ineffective hedging relationships and hedges not designated in a hedging relationship have been carried at fair value and will result in earnings volatility. The earnings impact of derivatives not qualifying for hedge accounting was a \$50 million after-tax loss for fiscal 2004.

As a result of implementing the guideline, the Bank's credit default swap portfolio with a November 1, 2003 notional value of \$4 billion no longer qualifies for hedge accounting and has been carried at fair value. The resulting transitional loss of \$32 million has been deferred and will be recognized in income in the same period as the corresponding gains, losses, revenues or expenses associated with the original hedged item.

Also, as of November 1, 2003, the Bank changed its accounting policy for interest rate commitments on mortgages to account for them at fair value. The corresponding hedges of the interest rate commitments are also carried at fair value. The upfront commitment cost, net of payoffs, is deferred and amortized over the life of the underlying mortgage. The Bank does not expect any earnings volatility to result from this change in accounting policy.

### *Equity-linked deposit contracts*

As of November 1, 2003, the Bank prospectively adopted a new CICA accounting guideline on equity-linked deposit contracts. The guideline pertains to certain of the Bank's deposit obligations that vary according to the performance of certain equity levels or indices, may be subject to a guaranteed minimum redemption amount and have an embedded derivative. As a result of the guideline, the Bank accounts for the embedded derivative of such variable obligations at fair value with changes in fair value reflected in income as they arise. A transition adjustment of \$103 million was completely offset by the recognition of the fair value of derivatives used to hedge the derivative embedded in the equity-linked deposit contract. The Bank does not expect any future earnings volatility to result from this change in accounting policy, as the embedded derivatives are effectively hedged.

(m)

### **Goodwill and Intangible Assets**

Goodwill represents the difference between the acquisition cost of an investment and the fair value of the net tangible and intangible assets acquired. Intangible assets are allocated before indefinite and finite life intangible assets. Goodwill is not amortized but is subject to impairment tests, on at least an annual basis. Goodwill is allocated to reporting units. Reporting units are either the operating business segment or the business unit below (a component). A component of an operating segment is a reporting unit when the component constitutes a business for which discrete financial information is available and segment management regularly reviews the operating results of that component. However, two or more components of an operating segment are aggregated and deemed a single reporting unit when the components have similar economic characteristics. An operating segment is deemed to be a reporting unit when all of its components are similar, when none of its components is a reporting unit, or when it is comprised of only a single component. Any goodwill impairment is identified by comparing the carrying value of the reporting unit with its fair value. If any impairment is identified, then the amount of the impairment is quantified by comparing the carrying value of goodwill to its fair value, based on the fair value of the assets and liabilities of the reporting unit. Any impairment in goodwill is charged to income in the period in which the impairment is identified.

Intangible assets with a finite life are amortized over their estimated useful life. As of November 1, 2003, the Bank prospectively adopted the CICA accounting standard on impairment of long-lived assets which includes intangibles with a finite life. The new standard requires that impairment in long-lived assets be tested whenever the circumstances indicate that the carrying value may not be recoverable and measured as



the amount by which the asset's carrying value exceeds fair value. There was no impairment of the Bank's finite life intangible assets under the new standard. Any impairment of intangible assets would be charged to income in the period in which the impairment is determined. The Bank's finite life intangible assets consist primarily of core deposit intangibles that represent the intangible value of depositor relationships acquired when deposit liabilities are assumed in an acquisition. Other significant finite life intangible assets include term deposit, loan and mutual fund intangibles resulting from acquisitions. The majority of these finite life intangible assets are amortized to income on a double declining basis over eight years, based on their estimated useful lives.

(n)

#### Land, Buildings and Equipment

Land is reported at cost. Buildings, equipment and leasehold improvements are reported at cost less accumulated depreciation. When the Bank reports a gain on sale of property in which it retains a significant leasing interest, the portion of the gain which can be allocated to the leased interest is deferred and amortized to income over the remaining term of the lease. Gains and losses on disposal are included in other income in the Consolidated Statement of Operations. When land, building and equipment are no longer in use or considered impaired they are written down to their net recoverable amount. Depreciation methods and rates by asset category are as follows:

Asset	Rate and depreciation method
Buildings	5% or 10%, declining balance
Computer equipment	30%, declining balance
Computer software	maximum 3 years, straight-line
Furniture, fixtures and other equipment	20%, declining balance
Leasehold improvements	estimated useful life, straight-line

As noted above, as of November 1, 2003, the Bank prospectively adopted the CICA accounting standard on impairment of long-lived assets which also includes land, buildings and equipment. There was no impairment of the Bank's land, buildings and equipment as a result of the new standard.

(o)

**Stock-based Compensation Plans**

The Bank operates various stock-based compensation plans. One of these plans is a stock option plan for eligible employees of the Bank. Under this plan, options are periodically awarded to participants to purchase common shares at prices equal to the closing market price of the shares on the date prior to the date the options were issued, subject to vesting provisions. For stock options issued up to October 31, 2002, no expenses have been recorded when the stock options were issued. The consideration paid by option holders on the exercise of the options is credited to capital stock. Until October 5, 2002, option holders could elect to receive cash for the options equal to the excess of the current market price of the shares over the option exercise price. Effective October 6, 2002, new grants of options and all outstanding options can only be settled for shares. Cash payments to option holders who elected to receive cash were charged to retained earnings on a net of tax basis. As of November 1, 2002, the Bank adopted the accounting standard on stock-based compensation and has elected to adopt on a prospective basis the fair value method of accounting for all stock option awards. Under this method the Bank recognizes a compensation expense based on the fair value of the options on the date of grant which is determined by using an option pricing model. The fair value of the options is recognized over the vesting period of the options granted as compensation expense and contributed surplus. The contributed surplus balance is reduced as the options are exercised and the amount initially recorded for the options in contributed surplus is credited to capital stock. No compensation expense is recorded for stock options awarded and outstanding prior to November 1, 2002.

The Bank also operates a share purchase plan available to employees. Under the plan, the Bank matches 50% of employees' permitted contributions toward the purchase of Bank common shares, subject to vesting provisions. The Bank's annual contributions are recorded in salaries and employee benefits.

In addition, the Bank operates restricted share unit plans which are offered to certain employees of the Bank. Under these plans participants are granted restricted share units equivalent to the Bank's common stock that generally vest over three to four years. A liability is accrued by the Bank related to the restricted share units awarded and an incentive compensation expense is recognized in the Consolidated Statement of Operations over the vesting period. At the maturity date, the participant receives cash representing the value of the restricted share units. The Bank also offers deferred share unit plans to eligible executives. Under these plans a portion of the participant's annual incentive award may be deferred as share units equivalent to the Bank's common stock. The deferred share units are redeemable when the participant ceases to be an employee of the Bank and must be redeemed for cash by the end of the next calendar year. Dividend equivalents accrue to the participants. Compensation expense for these plans are recorded in the year the incentive award is earned by the plan participant. Changes in the value of restricted share units and deferred share units are recorded, net of the effects of related hedges, in the Consolidated Statement of Operations.

(p)

**Employee Future Benefits**

The Bank's principal pension plan, The Pension Fund Society of The Toronto-Dominion Bank, is a defined benefit plan for which membership is voluntary. Benefits under the plan are determined based upon the length of service and final five year average salaries of the employees. As a result of the acquisition of CT Financial Services Inc. (CT), the Bank sponsors a second pension plan consisting of a defined benefit portion and a defined contribution portion. Funding for both defined benefit plans is provided by contributions from the Bank and members of the plans. In addition, the Bank maintains other partially funded benefit plans for eligible employees. Related retirement benefits are paid from the Bank's assets and contributions.

The Bank also provides certain post-retirement benefits, post-employment benefits, compensated absences and termination benefits for its employees (non-pension employee benefits), which are generally non-funded. These benefits include health care, life insurance and dental benefits. Employees eligible for the post-retirement benefits are those who retire from the Bank at certain retirement ages. Some retirees may be required to pay a portion of the cost of their benefits. Employees eligible for the post-employment benefits are those on disability and maternity leave.

For the defined benefit plans and the non-pension employee benefit plans, actuarial valuations are prepared at least every three years (and extrapolated in the interim) to determine the present value of the accrued benefits. Pension and non-pension benefit expenses are determined based upon separate actuarial valuations using the projected benefit method pro-rated on service and management's best estimates of investment returns on the plan's assets, compensation increases, retirement ages of employees and estimated health care costs. The discount rate used to value liabilities is based on long term corporate AA bond yields as of the valuation date. The expense includes the cost of benefits for the current year's service, interest expense on liabilities, expected income on plan assets based on fair values and the amortization of plan amendments on a straight-line basis over the expected average remaining service life of the employee group (expected average remaining period to full eligibility for non-pension post-retirement benefits). The excess, if any, of the net actuarial gain or loss over 10% of the greater of the projected benefit obligation and the fair value of plan assets is also amortized over the expected average remaining service life of the employee group. The expected average remaining service life of active employees of the Bank's principal pension plan is 10 years and 17 years for the principal non-pension post-retirement benefit plans. The expected average remaining period to full eligibility for the principal non-pension post-retirement plan is 13 years. The cumulative difference between expense and funding contributions is reported on the Consolidated Balance Sheet in other assets or other liabilities.

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For the defined contribution plans, annual pension expense is equal to the Bank's contributions to the plan.

(q)

### **Provision for Income Taxes**

The Bank recognizes both the current and future income tax consequences of all transactions that have been recognized in the financial statements. Future income tax assets and liabilities are determined based on the tax rates that are expected to apply when the assets or liabilities are reported for tax purposes. The Bank records a valuation allowance when it is not more likely than not that all of the future tax assets recognized will be realized prior to their expiration.

(r)

### **Earnings Per Share**

The Bank uses the treasury stock method to calculate diluted earnings per share. The treasury stock method determines the number of additional common shares by assuming that the outstanding stock options, whose exercise price is less than the average market price of the Bank's common stock during the period, are exercised and then reduced by the number of common shares assumed to be repurchased with the exercise proceeds. Basic earnings per share is determined by dividing net income applicable to common shares by the average number of common shares outstanding for the period. Diluted earnings per share is determined using the same method as basic earnings per share except that the weighted average number of common shares outstanding includes the potential dilutive effect of stock options granted by the Bank as determined under the treasury stock method. Such potential dilution is not recognized in a loss period.

(s)

### **Restructuring Costs**

On April 1, 2003, the Bank prospectively adopted guidance on the accounting for severance and termination benefits and the accounting for costs associated with exit and disposal activities (including costs incurred in a restructuring). The guidance generally requires recognition of costs related to severance, termination and exit and disposal activities in the period when they are incurred rather than at the date of commitment to an exit or disposal plan.

(t)

### **Insurance**

Earned premiums, net of fees, paid claims and changes in policy liabilities are included in other income.

(u)

### **Comparative Figures**

Certain comparative figures have been reclassified to conform with the presentation adopted in 2004.

## NOTE 2 SECURITIES

## Securities Maturity Schedule

	Remaining term to maturity					No specific maturity	2004 Total	2003 Total
	Within 1 year	1 to 3 years	3 to 5 years	5 to 10 years	Over 10 years			
(millions of Canadian dollars)								
<b>Investment securities</b>								
<b>Government and government-insured securities</b>								
Canada	\$ 3,009	\$ 405	\$ 423	\$ 90	\$ 27	\$	\$ 3,954	\$ 2,957
Mortgage-backed securities	611	4,268	7,603				12,482	10,924
<b>Total Canada</b>	<b>3,620</b>	<b>4,673</b>	<b>8,026</b>	<b>90</b>	<b>27</b>		<b>16,436</b>	<b>13,881</b>
Provinces	50	108	75	51	5		289	142
<b>Total</b>	<b>3,670</b>	<b>4,781</b>	<b>8,101</b>	<b>141</b>	<b>32</b>		<b>16,725</b>	<b>14,023</b>
<b>Other debt securities</b>								
Canadian issuers	223	107	185	111	32		658	624
U.S. federal government	3,687	602	66	16	93		4,464	1,951
Other foreign governments	1,045	2,121	347	235			3,748	3,344
Other issuers	620	1,150	787	375			2,932	1,971
<b>Total</b>	<b>5,575</b>	<b>3,980</b>	<b>1,385</b>	<b>737</b>	<b>125</b>		<b>11,802</b>	<b>7,890</b>
<b>Equity securities</b>								
Preferred shares	233	226	76	6		394	935	1,127
Common shares						1,925	1,925	1,735
<b>Total</b>	<b>233</b>	<b>226</b>	<b>76</b>	<b>6</b>		<b>2,319</b>	<b>2,860</b>	<b>2,862</b>
<b>Total investment securities</b>	<b>9,478</b>	<b>8,987</b>	<b>9,562</b>	<b>884</b>	<b>157</b>	<b>2,319</b>	<b>31,387</b>	<b>24,775</b>
<b>Trading securities<sup>1</sup></b>								
<b>Government and government-insured securities</b>								
Canada	1,330	688	888	1,494	1,425		5,825	4,141
Provinces	424	606	414	759	830		3,033	2,716
<b>Total</b>	<b>1,754</b>	<b>1,294</b>	<b>1,302</b>	<b>2,253</b>	<b>2,255</b>		<b>8,858</b>	<b>6,857</b>
<b>Other debt securities</b>								
Canadian issuers	128	397	533	738	1,085		2,881	1,672
U.S. federal government	160	75	136	424	1		796	719
Other foreign governments	2,249	516	274	453	648		4,140	3,384
Other issuers	4,174	4,392	4,530	5,804	2,665		21,565	22,488
<b>Total</b>	<b>6,711</b>	<b>5,380</b>	<b>5,473</b>	<b>7,419</b>	<b>4,399</b>		<b>29,382</b>	<b>28,263</b>

Remaining term to maturity

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**Equity securities**

Preferred shares						379	379	746
Common shares						28,274	28,274	19,024
<b>Total</b>						<b>28,653</b>	<b>28,653</b>	19,770
Total trading securities	8,465	6,674	6,775	9,672	6,654	28,653	66,893	54,890
<b>Total securities</b>	<b>\$ 17,943</b>	<b>\$ 15,661</b>	<b>\$ 16,337</b>	<b>\$ 10,556</b>	<b>\$ 6,811</b>	<b>\$ 30,972</b>	<b>\$ 98,280</b>	<b>\$ 79,665</b>

1

During fiscal 2003, a portfolio with a carrying value of approximately \$2 billion was transferred from investment to trading securities along with the related hedges resulting in an immaterial net income effect. No such transfers occurred in fiscal 2004.

## Securities Unrealized Gains and Losses

	2004				2003			
	Book value	Gross unrealized gains	Gross unrealized losses	Estimated market value	Book value	Gross unrealized gains	Gross unrealized losses	Estimated market value
(millions of Canadian dollars)								
<b>Investment securities</b>								
<b>Government and government-insured securities</b>								
Canada	\$ 3,954	\$ 11	\$ 5	\$ 3,960	\$ 2,957	\$ 13	\$	\$ 2,970
Mortgage-backed securities	12,482	42	34	12,490	10,924	95	18	11,001
<b>Total Canada</b>	<b>16,436</b>	<b>53</b>	<b>39</b>	<b>16,450</b>	<b>13,881</b>	<b>108</b>	<b>18</b>	<b>13,971</b>
Provinces	289	3	1	291	142	3		145
<b>Total</b>	<b>16,725</b>	<b>56</b>	<b>40</b>	<b>16,741</b>	<b>14,023</b>	<b>111</b>	<b>18</b>	<b>14,116</b>
<b>Other debt securities</b>								
Canadian issuers	658	11	2	667	624	5	1	628
U.S. federal government	4,464			4,464	1,951			1,951
Other foreign governments	3,748	39	4	3,783	3,344	23	9	3,358
Other issuers	2,932	23	1	2,954	1,971	22	1	1,992
<b>Total</b>	<b>11,802</b>	<b>73</b>	<b>7</b>	<b>11,868</b>	<b>7,890</b>	<b>50</b>	<b>11</b>	<b>7,929</b>
<b>Equity securities</b>								
Preferred shares	935	80	2	1,013	1,127	103	3	1,227
Common shares	1,925	428	40	2,313	1,735	398	69	2,064
<b>Total</b>	<b>2,860</b>	<b>508</b>	<b>42</b>	<b>3,326</b>	<b>2,862</b>	<b>501</b>	<b>72</b>	<b>3,291</b>
<b>Total investment securities</b>	<b>31,387</b>	<b>637</b>	<b>89</b>	<b>31,935</b>	<b>24,775</b>	<b>662</b>	<b>101</b>	<b>25,336</b>
<b>Trading securities</b>	<b>66,893</b>			<b>66,893</b>	<b>54,890</b>			<b>54,890</b>
<b>Total securities</b>	<b>\$ 98,280</b>	<b>\$ 637</b>	<b>\$ 89</b>	<b>\$ 98,828</b>	<b>\$ 79,665</b>	<b>\$ 662</b>	<b>\$ 101</b>	<b>\$ 80,226</b>

The following table summarizes the net investment securities gains (losses) included in the Consolidated Statement of Operations for the year ended October 31.

	2004	2003	2002
(millions of Canadian dollars)			
Realized gains	\$ 268	\$ 446	\$ 321
Realized losses	(29)	(153)	(121)
Write downs of investment securities	(47)	(270)	(174)
<b>Net investment securities gains</b>	<b>\$ 192</b>	<b>\$ 23</b>	<b>\$ 26</b>

## NOTE 3 LOANS, IMPAIRED LOANS AND ALLOWANCE FOR CREDIT LOSSES

## Loans and Impaired Loans

2004	Gross amount of loans	Gross impaired loans	Specific allowance	Impaired loans net of specific allowance	General allowance	Sectoral allowance	Total allowance for credit losses	Net amount of loans
(millions of Canadian dollars)								
Residential mortgages	\$ 51,420	\$ 21	\$ 6	\$ 15	\$ 40	\$	\$ 46	\$ 51,374
Consumer instalment and other personal	48,857	90	49	41	199		248	48,609
Credit card	2,566				56		56	2,510
Business and government	22,264	426	211	215	622		833	21,431
<b>Total</b>	<b>\$ 125,107</b>	<b>\$ 537</b>	<b>\$ 266</b>	<b>\$ 271</b>	<b>\$ 917</b>	<b>\$</b>	<b>\$ 1,183</b>	<b>\$ 123,924</b>
2003								
Residential mortgages	\$ 52,566	\$ 51	\$ 8	\$ 43	\$ 33	\$	\$ 41	\$ 52,525
Consumer instalment and other personal	41,065	114	62	52	170		232	40,833
Credit card	2,120				45		45	2,075
Business and government	24,319	1,206	417	789	736	541	1,694	22,625
<b>Total</b>	<b>\$ 120,070</b>	<b>\$ 1,371</b>	<b>\$ 487</b>	<b>\$ 884</b>	<b>\$ 984</b>	<b>\$ 541</b>	<b>\$ 2,012</b>	<b>\$ 118,058</b>
							<b>2004</b>	<b>2003</b>
Average gross impaired loans during the year							<b>\$ 946</b>	<b>\$ 2,305</b>

Included in gross residential mortgages are Canadian government-insured mortgages of \$32,146 million at October 31, 2004 (2003 \$36,659 million). Gross impaired loans include foreclosed assets held for sale with a gross carrying value of \$10 million at October 31, 2004 (2003 \$17 million) and a related allowance of \$3 million (2003 \$5 million).

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Included in consumer instalment and other personal loans are Canadian government-insured real estate secured personal loans of \$8,386 million at October 31, 2004 (2003 \$2,578 million).

Included in business and government loans are \$1,876 million (2003 \$3,241 million) of gross loans in the communications sector and \$1,055 million (2003 \$2,579 million) of gross loans in the utilities sector against which sectoral allowances of \$216 million and \$209 million have been provided, respectively in fiscal 2003. There were no sectoral allowances in fiscal 2004.

### Allowance for Credit Losses

	2004				2003				2002
	Specific allowance	General allowance	Sectoral allowance	Total	Specific allowance	General allowance	Sectoral allowance	Total	Total
(millions of Canadian dollars)									
Balance at beginning of year	\$ 487	\$ 984	\$ 541	\$ 2,012	\$ 1,074	\$ 1,141	\$ 1,285	\$ 3,500	\$ 1,320
Provision for (reversal of) credit losses	336	(67)	(655)	(386)	423	(157)	(80)	186	2,925
Transfer from sectoral to specific	6		(6)		577		(577)		
Write-offs <sup>1</sup>	(687)			(687)	(1,601)			(1,601)	(893)
Recoveries	123		150	273	120		57	177	127
Other <sup>2</sup>	1		(30)	(29)	(106)		(144)	(250)	21
Allowance for credit losses at end of year	\$ 266	\$ 917	\$	\$ 1,183	\$ 487	\$ 984	\$ 541	\$ 2,012	\$ 3,500

<sup>1</sup> For the year ended October 31, 2004, there were \$7 million write-offs related to restructured loans (2003 \$39 million; 2002 \$57 million).

<sup>2</sup> Includes foreign exchange rate changes and losses on loan sales booked to sectoral allowance.

### NOTE 4 LOAN SECURITIZATIONS

The following table summarizes the Bank's securitization activity for the years ended October 31. In most cases the Bank retained the responsibility for servicing the assets securitized.

	2004				2003			
	Residential mortgage loans	Personal loans	Credit card loans	Commercial mortgage loans	Residential mortgage loans	Personal loans	Credit card loans	Commercial mortgage loans
(millions of Canadian dollars)								
Gross proceeds from securitizations recorded during the year	\$ 5,605	\$ 2,673	\$ 5,600	\$ 720	\$ 7,305	\$ 2,886	\$ 3,000	\$ 902
Retained interest recorded during the year	131		102	3	157		53	11
Gain on sale, net of transaction fees and expenses <sup>1</sup>	29		95	23			43	28
Cash flows received on interests retained	151	43	185	7	91	53	117	2

<sup>1</sup> For term loans (residential mortgage and commercial mortgage loans), the gain on sale is before the effects of hedges on assets sold.



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The key assumptions used to value the sold and retained interests are shown in the table below.

	2004				2003			
	Residential mortgage loans	Personal loans	Credit card loans	Commercial mortgage loans	Residential mortgage loans	Personal loans	Credit card loans	Commercial mortgage loan
Prepayment rate <sup>1</sup>	20.0%	5.9%	40.0%	3.3%	20.0%	5.9%	39.4%	5.0%
Excess spread <sup>2</sup>	.7	1.1	12.4	9.8	.8	1.2	12.0	4.8
Discount rate	5.1	2.8	4.4	9.8	6.7	3.3	4.4	4.8
Expected credit losses <sup>3</sup>			3.0	.1			3.2	.1

<sup>1</sup> Represents monthly payment rate for personal and credit card loans.

<sup>2</sup> The excess spread for credit card loans reflects the net portfolio yield, which is interest earned less funding costs and losses.

<sup>3</sup> There are no expected credit losses for residential mortgage loans as these mortgages are government guaranteed.

During fiscal 2004, there were maturities of previously securitized loans and receivables of \$6,361 million (2003 \$3,580 million).

As a result, the net proceeds from loan securitizations were \$5,564 million (2003 \$7,627 million).

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The following table presents key economic assumptions and the sensitivity of the current fair value of retained interests to two adverse changes in each key assumption as at October 31. The sensitivity analysis is hypothetical and should be used with caution.

2004	Residential mortgage loans	Personal loans	Credit card loans	Commercial mortgage loans
(millions of Canadian dollars)				
Fair value of retained interests	\$ 271	\$ 2	\$ 24	\$ 7
Discount rate	5.2%	6.8%	4.4%	9.8%
+10%	\$ (2)	\$	\$ (1)	\$
+20%	(4)	(2)	(2)	(1)
Prepayment rate	20.0%	5.9%	41.9%	3.3%
+10%	\$ (9)	\$	\$ (2)	\$
+20%	(17)	(3)	(3)	(1)
Expected credit losses	%	%	2.7%	.1%
+10%	\$	\$	\$ (1)	\$
+20%	(1)	(1)	(1)	(1)
<b>2003</b>				
Fair value of retained interests	\$ 268	\$ 8	\$ 27	\$ 10
Discount rate	5.2%	6.7%	4.4%	4.1%
+10%	\$ (2)	\$	\$ (1)	\$
+20%	(4)	(2)	(2)	(1)
Prepayment rate	20.0%	5.8%	39.4%	5.0%
+10%	\$ (10)	\$ (1)	\$ (2)	\$
+20%	(19)	(1)	(4)	(1)
Expected credit losses	%	%	3.2%	.1%
+10%	\$	\$	\$ (1)	\$
+20%	(2)	(2)	(2)	(2)

The following table presents information about gross impaired loans and net write-offs for components of reported and securitized financial assets as at October 31.

	2004			2003		
	Loans (net of allowance for credit losses)	Gross impaired loans	Net write offs	Loans (net of allowance for credit losses)	Gross impaired loans	Net write offs
(millions of Canadian dollars)						
Type of loan						
Residential mortgage loans	\$ 64,445	\$ 21	\$ 5	\$ 63,834	\$ 51	\$ 4
Personal loans	56,443	96	367	48,988	125	380
Other loans	23,249	426	84	23,988	1,206	1,079
Total loans reported and securitized	144,137	543	456	136,810	1,382	1,463
Less: loans securitized	20,213	6	42	18,752	11	39
Loans held	\$ 123,924	\$ 537	\$ 414	\$ 118,058	\$ 1,371	\$ 1,424

### NOTE 5 GOODWILL AND INTANGIBLE ASSETS

#### Goodwill

The changes in the Bank's carrying value of goodwill, by business segment and in total, are as follows:

2004	Personal and Commercial Banking	Wholesale Banking	Wealth Management	Total

	(millions of Canadian dollars)			
Carrying value of goodwill at beginning of year	\$ 841	\$ 146	\$ 1,276	\$ 2,263
Goodwill acquired during the year	43			43
Foreign currency translation adjustments			(81)	(81)
Carrying value of goodwill at end of year	\$ 884	\$ 146	\$ 1,195	\$ 2,225
<b>2003</b>				
Carrying value of goodwill at beginning of year	\$ 841	\$ 526	\$ 1,767	\$ 3,134
Goodwill impairment		(350)	(274)	(624)
Foreign currency translation adjustments		(30)	(217)	(247)
Carrying value of goodwill at end of year	\$ 841	\$ 146	\$ 1,276	\$ 2,263

During the second quarter of fiscal 2003, the Bank reviewed the value of goodwill assigned to the international unit of its wealth management business and determined that an impairment in value existed in this business given that the Bank's ability to profitably run a global brokerage business had been impacted by declining volumes in the discount brokerage business worldwide. As a result, a goodwill impairment loss of \$274 million was charged to the Consolidated Statement of Operations.

In addition, during the second quarter of fiscal 2003, the Bank reviewed the value of goodwill assigned to its U.S. equity options business in its Wholesale Banking segment and determined that impairment in value existed in this business given the dramatic volume and margin declines. The Bank determined that the benefits of the U.S. equity options acquisition in fiscal 2002 had not been realized. Consequently, a \$350 million pre-tax goodwill impairment loss was charged to the Consolidated Statement of Operations and a related future income tax asset of \$117 million was recorded for a net of tax charge of \$233 million.

**Intangible Assets**

The table below presents details of the Bank's intangible assets as at October 31. Future income tax liabilities related to these intangible assets are disclosed in Note 14.

	2004			2003
	Carrying value	Accumulated amortization	Net carrying value	Net carrying value
(millions of Canadian dollars)				
Finite life intangible assets				
Core deposit intangible assets	\$ 2,004	\$ 1,227	\$ 777	\$ 987
Other intangible assets	3,828	2,461	1,367	1,750
Total intangible assets	\$ 5,832	\$ 3,688	\$ 2,144	\$ 2,737

Future amortization expense for the carrying amount of intangible assets is estimated to be as follows for the next five years: 2005 \$491 million, 2006 \$387 million, 2007 \$302 million, 2008 \$238 million, 2009 \$164 million.

**NOTE 6 LAND, BUILDINGS AND EQUIPMENT**

	2004			2003
	Cost	Accumulated depreciation	Net book value	Net book value
(millions of Canadian dollars)				
Land	\$ 139	\$	\$ 139	\$ 188
Buildings	402	162	240	303
Computer equipment and software	962	575	387	312
Furniture, fixtures and other equipment	562	305	257	294
Leasehold improvements	551	244	307	320
	\$ 2,616	\$ 1,286	\$ 1,330	\$ 1,417

Accumulated depreciation at the end of 2003 was \$1,237 million. Depreciation for buildings and equipment amounted to \$294 million for 2004 (2003 \$318 million; 2002 \$312 million).

**NOTE 7 DEPOSITS**

				2004	2003
	Demand <sup>1</sup>	Notice <sup>2</sup>	Term <sup>3</sup>	Total	Total
(millions of Canadian dollars)					
Personal	\$ 18,366	\$ 41,075	\$ 51,919	\$ 111,360	\$ 105,996
Banks	605	38	10,816	11,459	11,958
Business and government	15,640	16,159	52,275	84,074	64,926
Total	\$ 34,611	\$ 57,272	\$ 115,010	\$ 206,893	\$ 182,880

**Non-interest-bearing deposits included above**

In domestic offices \$ 6,121 \$ 4,948

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	2004	2003
	<u>          </u>	<u>          </u>
In foreign offices	3	35
<b>Interest-bearing deposits included above</b>		
In domestic offices	148,756	126,993
In foreign offices	51,306	50,541
U.S. federal funds deposited	707	363
	<u>          </u>	<u>          </u>
<b>Total</b>	<b>\$ 206,893</b>	<b>\$ 182,880</b>
	<u>          </u>	<u>          </u>

1 Demand deposits are those for which the Bank does not have the right to require notice prior to withdrawal. These deposits are in general chequing accounts.

2 Notice deposits are those for which the Bank can legally require notice prior to withdrawal. These deposits are in general savings accounts.

3 Term deposits are those payable on a fixed date of maturity. These deposits are generally term deposits, guaranteed investment certificates and similar instruments. The aggregate amount of term deposits in denominations of \$100,000 or more as at October 31, 2004 were \$70 million (2003 \$54 million).

## Term Deposits

	Within 1 year	1 to 2 years	2 to 3 years	3 to 4 years	4 to 5 years	Over 5 years	2004 Total	2003 Total
(millions of Canadian dollars)								
Personal	\$ 25,114	\$ 12,068	\$ 5,989	\$ 5,217	\$ 3,523	\$ 8	\$ 51,919	\$ 52,632
Banks	10,526	14	19	35	221	1	10,816	11,226
Business and government	43,632	598	231	342	6,429	1,043	52,275	35,927
<b>Total</b>	<b>\$ 79,272</b>	<b>\$ 12,680</b>	<b>\$ 6,239</b>	<b>\$ 5,594</b>	<b>\$ 10,173</b>	<b>\$ 1,052</b>	<b>\$ 115,010</b>	<b>\$ 99,785</b>

## NOTE 8 OTHER ASSETS AND OTHER LIABILITIES

	2004		2003	
	Other assets	Other liabilities	Other assets	Other liabilities
(millions of Canadian dollars)				
Amounts receivable from (payable to) brokers, dealers and clients	\$ 7,725	\$ (6,815)	\$ 4,006	\$ (2,883)
Accrued interest	1,452	(1,532)	1,421	(1,642)
Accounts receivable (payable), prepaid expenses (accrued expenses) and other items	2,311	(3,853)	2,353	(4,319)
Insurance related assets (liabilities), excluding investments	1,037	(2,374)	860	(1,325)
Prepaid pension expense (accrued benefit liability) (Note 13)	469	(515)	462	(473)
Accrued salaries and employee benefits		(629)		(649)
Cheques and other items in transit		(647)		(1,277)
	<b>\$ 12,994</b>	<b>\$ (16,365)</b>	<b>\$ 9,102</b>	<b>\$ (12,568)</b>

## NOTE 9 SUBORDINATED NOTES AND DEBENTURES

The notes and debentures are direct unsecured obligations of the Bank or its subsidiaries and are subordinated in right of payment to the claims of depositors and certain other creditors of the Bank or its subsidiaries. In some cases, the Bank has entered into interest rate options, interest rate swaps and currency swaps to modify the related interest rate and foreign currency risks.

Interest rate (%)	Maturity date	Redeemable at par by issuer beginning <sup>1</sup>	Foreign currency amount <sup>2</sup>	Outstanding October 31	
				2004	2003
(millions of Canadian dollars)					
Various <sup>3</sup>	Jan. 2004 to Jan. 2007			\$ 8	\$ 12
8.00	Dec. 2003				150
6.50	Aug. 2008		US\$149 million	182	198
6.15	Oct. 2008		US\$146 million	178	198
6.13	Nov. 2008		US\$100 million	122	131
6.45	Jan. 2009		US\$149 million	181	198
6.60	Apr. 2010	Apr. 2005		741	750
8.40	Dec. 2010	Dec. 2005		148	150
6.00	July 2011	July 2006		798	800
6.55	July 2012	July 2007		494	500
5.20	Sept. 2012	Sept. 2007		550	550

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	Sept. 2013	Sept. 2008	1,004 Outstanding	1,000 October 31
4.54				
10.05	Aug. 2014		149	150
5.69	June 2018	June 2013	893	900
9.15	May 2025		196	200
			<b>\$ 5,644</b>	<b>\$ 5,887</b>

- 1 Subject to prior approval of the Superintendent of Financial Institutions Canada.
- 2 Includes impact of subordinated notes and debentures acquired in Wholesale Banking for fiscal 2004.
- 3 Interest is payable at various rates, from .13% to 2.95%.

**Repayment Schedule**

The aggregate maturities of the Bank's subordinated notes and debentures are as follows:

	<b>2004</b>	<b>2003</b>
	(millions of Canadian dollars)	
Within 1 year	\$ 5	\$ 157
Over 1 to 2 years	3	5
Over 3 to 4 years	360	
Over 4 to 5 years	303	396
Over 5 years	4,973	5,329
	<b>\$ 5,644</b>	<b>\$ 5,887</b>

**NOTE 10 NON-CONTROLLING INTEREST IN SUBSIDIARIES**

	<b>2004</b>	<b>2003</b>
	(millions of Canadian dollars)	
Trust units issued by TD Capital Trust 900,000 Capital Trust Securities Series 2009	\$ 900	\$ 900
Trust units issued by TD Capital Trust II 350,000 Capital Trust Securities Series 2012	350	350
	<b>\$ 1,250</b>	<b>\$ 1,250</b>

**TD Capital Trust Securities Series 2009**

The TD Capital Trust Securities (TD CaTS) are issued by TD Capital Trust, whose voting securities are owned 100% by the Bank. Holders of TD CaTS are eligible to receive semi-annual non-cumulative fixed cash distributions of \$38 per TD CaTS. Should the trust fail to pay the semi-annual distributions in full, the Bank's ability to declare dividends on Bank common and preferred shares would be restricted.

Between June 30, 2005 and December 31, 2009, the trust has the option of redeeming the outstanding TD CaTS for the greater of: (a) \$1,000 together with unpaid distributions to the date of redemption and (b) a price calculated to provide an annual yield equal to the yield of a Government of Canada bond maturing on December 31, 2009 at that time plus .38% together with unpaid distributions to the date of redemption. In the event of an unfavourable change in tax or capital treatment as it applies to the trust prior to June 30, 2005, the trust may redeem the outstanding TD CaTS for a redemption price as calculated above. On or after December 31, 2009, the redemption price would be \$1,000 together with unpaid distributions to the date of redemption. Such redemption rights are subject to the approval of the Superintendent of Financial Institutions Canada.

On or after June 30, 2010, each TD CaTS may, at the option of the holder, be converted semi-annually into one Non-cumulative Class A Redeemable First Preferred Share, Series A1 of the Bank. By giving at least 60 days of notice prior to the date of conversion to all holders who have given a conversion notice, the Bank may redeem or find substitute purchasers at the purchase price of \$1,000 per TD CaTS together with unpaid distributions to the date of conversion.

Each TD CaTS may be automatically exchanged into one Non-cumulative Class A Redeemable First Preferred Share, Series A1 of the Bank without consent of the holder in the following circumstances: (a) proceedings are commenced for the winding-up of the Bank; (b) the Superintendent of Financial Institutions Canada takes control of the Bank; (c) the Bank has Tier 1 capitalization of less than 5% or a Total Capital ratio of less than 8%; or (d) the Bank has failed to comply with a direction of the Superintendent of Financial Institutions Canada to increase its capital or provide additional liquidity.

The distribution rate on the trust securities is 7.60% per annum. No Non-cumulative Class A Redeemable First Preferred Share, Series A1 have been issued as at October 31, 2004. If issued, these shares would have a dividend rate of 7.6%.

**TD Capital Trust Securities Series 2012**



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The TD Capital Trust Securities (TD CaTS II) are issued by TD Capital Trust II, whose voting securities are owned 100% by the Bank. Holders of TD CaTS II are eligible to receive semiannual non-cumulative fixed cash distributions of \$33.96 per TD CaTS II. Should the trust fail to pay the semi-annual distributions in full, the Bank's ability to declare dividends on Bank common and preferred shares would be restricted. The proceeds from the issuance were invested in Bank deposits.

Between December 31, 2007 and December 31, 2012, the trust has the option of redeeming the outstanding TD CaTS II for the greater of: (a) \$1,000 together with unpaid distributions to the date of redemption and (b) a price calculated to provide an annual yield equal to the yield of a Government of Canada bond maturing on December 31, 2012 at that time plus .38% together with unpaid distributions to the date of redemption. In the event of an unfavourable change in tax or capital treatment as it applies to the trust prior to December 31, 2012, the trust may redeem the outstanding TD CaTS II for a redemption price as calculated above. On or after December 31, 2012, the redemption price would be \$1,000 together with unpaid distributions to the date of redemption. Such redemption rights are subject to the approval of the Superintendent of Financial Institutions Canada.

At any time, each TD CaTS II may, at the option of the holder, be converted into 40 Non-cumulative Class A Redeemable First Preferred Shares, Series A2 of the Bank. Prior to the conversion, provided the holder has not withheld consent, the Bank may find substitute purchasers at a purchase price not less than 90% of the closing price of the TD CaTS II.

Each TD CaTS II may be automatically exchanged into 40 Non-cumulative Class A Redeemable First Preferred Shares, Series A3 of the Bank without consent of the holder subject to events similar to those described for TD CaTS (Series 2009).

The distribution rate on the trust securities is 6.792% per annum. No Non-cumulative Class A Redeemable First Preferred Shares, Series A2 or Series A3 have been issued as at October 31, 2004. If issued, these shares would have dividend rates of 4.40% and 5.15%, respectively.

**NOTE 11 CAPITAL STOCK****Share Capital**

The share capital of the Bank consists of:

**Authorized**

An unlimited number of Class A First Preferred Shares, without par value, issuable in series.

An unlimited number of common shares, without par value.

	<b>2004</b>	<b>2003</b>
	<b>(millions of Canadian dollars)</b>	
<b>Issued and fully paid</b>		
Preferred shares issued by the Bank (thousands of shares)		
Non-cumulative Redeemable Class A First Preferred Shares		
9,000 Series H	\$	\$ 225
16 Series I		
16,384 Series J	<b>410</b>	410
14,000 Series M	<b>350</b>	350
8,000 Series N	<b>200</b>	200
	<b>960</b>	1,185
Preferred shares issued by TD Mortgage Investment Corporation		
350,000 Non-cumulative Preferred Shares, Series A	<b>350</b>	350
Total preferred shares	<b>1,310</b>	1,535
Common shares <sup>1</sup>	<b>3,373</b>	3,179
	<b>\$ 4,683</b>	\$ 4,714

<sup>1</sup> 1.0 million common shares held by Bank subsidiaries have been acquired during the year and deducted from equity. Please see Note 1(a) for more details.

**Preferred Shares**

None of the outstanding preferred shares are redeemable at the option of the holder.

Redemptions and repurchases of all preferred shares are subject to the prior approval of the Superintendent of Financial Institutions Canada.

**Class A First Preferred Shares, Series G**

On May 1, 2003, the Bank redeemed all the 7 million outstanding Class A First Preferred Shares, Series G at the price of US\$25 per share.

**Class A First Preferred Shares, Series H**

On May 3, 2004, the Bank redeemed and cancelled all outstanding Class A First Preferred Shares, Series H at the price of \$25.00 per share together with declared and unpaid dividends of \$. 014589 per share for the three day period ended May 3, 2004.

**Class A First Preferred Shares, Series I**

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On or after November 1, 2004, the Bank has the option of redeeming the outstanding Series I shares for \$6.25 per share together with declared and unpaid dividends to the date of redemption.

### **Class A First Preferred Shares, Series J**

Between April 30, 2005 and October 30, 2005, the Bank has the option of redeeming the outstanding Series J shares for \$26.00 per share. The redemption price, together with declared and unpaid dividends to the date of redemption, is reduced to \$25.80 after October 30, 2005; \$25.60 after October 30, 2006; \$25.40 after October 30, 2007; \$25.20 after October 30, 2008; and \$25.00 after October 30, 2009.

On or after April 30, 2005, the Bank may convert the outstanding Series J shares in whole or in part into common shares, determined by dividing the then applicable redemption price per Series J share together with declared and unpaid dividends to the date of conversion by the greater of \$2.00 and 95% of the average trading price of such common shares at that time. On or after January 29, 2010, each Series J share may, at the option of the holder, be converted quarterly into common shares as described above.

By giving at least 40 days of notice prior to the date of conversion to all holders who have given a conversion notice, the Bank may redeem or find substitute purchasers at the purchase price of \$25.00 cash per share together with declared and unpaid dividends to the date of conversion.

### **Class A First Preferred Shares, Series K**

On February 3, 2003, the Bank redeemed all the 6 million outstanding Class A First Preferred Shares, Series K at a price of \$25.00 per share.

### **Class A First Preferred Shares, Series L**

On February 3, 2003, the Bank redeemed all the 2 million outstanding Class A First Preferred Shares, Series L at a price of US\$25.00 per share.

### **Class A First Preferred Shares, Series M**

On February 3, 2003, the Bank issued 14 million Series M shares for gross cash consideration of \$350 million.

On or after April 30, 2009, the Bank may redeem all, or from time to time, part of the outstanding Series M shares by payment in cash of \$26.00 per share if redeemed prior to April 30, 2010; \$25.75 if redeemed on or after April 30, 2010 and prior to April 30, 2011; \$25.50 if redeemed on or after April 30, 2011 and prior to April 30, 2012; \$25.25 if redeemed on or after April 30, 2012 and prior to April 30, 2013; and \$25.00 if redeemed thereafter together with the unpaid dividends to the date of redemption.

On or after April 30, 2009, the Bank may convert the outstanding Series M shares in whole or in part into common shares of the Bank, determined by dividing the then applicable redemption price per Series M share together with any declared and unpaid dividends to the date of conversion by the greater of \$2.00 and 95% of the average trading price of such common shares at that time.

On or after October 31, 2013, each Series M share may, at the option of the holder, be converted quarterly into common shares as described above.

By giving at least 40 days of notice prior to the date of conversion to all holders who have given a conversion notice, the Bank may redeem or find substitute purchasers at the purchase price of \$25.00 cash per share together with unpaid dividends to the date of conversion.

### **Class A First Preferred Shares, Series N**

On April 30, 2003, the Bank issued 8 million Series N shares for gross cash consideration of \$200 million.

On or after April 30, 2009, the Bank may redeem all, or from time to time, part of the outstanding Series N shares by payment in cash of \$26.00 per share if redeemed prior to April 30, 2010; \$25.75 if redeemed on or after April 30, 2010 and prior to April 30, 2011; \$25.50 if redeemed on or after April 30, 2011 and prior to April 30, 2012; \$25.25 if redeemed on or after April 30, 2012 and prior to April 30, 2013; and \$25.00 if redeemed thereafter together with unpaid dividends to the date of redemption.

On or after April 30, 2009, the Bank may convert the outstanding Series N shares in whole or in part into common shares of the Bank, determined by dividing the then applicable redemption price per Series N share together with any declared and unpaid dividends to the date of

conversion by the greater of \$2.00 and 95% of the average trading price of such common shares at that time.

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On or after January 31, 2014, each Series N share may, at the option of the holder, be converted quarterly into common shares as described above.

By giving at least 40 days of notice prior to the date of conversion to all holders who have given a conversion notice, the Bank may redeem or find substitute purchasers at the purchase price of \$25.00 cash per share together with unpaid dividends to the date of conversion.

### **TD Mortgage Investment Corporation Preferred Shares, Series A**

Semi-annually, on or after October 31, 2007, TD Mortgage Investment Corporation (TDMIC) has the option of redeeming the outstanding Series A shares for \$1,000.00 per share.

Semi-annually, on or after October 31, 2007, the Bank may exchange the outstanding Series A shares in whole into common shares of the Bank, determined by dividing \$1,000.00 plus the declared and unpaid dividends to the date of exchange by 95% of the average trading price of such common shares at that time.

Semi-annually, on or after October 31, 2007, each Series A share may, at the option of the holder, be exchanged into common shares of the Bank, determined by dividing \$1,000.00 plus the declared and unpaid dividends to the date of exchange by the greater of \$1.00 and 95% of the average trading price of such common shares at that time.

By giving at least two business days of notice prior to the date of exchange to all holders who have given an exchange notice, TDMIC may redeem or the Bank may find substitute purchasers at the purchase price of \$1,000.00 plus the declared and unpaid dividends to the date of conversion.

Each Series A share may be automatically exchanged into one preferred share of the Bank without consent of the holder in the following specific circumstances: (a) TDMIC fails to pay dividends on the Series A shares; (b) the Bank fails to pay dividends on all of its non-cumulative preferred shares; (c) proceedings are commenced for the winding-up of the Bank; (d) the Superintendent of Financial Institutions Canada takes control of the Bank; (e) the Bank has Tier 1 capitalization of less than 5% or a Total Capital ratio of less than 8%; or (f) the Bank or TDMIC has failed to comply with a direction of the Superintendent of Financial Institutions Canada to increase its capital or provide additional liquidity.

### **Dividend Rates on Preferred Shares**

		<b>Rate</b>
<b>(per share)</b>		
Series G (redeemed 2003)	Quarterly	US\$.33750
Series H (redeemed 2004)	Quarterly	\$.44375
Series I	Quarterly	\$.01000
Series J	Quarterly	\$.31875
Series K (redeemed 2003)	Quarterly	\$.45940
Series L (redeemed 2003)	Quarterly	US\$.40000
Series M	Quarterly	\$.29375
Series N	Quarterly	\$.28750
TDMIC, Series A	Semi-annually	\$32.30

### **Common Shares**

	<b>2004</b>	<b>2003</b>
<b>(millions of shares)</b>		
Number outstanding at beginning of year	<b>656.3</b>	645.4
Issued on exercise of options	<b>4.4</b>	2.9
Issued as a result of dividend reinvestment plan	<b>3.8</b>	8.0
Impact of shares acquired in Wholesale Banking	<b>(1.0)</b>	
Repurchase of common shares	<b>(7.6)</b>	
Number outstanding at end of year	<b>655.9</b>	656.3

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On March 2, 2004, the Bank commenced a normal course issuer bid, effective for up to one year, to repurchase for cancellation up to 10 million common shares, representing approximately 1.5% of the Bank's outstanding common shares. A copy of the notice of the bid may be obtained, without charge, by contacting the Shareholder Relations department as set out on page 109 of this Annual Report. During fiscal 2004, 7.6 million shares were repurchased at a cost of \$350 million.

### **Dividend Reinvestment Plan**

The Bank offers a dividend reinvestment plan for its common shareholders. Participation in the plan is optional and under the terms of the plan, cash dividends on common shares are used to purchase additional common shares. At the option of the Bank, the common shares may be issued from the Bank's treasury at an average market price based on the last five trading days before the date of the dividend payment with a discount range of 0% to 5% at the Bank's discretion or from the open market at market price. During the year, a total of 3.8 million common shares have been issued from the Bank's treasury under the dividend reinvestment plan (3.4 million with a 1% discount and .4 million without a discount). In 2003, 8.0 million common shares were issued from the Bank's treasury at a discount of 2.5% of the average market price under the dividend reinvestment plan.

### **Dividend Restrictions**

The Bank is prohibited by the Bank Act from declaring dividends on its preferred or common shares if there are reasonable grounds for believing that the Bank is, or the payment would cause the Bank to be in contravention of the capital adequacy and liquidity regulations of the Bank Act or directions of the Superintendent of Financial Institutions Canada. The Superintendent of Financial Institutions Canada administers a restriction under the Bank Act on the Bank's ability to pay dividends on common and preferred shares which assesses the ongoing maintenance by the Bank of satisfactory regulatory capital and liquidity. The Bank does not anticipate that these conditions will restrict it from paying dividends in the normal course of business.

The Bank is also restricted from paying dividends in the event that either TD Capital Trust or TD Capital Trust II fails to pay semi-annual distributions in full to holders of TD Capital Trust Securities. In addition, the ability to pay dividends on its common shares without the approval of the holders of the outstanding preferred shares is restricted unless all dividends on the preferred shares have been declared and paid or set apart for payment. Currently, these limitations do not restrict the payment of dividends on preferred or common shares.

## NOTE 12 STOCK-BASED COMPENSATION

## Stock Option Plan

Under the Bank's stock option plan, options on common shares are periodically granted to eligible employees and non-employee directors of the Bank for terms of 7 years (effective December 11, 2003), vesting over a four-year period. These options provide holders with the right to purchase common shares of the Bank at a fixed price equal to the closing market price of the shares on the day prior to the date the options were issued. Under this plan, 16.4 million common shares have been reserved for future issuance (2003 18.5 million). The outstanding options expire on various dates to March 2013. The Bank's predecessor plan, the 1993 stock option plan, expired in 2000 and there will be no further issuance of stock options from this plan. The outstanding options under the 1993 stock option plan expire on various dates to July 2010. A summary of the Bank's stock option activity and related information for the years ended October 31 is as follows:

	2004	Weighted average exercise price	2003	Weighted average exercise price	2002	Weighted average exercise price
	(millions of shares)					
Number outstanding, beginning of year	24.4	\$ 32.28	23.9	\$ 30.35	22.2	\$ 26.65
Granted	2.4	40.95	4.0	33.42	4.7	41.11
Exercised cash shares	(4.4)	22.12	(2.9)	16.25	(1.7)	17.51
Forfeited/cancelled	(.3)	37.79	(.6)	40.00	(.5)	36.06
Number outstanding, end of year	22.1	\$ 35.21	24.4	\$ 32.28	23.9	\$ 30.35
Exercisable, end of year	14.1	\$ 33.44	14.8	\$ 28.87	13.2	\$ 23.94

The following table summarizes information relating to stock options outstanding and exercisable at October 31, 2004.

Range of exercise prices	Options outstanding			Options exercisable	
	Number outstanding (millions of shares)	Weighted average remaining contractual life (years)	Weighted average exercise price	Number exercisable (millions of shares)	Weighted average exercise price
\$10.13 \$11.81	.4	1.60	\$ 11.14	.4	\$ 11.14
\$17.45 \$25.43	3.1	3.84	24.10	3.1	24.10
\$29.80 \$40.55	9.4	6.09	33.78	6.5	33.95
\$40.92 \$44.30	9.2	6.46	41.25	4.1	41.40

During fiscal 2004, the Bank recognized compensation expense of \$11 million (2003 \$9 million) for the stock option awards granted in the Consolidated Statement of Operations. The fair value of options granted was estimated at the date of grant using the Black-Scholes valuation model with the following assumptions: (i) risk-free interest rate of 4.10% (2003 4.29%), (ii) expected option life of 5.0 years (2003 5.5 years), (iii) expected volatility of 27.6% (2003 27.7%), and (iv) expected dividend yield of 2.93% (2003 3.37%). During the year, 2.4 million (2003 4.1 million) of options were granted with a weighted average fair value of \$9.37 per option (2003 \$7.60 per option).

**Other Stock-based Compensation Plans**

Restricted share unit plans are offered to certain employees of the Bank. The number of Bank restricted share units under these plans at October 31, 2004 is 7.9 million (2003 5.1 million; 2002 3.6 million). For the year ended October 31, 2004, the Bank recognized compensation expense, net of the effects of hedges, for these plans of \$74 million (2003 \$51 million; 2002 \$37 million).

A Senior Executive Deferred Share Unit Plan is offered to eligible executives of the Bank. As at October 31, 2004, a total of 1.8 million deferred share units were outstanding (2003 1.4 million; 2002 1.3 million).

**Employee Savings Plan**

Under the Bank's Employee Savings Plan (ESP), employees may contribute up to 6% of their annual base earnings to a maximum of \$4,500 per calendar year toward the purchase of Bank common shares. The Bank matches 50% of the employee contribution amount. The Bank's contributions vest once the employee has completed two years of continuous service with the Bank. For the year ended October 31, 2004, the Bank's contributions totaled \$33 million (2003 \$32 million; 2002 \$18 million). As at October 31, 2004, an aggregate of 5.4 million common shares were held under the ESP (2003 5.2 million; 2002 4.5 million). The shares in the ESP are purchased in the open market and are considered outstanding for computing earnings per share. Dividends earned on Bank common shares held by the ESP are used to purchase additional common shares for the ESP in the open market.

**NOTE 13 EMPLOYEE FUTURE BENEFITS**

**Pension Benefit Plan**

The Bank's principal pension plan, The Pension Fund Society of The Toronto-Dominion Bank, is a defined benefit plan funded by contributions from the Bank and from members. In accordance with legislation, the Bank contributes amounts determined on an actuarial basis to the plan and has the ultimate responsibility for ensuring that the liabilities of the plan are adequately funded over time.

The table on the following page presents the financial position of the Bank's principal pension plan. The pension plan assets and obligations are measured as at July 31.

The Bank's contributions to the principal pension plan during fiscal 2004 were \$55 million. These contributions were made in accordance with the actuarial valuation report for funding purposes as at October 31, 2003 (2003 October 31, 2002; 2002 October 31, 2001). The next valuation for funding purposes must be as of a date no later than October 31, 2006.

To develop the expected long term rate of return on assets assumption for the Bank's principal pension plan, the Bank considered the historical returns and the future expectations for returns for each asset class, as well as the target asset allocation of the fund. This resulted in the selection of a long term rate of return on assets assumption of 6.75%.

The effect of a one percentage point increase or decrease in the weighted average expected long term rate of return on plan assets on the 2004 pension expense would be a \$15 million decrease or increase, respectively.

The Bank's principal pension plan weighted average asset allocations at July 31, by asset category are as follows:

**Asset Category**

	Actual allocation at	
	2004	2003
Equity securities	56%	52%
Debt securities	43	48
Cash equivalents	1	
<b>Total</b>	<b>100%</b>	<b>100%</b>



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For 2004 the Bank's principal pension plan's net assets included funded investments in the Bank and its affiliates which had a market value of \$3 million (2003 \$65 million; 2002 \$118 million).

The investments of the Bank's principal pension plan are managed with the primary objective of utilizing a balanced approach. Accordingly, the allowable asset mix range and target asset allocations are detailed in the following table:

### Asset Category

	<b>Acceptable Range</b>
Equity securities	50%-60%
Debt securities	38%-48%
Cash equivalents	0-4%

The investment policy for the Bank's principal pension plan is detailed below. The plan was in compliance with its investment policy throughout the year.

Futures contracts and options can be utilized provided they do not create additional financial leverage for the funds. Substantially, all assets must have readily ascertainable market values.

The equity portfolio will be generally fully invested and broadly diversified primarily in medium to large capitalization "quality" companies with no holdings exceeding 10% of the equity portfolio at any time. Foreign equities and American Depository Receipts of similar high quality may also be included to further diversify the portfolio.

Debt investments of a non-government entity must not exceed 10% of the total debt portfolio. Corporate debt issues generally must meet or exceed a credit rating of BBB at the time of purchase and during the holding period. There are no limitations on the maximum amount allocated to each credit rating within the debt portfolio.

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	2004	2003	2002
	(millions of Canadian dollars)		
Accumulated benefit obligation at end of period	\$ 1,446	\$ 1,331	\$ 1,199
<b>Change in projected benefit obligation</b>			
Projected benefit obligation at beginning of period	\$ 1,418	\$ 1,271	\$ 1,257
Service cost – benefits earned	38	31	26
Interest cost on projected benefit obligation	94	90	86
Members' contributions	26	25	19
Benefits paid	(95)	(92)	(88)
Actuarial (gains) losses	2	7	9
Change in actuarial assumptions	44	86	(42)
Plan amendments	8		5
Other			(1)
Projected benefit obligation at end of period	1,535	1,418	1,271
<b>Change in plan assets</b>			
Plan assets at fair value at beginning of period	1,507	1,164	1,191
Actual income on plan assets	61	55	55
Gain (loss) on disposal of investments	204	80	(23)
Members' contributions	26	25	19
Employer's contributions	46	291	76
Increase (decrease) in unrealized gains on investments	(86)	(11)	(57)
Benefits paid	(95)	(92)	(88)
General and administrative expenses	(14)	(9)	(8)
Other	1	4	(1)
Plan assets at fair value at end of period	1,650	1,507	1,164
<b>Excess (deficit) of plan assets over projected benefit obligation</b>	<b>115</b>	<b>89</b>	<b>(107)</b>
Unrecognized net (gain) loss from past experience, different from that assumed, and effects of changes in assumptions	265	299	253
Unrecognized prior service costs	14	7	8
Employer's contributions in fourth quarter	22	13	152
<b>Prepaid pension expense</b>	<b>\$ 416</b>	<b>\$ 408</b>	<b>\$ 306</b>
<b>Annual expense</b>			
Net pension expense includes the following components:			
Service cost – benefits earned	\$ 38	\$ 31	\$ 26
Interest cost on projected benefit obligation	94	90	86
Actual return on plan assets	(165)	(115)	33
Actuarial (gains) losses	46	93	(33)
Plan amendments	8		5
<i>Difference between costs arising in the period and costs recognized in the period in respect of:</i>			
Return on plan assets <sup>1</sup>	64	30	(114)
Actuarial (gains) losses <sup>2</sup>	(31)	(80)	39
Plan amendments <sup>3</sup>	(7)	1	(4)
<b>Pension expense</b>	<b>\$ 47</b>	<b>\$ 50</b>	<b>\$ 38</b>
<b>Actuarial assumptions used to determine the annual expense</b>			
Weighted average discount rate for projected benefit obligation	6.50%	7.00%	6.75%
Weighted average rate of compensation increase	3.50	3.50	3.50
Weighted average expected long term rate of return on plan assets <sup>4</sup>	6.75	6.75	6.75

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	2004	2003	2002
	<u>          </u>	<u>          </u>	<u>          </u>
	<u>          </u>	<u>          </u>	<u>          </u>
<b>Actuarial assumptions used to determine the benefit obligation at end of period</b>			
Weighted average discount rate for projected benefit obligation	6.40%	6.50%	7.00%
Weighted average rate of compensation increase	3.50	3.50	3.50
Weighted average expected long term rate of return on plan assets <sup>4</sup>	6.75	6.75	6.75

- 1 Includes expected return on plan assets of \$101 million (2003 \$85 million; 2002 \$81 million) less actual return on plan assets of \$165 million (2003 \$115 million; 2002 \$(33) million).
- 2 Includes loss recognized in fiscal 2004 of \$15 million (2003 \$13 million; 2002 \$6 million) less actuarial losses on projected benefit obligation in the year of \$46 million (2003 \$93 million; 2002 \$(33) million).
- 3 Includes amortization of costs for plan amendments in fiscal 2004 of \$1 million (2003 \$1 million; 2002 \$1 million) less actual cost of plan amendments in the year of \$8 million (2003 nil; 2002 \$5 million).
- 4 Net of fees and expenses.

**Other Pension Plans**

As a result of the acquisition of CT, the Bank sponsors a second pension plan consisting of a defined benefit portion and a defined contribution portion. The defined benefit portion was closed to new members after May 31, 1987. CT employees joining the plan on or after June 1, 1987 were only eligible to join the defined contribution portion. Effective August 2002, the defined contribution portion of the plan was closed to new contributions from active employees and employees eligible for that plan became eligible to join the Bank's principal pension plan. Funding for the defined benefit portion is provided by contributions from the Bank and members of the plan. The following table presents the financial position of the defined benefit portion of CT's plan. The pension plan assets and obligations are measured as at July 31.

	<u>2004</u>	<u>2003</u>	<u>2002</u>
	(millions of Canadian dollars)		
Projected benefit obligation at end of period	\$ 308	\$ 307	\$ 289
Plan assets at fair value at end of period	308	309	271
Prepaid pension expense	53	54	17
Pension expense	4	3	3

The 2004 pension expense for the defined contribution portion was \$4 million (2003 \$5 million; 2002 \$10 million).

The following table presents the financial position of the Bank's largest other benefit plans. These plans are supplemental employee retirement plans which are partially funded for eligible employees. The benefit plans assets and obligations are measured as at July 31.

	<u>2004</u>	<u>2003</u>	<u>2002</u>
	(millions of Canadian dollars)		
Projected benefit obligation at end of period	\$ 289	\$ 267	\$ 233
Plan assets at fair value at end of period	9	11	20
Accrued benefit liability	205	187	166
Pension expense	28	25	20

Other plans operated by the Bank and certain of its subsidiaries are not considered material for disclosure purposes.

**Non-pension Post-retirement Benefit Plans**

In addition to the Bank's pension plans, the Bank also provides certain health care, life insurance and dental benefits to retired employees. The table below presents the financial position of the Bank's principal non-pension post-retirement benefit plans. The principal non-pension post-retirement plans assets and obligations are measured as at July 31.

	<u>2004</u>	<u>2003</u>	<u>2002</u>
	(millions of Canadian dollars)		
<b>Change in projected benefit obligation</b>			
Projected benefit obligation at beginning of period	\$ 268	\$ 220	\$ 213
Service cost benefits earned	9	8	8
Interest cost on projected benefit obligation	19	16	15
Benefits paid	(8)	(5)	(4)
Change in actuarial assumptions	14	20	(9)
Actuarial (gains) losses		9	(3)
	<u>302</u>	<u>268</u>	<u>220</u>
Projected benefit obligation at end of period			
Unrecognized net (gain) loss from past experience, different from that assumed, and effects of changes in assumptions	48	34	5
Employer's contributions in fourth quarter	2	1	
	<u>252</u>	<u>233</u>	<u>215</u>
<b>Accrued benefit liability</b>	<b>\$ 252</b>	<b>\$ 233</b>	<b>\$ 215</b>

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	<u>2004</u>	<u>2003</u>	<u>2002</u>
<b>Annual expense</b>			
Net non-pension post-retirement benefit expense includes the following components:			
Service cost – benefits earned	\$ 9	\$ 8	\$ 8
Interest cost on projected benefit obligation	19	16	15
Actuarial (gains) losses	14	29	(12)
<i>Difference between costs arising in the period and costs recognized in the period in respect of:</i>			
Actuarial (gains) losses <sup>1</sup>	(14)	(29)	12
<b>Non-pension post-retirement benefit expense</b>	<b>\$ 28</b>	<b>\$ 24</b>	<b>\$ 23</b>
<b>Actuarial assumptions used to determine the annual expense</b>			
Weighted average discount rate for projected benefit obligation	6.75%	7.00%	6.75%
Weighted average rate of compensation increase	3.50	3.50	3.50
<b>Actuarial assumptions used to determine the benefit obligation at end of period</b>			
Weighted average discount rate for projected benefit obligation	6.60%	6.75%	7.00%
Weighted average rate of compensation increase	3.50	3.50	3.50

<sup>1</sup> Includes loss recognized in fiscal 2004 of nil (2003 – nil; 2002 – nil) less actuarial gains (losses) on projected benefit obligation in the year of \$14 million (2003 – \$29 million; 2002 – \$(12) million).

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The assumed health care cost increase rate for the next year used to measure the expected cost of benefits covered for the principal non-pension post-retirement benefit plans is 6.0%. The rate is assumed to decrease gradually to 4.5% in the year 2012 and remain at that level thereafter. For 2004, the effect of a one percentage point increase or decrease in the assumed health care cost trend rate on the benefit expense is a \$5 million increase and a \$4 million decrease, respectively, and on the benefit obligation, a \$45 million increase and a \$35 million decrease, respectively.

### Cash Flows

#### *Estimated contributions*

In 2005, the Bank expects to contribute \$56 million to the principal pension plan, \$2 million to the CT defined benefit pension plan, \$8 million to the Bank's supplemental employee retirement plans and \$11 million for the principal non-pension post-retirement benefit plans.

#### *Estimated future benefit payments*

Estimated future benefit payments under the Bank's principal pension plan are \$95 million for 2005; \$95 million for 2006; \$95 million for 2007; \$96 million for 2008; \$96 million for 2009; \$505 million for 2010 to 2014.

Estimated future benefit payments under the principal non-pension post-retirement benefit plans are \$11 million for 2005; \$11 million for 2006; \$12 million for 2007; \$13 million for 2008; \$14 million for 2009; \$87 million for 2010 to 2014.

### NOTE 14 PROVISION FOR (BENEFIT OF) INCOME TAXES

	2004	2003	2002
	(millions of Canadian dollars)		
<b>Provision for (benefit of) income taxes Consolidated Statement of Operations</b>			
Current income taxes	\$ 675	\$ 392	\$ 571
Future income taxes	128	(70)	(1,016)
	803	322	(445)
<b>Provision for (benefit of) income taxes Consolidated Statement of Changes in Shareholders' Equity</b>			
Current income taxes	399	481	46
Future income taxes		(4)	(1)
	399	477	45
<b>Total provision for (benefit of) income taxes</b>	<b>\$ 1,202</b>	<b>\$ 799</b>	<b>\$ (400)</b>
<b>Current income taxes</b>			
Federal	\$ 586	\$ 582	\$ 405
Provincial	289	229	160
Foreign	199	62	52
	1,074	873	617
<b>Future income taxes</b>			
Federal	62	(56)	(591)
Provincial	35	(16)	(184)
Foreign	31	(2)	(242)
	128	(74)	(1,017)
	<b>\$ 1,202</b>	<b>\$ 799</b>	<b>\$ (400)</b>

2004	2003	2002
<u>          </u>	<u>          </u>	<u>          </u>
<u>          </u>	<u>          </u>	<u>          </u>

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The provision for (benefit of) income taxes shown in the Consolidated Statement of Operations differs from that obtained by applying statutory tax rates to the income (loss) before provision for (benefit of) income taxes for the following reasons:

	2004	2003	2002
	(millions of Canadian dollars)		
Income taxes at Canadian statutory income tax rate	\$ 1,125	35.1%	\$ 542 36.4%
Increase (decrease) resulting from:			
Goodwill amortization and impairment		114	7.7
Dividends received	(205)	(6.4)	(179) (12.0)
Rate differentials on international operations	(207)	(6.5)	(146) (9.8)
Future federal and provincial tax rate increases (reductions)	52	1.7	(3) (.2)
Federal large corporations tax	12	.4	13 .9
Gains on sale of investment real estate			16 (3.6)
Other net	26	.8	(19) (1.4)
	\$ 803	25.1%	\$ 322 21.6%
Provision for (benefit of) income taxes and effective income tax rate			\$ (445) 99.3%

The net future tax asset which is reported in other assets is comprised of:

	2004	2003
	(millions of Canadian dollars)	
<b>Future income tax assets</b>		
Allowance for credit losses	\$ 339	\$ 653
Premises and equipment	267	248
Deferred income	28	22
Securities	185	185
Goodwill	109	117
Employee benefits	170	149
Other	275	98
	1,373	1,472
Valuation allowance	(68)	(41)
	1,305	1,431
<b>Future income tax liabilities</b>		
Intangible assets	(701)	(840)
Employee benefits	(144)	(122)
Other	(202)	(83)
Future income tax liabilities	(1,047)	(1,045)
	\$ 258	\$ 386

<sup>1</sup> Included in the October 31, 2004 net future income tax asset are future income tax assets (liabilities) of \$(72) million (2003 \$26 million) in Canada, \$277 million (2003 \$347 million) in the United States and \$53 million (2003 \$13 million) in International.

Earnings of certain subsidiaries would be taxed only upon repatriation. The Bank has not recognized a future income tax liability for these undistributed earnings since it does not currently plan to repatriate them. If all the undistributed earnings of the operations of these subsidiaries were repatriated, estimated taxes payable would be \$186 million at October 31, 2004 (2003 \$206 million).





## NOTE 15 FAIR VALUE OF FINANCIAL INSTRUMENTS

	2004		2003	
	Carrying value	Estimated fair value	Carrying value	Estimated fair value
(millions of Canadian dollars)				
<b>Consolidated Balance Sheet</b>				
<b>Assets</b>				
Securities	\$ 98,280	\$ 98,828	\$ 79,665	\$ 80,226
Loans	123,924	124,224	118,058	118,658
<b>Liabilities</b>				
Deposits	206,893	207,198	182,880	183,397
Subordinated notes and debentures	5,644	5,920	5,887	6,246

Fair values are based on the following methods of valuation and assumptions:

For certain assets and liabilities which are short term in nature or contain variable rate features, fair value is considered to be equal to carrying value. These items are not listed above.

Details of the estimated fair value of derivative financial instruments are provided in Note 17.

The estimated fair value of securities is determined as the estimated market values reported in Note 2.

The estimated fair value of loans reflects changes in general interest rates which have occurred since the loans were originated and changes in the creditworthiness of individual borrowers. For fixed rate loans, estimated fair value is determined by discounting the expected future cash flows related to these loans at market interest rates for loans with similar credit risks.

The estimated fair value of term deposits is determined by discounting the contractual cash flows using interest rates currently offered for deposits with similar terms.

The estimated fair value of the subordinated notes and debentures is determined by reference to quoted market prices.

## NOTE 16 INTEREST RATE RISK

The Bank's management of interest rate risk is described in the Managing Risk section of the Management's Discussion and Analysis of this Annual Report. The Canadian Institute of Chartered Accountants' Handbook Section 3860, *Financial Instruments Disclosure and Presentation*, requires disclosure of exposure to interest rate risk in a prescribed format, as set out in the following table.

Interest Rate Risk<sup>1</sup>

2004	Floating rate	Within 3 months	3 months to 1 year	Total within 1 year	1 year to 5 years	Over 5 years	Non-interest sensitive	Total
(billions of Canadian dollars)								
<b>Assets</b>								
Cash resources and other	\$	\$ 8.7	\$ .1	\$ 8.8	\$	\$	\$ .2	\$ 9.0
<i>Effective yield</i>		1.9%	3.5%					
Investment securities	\$ .8	\$ 5.6	\$ 6.7	\$ 13.1	\$ 15.5	\$ 1.0	\$ 1.8	\$ 31.4
<i>Effective yield</i>		3.3%	3.8%		4.4%	9.2%		
Trading securities	\$ 66.9	\$	\$	\$ 66.9	\$	\$	\$	\$ 66.9
Securities purchased under resale agreements	\$ 2.6	\$ 12.8	\$ 1.1	\$ 16.5	\$ .2	\$ 4.2	\$ 1.0	\$ 21.9
<i>Effective yield</i>		2.3%	5.7%		4.1%	2.2%		
Loans	\$ 47.2	\$ 21.1	\$ 14.2	\$ 82.5	\$ 38.6	\$ 2.2	\$ .6	\$ 123.9
<i>Effective yield</i>		3.9%	5.0%		5.4%	5.9%		
Other	\$ 39.2	\$	\$	\$ 39.2	\$	\$	\$ 18.7	\$ 57.9
<b>Total assets</b>	<b>\$ 156.7</b>	<b>\$ 48.2</b>	<b>\$ 22.1</b>	<b>\$ 227.0</b>	<b>\$ 54.3</b>	<b>\$ 7.4</b>	<b>\$ 22.3</b>	<b>\$ 311.0</b>
<b>Liabilities and shareholders' equity</b>								
Deposits	\$ 42.1	\$ 82.7	\$ 25.0	\$ 149.8	\$ 28.0	\$ .6	\$ 28.5	\$ 206.9
<i>Effective yield</i>		1.9%	2.7%		3.1%	4.8%		
Obligations related to securities sold short	\$ 17.7	\$	\$	\$ 17.7	\$	\$	\$	\$ 17.7
Obligations related to securities sold under repurchase agreements	\$ .4	\$ 5.9	\$ 1.3	\$ 7.6	\$	\$ 1.5	\$ .7	\$ 9.8
<i>Effective yield</i>		2.4%	3.8%			1.9%		
Subordinated notes and debentures	\$	\$	\$ .7	\$ .7	\$ 3.7	\$ 1.2	\$	\$ 5.6
<i>Effective yield</i>			6.6%		5.6%	6.8%		
Other	\$ 39.3	\$	\$	\$ 39.3	\$	\$ 1.3	\$ 16.4	\$ 57.0
Shareholders' equity	\$	\$	\$	\$	\$ .4	\$ 1.0	\$ 12.6	\$ 14.0
<b>Total liabilities and shareholders' equity</b>	<b>\$ 99.5</b>	<b>\$ 88.6</b>	<b>\$ 27.0</b>	<b>\$ 215.1</b>	<b>\$ 32.1</b>	<b>\$ 5.6</b>	<b>\$ 58.2</b>	<b>\$ 311.0</b>
<b>On-balance sheet position</b>	<b>\$ 57.2</b>	<b>\$ (40.4)</b>	<b>\$ (4.9)</b>	<b>\$ 11.9</b>	<b>\$ 22.2</b>	<b>\$ 1.8</b>	<b>\$ (35.9)</b>	<b>\$</b>
Total pay side instruments <sup>2</sup>	\$	\$ (113.8)	\$ (20.1)	\$ (133.9)	\$ (43.5)	\$ (.5)	\$	\$ (177.9)
<i>Effective yield</i>		2.9%	4.2%		4.2%	4.8%		
Total receive side instruments <sup>2</sup>	\$	\$ 95.4	\$ 26.7	\$ 122.1	\$ 47.5	\$ 8.3	\$	\$ 177.9
<i>Effective yield</i>		2.1%	3.8%		4.0%	5.1%		
<b>Off-balance sheet position</b>	<b>\$</b>	<b>\$ (18.4)</b>	<b>\$ 6.6</b>	<b>\$ (11.8)</b>	<b>\$ 4.0</b>	<b>\$ 7.8</b>	<b>\$</b>	<b>\$</b>
<b>Net position</b>	<b>\$ 57.2</b>	<b>\$ (58.8)</b>	<b>\$ 1.7</b>	<b>\$ .1</b>	<b>\$ 26.2</b>	<b>\$ 9.6</b>	<b>\$ (35.9)</b>	<b>\$</b>

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2004	Floating rate	Within 3 months	3 months to 1 year	Total within 1 year	1 year to 5 years	Over 5 years	Non-interest sensitive	Total

1 The above table details the earlier of maturity or repricing date of interest sensitive instruments. Contractual repricing may be adjusted according to management estimates for prepayments or early redemptions that are independent of changes in interest rates. Off-balance sheet transactions include only transactions that are put into place as hedges of items not included in the trading account. Certain assets and liabilities are shown as non-rate sensitive although the profile assumed for actual management may be different. Trading securities are presented in the floating rate category.

2 Notional principal amounts.

## Interest Rate Risk by Currency

	<u>Floating rate</u>	<u>Within 3 months</u>	<u>3 months to 1 year</u>	<u>Total within 1 year</u>	<u>1 year to 5 years</u>	<u>Over 5 years</u>	<u>Non- interest sensitive</u>	<u>Total</u>
(billions of Canadian dollars)								
<b>2004</b>								
Canadian currency on-balance sheet position	\$ 36.0	\$ (9.8)	\$ (3.8)	\$ 22.4	\$ 18.6	\$ (1.1)	\$ (38.1)	\$ 1.8
Foreign currency on-balance sheet position	21.2	(30.6)	(1.1)	(10.5)	3.6	2.9	2.2	(1.8)
<b>On-balance sheet position</b>	<b>57.2</b>	<b>(40.4)</b>	<b>(4.9)</b>	<b>11.9</b>	<b>22.2</b>	<b>1.8</b>	<b>(35.9)</b>	
Canadian currency off-balance sheet position		(17.8)	3.3	(14.5)	5.5	7.8		(1.2)
Foreign currency off-balance sheet position		(.6)	3.3	2.7	(1.5)			1.2
<b>Off-balance sheet position</b>		<b>(18.4)</b>	<b>6.6</b>	<b>(11.8)</b>	<b>4.0</b>	<b>7.8</b>		
<b>Net position</b>	<b>\$ 57.2</b>	<b>\$ (58.8)</b>	<b>\$ 1.7</b>	<b>\$ .1</b>	<b>\$ 26.2</b>	<b>\$ 9.6</b>	<b>\$ (35.9)</b>	<b>\$</b>

## Interest Rate Risk

	<u>Floating rate</u>	<u>Within 3 months</u>	<u>3 months to 1 year</u>	<u>Total within 1 year</u>	<u>1 year to 5 years</u>	<u>Over 5 years</u>	<u>Non- interest sensitive</u>	<u>Total</u>
(billions of Canadian dollars)								
<b>2003</b>								
Total assets	\$ 136.5	\$ 42.1	\$ 23.3	\$ 201.9	\$ 50.8	\$ 3.8	\$ 17.0	\$ 273.5
Total liabilities and shareholders' equity	97.0	63.3	25.1	185.4	34.2	4.7	49.2	273.5
On-balance sheet position	39.5	(21.2)	(1.8)	16.5	16.6	(.9)	(32.2)	
Off-balance sheet position		(13.1)	6.4	(6.7)	5.5	1.2		
Net position	\$ 39.5	\$ (34.3)	\$ 4.6	\$ 9.8	\$ 22.1	\$ .3	\$ (32.2)	\$

## NOTE 17 DERIVATIVE FINANCIAL INSTRUMENTS

The Bank enters into derivative financial instruments, as described below, for trading and for risk management purposes.

Interest rate swaps involve the exchange of fixed and floating interest payment obligations based on a predetermined notional amount. Foreign exchange swaps involve the exchange of the principal and fixed interest payments in different currencies. Cross-currency interest rate swaps involve the exchange of both the principal amount and fixed and floating interest payment obligations in two different currencies.

Forward rate agreements are contracts fixing an interest rate to be paid or received on a notional amount of specified maturity commencing at a specified future date.

Foreign exchange forward contracts are commitments to purchase or sell foreign currencies for delivery at a specified date in the future at a fixed rate.

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Futures are future commitments to purchase or deliver a commodity or financial instrument on a specified future date at a specified price. Futures are traded in standardized amounts on organized exchanges and are subject to daily cash margining.

Options are agreements between two parties in which the writer of the option grants the buyer the future right, but not the obligation, to buy or to sell, at or by a specified date, a specific amount of a financial instrument at a price agreed when the option is arranged. The writer receives a premium for selling this instrument.

The Bank also transacts equity, commodity and credit derivatives in both the exchange and over-the-counter markets.

Notional principal amounts, upon which payments are based, are not indicative of the credit risk associated with derivative financial instruments.

## Over-the-counter and Exchange Traded Derivative Financial Instruments

	Trading				2004 Total	2003 Total
	Over-the-counter	Exchange traded	Total	Non-trading		
(billions of Canadian dollars)						
<b>Notional principal</b>						
Interest rate contracts						
Futures	\$	\$ 271.3	\$ 271.3	\$	\$ 271.3	\$ 195.1
Forward rate agreements		112.9	112.9	16.1	129.0	217.8
Swaps		780.5	780.5	85.7	866.2	827.0
Options written		72.7	72.7		72.7	61.8
Options purchased		64.8	64.8	12.1	76.9	89.9
<b>Total interest rate contracts</b>		<b>1,030.9</b>	<b>271.3</b>	<b>1,302.2</b>	<b>113.9</b>	<b>1,416.1</b>
Foreign exchange contracts						
Forward contracts		315.1	315.1	22.8	337.9	349.1
Swaps		10.7	10.7		10.7	11.0
Cross-currency interest rate swaps		121.8	121.8	5.3	127.1	105.1
Options written		45.0	45.0		45.0	44.6
Options purchased		44.2	44.2		44.2	41.4
<b>Total foreign exchange contracts</b>		<b>536.8</b>	<b>536.8</b>	<b>28.1</b>	<b>564.9</b>	<b>551.2</b>
Credit derivatives		78.9	78.9	4.7	83.6	80.6
Other contracts <sup>1</sup>		54.5	48.4	102.9	2.3	105.2
<b>Total</b>	<b>\$</b>	<b>1,701.1</b>	<b>\$ 319.7</b>	<b>\$ 2,020.8</b>	<b>\$ 149.0</b>	<b>\$ 2,169.8</b>

<sup>1</sup> Includes equity and commodity derivatives.

## Derivative Financial Instruments by Term to Maturity

	Remaining term to maturity				2004 Total	2003 Total
	Within 1 year	1 to 3 years	3 to 5 years	Over 5 years		
(billions of Canadian dollars)						
<b>Notional principal</b>						
Interest rate contracts						
Futures	\$	206.7	\$ 64.5	\$ .1	\$	\$ 271.3
Forward rate agreements		112.8	16.0	.1	.1	129.0
Swaps		310.2	203.1	145.8	207.1	866.2
Options written		28.5	24.2	8.1	11.9	72.7
Options purchased		41.8	14.8	8.3	12.0	76.9
<b>Total interest rate contracts</b>		<b>700.0</b>	<b>322.6</b>	<b>162.4</b>	<b>231.1</b>	<b>1,416.1</b>

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Remaining term to maturity

Foreign exchange contracts						
Forward contracts	303.3	31.2	3.3	.1	337.9	349.1
Swaps	.4	2.4	1.3	6.6	10.7	11.0
Cross-currency interest rate swaps	28.3	37.3	23.5	38.0	127.1	105.1
Options written	40.5	3.2	1.3		45.0	44.6
Options purchased	38.8	3.5	1.3	.6	44.2	41.4
<b>Total foreign exchange contracts</b>	<b>411.3</b>	<b>77.6</b>	<b>30.7</b>	<b>45.3</b>	<b>564.9</b>	<b>551.2</b>
Credit derivatives	12.1	23.3	34.3	13.9	83.6	80.6
Other contracts <sup>1</sup>	70.8	19.3	9.1	6.0	105.2	39.9
<b>Total</b>	<b>\$ 1,194.2</b>	<b>\$ 442.8</b>	<b>\$ 236.5</b>	<b>\$ 296.3</b>	<b>\$ 2,169.8</b>	<b>\$ 2,063.3</b>

<sup>1</sup> Includes equity and commodity derivatives.

The Bank is exposed to market risk as a result of price volatility in the derivatives and cash markets relating to movements in interest rates, foreign exchange rates, equity prices and credit spreads. This risk is managed by senior officers responsible for the Bank's trading business and is monitored separately by the Bank's Risk Management Group.

The estimated fair value of exchange traded derivative financial instruments is based on quoted market rates plus or minus daily margin settlements. This results in minimal fair values as these instruments are effectively settled on a daily basis. The estimated fair value of over-the-counter derivative financial instruments is determined using valuation models that incorporate prevailing market rates and prices on underlying instruments with similar maturities and characteristics. The fair value of over-the-counter derivative financial instruments also reflects the impact of valuation adjustments which recognize the need to cover market, liquidity, model and credit risks.



## Fair Value of Derivative Financial Instruments

	2004				2003	
	Average <sup>1</sup> fair value for the year		Year end fair value		Year end fair value	
	Positive	Negative	Positive	Negative	Positive	Negative
	(millions of Canadian dollars)					
<b>Derivative financial instruments held or issued for trading purposes:</b>						
Interest rate contracts						
Forward rate agreements	\$ 51	\$ 63	\$ 33	\$ 51	\$ 47	\$ 55
Swaps	13,374	13,577	13,563	13,990	13,581	13,581
Options written		1,138		1,196		1,084
Options purchased	820		798		859	
<b>Total interest rate contracts</b>	<b>14,245</b>	<b>14,778</b>	<b>14,394</b>	<b>15,237</b>	<b>14,487</b>	<b>14,720</b>
Foreign exchange contracts						
Forward contracts	6,359	5,611	6,780	6,093	6,217	4,759
Swaps	1,120	303	1,653	356	928	281
Cross-currency interest rate swaps	4,612	4,590	5,771	5,803	3,571	4,318
Options written		519		1,025		487
Options purchased	517		908		407	
<b>Total foreign exchange contracts</b>	<b>12,608</b>	<b>11,023</b>	<b>15,112</b>	<b>13,277</b>	<b>11,123</b>	<b>9,845</b>
Credit derivatives	667	687	719	581	713	572
Other contracts <sup>2</sup>	2,679	3,354	3,472	4,778	2,128	2,863
<b>Fair value trading</b>	<b>\$ 30,199</b>	<b>\$ 29,842</b>	<b>\$ 33,697</b>	<b>\$ 33,873</b>	<b>\$ 28,451</b>	<b>\$ 28,000</b>
<b>Derivative financial instruments held or issued for non-trading purposes:</b>						
Interest rate contracts						
Forward rate agreements			\$ 2	\$ 1	\$ 4	\$ 9
Swaps			720	783	821	862
Options written						6
Options purchased			45		74	
<b>Total interest rate contracts</b>			<b>767</b>	<b>784</b>	<b>899</b>	<b>877</b>
Foreign exchange contracts						
Forward contracts			546	301	1,444	2,090
Cross-currency interest rate swaps				779	771	760
<b>Total foreign exchange contracts</b>			<b>546</b>	<b>1,080</b>	<b>2,215</b>	<b>2,850</b>
Credit derivatives			4	63	29	21
Other contracts <sup>2</sup>			276	2		

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	2004		2003	
<b>Fair value non-trading</b>	<b>1,593</b>	<b>1,929</b>	3,143	3,748
<b>Total fair value</b>	<b>\$ 35,290</b>	<b>\$ 35,802</b>	\$ 31,594	\$ 31,748

<sup>1</sup> The average fair value of trading derivative financial instruments for the year ended October 31, 2003 was: Positive \$29,044 million and Negative \$29,808 million. Averages are calculated on a monthly basis.

<sup>2</sup> Includes equity and commodity derivatives.

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Credit risk on derivative financial instruments is the risk of a financial loss occurring as a result of a default of a counterparty on its obligation to the Bank. The treasury credit area is responsible for the implementation of and compliance with credit policies established by the Bank for the management of derivative credit exposures.

On the following table, the current replacement cost, which is the positive fair value of all outstanding derivative financial instruments, represents the Bank's maximum derivative credit exposure. The credit equivalent amount is the sum of the current replacement cost and the potential future exposure, which is calculated by applying factors supplied by the Office of the Superintendent of Financial Institutions Canada to the notional principal amount of the instruments. The risk-weighted amount is determined by applying standard measures of counterparty credit risk to the credit equivalent amount.

### Credit Exposure of Derivative Financial Instruments at Year End

	2004			2003		
	Current replacement cost <sup>1</sup>	Credit equivalent amount	Risk-weighted amount	Current replacement cost <sup>1</sup>	Credit equivalent amount	Risk-weighted amount
(millions of Canadian dollars)						
<b>Interest rate contracts</b>						
Forward rate agreements	\$ 34	\$ 116	\$ 24	\$ 51	\$ 223	\$ 45
Swaps	14,283	19,294	4,787	14,402	18,719	4,810
Options purchased	797	1,092	222	878	1,171	282
<b>Total interest rate contracts</b>	<b>15,114</b>	<b>20,502</b>	<b>5,033</b>	<b>15,331</b>	<b>20,113</b>	<b>5,137</b>
<b>Foreign exchange contracts</b>						
Forward contracts	7,248	11,558	2,582	7,366	11,437	2,579
Swaps	1,653	2,336	665	928	1,520	465
Cross-currency interest rate swaps	5,772	11,952	2,682	4,342	9,369	2,131
Options purchased	908	1,580	341	247	748	171
<b>Total foreign exchange contracts</b>	<b>15,581</b>	<b>27,426</b>	<b>6,270</b>	<b>12,883</b>	<b>23,074</b>	<b>5,346</b>
<b>Credit derivatives</b>	<b>719</b>	<b>7,396</b>	<b>1,327</b>	<b>485</b>	<b>7,668</b>	<b>1,811</b>
<b>Other contracts<sup>2</sup></b>	<b>2,444</b>	<b>5,222</b>	<b>1,668</b>	<b>1,002</b>	<b>2,550</b>	<b>945</b>
<b>Total derivative financial instruments</b>	<b>\$ 33,858</b>	<b>\$ 60,546</b>	<b>\$ 14,298</b>	<b>\$ 29,701</b>	<b>\$ 53,405</b>	<b>\$ 13,239</b>
<b>Less impact of master netting agreements and collateral</b>	<b>21,849</b>	<b>32,439</b>	<b>8,030</b>	<b>20,149</b>	<b>28,824</b>	<b>7,252</b>
	<b>\$ 12,009</b>	<b>\$ 28,107</b>	<b>\$ 6,268</b>	<b>\$ 9,552</b>	<b>\$ 24,581</b>	<b>\$ 5,987</b>

<sup>1</sup> Exchange traded instruments and forward foreign exchange contracts with an original maturity of 14 days or less are excluded in accordance with the guidelines of the Office of the Superintendent of Financial Institutions Canada. The total positive fair value of the excluded contracts at October 31, 2004 was \$1,432 million (2003 \$1,893 million).

<sup>2</sup> Includes equity and commodity derivatives.

**NOTE 18 CONTINGENT LIABILITIES, COMMITMENTS AND GUARANTEES**

(a) In the normal course of business, the Bank enters into various off-balance sheet commitments and contingent liability contracts. The primary purpose of these contracts is to make funds available for the financing needs of customers. The Bank's policy for requiring collateral security with respect to these contracts and the types of collateral security held is generally the same as for loans made by the Bank.

Financial and performance standby letters of credit represent irrevocable assurances that the Bank will make payments in the event that a customer cannot meet its obligations to third parties and they carry the same credit risk, recourse and collateral security requirements as loans extended to customers.

Documentary and commercial letters of credit are instruments issued on behalf of a customer authorizing a third party to draw drafts on the Bank up to a certain amount subject to specific terms and conditions. The Bank is at risk for any drafts drawn that are not ultimately settled by the customer, and the amounts are collateralized by the goods to which they relate.

Commitments to extend credit represent unutilized portions of authorizations to extend credit in the form of loans and customers' liability under acceptances.

The values of credit instruments reported below represent the maximum amount of additional credit that the Bank could be obligated to extend should contracts be fully utilized.

**Credit Instruments**

	<b>2004</b>	<b>2003</b>
	(millions of Canadian dollars)	
Financial and performance standby letters of credit	\$ 5,429	\$ 6,275
Documentary and commercial letters of credit	691	754
Commitments to extend credit		
Original term to maturity of one year or less	29,900	32,357
Original term to maturity of more than one year	11,232	16,346
	<b>\$ 47,252</b>	<b>\$ 55,732</b>

In addition, the Bank is committed to fund \$424 million of merchant banking investments as opportunities arise.

(b) During the year, the Bank entered into an agreement with an external party whereby the external party will operate the Bank's Automated Banking Machines (ABMs) network for seven years at a total projected cost of \$451 million. Future minimum capital lease commitments for ABMs will be \$66 million for 2005, \$66 million for 2006, \$65 million for 2007, \$59 million for 2008, \$57 million for 2009, and \$124 million for 2010 and thereafter.

During fiscal 2003, the Bank entered into an agreement with an external party whereby the external party will provide network and computer desktop support services for seven years at a total projected cost of \$720 million. During 2004, the Bank incurred \$129 million and due to additional services purchased, the remaining obligation is projected to be \$118 million for 2005, \$115 million for 2006, \$110 million for 2007, \$106 million for 2008, \$102 million for 2009 and \$101 million for 2010.

The premises and equipment net rental expense charged to net income for the year ended October 31, 2004 was \$539 million (2003 \$552 million).

The Bank has obligations under long term non-cancellable leases for premises and equipment. Future minimum operating lease commitments for premises and for equipment, where the annual rental is in excess of \$100 thousand, is estimated at \$299 million for 2005; \$254 million for 2006; \$214 million for 2007; \$189 million for 2008; \$157 million for 2009; \$455 million for 2010 and thereafter.

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(c) During fiscal 2004, the Bank added \$354 million to its contingent litigation reserves. This includes reserves with respect to certain Enron related actions to which the Bank is a party. Several of these matters are in the early stages of litigation and given the size of the claims there is exposure to additional loss. The Bank will regularly assess its position as events progress.

In addition, the Bank and its subsidiaries are involved in various legal actions in the ordinary course of business, many of which are loan-related. In management's opinion, the ultimate disposition of these actions, individually or in the aggregate, will not have a material adverse effect on the financial condition of the Bank.

(d) In the ordinary course of business, securities and other assets are pledged against liabilities. As at October 31, 2004 securities and other assets with a carrying value of \$26 billion (2003 \$20 billion) were pledged in respect of securities sold short or under repurchase agreements. In addition, as at October 31, 2004, assets with a carrying value of \$4 billion (2003 \$3 billion) were deposited for the purposes of participation in clearing and payment systems and depositories or to have access to the facilities of central banks in foreign jurisdictions, or as security for contract settlements with derivative exchanges or other derivative counterparties.

(e) In the ordinary course of business, the Bank agrees to lend unpaid customer securities, or its own securities, to borrowers on a fully collateralized basis. Securities lent at October 31, 2004 amounted to \$5 billion (2003 \$4 billion).

(f) As of February 1, 2003, the Bank prospectively adopted the accounting guideline on disclosure of guarantees. A guarantee is defined to be a contract that contingently requires the Bank to make payments to a third party based on (i) changes in an underlying interest rate, foreign exchange rate, equity or commodity instrument, index or other variable, that is related to an asset, a liability or an equity security of the counterparty, (ii) failure of another party to perform under an obligating agreement, or (iii) failure of another third party to pay its indebtedness when due.

Significant guarantees that the Bank has provided to third parties include the following:

### **Financial and Performance Standby Letters of Credit**

Financial and performance standby letters of credit represent irrevocable assurances that the Bank will make payments in the event that a customer cannot meet its obligations to third parties and they carry the same credit risk, recourse and collateral security requirements as loans extended to customers. Generally, the terms of these letters of credit do not exceed four years.

### **Assets Sold with Recourse**

In connection with certain asset sales, the Bank typically makes representations about the underlying assets in which the Bank may have an obligation to repurchase the assets or indemnify the purchaser against any loss. Generally, the term of these guarantees does not exceed three years.

### **Credit Enhancements**

The Bank guarantees payments to counterparties in the event that third party credit enhancements supporting asset pools are insufficient. The term of these credit facilities do not exceed 20 years.

### **Written Options**

Written options are agreements under which the Bank grants the buyer the future right, but not the obligation, to sell/buy at or by a specified date, a specific amount of a financial instrument at a price agreed when the option is arranged and which can be physically or cash settled.

Written options can be used by the counterparty to hedge foreign exchange, equity, credit, commodity and interest rate risks. The Bank does not track, for accounting purposes, whether its clients enter into these derivative contracts for trading or hedging purposes and has not determined if the guaranteed party has the asset or liability related to the underlying. Accordingly, the Bank cannot ascertain which contracts are "guarantees" under the definition contained in the accounting guideline. The Bank employs a risk framework to define risk tolerances and establishes limits designed to ensure that losses do not exceed acceptable, predefined limits. Due to the nature of these contracts, the Bank cannot make a reasonable estimate of the potential maximum amount payable to the counterparties. The total notional principal amount of the written options as at October 31, 2004 is \$139 billion (2003 \$114 billion).

### **Indemnification Agreements**

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In the normal course of operations, the Bank provides indemnification agreements to various counterparties in transactions such as service agreements, leasing transactions, and agreements relating to acquisitions and dispositions. The Bank also indemnifies directors and officers, to the extent permitted by law, against certain claims that may be made against them as a result of their services to the Bank. Under these agreements, the Bank is required to compensate counterparties for costs incurred as a result of various contingencies such as changes in laws and regulations and litigation claims. The nature of the indemnification agreements prevents the Bank from making a reasonable estimate of the maximum potential amount that the Bank would be required to pay such counterparties.

The table below summarizes at October 31, the maximum potential amount of future payments that could be made under the guarantee agreements without consideration of possible recoveries under recourse provisions or from collateral held or pledged.

	<b>2004</b>	<b>2003</b>
	(millions of Canadian dollars)	
Financial and performance standby letters of credit	\$ 5,429	\$ 6,275
Assets sold with recourse	1,869	1,887
Credit enhancements	117	130
	\$ 7,415	\$ 8,292

**NOTE 19 CONCENTRATION OF CREDIT RISK**

Concentration of credit exists where a number of borrowers or counterparties are engaged in similar activities, are located in the same geographic area or have comparable economic characteristics. Their ability to meet contractual obligations may be similarly affected by changing economic, political or other conditions.

	<b>On-balance sheet assets<sup>1</sup></b>		<b>Off-balance sheet financial instruments</b>			
	<b>2004</b>	<b>2003</b>	<b>Credit instruments<sup>2,3</sup></b>		<b>Derivative financial instruments<sup>4,5</sup></b>	
			<b>2004</b>	<b>2003</b>	<b>2004</b>	<b>2003</b>
	(millions of Canadian dollars)					
Canada	92%	90%	70%	61%	27%	22%
United States	6	7	24	30	26	29
United Kingdom	1	1	3	6	8	9
Europe excluding the United Kingdom		1			29	28
Other International	1	1	3	3	10	12
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>
	<b>\$ 123,924</b>	<b>\$ 118,058</b>	<b>\$ 47,252</b>	<b>\$ 55,732</b>	<b>\$ 33,858</b>	<b>\$ 29,701</b>

<sup>1</sup> No single industry segment accounted for more than 5% of the total loans and customers' liability under acceptances.

<sup>2</sup> At October 31, 2004, the Bank had commitments and contingent liability contracts in the amount of \$47,252 million (2003 \$55,732 million). Included are commitments to extend credit totaling \$41,132 million (2003 \$48,703 million), of which the credit risk is dispersed as detailed in the table above.

<sup>3</sup> Of the commitments to extend credit, industry segments which equalled or exceeded 5% of the total concentration were as follows at October 31, 2004: Financial institutions 53% (2003 44%); Oil and gas 5% (2003 5%); Automotive 5% (2003 5%).

<sup>4</sup> At October 31, 2004, the current replacement cost of derivative financial instruments amounted to \$33,858 million (2003 \$29,701 million). Based on the location of ultimate counterparty, the credit risk was allocated as detailed in the table above.

<sup>5</sup> The largest concentration by counterparty type was with financial institutions, which accounted for 84% of the total (2003 87%). The second largest concentration was with governments which accounted for 7% of the total. No other industry segment exceeded 3% of the total.

**NOTE 20 SEGMENTED INFORMATION**

For management reporting purposes, the Bank's operations and activities are organized around the following operating business segments: Personal and Commercial Banking, Wholesale Banking and Wealth Management.

The Personal and Commercial Banking segment provides financial products and services to personal, small business, insurance, and commercial customers. The Wholesale Banking segment provides financial products and services to corporate, government, and institutional customers. The Wealth Management segment provides investment products and services to institutional and retail investors.

The Bank's other business activities are not considered reportable segments and are therefore grouped in the Corporate segment. The Corporate segment includes activities from the non-core lending portfolio, effects of asset securitization programs, treasury management, general provisions for credit losses, elimination of taxable equivalent adjustments, corporate level tax benefits, and residual unallocated revenues, expenses, and taxes.

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Results of each business segment reflect revenues, expenses, assets and liabilities generated by the businesses in that segment. Due to the complexity of the Bank, its management reporting model uses various estimates, assumptions, allocations and risk-based methodologies for funds transfer pricing, inter-segment revenues, income tax rates, capital, indirect expenses and cost transfers to measure business segment results. Transfer pricing of funds are generally applied at market rates. Inter-segment revenues are negotiated between each business segment and approximate the value provided by the distributing segment. Income tax expense or benefit is generally applied to each segment based on a statutory tax rate and may be adjusted for items and activities unique to each segment.

The Bank measures and evaluates the performance of each segment based on earnings before amortization of intangibles and, where applicable, the Bank notes that the measure is before amortization of intangibles. For example, revenue is not affected by the amortization of intangibles, but expenses are affected by the amortization of intangibles. This measure is only relevant in the Personal and Commercial Banking and Wealth Management segments, as there are no intangibles allocated to the Wholesale Banking and Corporate segments.

Net interest income, primarily within Wholesale Banking is calculated on a taxable equivalent basis (TEB), which means that the value of non-taxable or tax-exempt income such as dividends is adjusted (increased) to its equivalent before tax value. Using TEB allows the Bank to measure income from all securities and loans consistently and makes for a more meaningful comparison of net interest income with similar institutions. The taxable equivalent basis adjustment reflected in the Wholesale Banking segment's results is eliminated in the Corporate segment.



## Results by Business Segment

	Personal and Commercial Banking	Wholesale Banking <sup>1,2</sup>	Wealth Management	Corporate <sup>1,2</sup>	Total
(millions of Canadian dollars)					
<b>2004</b>					
Net interest income	\$ 4,191	\$ 1,600	\$ 508	\$ (356)	\$ 5,943
Provision for (reversal of) credit losses	373	41		(800)	(386)
Other income	2,066	615	2,098	104	4,883
Non-interest expenses before amortization of intangibles	3,650	1,289	2,047	395	7,381
Income before provision for (benefit of) income taxes and non-controlling interest	2,234	885	559	153	3,831
Provision for (benefit of) income taxes	747	278	191	(264)	952
Non-controlling interest in net income of subsidiaries				92	92
<b>Net income before amortization of intangibles</b>	<b>\$ 1,487</b>	<b>\$ 607</b>	<b>\$ 368</b>	<b>\$ 325</b>	<b>\$ 2,787</b>
Amortization of intangibles, net of income taxes					477
<b>Net income reported basis</b>					<b>\$ 2,310</b>
Total assets	\$ 123,200	\$ 148,100	\$ 24,900	\$ 14,827	\$ 311,027
<b>2003</b>					
Net interest income	\$ 4,086	\$ 1,355	\$ 431	\$ (256)	\$ 5,616
Provision for (reversal of) credit losses	460	15		(289)	186
Other income	1,803	701	1,873	47	4,424
Non-interest expenses before amortization of intangibles	3,463	1,689	2,234	206	7,592
Income (loss) before provision for (benefit of) income taxes and non-controlling interest	1,966	352	70	(126)	2,262
Provision for (benefit of) income taxes	689	92	145	(323)	603
Non-controlling interest in net income of subsidiaries				92	92
<b>Net income (loss) before amortization of intangibles</b>	<b>\$ 1,277</b>	<b>\$ 260</b>	<b>\$ (75)</b>	<b>\$ 105</b>	<b>\$ 1,567</b>
Amortization of intangibles, net of income taxes					491
<b>Net income reported basis</b>					<b>\$ 1,076</b>
Total assets	\$ 115,700	\$ 123,400	\$ 21,100	\$ 13,332	\$ 273,532
<b>2002</b>					
Net interest income	\$ 4,058	\$ 1,505	\$ 426	\$ (689)	\$ 5,300
Provision for credit losses	505	2,490		(70)	2,925
Other income	1,710	1,163	1,895	161	4,929
Non-interest expenses before amortization of intangibles	3,501	1,235	2,080	(62)	6,754

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	Personal and Commercial Banking	Wholesale Banking <sup>1,2</sup>	Wealth Management	Corporate <sup>1,2</sup>	Total
Income (loss) before provision for (benefit of) income taxes and non-controlling interest	1,762	(1,057)	241	(396)	550
Provision for (benefit of) income taxes	648	(400)	116	(445)	(81)
Non-controlling interest in net income of subsidiaries				64	64
<b>Net income (loss) before amortization of intangibles</b>	<b>\$ 1,114</b>	<b>\$ (657)</b>	<b>\$ 125</b>	<b>\$ (15)</b>	<b>\$ 567</b>
Amortization of intangibles, net of income taxes					634
<b>Net loss reported basis</b>					<b>\$ (67)</b>

<sup>1</sup> The Wholesale Banking and Corporate segment results have been restated to reflect the transfer of the non-core lending portfolio to the Corporate Segment.

<sup>2</sup> The taxable equivalent basis adjustment reflected in the Wholesale Banking segment's results is eliminated in the Corporate segment.

**Results by Geographic Distribution**

The Bank earns revenue in Canada and in international locations. Reporting is based on the geographic location of the unit responsible for recording the revenues or assets.

	<b>Total revenue</b>	<b>Income (loss) before provision for income taxes and non-controlling interest</b>	<b>Net income (loss)</b>	<b>Total assets</b>
(millions of Canadian dollars)				
<b>2004</b>				
Canada	\$ 8,137	\$ 2,110	\$ 1,446	\$ 216,110
United States	1,559	434	259	41,506
International	1,130	661	605	53,411
<b>Total</b>	<b>\$ 10,826</b>	<b>\$ 3,205</b>	<b>\$ 2,310</b>	<b>\$ 311,027</b>
<b>2003</b>				
Canada	\$ 7,381	\$ 1,094	\$ 761	\$ 191,817
United States	1,588	(11)	(23)	38,222
International	1,071	407	338	43,493
<b>Total</b>	<b>\$ 10,040</b>	<b>\$ 1,490</b>	<b>\$ 1,076</b>	<b>\$ 273,532</b>
<b>2002</b>				
Canada	\$ 7,593	\$ 1,072	\$ 785	\$ 171,562
United States	1,553	(1,720)	(1,137)	47,524
International	1,083	200	285	58,954
<b>Total</b>	<b>\$ 10,229</b>	<b>\$ (448)</b>	<b>\$ (67)</b>	<b>\$ 278,040</b>

**NOTE 21 ACQUISITIONS AND DISPOSITIONS****(a) Acquisition of Banknorth Group, Inc.**

On August 26, 2004, the Bank announced a definitive agreement to acquire a 51% interest in Banknorth Group, Inc. (Banknorth) for total consideration of approximately \$5 billion. Consideration will be 60% cash and 40% common shares of the Bank. Banknorth is a public company with approximately \$35 billion in assets. The acquisition is subject to approval by regulators and Banknorth shareholders, and if approved, is expected to close in February 2005. Between now and the close of the acquisition, the Bank is restricted from declaring or paying any extraordinary or special dividends on its capital stock or amending its by-laws in a manner that would materially and adversely affect the economic benefits of the acquisition to the holders of Banknorth common stock.

**(b) Acquisition of insurance business from Liberty Mutual Group**

On April 1, 2004, the Bank acquired the Canadian personal property and casualty operations of Boston-based Liberty Mutual Group. Goodwill arising from this acquisition was \$43 million.

**(c) Acquisition of Branches from Laurentian Bank of Canada**

On October 31, 2003, the Bank completed the acquisition of 57 branches outside the Province of Quebec from the Laurentian Bank of Canada. The all-cash purchase price reflects the value of assets acquired, less liabilities assumed. Intangible assets arising from the acquisition of \$126 million are being amortized on a straight-line basis over the expected period of benefit of five years.

**(d) Sale of Mutual Fund Record Keeping and Custody Business**

During fiscal 2002, the Bank sold its mutual fund record keeping and custody business and recorded a pre-tax gain of \$40 million.

**(e) Acquisition of Stafford and LETCO**

On March 1, 2002, the Bank completed the acquisition of the securities and trading technology platform and listed equity options market-making businesses of the Stafford group of firms (Stafford) and the LETCO group (LETCO). The purchase price consisted of an initial cash payment of approximately \$428 million. The acquisition was accounted for by the purchase method and the results of Stafford and LETCO's operations have been included in the Consolidated Statement of Operations from March 1, 2002. As discussed in Note 5, the goodwill arising from the acquisition was written off in the second quarter of fiscal 2003.

**(f) Acquisition of TD Waterhouse Shares**

On November 26, 2001, the Bank completed the acquisition of the outstanding common shares of TD Waterhouse Group, Inc. (TD Waterhouse) that it did not own for total consideration of approximately \$605 million. Goodwill arising from the acquisition was \$233 million. On November 1, 2001, the Bank issued approximately 11 million common shares for cash proceeds of \$400 million to partially fund the transaction.

**(g) Acquisition of R.J. Thompson Holdings, Inc.**

On November 1, 2001, TD Waterhouse acquired R.J. Thompson Holdings, Inc. (RJT), a direct access brokerage firm, for total cash consideration of \$122 million. Goodwill arising from the acquisition was \$120 million. The results of RJT have been included in the Consolidated Statement of Operations from November 1, 2001. In addition, contingent purchase price payments of up to \$24 million were payable upon achievement of certain results. In the fourth quarter of 2002, \$8 million was paid relating to the contingent purchase price payments and in the first quarter of 2003 an additional \$14 million was paid to satisfy the remaining contingent purchase price payments required under the purchase agreement. These payments relate to finite life intangible assets which are amortized on a straight-line basis over the expected period of benefit of three years.

**NOTE 22 RESTRUCTURING COSTS**

During the second quarter of fiscal 2003, the Bank announced a restructuring of the international unit of its wealth management business. Declining volumes in the discount brokerage business worldwide resulted in excess capacity, which impacted the Bank's ability to profitably run a global brokerage model. The Bank recognized a total of \$26 million of pre-tax restructuring costs, with \$21 million recognized in the second quarter and \$5 million recognized in the third quarter of fiscal 2003. The restructuring was completed by the end of the third quarter of fiscal 2003. Of the \$26 million in pre-tax restructuring costs, \$7 million related to lease termination costs and other premises related expenses and the remainder of the restructuring costs of \$19 million related to write downs of software and systems development costs.

During the second quarter of fiscal 2003, the Bank also announced a restructuring of its U.S. equity options business in Wholesale Banking. Dramatic volume and margin declines had a significantly negative impact on this business. Consequently, the Bank determined that it was necessary to shift its strategy and focus solely on the equity options group centered in Chicago. As a result, the Bank recognized a total of \$72 million of pre-tax restructuring costs in the second quarter of fiscal 2003. Of the \$72 million in pre-tax restructuring costs, \$31 million related to severance and employee support costs, \$10 million related to lease termination costs and other premises related expenses and the remainder of the restructuring costs of \$31 million related to other expenses and revenue reserves directly related to the restructuring. The \$31 million in severance and employee support costs reflects the cost of eliminating approximately 104 positions in the U.S. and 24 positions in Europe. The Bank released \$7 million of the restructuring costs and substantially completed the restructuring in fiscal 2004.

As at October 31, 2004, the total unutilized balance of restructuring costs of \$7 million (2003 \$19 million) shown below is included in other liabilities in the Consolidated Balance Sheet.

	2004					2003
	Human Resources	Real Estate	Technology	Other	Total	Total
(millions of Canadian dollars)						
Balance at beginning of year	\$ 3	\$ 9	\$ 1	\$ 6	\$ 19	\$ 36
Restructuring costs arising (reversed) during the year						
Wholesale Banking <sup>1</sup>	(2)			(5)	(7)	72
Wealth Management						26
Amount utilized during the year						
Personal and Commercial Banking						28
Wholesale Banking	1	1	1	1	4	62
Wealth Management		1			1	25
Balance at end of year	\$ 7	\$ 7	\$ 7	\$ 7	\$ 7	\$ 19

<sup>1</sup> Includes \$6 million of revenue reserves directly related to the restructuring.

**NOTE 23 EARNINGS (LOSS) PER COMMON SHARE**

Basic and diluted earnings (loss) per common share at October 31 are as follows:

	2004	2003	2002
(millions of Canadian dollars)			
<b>Basic earnings (loss) per common share</b>			
Net income (loss)	\$ 2,310	\$ 1,076	\$ (67)
Preferred dividends	78	87	93
Net income (loss) applicable to common shares	2,232	989	(160)
Average number of common shares outstanding (millions)	654.5	649.8	641.0
Basic earnings (loss) per common share	\$ 3.41	\$ 1.52	\$ (.25)

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	<u>2004</u>	<u>2003</u>	<u>2002</u>
<b>Diluted earnings (loss) per common share</b>			
Net income (loss) applicable to common shares	\$ 2,232	\$ 989	\$ (160)
Average number of common shares outstanding (millions)	654.5	649.8	641.0
Stock options potentially exercisable as determined under the treasury stock method <sup>1</sup> (millions)	4.9	4.1	5.9
Average number of common shares outstanding diluted (millions)	659.4	653.9	646.9
Diluted earnings (loss) per common share <sup>2</sup>	\$ 3.39	\$ 1.51	\$ (.25)

<sup>1</sup> For 2004, all options outstanding were included in the computation of diluted earnings per common share as the options' exercise prices were less than the average market prices of the Bank's common shares. For 2003, the computation of diluted earnings (loss) per common share excluded weighted average options outstanding of 10,908,010 with a weighted exercise price of \$39.40 (2002 7,944,584 at \$40.14) as the options' exercise price was greater than the average market price of the Bank's common shares.

<sup>2</sup> For 2002, the effect of stock options potentially exercisable on earnings (loss) per common share was anti-dilutive, therefore basic and diluted earnings (loss) per common share are the same.

**NOTE 24 RECONCILIATION OF CANADIAN AND UNITED STATES GENERALLY ACCEPTED ACCOUNTING PRINCIPLES**

The accounting principles followed by the Bank including the accounting requirements of the Superintendent of Financial Institutions Canada conform with Canadian generally accepted accounting principles (GAAP).

Significant differences between Canadian GAAP and United States generally accepted accounting principles (U.S. GAAP) are described below.

**Net Income (Loss)**

	For the years ended October 31		
	2004	2003	2002
	(millions of Canadian dollars)		
Net income (loss) based on Canadian GAAP	\$ 2,310	\$ 1,076	\$ (67)
Stock-based compensation <sup>a</sup>			98
Employee future benefits <sup>b</sup>	(3)	(11)	(14)
Restructuring costs <sup>c</sup>		(28)	(165)
Variable interest entities <sup>d</sup>	(17)	(16)	(25)
Available for sale securities <sup>e</sup>	2	128	(119)
Derivative instruments and hedging activities <sup>f</sup>	(475)	142	192
Guarantees <sup>g</sup>	(13)	(20)	
Asset retirement obligations <sup>h</sup>	(6)	(30)	
Other	(10)		
Income taxes and net change in income taxes due to the above items <sup>i</sup>	118	(56)	28
Non-controlling interest in TD Mortgage Investment Corporation <sup>j</sup>	(25)	(23)	(23)
<b>Net income (loss) based on U.S. GAAP</b>	<b>1,881</b>	<b>1,162</b>	<b>(95)</b>
Preferred dividends	53	64	70
<b>Net income (loss) applicable to common shares based on U.S. GAAP</b>	<b>\$ 1,828</b>	<b>\$ 1,098</b>	<b>\$ (165)</b>
Average number of common shares outstanding (millions)			
Basic U.S. GAAP	654.5	649.8	641.0
Canadian GAAP	654.5	649.8	641.0
Diluted U.S. GAAP	659.4	653.9	646.9
Canadian GAAP	659.4	653.9	646.9
Basic earnings (loss) per common share U.S. GAAP	\$ 2.79	\$ 1.69	\$ (.26)
Canadian GAAP	3.41	1.52	(.25)
Diluted earnings (loss) per common share U.S. GAAP	\$ 2.77	\$ 1.68	\$ (.26)
Canadian GAAP	3.39	1.51	(.25)

**Consolidated Statement of Comprehensive Income (Loss)**

	For the years ended October 31		
	2004	2003	2002
	(millions of Canadian dollars)		
Net income (loss) based on U.S. GAAP	\$ 1,881	\$ 1,162	\$ (95)
Other comprehensive income (loss), net of income taxes			
Net change in unrealized gains and losses on available for sale securities <sup>1</sup>	16	16	(226)
Reclassification to earnings in respect of available for sale securities <sup>2</sup>	5	(78)	75
Change in unrealized foreign currency translation gains and losses <sup>3,7</sup>	(91)	(548)	(32)
Change in gains and losses on derivative instruments designated as cash flow hedges <sup>4</sup>	141	126	180
Reclassification to earnings of gains and losses on cash flow hedges <sup>5</sup>	40	46	21

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	For the years ended October 31		
	(5)	114	(114)
Minimum pension liability adjustment <sup>6</sup>	(5)	114	(114)
<b>Comprehensive income (loss)</b>	<b>\$ 1,987</b>	<b>\$ 838</b>	<b>\$ (191)</b>

- 1 Net of income taxes (benefit) of \$31 million (2003 \$7 million; 2002 \$(157) million).
- 2 Net of income taxes (benefit) of \$2 million (2003 \$(45) million; 2002 \$48 million).
- 3 Net of income taxes (benefit) of \$400 million (2003 \$481 million; 2002 \$65 million).
- 4 Net of income taxes (benefit) of \$76 million (2003 \$72 million; 2002 \$114 million).
- 5 Net of income taxes (benefit) of \$21 million (2003 \$27 million; 2002 \$15 million).
- 6 Net of income taxes (benefit) of \$(2) million (2003 \$72 million; 2002 \$(72) million).
- 7 Fiscal 2004 includes \$659 million (2003 \$971 million; 2002 \$90 million) of after-tax gains arising from hedges of the Bank's investment positions in foreign operations.



## Condensed Consolidated Balance Sheet

	As at October 31 2004			As at October 31 2003		
	Canadian GAAP	Adjustments	U.S. GAAP	Canadian GAAP	Adjustments	U.S. GAAP
(millions of Canadian dollars)						
<b>Assets</b>						
Cash resources and other <sup>d</sup>	\$ 9,038	\$ 297	\$ 9,335	\$ 7,719	\$	\$ 7,719
Securities						
Investment <sup>e</sup>	31,387	3,917	35,304	24,775	1,844	26,619
Trading <sup>d</sup>	66,893	216	67,109	54,890	195	55,085
Securities purchased under resale agreements	21,888		21,888	17,475		17,475
Loans (net) <sup>d</sup>	123,924	46	123,970	118,058	3,996	122,054
Derivatives' market revaluation <sup>f</sup>	33,697	1,827	35,524	28,451	3,732	32,183
Goodwill <sup>b,c</sup>	2,225	64	2,289	2,263	64	2,327
Intangible assets <sup>b</sup>	2,144	33	2,177	2,737	34	2,771
Other assets <sup>b,d,f,h</sup>	19,831	67	19,898	17,164	42	17,206
<b>Total assets</b>	<b>\$ 311,027</b>	<b>\$ 6,467</b>	<b>\$ 317,494</b>	<b>\$ 273,532</b>	<b>\$ 9,907</b>	<b>\$ 283,439</b>
<b>Liabilities</b>						
Deposits <sup>d</sup>	\$ 206,893	\$ 350	\$ 207,243	\$ 182,880	\$	\$ 182,880
Derivatives' market revaluation <sup>f</sup>	33,873	1,138	35,011	28,000	4,006	32,006
Other liabilities <sup>b,c,d,e,f,g,h</sup>	49,389	4,662	54,051	42,404	1,003	43,407
Subordinated notes, debentures and other debt <sup>d</sup>	5,644	82	5,726	5,887	4,224	10,111
Non-controlling interest in subsidiaries <sup>d,j</sup>	1,250	118	1,368	1,250	350	1,600
<b>Total liabilities</b>	<b>297,049</b>	<b>6,350</b>	<b>303,399</b>	<b>260,421</b>	<b>9,583</b>	<b>270,004</b>
<b>Shareholders' equity</b>						
Preferred shares <sup>j</sup>	1,310	(350)	960	1,535	(350)	1,185
Common shares <sup>a</sup>	3,373	37	3,410	3,179	17	3,196
Contributed surplus <sup>a</sup>	20	2	22	9	22	31
Foreign currency translation adjustments <sup>k</sup>	(265)	265		(130)	174	44
Retained earnings <sup>a,b,c,d,e,f,g,h</sup>	9,540	(155)	9,385	8,518	249	8,767
Accumulated other comprehensive income						
Net unrealized gains on available for sale securities <sup>e</sup>		327	327		306	306
Foreign currency translation adjustments <sup>k</sup>		(265)	(265)		(174)	(174)
Derivative instruments <sup>f</sup>		261	261		80	80
Minimum pension liability adjustment <sup>b</sup>		(5)	(5)			
<b>Total shareholders' equity</b>	<b>13,978</b>	<b>117</b>	<b>14,095</b>	<b>13,111</b>	<b>324</b>	<b>13,435</b>
<b>Total liabilities and shareholders' equity</b>	<b>\$ 311,027</b>	<b>\$ 6,467</b>	<b>\$ 317,494</b>	<b>\$ 273,532</b>	<b>\$ 9,907</b>	<b>\$ 283,439</b>

## (a) Stock-based Compensation

Until October 5, 2002, under the Bank's stock option plan, option holders could elect to receive cash for the options equal to their intrinsic value, being the excess of the market value of the share over the option exercise price at the date of exercise. In accounting for stock options with this feature, U.S. GAAP requires expensing the annual change in the intrinsic value of the stock options. For options that have not fully vested, the change in intrinsic value is amortized over the remaining vesting period. Under the then current Canadian GAAP, no expenses were recorded and cash payments to option holders were charged to retained earnings on a net of tax basis. As a result, income for U.S. GAAP

purposes was increased for 2002 by \$60 million as a result of decreases in intrinsic value during the period. Effective October 6, 2002, the plan was amended so that new grants of options and all outstanding options can only be settled for shares. As a result, for the purposes of U.S. GAAP the accrued liability for stock options of \$39 million after-tax was reclassified to capital as at October 6, 2002. Beginning in fiscal 2003, the Bank has expensed stock option awards for both Canadian and U.S. GAAP purposes using the fair value method of accounting for stock options. The only continuing Canadian and U.S. GAAP difference relates to the reversal of the accrued liability reclassified to capital for exercises and forfeitures of stock options that existed at October 6, 2002.

(b)

**Employee Future Benefits**

Under Canadian GAAP, the Bank adopted the employee future benefits standard in fiscal 2001 on a retroactive basis without restatement. The Canadian standard requires the accrual of employee future benefits. Previous Canadian GAAP permitted non-pension benefits to be expensed as paid. U.S. GAAP similarly requires the accrual of employee future benefits. For purposes of U.S. GAAP, the Bank adopted the employee future benefits standard on a prospective basis. Consequently, differences between U.S. and Canadian GAAP remain, as the transitional impacts will be amortized over the expected average remaining service life of the employee group for U.S. GAAP.

U.S. GAAP also requires an additional minimum liability to be recorded if the accumulated benefit obligation is greater than the fair value of plan assets. Canadian GAAP has no such requirement. For U.S. GAAP purposes, the Bank recognized the amounts noted in the table below in the Consolidated Balance Sheet.

	<u>2004</u>	<u>2003</u>
	(millions of Canadian dollars)	
Prepaid pension expense (accrued benefit liability)	\$ 180	\$ 187
Intangible assets	33	34
Accumulated other comprehensive income before income taxes	7	
	<u>          </u>	<u>          </u>
Net amount recognized	\$ 220	\$ 221
	<u>          </u>	<u>          </u>

(c)

**Restructuring Costs**

Under previous Canadian GAAP, restructuring costs incurred by the Bank could be accrued as a liability provided that a restructuring plan detailing all significant actions to be taken had been approved by an appropriate level of management, and significant changes to the plan were not likely. U.S. GAAP and current Canadian GAAP require that restructuring costs related to an acquired company be included as a liability in the allocation of the purchase price, thereby increasing goodwill. U.S. GAAP and current Canadian GAAP also require that all restructuring costs be incurred within one year of a restructuring plan's approval by management and that all employees to be involuntarily terminated be notified of their termination benefit arrangement. There were no restructuring costs in fiscal 2004, however in accordance with U.S. GAAP, restructuring costs of \$126 million before-tax were recognized in fiscal 2003 and \$165 million before-tax in fiscal 2002. Restructuring costs recognized under Canadian GAAP were \$98 million before-tax in fiscal 2003 and nil in fiscal 2002.

(d)

**Variable Interest Entities**

U.S. GAAP and current Canadian GAAP require gains on loan securitizations to be recognized in income immediately. Under previous Canadian GAAP, gains were recognized only when received in cash by the Bank.

As of January 31, 2004, the Bank prospectively adopted the new U.S. interpretation on the consolidation of variable interest entities (VIEs). The interpretation required the Bank to identify VIEs in which it has an interest, determine whether it is the primary beneficiary of such entities and if so, consolidate them. Beginning in fiscal 2001, the Bank adopted the U.S. accounting standard for transfers and servicing of financial assets and extinguishments of liabilities. The principal impact of this U.S. standard was to require consolidation of certain entities in circumstances where the entity was considered a single-seller and either its activities were not sufficiently limited or it did not have a minimum 3% external equity investment. Current Canadian GAAP requires consolidation of such entities only when the Bank retains substantially all the residual risks and rewards of the entity.

In fiscal 2003, under U.S. GAAP, the Bank was required to consolidate loans of \$4 billion and subordinated notes, debentures and other debt of \$4 billion. No such adjustment was required under U.S. GAAP in fiscal 2004 because the Bank was not considered the primary beneficiary for any significant VIEs. However, as at October 31, 2004 the Bank held significant variable interests in certain VIEs where it is not considered the primary beneficiary. The first of these are multi-seller conduits which the Bank created in fiscal 1993, 1998, 1999 and 2000 with a total of \$8 billion of assets. While probability of loss is negligible, the Bank's maximum potential exposure to loss for these conduits is \$8 billion as of October 31, 2004 (through sole provision of liquidity facilities only available in the event of a general market disruption).

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The second is a single-seller conduit which the Bank created in fiscal 2000 with \$3 billion of assets. The Bank's maximum potential exposure to loss for this conduit is \$3 billion as of October 31, 2004 (through sole provision of liquidity facilities only available in the event of a general market disruption), however, the probability of loss is negligible.

The Bank also enters into structured transactions on behalf of clients. Beginning in fiscal 2001, the Bank sold trading assets to certain third party managed multi-seller conduits as a source of cost effective funding as well as to manage regulatory capital. As part of the transactions, the Bank maintained its exposure to the assets through derivative contracts executed with the conduits. The Bank's maximum exposure to the entity is limited to the \$3 billion notional value of the specified assets sold.

(e)

### **Available for Sale Securities**

U.S. GAAP requires that investment securities be classified as either "available for sale" or "held to maturity", and requires available for sale securities to be reported on the Consolidated Balance Sheet at their estimated fair values. Unrealized gains and losses arising from changes in fair values of available for sale securities are reported net of income taxes in other comprehensive income. Other than temporary declines in fair value are recorded by transferring the unrealized loss from other comprehensive income to the Consolidated Statement of Operations. For U.S. GAAP, the Bank accounts for the majority of investment securities as available for sale. Under Canadian GAAP, investment securities are carried at cost or amortized cost, with other than temporary declines in value recognized based upon expected net realizable values.

In addition, under U.S. GAAP certain non-cash collateral received in securities lending transactions is recognized as an asset and a liability is recorded for obligations to return the collateral. Under Canadian GAAP, non-cash collateral received as part of a securities lending transaction is not recognized in the Consolidated Balance Sheet.

(f)

### **Derivative Instruments and Hedging Activities**

U.S. GAAP requires all derivative instruments be reported on the Consolidated Balance Sheet at their fair values, with changes in the fair value for derivatives that are not hedges reported through the Consolidated Statement of Operations. U.S. GAAP provides specific guidance on hedge accounting including the measurement of hedge ineffectiveness, limitations on hedging strategies and hedging with intercompany derivatives. For fair value hedges, the Bank is hedging changes in the fair value of assets, liabilities or firm commitments and changes in the fair values of the derivative instruments are recorded in income. For cash flow hedges, the Bank is hedging the variability in cash flows related to variable rate assets, liabilities or forecasted transactions and the effective portion of the changes in the fair values of the derivative instruments are recorded in other comprehensive income until the hedged items are recognized in income. For fiscal 2004, deferred net gains (losses) on derivative instruments of \$90 million (2003 \$(27) million; 2002 \$(68) million) included in other comprehensive income are expected to be reclassified to earnings during the next 12 months. Cash flow hedges also include hedges of certain forecasted transactions up to a maximum of 21 years, although a substantial majority is under two years. The ineffective portion of hedging derivative instruments' changes in fair values are immediately recognized in income. For fiscal 2004, under U.S. GAAP, the Bank recognized pre-tax gains (losses) of nil (2003 \$(19) million; 2002 \$3 million) for the ineffective portion of cash flow hedges.

Under previous Canadian GAAP, the Bank recognized only derivatives used in trading activities at fair value on the Consolidated Balance Sheet, with changes in fair value included in income. However, as discussed in Note 1, as of November 1, 2003 the Bank prospectively adopted a CICA accounting guideline on hedging relationships. This guideline resulted in non-trading derivatives that are in ineffective hedging relationships or that are hedges not designated in a hedging relationship being carried at fair value.

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In fiscal 2004, the majority of the net income adjustment for derivative instruments and hedging activities resulted from the Bank entering into a hedge for the cash portion of the purchase price for the proposed acquisition of Banknorth. Under U.S. GAAP, the hedge of the proposed Banknorth acquisition is not eligible for designation as a hedged transaction in a cash flow hedge given that the forecasted transaction involves a business combination. As a result, changes in the fair value of the derivative have been reported through U.S. GAAP net income. However, under Canadian GAAP, the forecasted transaction is eligible for hedge accounting, given that it is a hedge of foreign exchange risk.

(g)

### Guarantees

During fiscal 2003, the Bank adopted the U.S. interpretation on guarantor's accounting and disclosure requirements for guarantees, including indirect guarantees of indebtedness of others. As a result, for U.S. GAAP purposes, the initial liability for obligations assumed with respect to guarantees issued or modified after December 31, 2002 is recorded on the Consolidated Balance Sheet at fair value. The total amount of the current liabilities recorded on the Consolidated Balance Sheet is \$33 million for U.S. GAAP purposes in 2004 (2003 \$20 million). Under Canadian GAAP, a liability is not recognized at the inception of a guarantee.

(h)

### Asset Retirement Obligations

During fiscal 2003, the Bank prospectively adopted the U.S. standard relating to accounting for asset retirement obligations. This standard requires that a liability for an asset retirement obligation related to a long-lived asset be recognized in the period in which it is incurred and recorded at fair value. The offset to the liability is capitalized as part of the carrying amount of the related long-lived asset. There are no similar requirements under current Canadian GAAP. The cumulative effect of the change in accounting policy on prior years was a charge to income of \$15 million after-tax in fiscal 2003, two cents per share on a basic and fully diluted basis and the effect of the standard for fiscal 2003 was a charge of \$4 million after-tax. The charge for fiscal 2004 was \$4 million after-tax. As at October 31, 2004, the Bank has recognized a liability for asset retirement obligations related to capitalized leasehold improvements of \$57 million (2003 \$53 million) for U.S. GAAP reporting purposes.

(i)

### Future Income Taxes

Under Canadian GAAP, the effects of income tax rate reductions are recorded when considered substantively enacted. Under U.S. GAAP, the effects of rate changes do not impact the measurement of tax balances until passed into law.

(j)

### Non-controlling Interest

Under U.S. GAAP, preferred shares of the Bank's subsidiary, TD Mortgage Investment Corporation, are presented as a non-controlling interest on the Consolidated Balance Sheet, and the net income applicable to the non-controlling interest is presented separately on the Consolidated Statement of Operations. Under Canadian GAAP, these preferred shares are included within the total preferred shares presented on the Consolidated Balance Sheet.

(k)

### Foreign Currency Translation Adjustments

U.S. GAAP requires foreign currency translation adjustments arising from subsidiaries where the functional currency is other than the Canadian dollar to be presented net of taxes in other comprehensive income. Under Canadian GAAP, the Bank presents foreign currency translation adjustments as a separate component of shareholders' equity.

## NOTE 25 RELATED PARTY TRANSACTIONS

The Bank makes loans to its officers and directors and their affiliates. Loans to directors and certain officers are on market terms. The amounts outstanding are as follows:

	2004	2003
	(millions of Canadian dollars)	
Residential mortgages	\$ 2	\$ 3
Consumer instalment and other personal	5	9

	2004	2003
Business	280	378
Total	\$ 287	\$ 390

**NOTE 26 FUTURE ACCOUNTING CHANGES****Consolidation of Variable Interest Entities**

The Canadian Accounting Standards Board issued a revised guideline on the consolidation of variable interest entities (VIEs) in order to harmonize with the revised U.S. Financial Accounting Standards Board interpretation. The revised guideline is effective for the Bank in fiscal 2005. The primary impact of adopting the revised guideline is that the Bank will no longer consolidate one of its innovative capital structures TD Capital Trust Securities Series 2012, which accounts for \$350 million of Tier 1 capital. Although the Bank has voting control it is not deemed the primary beneficiary under the VIEs rules. For regulatory capital purposes, the Bank's innovative capital structures have been grandfathered by the Superintendent of Financial Institutions Canada, and the Bank's capital ratios are unaffected. Note 24, the Reconciliation of Canadian and U.S. generally accepted accounting principles provides details of the adoption of the U.S. interpretation.

**Liabilities and Equity**

The Canadian Institute of Chartered Accountants (CICA) issued amendments to its accounting standard on financial instruments disclosure and presentation which are effective for the Bank in fiscal 2005. As a result of these amendments, the Bank will be required to classify its existing preferred shares and innovative Tier 1 capital as liabilities. The Bank's preferred dividends will therefore be reported as interest expense and earnings attributable to common shares will be unaffected. For regulatory capital purposes, the existing capital instruments of the Bank have been grandfathered by the Superintendent of Financial Institutions Canada, and the Bank's capital ratios are unaffected.

**Asset Retirement Obligations**

In fiscal 2003, the CICA issued an accounting standard on asset retirement obligations that is applicable to the Bank in fiscal 2005. The standard harmonizes Canadian GAAP with current U.S. GAAP and requires that a liability for an asset retirement obligation related to a long-lived asset to be recognized in the period in which it is incurred and recorded at fair value.

### **Merchant Banking Accounting**

During 2003, the Canadian Accounting Standards Board amended its accounting standard on subsidiaries to disallow an enterprise acquired with the clearly demonstrated intention that it would be disposed of in the foreseeable future to be considered a temporary investment. As a result, beginning in fiscal 2005, the Bank will commence equity accounting for investments held within the merchant banking portfolio where it has significant influence. The Bank currently does not expect this change in accounting to result in a significant net income impact.

### **Financial Instruments, Hedges and Comprehensive Income**

The CICA has issued two proposed accounting standards *Financial Instruments Recognition and Measurement* and *Hedges* and one new accounting standard *Comprehensive Income*. These standards are substantially harmonized with U.S. GAAP and are effective for the Bank beginning with the first quarter of fiscal 2007. The principal impact of the standards are detailed below.

Comprehensive income will be a new component of shareholder's equity and a new statement entitled Statement of Comprehensive Income will be added to the Bank's primary financial statements. Comprehensive income includes unrealized gains and losses on available for sale securities, foreign currency translation and derivative instruments designated as cash flow hedges, net of income taxes.

Financial assets will be required to be classified as available for sale, held to maturity or trading. Held to maturity assets will be limited to fixed maturity instruments that the Bank intends to and is able to hold to maturity and will be accounted for at amortized cost. Trading assets will continue to be accounted for at fair value with realized and unrealized gains and losses reported through net income. The remaining assets will be classified as available for sale and measured at fair value with unrealized gains and losses recognized through comprehensive income.

For fair value hedges, where the Bank is hedging changes in the fair value of assets, liabilities or firm commitments, the change in the value of derivatives and hedged items will be recorded through income. For cash flow hedges where the Bank is hedging the variability in cash flows related to variable rate assets, liabilities or forecasted transactions, the effective portion of the changes in the fair values of the derivative instruments will be recorded through comprehensive income until the hedged items are recognized in income.

### **Investment Companies**

The CICA issued an accounting guideline on investment companies which requires the Bank's investment companies to account for all its investments at fair value. The guideline sets out the criteria for determining whether a company is an investment company and also provides guidance on the circumstances in which the parent company of, or equity method investor in, an investment company should account for the investment company's investments at fair value. The impact of this accounting guideline is not significant for the Bank.

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PRINCIPAL SUBSIDIARIES

		As at October 31, 2004
Canadian	Head office	Book value of shares owned by the Bank
		(millions of Canadian dollars)
Commercial Mortgage Operations Company of Canada	Toronto, Canada	\$ 50
CT Financial Assurance Company	Toronto, Canada	12
First Nations Bank of Canada (89%)	Walpole Island, Canada	8
Meloche Monnex Inc.	Montreal, Canada	331
Security National Insurance Company	Montreal, Canada	
Primum Insurance Company	Toronto, Canada	
TD General Insurance Company	Toronto, Canada	
TD Asset Finance Corp.	Toronto, Canada	16
TD MarketSite Inc.	Toronto, Canada	
TD Asset Management Inc.	Toronto, Canada	169
TD Capital Canadian Private Equity Partners Ltd.	Toronto, Canada	
TD Capital Funds Management Ltd.	Toronto, Canada	
TD Capital Group Limited	Toronto, Canada	147
TD Capital Trust	Toronto, Canada	360
TD Capital Trust II	Toronto, Canada	2
TD Investment Management Inc.	Toronto, Canada	
TD Investment Services Inc.	Toronto, Canada	223
TD Life Insurance Company	Toronto, Canada	18
TD Mortgage Corporation	Toronto, Canada	7,098
Canada Trustco Mortgage Company	London, Canada	
TD Waterhouse Bank N.V.	Amsterdam, The Netherlands	
Canada Trustco International Limited	Bridgetown, Barbados	
The Canada Trust Company	Toronto, Canada	
Truscan Property Corporation	Toronto, Canada	
TD Pacific Mortgage Corporation	Toronto, Canada	
TD Mortgage Investment Corporation	Calgary, Canada	88
TD Nordique Inc.	Vancouver, Canada	1,087
TD Parallel Private Equity Investors Ltd.	Toronto, Canada	58
TD Realty Limited	Toronto, Canada	24



As at October 31, 2004

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TD Securities Inc.	Toronto, Canada	129
TD Timberlane Investments Limited	Vancouver, Canada	587
1390018 Ontario Limited	Toronto, Ontario	49

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Unless otherwise noted, the Bank, either directly or through its subsidiaries, owns 100% of any issued and outstanding voting securities and non-voting securities of the entities listed, except the non-voting securities of First Nations Bank of Canada, TD Capital Trust, TD Capital Trust II, and TD Mortgage Investment Corporation. Each subsidiary is incorporated in the country in which its head office is located.

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PRINCIPAL SUBSIDIARIES

		As at October 31, 2004
United States	Head Office	Book value of shares owned by the Bank
		(millions of Canadian dollars)
TD North America Limited Partnership	Delaware, U.S.A.	556
TD Waterhouse Group, Inc.	New York, U.S.A.	2,325
CTUSA, Inc.	New Jersey, U.S.A.	
TD Bank USA, F.S.B.	New Jersey, U.S.A.	
Drewmark, Inc.	New York, U.S.A.	
R.J. Thompson Holdings, Inc.	New York, U.S.A.	
National Investor Services Corp.	New York, U.S.A.	
TD Waterhouse Asset Management, Inc.	New York, U.S.A.	
TD Waterhouse Bank, N.A.	New Jersey, U.S.A.	
Waterhouse Mortgage Services, Inc.	New Jersey, U.S.A.	
TD Waterhouse Canada Inc.	Toronto, Canada	
TD Waterhouse Capital Markets, Inc.	New Jersey, U.S.A.	
TD Waterhouse European Acquisition Corporation	New York, U.S.A.	
TD Waterhouse Investor Services, Inc.	New York, U.S.A.	
TD Waterhouse Canadian Call Center Inc.	Toronto, Canada	
TD Waterhouse Technology Services, Inc.	New Jersey, U.S.A.	
Toronto Dominion Holdings (U.S.A.), Inc.	Houston, U.S.A.	783
TD Equity Options, Inc.	Chicago, U.S.A.	
TD Options LLC	Chicago, U.S.A.	
Edge Trading Systems LLC	Chicago, U.S.A.	
TD Securities (USA) Inc.	New York, U.S.A.	
TD Professional Execution, Inc.	Chicago, U.S.A.	
Toronto Dominion (New York), Inc.	New York, U.S.A.	
Toronto Dominion (Texas), Inc.	Houston, U.S.A.	
<b>Other foreign</b>		
Carysforth Investments Limited (70%)	Grand Cayman, Cayman Islands	609
Haddington Investments Limited (70%)	Grand Cayman, Cayman Islands	609
NatWest Personal Financial Management Limited (50%)	London, England	72
NatWest Stockbrokers Limited	London, England	
TD Financial International Ltd.	Hamilton, Bermuda	3,000
TD Reinsurance (Barbados) Inc.	St. Michael, Barbados	
TD Haddington Services B.V.	Amsterdam, The Netherlands	914
Belgravia Securities Investments Limited (66.7%)	Grand Cayman, Cayman Islands	
TD Ireland	Dublin, Ireland	122
TD Global Finance	Dublin, Ireland	
TD Securities (Japan) Inc.	St. Michael, Barbados	58
TD Waterhouse Investor Services (UK) Limited	Leeds, England	382
TD Waterhouse Investor Services (Europe) Limited	Leeds, England	

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As at October 31, 2004

Toronto Dominion Australia Limited	Sydney, Australia	51
Toronto Dominion International Inc.	St. Michael, Barbados	358
TD Capital Limited	London, England	
Toronto Dominion Investments B.V.	Amsterdam, The Netherlands	799
TD Bank Europe Limited	London, England	
Toronto Dominion Holdings (U.K.) Limited	London, England	
TD Securities Limited	London, England	
Toronto Dominion International Limited	London, England	
Toronto Dominion Jersey Holdings Limited	St. Helier, Jersey CI	1,296
TD Guernsey Services Limited	St. Peter Port, Guernsey CI	
TD European Funding Limited (60.99%)	St. Peter Port, Guernsey CI	
Toronto Dominion (South East Asia) Limited	Singapore, Singapore	459

Unless otherwise noted, the Bank, either directly or through its subsidiaries, owns 100% of any issued and outstanding voting securities and non-voting securities of the entities listed, except the non-voting securities of First Nations Bank of Canada, TD Capital Trust, TD Capital Trust II, and TD Mortgage Investment Corporation. Each subsidiary is incorporated in the country in which its head office is located.

## **CORPORATE GOVERNANCE**

*Statement of Corporate Governance Practices*

### **AT A GLANCE OVERVIEW**

**WE HAVE A STRONG, INDEPENDENT CHAIRMAN WITH A CLEAR LEADERSHIP MANDATE IN CORPORATE GOVERNANCE**

**THE BOARD OVERSEES MANAGEMENT AND MAJOR STRATEGIC POLICY DECISIONS FOR TDBFG**

**THE BOARD, ITS COMMITTEES AND THE CHAIRMAN OF THE BOARD OPERATE UNDER WRITTEN CHARTERS SETTING OUT THEIR RESPONSIBILITIES**

**THE BOARD CONTINUOUSLY RENEWS ITSELF WITH HIGH CALIBRE CANDIDATES WITH DIVERSE SKILLS AND EXPERIENCE**

**THE AUDIT COMMITTEE OF THE BOARD, NOT MANAGEMENT, IS RESPONSIBLE FOR THE RELATIONSHIP WITH THE SHAREHOLDERS' AUDITORS**

The Board of Directors and the management of TD Bank Financial Group are committed to leadership in corporate governance. We have designed our corporate governance policies and our practices to ensure that we are focused on our responsibilities to our shareholders and on creating long term shareholder value.

We can assure you that TDBFG's policies and practices meet or exceed applicable legal requirements. We monitor all proposed new rules and modify our policies and practices to meet any additional requirements. An overview of our corporate governance structure is set out below. The next few pages explain the roles and responsibilities of each important part of this structure as well as other key facts about corporate governance at TDBFG.

#### **Overview of Corporate Governance Structure at TDBFG**

This diagram is a simple overview of the corporate governance structure at TDBFG.

### **Other Places to Find Information about Corporate Governance at TDBFG**

Read our Chairman of the Board's Message to Shareholders page 2;

Go to the Corporate Governance section of our web site [www.td.com/governance](http://www.td.com/governance) there you will also find a summary of significant differences between our governance practices and those required of U.S. domestic issuers listed on the New York Stock Exchange;

Read our Proxy Circular in February 2005 it will be mailed to shareholders and be available on our web site;

Attend our Annual Meeting March 23, 2005 in Ottawa, Ontario or watch the webcast through our web site (details will be posted on our web site in March).

### **Role of the Chairman of the Board**

#### *John Thompson*

Mr. John Thompson is the Chairman of the Board at TDBFG. He is not and has never been an executive at TDBFG. His role as Chairman of the Board is to facilitate the functioning of the Board independently of management and to maintain and enhance the quality of our corporate governance at TDBFG. His key responsibilities are set out below. He also serves as Chair of the Corporate Governance Committee.

Mr. Thompson served as Vice Chairman of IBM Corporation until 2002, having previously been the Chairman and Chief Executive Officer of IBM Canada Ltd. In addition to being a director of Robert Mondavi Corporation, Royal Philips Electronics and The Thomson Corporation, Mr. Thompson is a trustee of the Hospital for Sick Children in Toronto. Mr. Thompson has been a member of the Board of TDBFG since 1988.

### **Chairman of the Board**

#### *Key Responsibilities*

Manage the affairs of the Board, including ensuring the Board is organized properly, functions effectively and meets its obligations and responsibilities;

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Facilitate the functioning of the Board independently of management and maintain and enhance the quality of the Board's governance and that of TDBFG;

Regular interaction with the President and Chief Executive Officer on governance and performance issues including providing feedback of other Board members as well as acting as a 'sounding board' for the President and Chief Executive Officer;

Lead a formal evaluation of the Chief Executive Officer's performance at least annually;

Lead the Board in the execution of its responsibilities to shareholders.

**THE BOARD OF DIRECTORS**

**Who Are They?**

Our directors\* are listed below. Additional biographical information about the directors is included on our web site at [www.td.com/governance](http://www.td.com/governance). Our Proxy Circular for the 2005 Annual Meeting will set out the director candidates proposed for election at the meeting and additional information about each candidate including education, other principal directorships, TDBFG committee membership, stock ownership and attendance at Board and committee meetings.

**William E. Bennett**

Corporate Director and Retired President and Chief Executive Officer, Draper & Kramer, Inc., Chicago, Illinois

**Hugh J. Bolton**

Chair of the Board EPCOR Utilities Inc., Edmonton, Alberta

**John L. Bragg**

President and Co-Chief Executive Officer Oxford Frozen Foods Limited, Oxford, Nova Scotia

**W. Edmund Clark**

President and Chief Executive Officer, The Toronto-Dominion Bank, Toronto, Ontario

**Marshall A. Cohen**

Counsel, Cassels Brock & Blackwell LLP, Toronto, Ontario

**Wendy K. Dobson**

Professor and Director, Institute for International Business, Joseph L. Rotman School of Management, University of Toronto, Toronto, Ontario

**Darren Entwistle**

President and Chief Executive Officer, TELUS Corporation, Vancouver, British Columbia

**Donna M. Hayes**

Publisher and Chief Executive Officer, Harlequin Enterprises Limited, Toronto, Ontario

**Henry H. Ketcham**

Chairman of the Board, President and Chief Executive Officer, West Fraser Timber Co. Ltd., Vancouver, British Columbia

**Pierre H. Lessard**

President and Chief Executive Officer, METRO INC., Montréal, Québec

**Harold H. MacKay**

Senior Partner, MacPherson Leslie & Tyerman LLP, Regina, Saskatchewan

**Brian F. MacNeill**

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Chairman of the Board, Petro-Canada, Calgary, Alberta

### **Roger Phillips**

Corporate Director and Retired President and Chief Executive Officer, IPSCO Inc., Regina, Saskatchewan

### **Wilbur J. Prezzano**

Corporate Director and Retired Vice Chairman, Eastman Kodak Company, Charleston, South Carolina

### **Helen K. Sinclair**

Chief Executive Officer, BankWorks Trading Inc., Toronto, Ontario

### **Donald R. Sobey**

Chairman Emeritus, Empire Company Limited, Stellarton, Nova Scotia

### **Michael D. Sopko**

Corporate Director and Retired Chairman and Chief Executive Officer, Inco Limited, Oakville, Ontario

### **John M. Thompson**

Chairman of the Board, The Toronto-Dominion Bank, Toronto, Ontario

\* as of December 1, 2004. As announced on August 26, 2004, William J. Ryan, Chairman, President and Chief Executive Officer of Banknorth Group, Inc. will join the Board of Directors of TDBFG upon the conclusion of TDBFG's acquisition of 51% of the outstanding shares of Banknorth. Subject to shareholder and regulatory approval, the acquisition is expected to close February, 2005.

### **What is the Role of the Board of Directors?**

The Board is responsible for overseeing our management and business affairs and major policy decisions for TDBFG. The Board operates under a written charter describing in plain language its key responsibilities. The main responsibilities in the Board's charter are as follows:

#### **Board Charter:**

##### *Main Responsibilities*

Provide the supervision necessary for:

1. Disclosure of reliable and timely information to shareholders:  
  
The shareholders depend on the Board to get them the right information.
2. Approval of strategy and major policy decisions of TDBFG:  
  
The Board must understand and approve where TDBFG is going, be kept current on its progress towards those objectives and be part of and approve any major decisions.
3. Evaluation, compensation and succession for key management roles:



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The Board must be sure that the key roles have the right people, that they are monitored and evaluated by the Board and that they are appropriately compensated to encourage TDBFG's long-term success.

4. Oversight of the management of risks and the implementation of internal controls:

The Board must be satisfied that the assets of TDBFG are protected and that there are sufficient internal checks and balances.

5. Effective Board governance:

To excel in their duties the Board needs to be functioning properly as a board of strong members with the right skills and the right information.

### **How Are Directors Selected?**

Each year, the Board recommends the director nominees to shareholders and the shareholders can vote on each new director nominee. The Corporate Governance Committee has the responsibility to determine what skills, qualities and backgrounds the Board needs to fulfill its many responsibilities with a view to diverse representation on the Board. It seeks candidates to fill any gaps in the skills, qualities and backgrounds of Board members and rigorously assesses a candidate's ability to make a valuable contribution to the Board. In addition to having the requisite skills and experience, all non-management directors must meet the qualifications for directors set out in the Position Description for Directors of TDBFG. Those key qualities are set out below.

### **Key Qualities for Directors at TDBFG**

To serve TDBFG and the long-term interests of its shareholders by supervising the management of the business and affairs of TDBFG in a manner that:

Meets the highest ethical and fiduciary standards;

Demonstrates independence from management;

Is knowledgeable and inquisitive about the issues facing TDBFG;

Applies good sense and sound judgment to help make wise decisions;

Displays commitment through attendance at, preparation for and participation in meetings.

All directors are encouraged to identify possible candidates to join the Board. In addition, the Corporate Governance Committee has engaged an independent consultant to help identify candidates who meet the qualifications being sought and to ensure that the Committee is considering a large and diverse pool of talent.

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Committee	Members*	Key Responsibilities
Corporate Governance Committee	<b>John M. Thompson</b> (Chair) <b>Wendy K. Dobson</b> <b>Brian F. MacNeill</b> <b>Donald R. Sobey</b> <b>Michael D. Sopko</b>	<b>Responsibility for corporate governance of TDBFG:</b> Set the criteria for selecting new directors, including independence; Identify individuals qualified to become Board members and recommend to the Board the director nominees for the next annual meeting of shareholders; Develop and recommend to the Board a set of corporate governance principles aimed at fostering a healthy governance culture at TDBFG; Review and recommend the compensation of the directors of TDBFG; Ensure TDBFG communicates effectively with its shareholders, other interested parties and the public through a responsive communication policy; Oversee the evaluation of the Board and committees.
Management Resources Committee	<b>Brian F. MacNeill</b> (Chair) <b>Marshall A. Cohen</b> <b>Pierre H. Lessard</b> <b>Wilbur J. Prezzano</b> <b>Helen K. Sinclair</b> <b>John M. Thompson</b>	<b>Responsibility for management's performance evaluation, compensation and succession planning:</b> Set performance objectives for the CEO, which encourage TDBFG's long-term financial success in a way that is also compatible with depositors' interests, and regularly measure the CEO's performance against these objectives; Determine the recommended compensation for the CEO and certain executive officers in consultation with independent advisors who help us set competitive compensation for the CEO that meets TDBFG's hiring, retention and performance objectives; Review candidates for CEO and recommend the best candidate to the Board as part of the succession planning process for the position of CEO; Oversee the selection, evaluation, development and compensation of other members of senior management; Produce a report on executive compensation for the benefit of shareholders, which is published in TDBFG's annual proxy circular.
Risk Committee	<b>Roger Phillips</b> (Chair) <b>William E. Bennett</b> <b>Hugh J. Bolton</b> <b>Marshall A. Cohen</b> <b>Harold H. MacKay</b> <b>Wilbur J. Prezzano</b>	<b>Supervising the management of risk of TDBFG:</b> Identify and monitor the key risks of TDBFG and evaluate their management; Approve risk management policies that establish the appropriate approval levels for decisions and other checks and balances to manage risk; Ensure policies are in place to manage the risks to which TDBFG is exposed, including market, operational, liquidity, credit, regulatory, reputational and strategic risk; Ensure a forum for "big-picture" analysis of future risks including considering trends; Critically assess TDBFG's business strategies and plans from a risk perspective.
Audit Committee	<b>Hugh J. Bolton</b> (Chair) <b>John L. Bragg</b> <b>Darren Entwistle</b> <b>Donna M. Hayes</b> <b>Henry H. Ketcham</b> <b>Helen K. Sinclair</b>	<b>Supervising the quality and integrity of TDBFG's financial reporting:</b> Oversee reliable, accurate and clear financial reporting to shareholders; Monitor internal controls – the necessary checks and balances must be in place; Be directly responsible for the selection, compensation, retention and oversight of the work of the shareholders' auditors – the shareholders' auditors report directly to this Committee; Listen to the shareholders' auditors and internal auditor, and evaluate the effectiveness and independence of each; Oversee the establishment and maintenance of processes that ensure TDBFG is in compliance with the laws and regulations that apply to it as well as its own policies; Act as the Audit Committee and Conduct Review Committee for certain subsidiaries of TDBFG that are federally regulated financial institutions; Receive reports on and approve, if appropriate, transactions with related parties.

\* as of December 1, 2004

The Committee is also responsible for assessing the contribution of the current directors to determine if they should be recommended for re-election. For many years, we have had guidelines for Board composition that include considering:

The director's record of attendance;

Whether the director has had a material change in his or her circumstances, such as a change of principal occupation, in which case the director must resign (the Board will decide to accept or reject the director's resignation); and

Other significant changes in the ability of a director to contribute to the Board.

The Board's goal is to bring a diversity of age, as well as gender, region and experience to the Board. The Board has a long-standing retirement age of 70 years. This year, the Board also introduced specific term limits for directors. Directors are expected to serve up to ten years,

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subject to solid annual performance assessments, annual re-election by the shareholders, and the guidelines for board composition described above. On the Corporate Governance Committee's recommendation, the Board may extend a director's initial ten-year term limit by an additional five years, for a maximum total term limit of 15 years. In the most exceptional circumstances, the Board may extend a director's term limit for a further five years.

The Board also has an annual, consolidated feedback process that covers the Board, the Chairman of the Board, the committees, individual directors (through both self-review and peer review), and the Chief Executive Officer, and includes input from selected management. The Chair of the Management Resources Committee leads the evaluation of the Chairman of the Board. This comprehensive feedback process helps the Chairman of the Board, the Corporate Governance Committee and the Board to provide constructive comments to improve the effectiveness of each Board member, with a view to the nomination process.

## How Does the Board Ensure that it is Independent of Management?

### *Independence is Key*

Our Board of Directors understands the need for independence from management. In addition to ensuring that the composition of the Board enhances its independent functioning, the Board has implemented the following:

The Corporate Governance Committee receives periodic reports on the independence status of directors and considers material relationships between TDBFG and individual directors;

The Board and its committees meet independently of management at every regularly scheduled meeting;

The Board and its committees have the authority to hire and fire their own independent advisors;

A strong independent Chairman of the Board role with a clear mandate to provide leadership in governance matters;

The Chairman of the Board is responsible for setting the agenda for each Board meeting;

A policy requiring all directors to acquire, over a set period of time, Bank shares worth six times the annual retainer;

The provision of high-quality information for directors – a comprehensive educational session for new directors (also serving as a refresher for current directors), periodic educational presentations on topics of importance to particular committees and the Board as a whole, access to management, and sufficient time to review material in advance of meetings.

Board members understand that independence requires more – it requires preparation for meetings, understanding the issues, strength, integrity and an inquiring mind. You can read more about how the Board evaluates the independence of its members in the Proxy Circular for the 2005 Annual Meeting.

## Committees of the Board of Directors

We have four committees of the Board of Directors. They are the Corporate Governance Committee, the Management Resources Committee, the Risk Committee and the Audit Committee. Each committee operates under a written charter that sets out its responsibilities and composition requirements.

All committee members are directors who are not current or former executives of TDBFG. The chair of each committee spends significant additional time on the duties of the committee and meets more extensively with members of management. The committee chairs set the agenda for committee meetings and report to the full Board following committee meetings. Minutes of each committee meeting are circulated to the whole Board.

In addition, the committees review their charters each year to ensure they meet or exceed the regulatory obligations and the obligations to shareholders. The committees evaluate themselves each year to ensure that they are meeting their charter responsibilities and operating effectively. The committees also annually set objectives for the year and monitor their progress against them.

Committees can meet independently of management at any time and each committee has established its own additional practices. For example, the Audit Committee meets independently with each of the Chief Financial Officer, the shareholders' auditors, the head of Internal Audit and on its own at each of its regularly scheduled quarterly meetings. Each committee also has unfettered authority to retain its own independent consultant to provide expert advice to the committee.

The key responsibilities from the charter of each committee, as well as the members of each committee are detailed on page 9. There is additional information regarding the committees in our other corporate governance disclosure (see page 7, Other Places to Find Information about Corporate Governance at TDBFG).

## The Audit Committee and the Shareholders' Auditors

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At the last annual meeting in March 2004, the shareholders appointed Ernst & Young LLP and PricewaterhouseCoopers LLP as the shareholders' auditors to hold office until the next annual meeting.

The shareholders' auditors review each quarterly financial statement and audit the annual financial statements. Each year in the annual report, the shareholders' auditors report to the shareholders on the audit of TDBFG and give the shareholders their opinion on the financial statements (see page 61). The audit and this report to shareholders are very important elements of TDBFG's financial reporting process.

The Audit Committee, not management, is responsible for the relationship with the shareholders' auditors. The Audit Committee's processes reinforce this structure. The Audit Committee reviews the shareholders' auditors' plans, and the results of their audits and reviews. The Committee also meets with the shareholders' auditors at every quarterly meeting without management present. This meeting provides a forum for the shareholders' auditors to raise any concerns they may have and to confirm that they are being provided adequate access and cooperation by the management of TDBFG.

The shareholders' auditors confirm annually their independence to the Audit Committee. In addition, the Audit Committee has in place a policy to restrict the provision of non-audit services by the shareholders' auditors. Any such services must be permitted services and must be pre-approved by the Audit Committee pursuant to the policy. The Audit Committee also pre-approves the audit services and the fees to be paid. Additional information regarding audit and non-audit services can be found on page 54.

The Audit Committee has established a formal evaluation process to review the performance of the shareholders' auditors prior to making a recommendation to the shareholders regarding the auditors to be appointed at the next annual meeting.

The members of TDBFG's Audit Committee bring significant skill and experience to their responsibilities, including academic and professional experience in accounting, business and finance. The Board has determined that there is at least one Audit Committee member who has the attributes of an audit committee financial expert. Hugh Bolton, Chair of TDBFG's Audit Committee, is an audit committee financial expert as defined in the U.S. Sarbanes-Oxley Act. Mr. Bolton has over 40 years of experience in the accounting industry, including as a former partner, Chairman and CEO of Coopers & Lybrand Canada, Chartered Accountants. He remains a Chartered Accountant and Fellow of the Alberta Institute of Chartered Accountants and has significant experience with accounting and auditing issues relating to financial service corporations such as TDBFG. The Board's determination does not impose greater duties, obligations or liabilities on Mr. Bolton nor does it affect the duties, obligations or liabilities of other members of the Audit Committee or Board.

**Senior Officers**

[PHOTO]

**W. Edmund Clark<sup>1</sup>**North York  
President and  
Chief Executive Officer**Corporate Office**

[PHOTO]

**Fredric J. Tomczyk<sup>1</sup>**Toronto  
Vice Chair  
Corporate Operations

[PHOTO]

**Colleen M. Johnston<sup>1</sup>**Toronto  
Executive Vice President  
Finance

[PHOTO]

**J. David Livingston**Toronto  
Executive Vice President  
Corporate Development

[PHOTO]

**Daniel A. Marinangeli**Toronto  
Executive Vice President  
and Chief Financial  
Officer

[PHOTO]

**Bharat B. Masrani**Toronto  
Executive Vice President  
Risk Management

[PHOTO]

**Christopher A.  
Montague**Oakville  
Executive Vice President  
and General Counsel**Corporate Office Senior Vice Presidents:****Riaz E. Ahmed**Oakville  
Corporate Development**Theresa L. Currie<sup>1</sup>**Oakville  
Human Resources**Donald E. Drummond<sup>1</sup>**Toronto  
TD Economics**Alan J. Jette<sup>1</sup>**Toronto  
Treasury and Balance  
Sheet Management**Dominic J. Mercuri<sup>1</sup>**Burlington  
Marketing**J. David Sloan**Toronto  
Audit**Robert M. Aziz<sup>1</sup>**Oakville  
Legal**John T. Davies**Mississauga  
Enterprise Technology  
Solutions**David M. Fisher**Burlington  
Office of the  
Ombudsman**Damian McNamee**Pickering  
Finance**Kerry A. Peacock<sup>1</sup>**Toronto  
Corporate and Public  
Affairs**Steven L. Tennyson**Toronto  
Enterprise Technology  
Solutions**Mark R. Chauvin**Burlington  
Credit Risk Management**D. Suzanne Deuel**Toronto  
Operational Risk and  
Insurance Management  
Risk Management**William R. Gazzard<sup>1</sup>**Toronto  
Compliance**Nico Meijer**Toronto  
Trading Risk**S. Kenneth Pustai<sup>1</sup>**Ancaster  
Human Resources**Alan E. Wheable<sup>1</sup>**Oakville  
Taxation**Barbara I. Cromb**Etobicoke  
Corporate Development**Philip D. Ginn**Richmond Hill  
Computing Services**Personal and Commercial Banking**

[PHOTO]

**Andrea S. Rosen**Toronto  
Vice Chair and  
President,  
TD Canada Trust

[PHOTO]

**Bernard T. Dorval<sup>1</sup>**Toronto  
Executive Vice President  
Business Banking and  
Insurance  
Deputy Chair  
TD Canada Trust

[PHOTO]

**Timothy D. Hockey<sup>1</sup>**Mississauga  
Executive Vice President  
Retail Distribution and e.  
Bank**Personal and Commercial Banking Senior Vice Presidents:****Cathy L. Backman**Etobicoke  
e.Bank  
Retail Distribution**James E. Coccimiglio**Pickering  
Greater Toronto Area  
Commercial Banking**Christopher D. Dyrda**Calgary  
Western District  
Commercial Banking**Sean E. Kilburn<sup>1</sup>**Toronto  
TD Life Group**Dwight P. O'Neill<sup>1</sup>**Toronto  
Personal Lending  
and Risk**Alain P. Thibault<sup>1</sup>**Outremont  
TD Meloche  
Monnex Inc.**Joan D. Beckett<sup>1</sup>**Toronto  
Greater Toronto Area  
Suburban Region  
Retail Distribution**Alan H. Desnoyers**Kirkland  
Québec District  
Commercial Banking**Gary B. Flowers**Mississauga  
Commercial  
National Accounts  
Commercial Banking**Christine Marchildon<sup>1</sup>**Pointe Claire  
Québec Region  
Retail Distribution**Suzanne E. Poole**Vancouver  
Pacific Region  
Retail Distribution**Paul I. Verwymeren**Burlington  
Commercial Credit Risk  
Management  
Commercial Banking**Richard C. Campbell**Oakville  
Human Resources**Paul C. Douglas**Burlington  
Commercial Banking**Brian J. Haier**Toronto  
Retail Sales and Service  
Retail Distribution**Margo M. McConvey**Mississauga  
Core Banking and  
Term Products**Bruce M. Shirreff**Etobicoke  
Real Estate Secured  
Lending**Michael F. Walzak**Oakville  
Ontario District  
Commercial Banking**Alexandra P.****Ronald J. McInnis**

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**John A. Capozzolo**<sup>1</sup>  
Etobicoke  
Ontario Central Region  
Retail Distribution

**Dousmanis-Curtis**  
London  
Ontario South  
West Region  
Retail Distribution

**Charles A. Hounsell**<sup>1</sup>  
Oakville  
Retail Transformation

Gloucester  
Ontario North  
and East Region  
Retail Distribution

**R. Iain Strump**  
Calgary  
Prairie Region  
Retail Distribution

**M. Suellen Wiles**<sup>1</sup>  
Mississauga  
Greater Toronto Area  
Central Region  
Retail Distribution

**Paul M. Clark**  
Halifax  
Atlantic Region  
Retail Distribution

**Thomas J. Dyck**<sup>1</sup>  
Oakville  
Small Business Banking  
and Merchant Services

**Paul W. Huyer**  
Toronto  
Finance

**David I. Morton**  
Oakville  
Sales and Service  
Commercial Banking

**Ian B. Struthers**  
Toronto  
Financial Restructuring  
Group  
Commercial Banking

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**Wealth Management**

[PHOTO]

**William H. Hatanaka**<sup>1</sup>  
Toronto  
Executive Vice President  
Wealth Management

[PHOTO]

**Michael A. Foulkes**  
Leeds, United Kingdom  
Executive Vice President  
TD U.K. Brokerage

**Wealth Management**

**USA**

[PHOTO]

**Timothy P. Pinnington**<sup>1</sup>  
Purchase, New York  
President and Chief  
Executive Officer  
TD Waterhouse USA

[PHOTO]

**T. Christian Armstrong**<sup>1</sup>  
New York, New York  
Executive Vice President  
and Vice Chair  
Sales & Marketing  
TD Waterhouse USA

[PHOTO]

**Diane E. Walker**<sup>1</sup>  
New York, New York  
Executive Vice  
President  
Chief  
Administrative  
Officer  
TD Waterhouse  
USA

**Wealth Management Senior Vice Presidents:**

**William R. Fulton**<sup>1</sup>

Toronto  
Private Client Services

**Steven Mantle**<sup>1</sup>

Oakville  
Managed Products,  
Services and Solutions

**Rudy J. Sankovic**<sup>1</sup>

Pickering  
Finance

**Joseph N. Barra**

Dix Hills, New York  
Customer Care  
TD Waterhouse USA

**Janet M. Hawkins**<sup>1</sup>

New York, New York  
Marketing  
TD Waterhouse USA

**Karen Ganzlin**

Mississauga  
Human Resources

**Gerard J. O'Mahoney**

Oakville  
TD Waterhouse  
Operations

**John G. See**

Oakville  
TD Waterhouse  
Discount Brokerage  
and Financial Planning

**J. Thomas Bradley Jr.**

Essex Fells, New Jersey  
Institutional Services  
TD Waterhouse USA

**Richard J. Rzasa**

Hoboken, New Jersey  
Technology Solutions  
TD Waterhouse USA

**Stephen J. Geist**

Etobicoke  
TD Mutual Funds

**David P. Pickett**<sup>1</sup>

Toronto  
Practice Management

**Kevin J. Whyte**<sup>1</sup>

Oakville  
Solutions Delivery  
Services

**Robert A. Hamilton**

Edinburgh, Scotland  
NatWest Stockbrokers

**Michael E. Reilly**<sup>1</sup>

Oakville  
TD Waterhouse  
Investment Advice

**Wholesale Banking**

[PHOTO]

**Robert E. Dorrance**<sup>1</sup>

Toronto  
Vice Chair  
Chairman and Chief  
Executive Officer  
TD Securities

[PHOTO]

**Michael W. MacBain**

Toronto  
Executive Vice President  
and President  
TD Securities

**Investment Management**

[PHOTO]

**Robert F. MacLellan**

Toronto  
Executive Vice President  
Chief Investment Officer

**Wholesale Banking Senior Vice Presidents:**

**Sinan O. Akdeniz**

London, United Kingdom  
Credit Products Group

**Marcus J. Fedder**<sup>1</sup>

London, United Kingdom  
Region Head  
Europe and Asia Pacific

**Patrick B. Meneley**

North York  
Investment Banking

**Investment Management Senior Vice Presidents:**

**Barbara F. Palk**

Toronto  
TD Asset Management

**Satish C. Rai**

Pickering  
TD Asset Management

**Rod F. Ashtaryeh**

New York, New York  
U.S. Media  
Communications

**Martine M. Irman**

Toronto  
Global Foreign Exchange  
and Money Markets

**Brendan O'Halloran**

New Canaan, Connecticut  
TD Securities USA

**John R. Pepperell**

Toronto  
TD Asset Management

**Warren W. Bell**

Oakville  
Human Resources

**Paul N. Langill**<sup>1</sup>

Etobicoke  
Finance

**Michel J. Paradis**<sup>1</sup>

Toronto  
Operations

**Robbie J. Pryde**<sup>1</sup>

Toronto  
Institutional Equities

**John F. Coombs**

Toronto  
Credit Management

**Jason A. Marks**

Toronto  
Energy Trading and  
International Proprietary  
Equity Trading

**Lisa A. Reikman**

Toronto  
Credit Risk Management



All of the senior officers listed have held management or senior management positions with the Bank for the past five years. The list of senior officers above includes their municipality of residence. This listing is as of November 26, 2004.

<sup>1</sup> These senior officers have not been with the Bank for the past five years. Each has previously held management or senior management positions with another financial institution, investment counsellor, public relations firm or law firm during the past five years.

**CONSOLIDATED FINANCIAL STATEMENTS****Independent Auditors' Report to the Directors**

We have audited the Consolidated Balance Sheets of The Toronto-Dominion Bank as at October 31, 2004 and 2003 and the Consolidated Statements of Operations, Changes in Shareholders' Equity and Cash Flows for each of the years in the three year period ended October 31, 2004. These financial statements are the responsibility of the Bank's management. Our responsibility is to express an opinion on these financial statements based on our audits.

We conducted our audits in accordance with Canadian generally accepted auditing standards. Those standards require that we plan and perform an audit to obtain reasonable assurance whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation.

In our opinion, these Consolidated Financial Statements present fairly, in all material respects, the financial position of the Bank as at October 31, 2004 and 2003 and the results of its operations and its cash flows for each of the years in the three year period ended October 31, 2004 in accordance with Canadian generally accepted accounting principles.

<b>Ernst &amp; Young LLP</b>	<b>PricewaterhouseCoopers LLP</b>
Chartered Accountants	Chartered Accountants
Toronto, Canada	
November 24, 2004	

**Comments by Auditors for U.S. Readers on Canada-U.S. Reporting Difference**

In the United States, reporting standards for auditors require the addition of an explanatory paragraph (following the opinion paragraph) when there are changes in accounting principles that have a material effect on the comparability of The Toronto-Dominion Bank's Consolidated Financial Statements, such as the changes described in Note 1 to the Consolidated Financial Statements. Our report to the directors dated November 24, 2004 is expressed in accordance with Canadian reporting standards which do not require a reference to such changes in accounting principles in the auditors' report when the changes are properly accounted for and adequately disclosed in the Consolidated Financial Statements.

<b>Ernst &amp; Young LLP</b>	<b>PricewaterhouseCoopers LLP</b>
Chartered Accountants	Chartered Accountants
Toronto, Canada	
November 24, 2004	

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**Consent of Independent Auditors**

We consent to the use in this Annual Report on Form 40-F of our report dated November 24, 2004 on the consolidated balance sheets of The Toronto-Dominion Bank as at October 31, 2004 and 2003 and the consolidated statements of operations, changes in shareholders' equity and cash flows for each of the years in the three year period ended October 31, 2004, which appears in the Bank's 2004 Annual Report to Shareholders and our Comments by auditors for U.S. readers on Canada-U.S. Reporting difference which appears in this Annual Report on Form 40-F.

**Ernst & Young LLP**  
Chartered Accountants

**PricewaterhouseCoopers LLP**  
Chartered Accountants

Toronto, Canada  
December 13, 2004

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**Certification Pursuant to Section 302 of the U.S. Sarbanes-Oxley Act of 2002**

I, W. Edmund Clark, President and Chief Executive Officer, certify that:

1. I have reviewed this annual report on Form 40-F of The Toronto-Dominion Bank;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) for the registrant and have:
  - a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
  - b) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
  - c) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the period covered by the annual report that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
  - a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
  - b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: December 13, 2004

/s/ W. EDMUND CLARK

Name: W. Edmund Clark

Title: President and Chief Executive Officer

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### Certification Pursuant to Section 302 of the U.S. Sarbanes-Oxley Act of 2002

I, Daniel A. Marinangeli, Executive Vice President and Chief Financial Officer, certify that:

1. I have reviewed this annual report on Form 40-F of The Toronto-Dominion Bank;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) for the registrant and have:
  - a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
  - b) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
  - c) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the period covered by the annual report that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
  - a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
  - b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: December 13, 2004

/s/ DANIEL A. MARINANGELI

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Name: Daniel A. Marinangeli  
Title: Executive Vice President and Chief Financial Officer

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**Certification Pursuant to 18 U.S.C. Section 1350 as Adopted  
Pursuant to Section 906 of the U.S. Sarbanes-Oxley Act of 2002**

In connection with the Annual Report of The Toronto-Dominion Bank (the "Bank") on Form 40-F for the year ended October 31, 2004 as filed with the Securities and Exchange Commission on the date hereof (the "Report"), I, W. Edmund Clark, President and Chief Executive Officer of the Bank, certify, pursuant to 18 U.S.C. § 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002 that:

1. The Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
2. The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Bank.

Date: December 13, 2004

/s/ W. EDMUND CLARK

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Name: W. Edmund Clark

Title: President and Chief Executive Officer

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**Certification Pursuant to 18 U.S.C. Section 1350 as Adopted  
Pursuant to Section 906 of the U.S. Sarbanes-Oxley Act of 2002**

In connection with the Annual Report of The Toronto-Dominion Bank (the "Bank") on Form 40-F for the year ended October 31, 2004 as filed with the Securities and Exchange Commission on the date hereof (the "Report"), I, Daniel A. Marinangeli, Executive Vice President and Chief Financial Officer of the Bank, certify, pursuant to 18 U.S.C. § 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002 that:

1. The Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
2. The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Bank.

Date: December 13, 2004

/s/ DANIEL A. MARINANGELI

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Name: Daniel A. Marinangeli

Title: Executive Vice President and Chief Financial Officer

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